

Nicolas Garcia III
nicolas.garciaiii@gmail.com
940-594-3582
Herndon, VA

Registered for Selective Service: Yes
Active Security Clearance: Public Trust
Hiring Preference: Schedule A Disability

Dedicated professional with 4 years of experience in Software Quality Analysis and Software Quality Control. Self-driven problem solver applying critical thinking in designing test cases to accompany the products' function specifications and requirement transformation matrices. Proficient in allocating resources, evaluating guidelines, and monitoring ongoing projects while ensuring minimal risk cost-effective deliverable.

EMPLOYMENT

QUALITY ASSURANCE ANALYST

Global Connections to Employment Inc. (GCE)
Lorton, VA, 22079 United States
July 2017 – July 2021

RAPIDS Real-Time Automated Personnel Identification System

- Analyzed RAPIDS software and hardware applications with full regression testing on daily basis
- Designed test scenarios and test cases that demonstrate accordance to Requirement Traceability Matrix (RTM)
- Validated data routinely in DEERS (Defense Enrollment Eligibility Reporting System) database using SQL
- Identified, tracked, reported JIRA tickets, and helped resolve issues in timely manner during a testing cycle
- Collaborated overnight shifts on projects for maintenance, patches, and releases with developers
- Ensured the implementation of procedures conforms to the requirements of the contract
- Screened Common Access Cards (CACs) under different manufacturers using Inventory Logistics Portal

RPS RAPIDS Package Service

- Reimaged RAPIDS workstations to resemble those previously, and or currently being used in the field
- Configured BIOS and tested Windows operating systems before upgrade
- Implemented RAPIDS workstation certificates with Microsoft Management Console (MMC)
- Established network securely with CISCO AnyConnect Secure Mobility Client (VPN) and McAfee Agent
- Screened batch files to ensure the package is being implemented correctly with no issue using negative testing
- Manually tested applications in the Model Office and then completed testing in the Production
- Coordinated User Support Team on pushing packages through System Center Configuration Manager (SCCM)

SMT Site Maintenance Tools

- Ensured each provisioned roles are authorized and restricted within their functional role
- Assessed and tuned Google Geolocation API for RAS (RAPIDS Appointment Scheduler)
- Performed Section 508 Compliance testing for RAS on both sides: administrator and customer end users

IDCO Identification Card Office Online

- Maintained IDCO's ability to change and update email address for personnel with CAC on weekly basis
- Scrutinized DS Logon's functionalities and constant changes in the application

ATIMS Alternate Token Issuance and Management System

- Tested roles duly to Enterprise Monitoring and Management of Accounts' (EMMA) actions
- Conducted Developmental Test & Evaluation (DT&E) on ATIMS application with DMDC customers annually

Document Control Specialist

Stewart-Systems Inc., Plano, TX

Mar 2008 – Aug 2009

- Mediated between machinery engineering and assembly internal departments
- Preserved and archived machinery and parts blueprints
- Initialized novel digital recordkeeping system to ensure optimal storage of easily accessible records
- Completed, configured, and revised Engineering Change blueprints on a daily basis
- Transmitted blueprints by scan images, digital or hard copy according to distribution matrix
- Data Input entry for production control department
- Maintained inventory and placed supply orders
- Audited and corrected employees' timesheets

Manufacturing Assembler

Electro Plate Circuitry, Inc., Plano, TX

Jun 2003 – Sept 2007

- Inventory and data input entry
- Assigned to work in warehouse to handle shipping and receiving and filing
- Built shelves for microfilms and blueprints in a storeroom
- Organized microfilms and blueprints
- Manufactured Printed Wiring Boards (PWB) for Military and Aerospace
- Prepared raw materials for etching process and cleaned ammonia out of etching machine
- Worked to prepare PWB's, using oxide chemicals and baking cycles

SKILLS

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|--------------|-------------------|----------------------------|
| ▪ Oracle SQL | ▪ Batch script | ▪ JIRA Platform |
| ▪ Java | ▪ HTML 5 and CSS4 | ▪ DMDC SharePoint |
| ▪ JavaScript | ▪ Redwood HQ | ▪ Microsoft Office Excel |
| ▪ Python | ▪ SortSite | ▪ Microsoft Office Outlook |

EDUCATION

Gallaudet University, Washington DC

BS, Biology