

TONY NTOKOZO MAHLANGU

Entry-Level Call Centre Agent / Telesales Consultant

Phone: 073 236 5391 / 078 225 0532 | **Email:** tonymahlangu7070@gmail.com

Residential Address: 7070 Francoline Street, Etwatwa Extension 9, 1519, Gauteng

PERSONAL DETAILS

Full Name: Tony Ntokozo Mahlangu

Date of Birth: 10 May 2005

Gender: Male

Nationality: South African

Marital Status: Single

Dependents: None

Languages: English, IsiZulu

Driver's Licence: None

Availability: Immediately Available

CAREER OBJECTIVE

Motivated and reliable entry-level candidate seeking an opportunity as a Call Centre Agent or Telesales Consultant. Eager to apply strong communication skills, professionalism, and willingness to learn in a fast-paced call centre environment while gaining valuable industry experience.

EDUCATIONAL QUALIFICATIONS

School: Phandimfundo Secondary School

Highest Grade: Grade 12 (Matric)

Year Completed: 2025

SKILLS AND COMPETENCIES

- Clear verbal communication
- Professional telephone etiquette
- Customer service orientation
- Inbound & outbound call handling
- Basic computer literacy
- Accurate data capturing
- Target-driven mindset
- Ability to work under pressure

WORK READINESS

- Willing to work shifts and weekends
- Comfortable with performance targets
- Accepts coaching and feedback
- Able to handle rejection professionally
- Punctual and reliable
- Strong work ethic

WORK EXPERIENCE

Experience Level: Entry-Level Candidate

Seeking first employment opportunity in a call centre environment with full training and development provided.