

# Ntokozo Mahlangu

Email: friendlyfriend52312@gmail.com | Phone: 081 317 3370 / 064 091 2654 | Location: South Africa

## PROFILE

Reliable and motivated individual seeking an entry-level Call Center position. I have good communication skills, enjoy working with computers, and like assisting people. I am confident speaking to customers, able to follow instructions, and willing to learn new systems. Currently awaiting Grade 12 (Matric) results.

## CORE SKILLS

Customer Service  
Basic Computer Skills  
Time Management

Clear Communication  
Call Handling  
Teamwork

Active Listening  
Problem Solving  
Professional Attitude

## WORK EXPERIENCE

### Entry-Level Candidate

No formal work experience yet.

- Comfortable assisting customers with questions
- Able to communicate clearly and politely
- Willing to work shifts and meet performance targets
- Positive attitude and good work ethic

## EDUCATION

### Phandimfundo Secondary School

Grade 11 Completed

Grade 12 (Matric) – Results Pending (2025)

## INTERESTS

Computers and technology, helping people, learning new systems

## REFERENCES

Available upon request