

LOCATING YOUR FTP LOGIN INFO

Note: If we don't have instructions specific to your hosting provider, the best thing to do is to search for "ftp login info" and the name of your hosting provider and you should find exact instructions in their support section. The instructions below are general and may not be exactly correct for your host.

1. Log into your domain hosting control panel and click on 'Manage Account' or 'Manage Domains'.
2. Select the FTP option.
3. If you already have your FTP username and password in the account, you should see it here. For many hosting providers, your FTP username and password will be the same as the one for your main account.

OR

If you prefer not to share your own password, just add a new FTP account for us to use. If there is a Directory field, enter 'public_html'. We will help you navigate to the specific directory in the next step.

4. On the SiteLock wizard, choose FTP:// and use the format ftp.yourdomain.com for the address.
5. Leave Port 21 in the port field.