

Ntokozo Mahlangu

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Location: South Africa

PROFILE

Reliable and motivated individual applying for an entry-level Call Center position.

I have good communication skills and enjoy working with computers.

I like assisting people and solving basic problems.

I am confident speaking to customers and can follow instructions.

I am willing to learn new systems and grow in a call center environment.

Currently awaiting Grade 12 (Matric) results.

CORE SKILLS

- Customer Service
- Clear Communication
- Active Listening
- Basic Computer Skills
- Call Handling
- Problem Solving
- Time Management
- Teamwork
- Professional Attitude

WORK EXPERIENCE

Entry-Level Candidate

No formal work experience yet.

- Comfortable assisting customers with questions
- Able to communicate clearly and politely
- Willing to work shifts and meet targets
- Positive attitude and good work ethic

EDUCATION

Phandimfundo Secondary School

Grade 11 Completed

Grade 12 (Matric) – Results Pending (2025)

INTERESTS

Computers and technology

Helping people

Learning new systems

REFERENCES

Available upon request