

Ntokozo Mahlangu

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Location: South Africa

PROFILE

Motivated and friendly individual seeking a Call Center position. I have a strong interest in computers and enjoy assisting people. I communicate clearly, learn quickly, and work well in a team. I am committed to providing good customer service and growing within a call center environment.

EDUCATION

Grade 11 Completed
Currently awaiting Grade 12 (Matric) results
Year: 2025

KEY SKILLS

- Excellent communication skills
- Customer service and assisting clients
- Basic computer literacy
- Ability to follow instructions
- Active listening
- Problem solving
- Time management
- Teamwork

WORK EXPERIENCE

No formal work experience yet. Eager to gain experience in a call center role and committed to delivering professional and respectful customer support.

REFERENCES

Available upon request