

Brijalben Panchal

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Objective

Dedicated and enthusiastic individual seeking the part time position. I am passionate about creating exceptional customer experiences through my love for commitment to providing top-notch service. With a positive attitude and a strong focus on quality, I aim to contribute to organization's success while continuously learning and growing as a team member.

Skills & Abilities

- Excellent customer service skills, with a "people person" approach and the ability to create positive interactions with customers.
- Strong interpersonal skills, enabling effective teamwork and relationship building with colleagues and customers alike.
- Adaptable and quick learner, open to embracing new technologies introduced by organization.
- Detail-oriented with a focus on maintaining quality and consistency in beverage preparation.
- Ability to work efficiently in a fast-paced, energetic work environment while remaining calm and composed.
- Proficient in computer skills, cash-handling procedures and committed to ensuring store safety and security.
- Excellent communication skills, both verbal and written, to effectively interact with customers and convey information clearly.

Education

May/2023 – Present

Post-Graduation in Artificial Intelligent and Data Science, Loyalist College, Toronto

June/2012 – May/2016

Bachelor of engineering in Electronics and communication, Gujarat Technological University, India

Experience

Warehouse Associate | QuickServe Employment Inc, Toronto | May/2023 - Present

- Product scanning, shorting and packaging.
- Collaborated with team members to ensure efficient operations during peak hours.

Software Engineer | Capgemini India | Aug/2017 – April/2023

- Embedded medical application development
- Customers requirement understanding and developing POC for newer requirements
- Team leading, project presentation, troubleshooting, deploying into the device and testing, product marketing

Team Member | Domino's Pizza, India | April/2016 – July/2017

- Assisted customers in a fast-paced environment by taking orders, preparing food, and delivering exceptional service.
- Operated cash registers, processed transactions accurately, and provided customers with the correct change.
- Followed all safety and sanitation guidelines to ensure a hygienic work environment.

Availability

Sunday, Monday, Wednesday, Friday: 12:00 AM to 11:59 PM

Tuesday, Thursday, Saturday: 12:00AM to 7:00AM, 3:00 PM to 11:59PM