

Ntokozo Mahlangu

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Location: South Africa

PROFILE

Friendly, confident, and motivated individual seeking a Call Center position. I have good communication skills, enjoy helping people, and can work well under pressure. I am eager to learn and grow within a professional customer service environment.

EDUCATION

National Senior Certificate (Matric)
Status: Completed, results pending
Year: 2025

KEY SKILLS

- Clear verbal communication
- Customer service skills
- Active listening
- Problem solving
- Ability to work in a team
- Time management
- Basic computer skills

WORK EXPERIENCE

No formal work experience yet. Highly motivated to gain experience in a call center environment and committed to providing excellent customer service.

REFERENCES

Available upon request