

TONY MAHLANGU

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PROFESSIONAL PROFILE

Motivated and reliable entry-level candidate seeking a Call Centre Agent position. Computer literate with strong communication skills, professional phone etiquette, and a willingness to learn in a target-driven environment. Comfortable working with systems, following scripts, and engaging customers over the phone. Eager to grow and perform well in a structured call centre setting.

KEY SKILLS

- Computer literacy (MS Word, basic Excel, email, internet)
 - Clear verbal communication & active listening
 - Professional telephonic etiquette
 - Ability to follow scripts and procedures
 - Fast learner & adaptable
 - Time management & reliability
 - Target-driven mindset
 - Team player
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EDUCATIONAL QUALIFICATIONS

National Senior Certificate (Diploma Pass)

EXPERIENCE

Entry-Level / No Formal Work Experience

Currently seeking an opportunity to gain hands-on experience in a call centre or sales environment. Strong interest in outbound calling, customer engagement, and performance-based roles. Training-ready and committed to meeting targets.

ADDITIONAL INFORMATION

- Reliable transport to and from work

- Willing to cold call
 - Available to start immediately
 - Fluent in English and isiZulu
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REFERENCES

Available on request