

---

# **Software Requirements Specification**

**for <Online Clinic**

**Management >**

**Version 1.0 approved**

**Prepared by <Brijesh Manvar**

**Bhaskar Pandav**

**Hiten Bheda>**

**<R.K University >**

**<23 – FEB - 2024 >**

## Table of Contents

|   |               |
|---|---------------|
| <b>1.0 Introduction .....</b>                     | <b>3 2.0</b>  |
| <b>2.0 Aim .....</b>                              | <b>4 3.0</b>  |
| <b>3.0 Language description.....</b>              | <b>5</b>      |
| <b>4.0 Hardware and Software Requirement.....</b> | <b>7 5.0</b>  |
| <b>5.0 Objective .....</b>                        | <b>8 6.0</b>  |
| <b>6.0 Module description .....</b>               | <b>9 7.0</b>  |
| <b>7.0 Functional and Non-Functional .....</b>    | <b>10</b>     |
| <b>8.0 Future aspects .....</b>                   | <b>11 9.0</b> |
| <b>9.0 Modules .....</b>                          | <b>12</b>     |

## Revision History

| Name | Date | Reason For Changes | Version |
|------|------|--------------------|---------|
|      |      |                    |         |
|      |      |                    |         |

---

### 1. Introduction:

The primary aim of the Online Clinic Management System is to modernize and optimize the administrative and operational workflows within medical clinics. By leveraging ASP.NET Core MVC, the system intends to offer a scalable, secure, and user-friendly solution that caters to the unique needs of clinics.

Through efficient appointment scheduling, patient record management, and communication tools, the system strives to enhance patient care and overall clinic performance.

---

### 2. Aim:

The primary aim of the Online Clinic Management System is to modernize and optimize the administrative and operational workflows within medical clinics. By

leveraging ASP.NET Core MVC, the system intends to offer a scalable, secure, and user-friendly solution that caters to the unique needs of clinics.

Through efficient appointment scheduling, patient record management, and communication tools, the system strives to enhance patient care and overall clinic performance.

---

### **3. Language Description:**

The Online Clinic Management System is developed using modern web technologies, with a focus on:

**The Online Clinic Management System is developed using ASP.NET Core MVC framework, which is a modern and robust web development framework provided by Microsoft. ASP.NET Core MVC offers a structured and scalable approach to building web applications, making it an ideal choice for projects requiring reliability, security, and performance.**

**The combination of ASP.NET Core MVC and C# enables developers to build scalable and maintainable web applications with ease. ASP.NET Core MVC follows the Model-View-Controller architectural pattern, which separates the application logic into three distinct components:**

- 1. Model: Represents the data and business logic of the application.**
- 2. View: Represents the user interface and presentation logic of the application.**
- 3. Controller: Handles user input, interacts with the model, and updates the view accordingly.**

This architectural pattern promotes code reusability, modularity, and testability, making it easier to develop and maintain complex web applications.

---

#### 4. Hardware and Software Requirements:

| Requirements | Description   |
|--------------|---|
| Hardware     | Standard computing hardware capable of running ASP.NET Core applications.   |
|              | This may include servers or cloud-based infrastructure with adequate processing power, memory, and storage to support the application's data processing and storage requirements. |
| Software     | - Operating System: Windows, Linux, or macOS  |
|              | - Web Server: IIS (Internet Information Services) or Apache   |
|              | - Database: SQL Server, MySQL, or PostgreSQL  |
|              | - Development Environment: Visual Studio or Visual Studio Code  |

---

## **5. Objectives:**

The primary objective of the Online Clinic Management System is to provide a comprehensive, intuitive, and secure platform for managing clinic operations. The system aims to achieve the following objectives:

- Digitize administrative tasks such as appointment scheduling, patient registration, and billing processes.
- Improve accuracy and accessibility of patient records and medical histories.
- Enhance communication and collaboration among clinic staff members.
- Optimize resource allocation and workflow efficiency within the clinic.

---

## **6. Module Descriptions:**

**The Online Clinic Management System comprises the following modules:**

### **1. Authentication:**

- **User registration, login, and password management functionalities to ensure secure access to the system.**

### **2. Receptionist Module:**

- **Appointment scheduling, patient registration, billing management, and administrative tasks to streamline front desk operations.**

### **3. Laboratories Module:**

- **Management of laboratory tests, test results, sample tracking, and integration with patient records for comprehensive healthcare management.**

### **4. Doctor Module:**

- **Access to patient records, appointment schedules, medical histories, and communication tools for efficient diagnosis and treatment planning.**

### **5. Contact Module:**

- **Enables users to contact the clinic administration for inquiries, feedback, or support, ensuring smooth communication channels.**

### **6. About Module:**

- **Provides information about the clinic, its services, specialties, operating hours, and contact details to patients and visitors.**

---

## 7. Functional and Non-Functional Requirements:

### *Functional Requirements:*

- *User Registration and Authentication: Secure registration and login functionalities for users with role-based access control.*
- *Appointment Scheduling and Management: Ability to schedule, modify, and cancel appointments with real-time updates.*
- *Patient Record Management: Comprehensive patient records management including demographics, medical history, and treatment plans.*
- *Laboratory Test Management: Integration with laboratory services for test requests, results, and sample tracking.*
- *Doctor-Patient Communication: Secure messaging and communication tools for doctors and patients to exchange information and inquiries.*
- *Contact and About Information Display: Display of contact information and details about the clinic's services, specialties, and policies.*

### *Non-Functional Requirements:*

- *Security: Implementation of data encryption, secure authentication mechanisms, and role-based access control to protect sensitive patient information.*
- *Performance: Optimization of application performance for efficient data retrieval, processing, and response times.*
- *Scalability: Ability to accommodate a growing number of users, appointments, and records without compromising system performance.*
- *User Experience: Intuitive user interface design, responsive layout, and easy navigation for enhanced user experience.*
- *Reliability: Regular backups, system monitoring, and error handling mechanisms to ensure high availability and data integrity.*

---

## **8. Future Aspects:**

**In the future, the Online Clinic Management System can be enhanced with the following features:**

- **Integration with telemedicine platforms for virtual consultations and remote patient monitoring.**
- **Electronic Health Record (EHR) management for comprehensive patient information and interoperability with other healthcare systems.**
- **Automated appointment reminders and notifications via email or SMS.**
- **Advanced analytics and reporting tools for performance analysis, resource optimization, and decision-making.**
- **Mobile application support for convenient access to clinic services on smartphones and tablets, enhancing patient engagement and accessibility.**

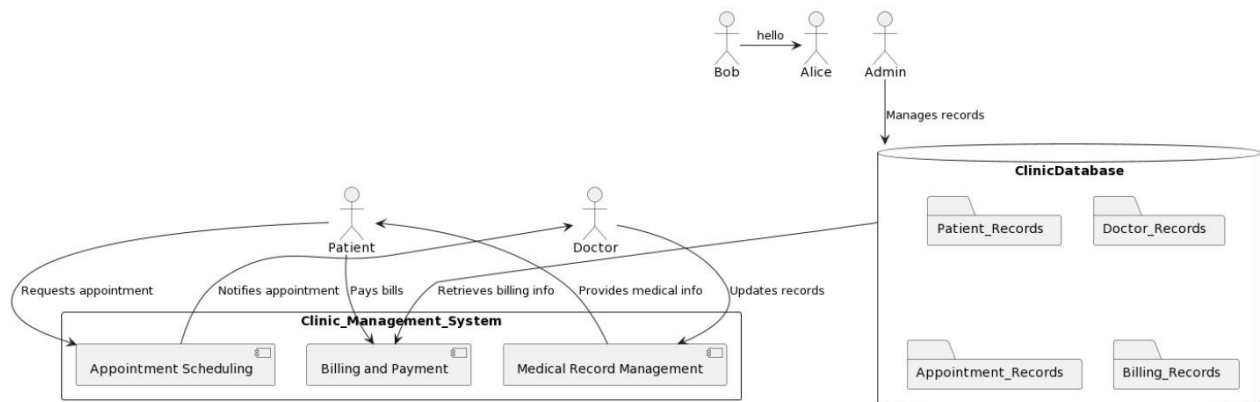
---

## **9. Modules:**

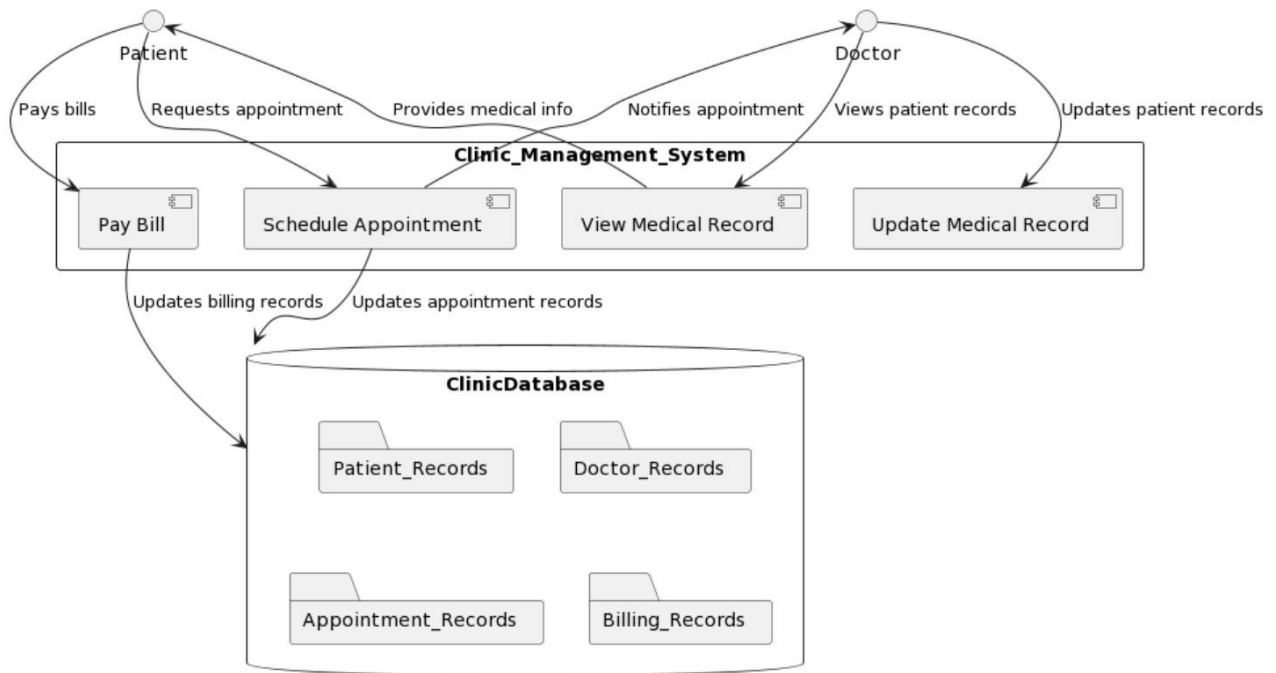
- 1. Appointment Management**
- 2. Patient Records**
- 3. Billing and Invoicing**
- 4. Inventory Management**
- 5. Staff Management**
- 6. Reporting and Analytics**
- 7. Integration with External Systems**



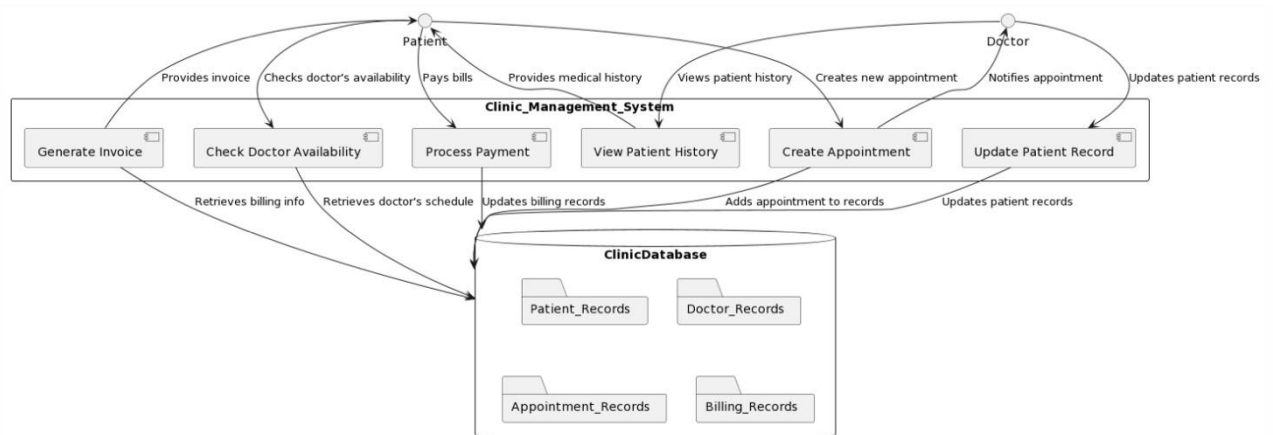
→ 0 DFD



→ 1 DFD



→ 2 DFD



## Database :

Login :

The screenshot shows the SQL Server Enterprise Manager interface. On the left, the tree view is expanded to 'Clinic\_Management' > 'Tables', with 'dbo.Users' selected. On the right, a table with two columns, 'Email' and 'Password', is displayed. The table contains 10 rows of data, including email addresses and passwords, and ends with a 'NULL' row.

| Email            | Password  |
|------------------|-----------|
| aa@gmail.com     | 5555      |
| aaaa@gmail.co... | 123456    |
| bb@gmail.com     | 5555      |
| brij@gmail.com   | 12345     |
| demo@gmail.c...  | 12345     |
| dev@gmail.com    | 909090    |
| devv             | 909090    |
| hitenn           | hitenn123 |
| NULL             | NULL      |

Register :

The screenshot shows the SQL Server Enterprise Manager interface. On the left, the tree view is expanded to 'Clinic\_Management' > 'Tables', with 'dbo.Registers' selected. On the right, a table with six columns, 'Name', 'PhoneNumber', 'Email', 'Password', and 'ConfirmPasswo...', is displayed. The table contains 8 rows of data, including names, phone numbers, emails, passwords, and confirmation passwords, and ends with a 'NULL' row.

| Name     | PhoneNumber | Email           | Password | ConfirmPasswo... |
|----------|-------------|-----------------|----------|------------------|
| Bhaskar  | 1234567890  | abc@gmail.com   | 12345    | 12345            |
| brijesh  | 9979594870  | brij@gmail.com  | 12345    | 12345            |
| dfgh     | 12345       | asdfg           | 12345    | 12345            |
| dsldsfkl | 55555656    | demo@gmail.c... | 5555     | 5555             |
| hitenn   | 123456789   | abc@gmail.com   | 12345    | 12345            |
| mohit    | 55555656    | demo@gmail.c... | 5555     | 5555             |
| NULL     | NULL        | NULL            | NULL     | NULL             |

Doctor :

|   | Name    | PhoneNo    | Experience | Email           | Password | Gender | DateOfBirth       |
|---|---------|------------|------------|-----------------|----------|--------|-------------------|
| ▶ | Bhaskar | 9979594870 | 2 Years    | brij@gmail.com  | 5555     | male   | 15-03-2003 00:... |
|   | brijesh | 1234567890 | 3 years    | brij@gmail.com  | 909090   | male   | 15-03-2003 00:... |
|   | SDFG    | 9979594870 | 3 years    | demo@gmail.c... | 12345    | male   | 15-03-2003 00:... |
| ⊕ | NULL    | NULL       | NULL       | NULL            | NULL     | NULL   | NULL              |

## Laborarian :

|   | Name    | PhoneNo    | Experience | Email           | Password | Gender |
|---|---------|------------|------------|-----------------|----------|--------|
| ▶ | Bhaskar | 9979594870 | 3 years    | 1234567         | 123456   | male   |
|   | ERTY    | 9979594870 | 3 years    | demo@gmail.c... | 12345    | male   |
| ⊕ | NULL    | NULL       | NULL       | NULL            | NULL     | NULL   |

## Receptionist :

|   | Name    | PhoneNumber | Email           | Password | Gender | DateOfBirth |
|---|---------|-------------|-----------------|----------|--------|-------------|
| ▶ | Bhaskar | 9979594870  | demo@gmail.c... | 909090   | male   | 15-03-2003  |
|   | FGHJ    | 55555656    | demo@gmail.c... | 12345    | male   | 15-03-2003  |
| ⊕ | NULL    | NULL        | NULL            | NULL     | NULL   | NULL        |

### Patient :

|                              |  |  |  |  |  |  |
|------------------------------|--|--|--|--|--|--|
| SQL Server                   |  |  |  |  |  |  |
| (localdb)\MSSQLLocalDB (SQL) |  |  |  |  |  |  |
| Databases                    |  |  |  |  |  |  |
| System Databases             |  |  |  |  |  |  |
| Clinic                       |  |  |  |  |  |  |
| Clinic_Management            |  |  |  |  |  |  |
| Tables                       |  |  |  |  |  |  |
| System Tables                |  |  |  |  |  |  |
| External Tables              |  |  |  |  |  |  |
| Dropped Ledger 1             |  |  |  |  |  |  |
| dbo._EFMigrator              |  |  |  |  |  |  |
| dbo.Doctors                  |  |  |  |  |  |  |
| dbo.Laboratorian             |  |  |  |  |  |  |
| dbo.Labtest                  |  |  |  |  |  |  |
| dbo.Patient                  |  |  |  |  |  |  |
| dbo.Prescription             |  |  |  |  |  |  |
| dbo.Receptionist             |  |  |  |  |  |  |
| dbo.Registers                |  |  |  |  |  |  |
| dbo.Users                    |  |  |  |  |  |  |

|   | Name  | PhoneNo    | Email       | Allergies | Gender | DateOfBirth |
|---|-------|------------|-------------|-----------|--------|-------------|
| ▶ | hiten | 1234567890 | h@gmail.com | yes       | male   | 15-03-2003  |
| ⊗ | NULL  | NULL       | NULL        | NULL      | NULL   | NULL        |

### Prescription :

|                              |  |  |  |  |  |
|------------------------------|--|--|--|--|--|
| SQL Server                   |  |  |  |  |  |
| (localdb)\MSSQLLocalDB (SQL) |  |  |  |  |  |
| Databases                    |  |  |  |  |  |
| System Databases             |  |  |  |  |  |
| Clinic                       |  |  |  |  |  |
| Clinic_Management            |  |  |  |  |  |
| Tables                       |  |  |  |  |  |
| System Tables                |  |  |  |  |  |
| External Tables              |  |  |  |  |  |
| Dropped Ledger 1             |  |  |  |  |  |
| dbo._EFMigrator              |  |  |  |  |  |
| dbo.Doctors                  |  |  |  |  |  |
| dbo.Laboratorian             |  |  |  |  |  |
| dbo.Labtest                  |  |  |  |  |  |
| dbo.Patient                  |  |  |  |  |  |
| dbo.Prescription             |  |  |  |  |  |
| dbo.Receptionist             |  |  |  |  |  |
| dbo.Registers                |  |  |  |  |  |
| dbo.Users                    |  |  |  |  |  |

|   | DoctorName | PatientName | LabTest | Medicines   | Cost    |
|---|------------|-------------|---------|-------------|---------|
| ▶ | Bhaskar    | bhuro       | fever   | Paracetamol | 1000.00 |
| ⊗ | NULL       | NULL        | NULL    | NULL        | NULL    |

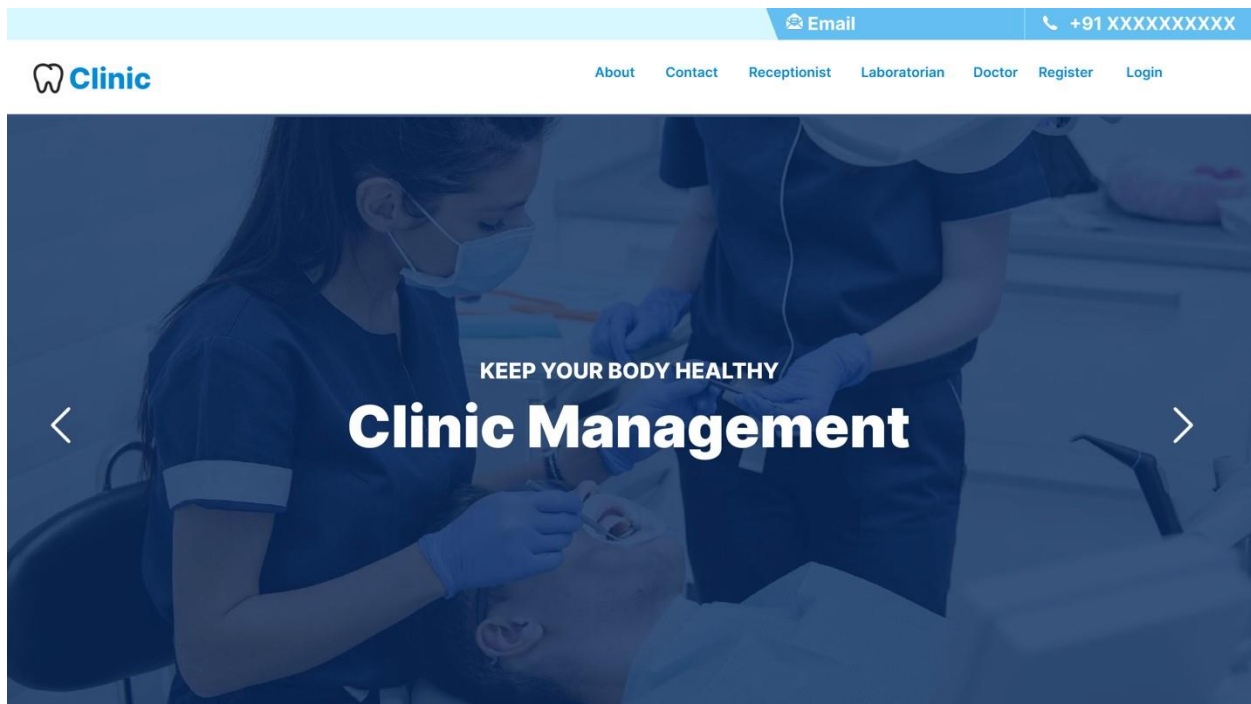
### LabTest :

|                              |  |  |
|------------------------------|--|--|
| SQL Server                   |  |  |
| (localdb)\MSSQLLocalDB (SQL) |  |  |
| Databases                    |  |  |
| System Databases             |  |  |
| Clinic                       |  |  |
| Clinic_Management            |  |  |
| Tables                       |  |  |
| System Tables                |  |  |
| External Tables              |  |  |
| Dropped Ledger 1             |  |  |
| dbo.__EFMigrator             |  |  |
| dbo.Doctors                  |  |  |
| dbo.Laboratorian             |  |  |
| dbo.Labtest                  |  |  |
| dbo.Patient                  |  |  |
| dbo.Prescription             |  |  |
| dbo.Receptionist             |  |  |
| dbo.Registers                |  |  |
| dbo.Users                    |  |  |

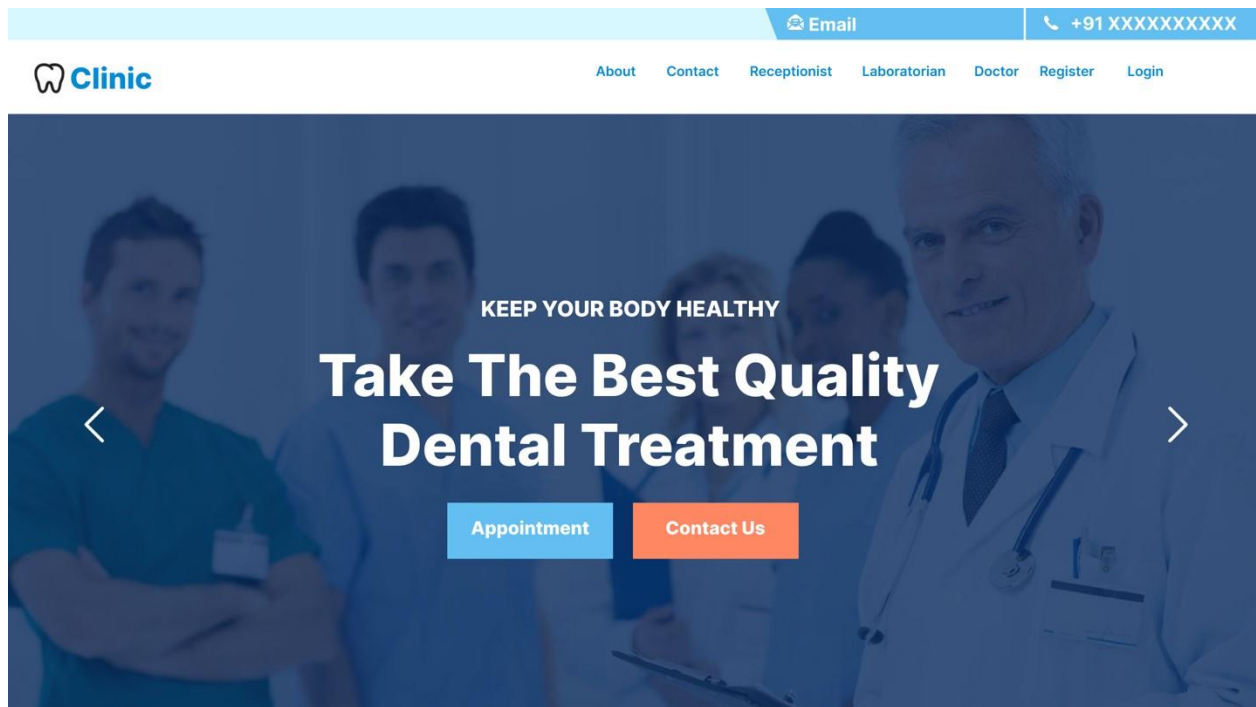
|      | LabTest | TestCost |
|------|---------|----------|
| 1    |         | 2000     |
| 2    |         | 2000     |
| 3    |         | 2000     |
| NULL |         | NULL     |

## UI/UX

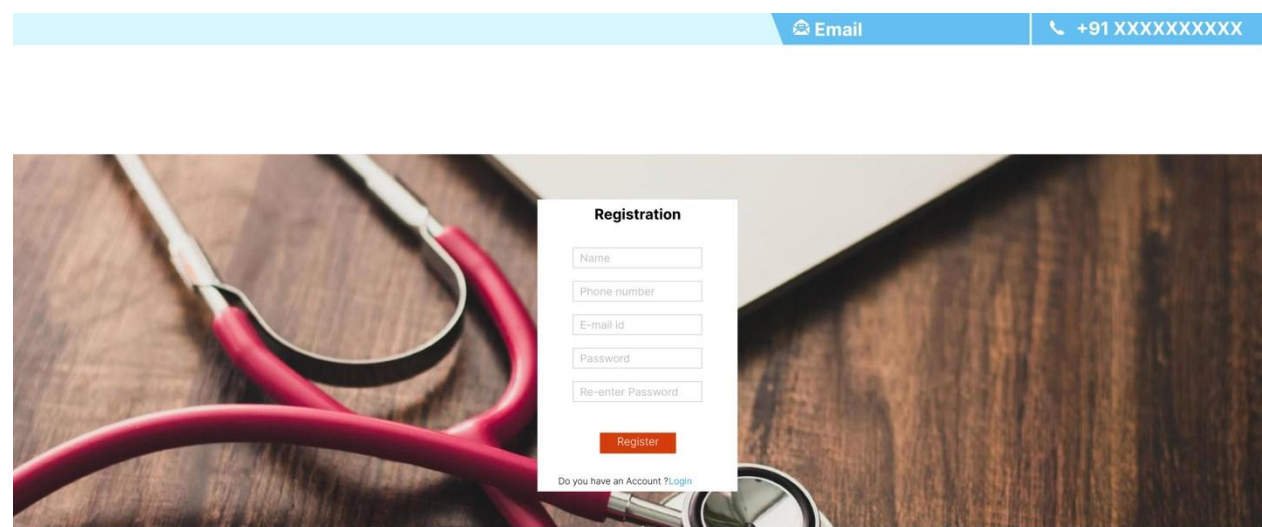
1.



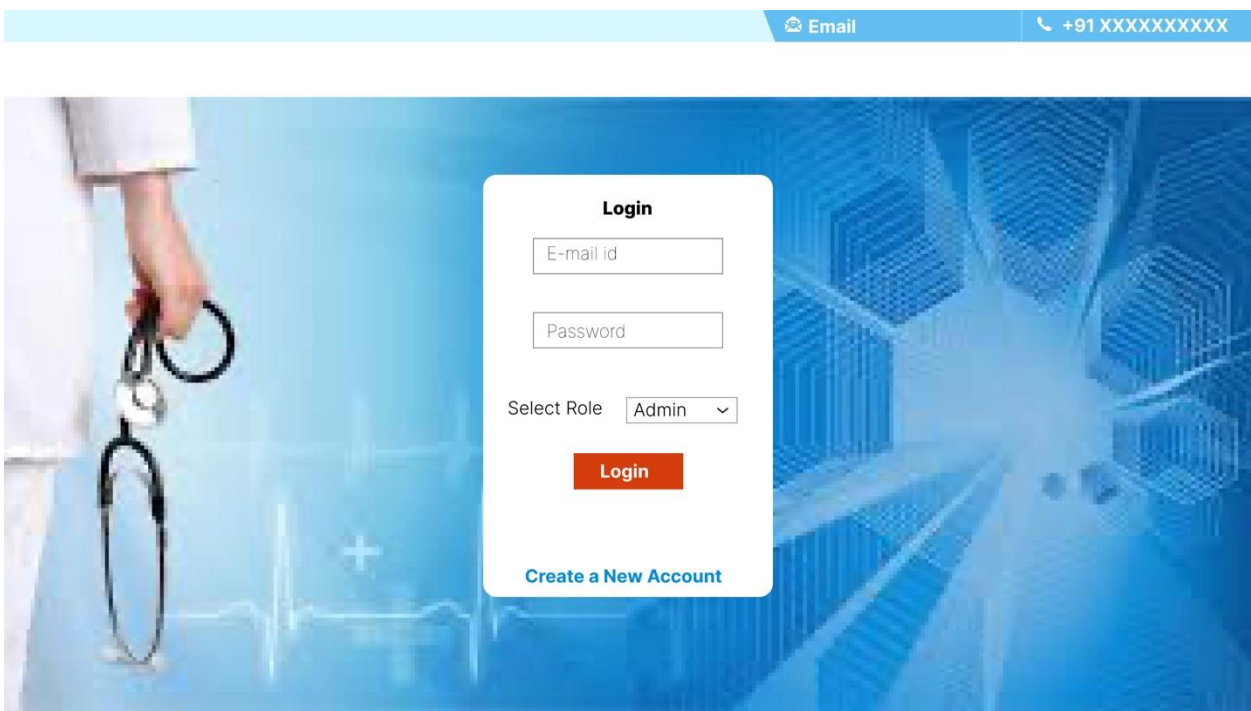
2.



3.

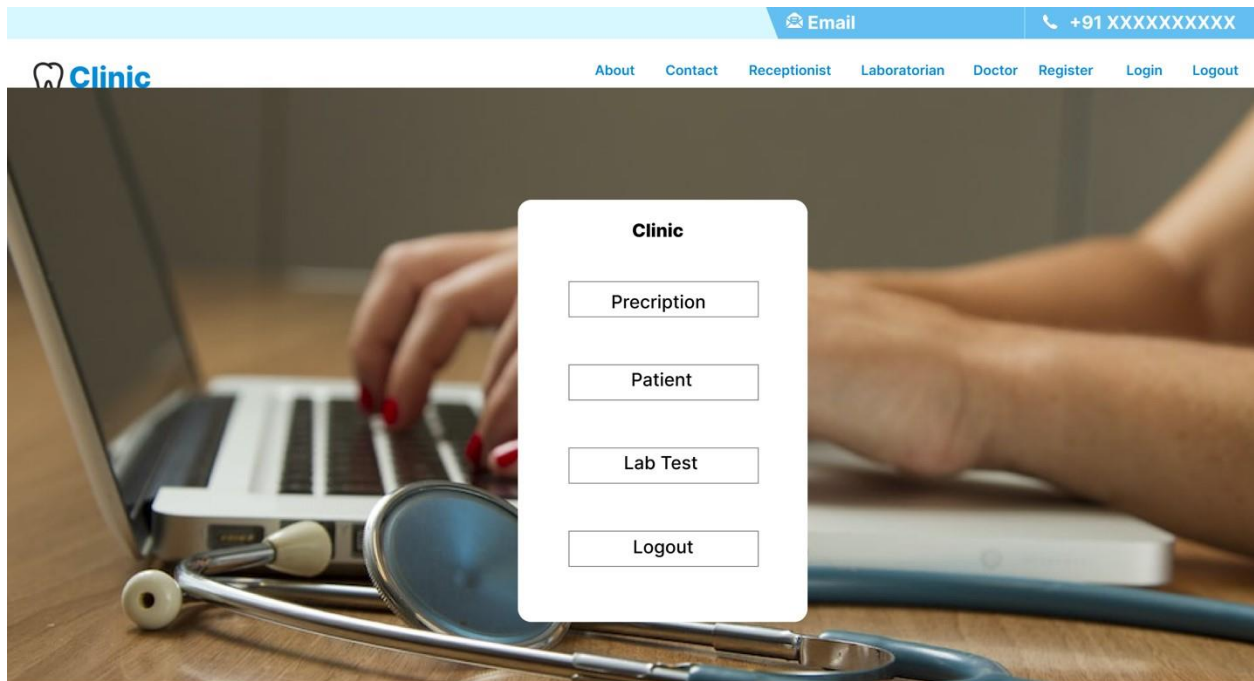


4.



5.





6.

**Doctor Details**

Name...

Phone no...

Experience...

Email Add...

Password...

Gender

Date of Birth

Select

Select


Select

Select

7.

Email

+91 XXXXXXXXXX

Clinic

[About](#)[Contact](#)[Receptionist](#)[Laboratorian](#)[Doctor](#)[Register](#)[Login](#)[Logout](#)

Laboratorian Detail

Gender

male / female

Date of Birth

dd-mm-yy


Submit

Grid View

8.

Email

+91 XXXXXXXXXX

Clinic

[About](#)[Contact](#)[Receptionist](#)[Laboratorian](#)[Doctor](#)[Register](#)[Login](#)[Logout](#)

Receptionist Detail

Gender

male / female

Date of Birth

dd-mm-yy

Submit

Grid View

9.

Email

+91 XXXXXXXXXX

Clinic

[About](#)
[Contact](#)
[Receptionist](#)
[Laboratorian](#)
[Doctor](#)
[Register](#)
[Login](#)
[Logout](#)

Precription Detail

Doctor Name...

Patient Name...

Lab Test...

Medicines...

Cost

Submit

Grid View

10.

Email

+91 XXXXXXXXXX

Clinic

[About](#)
[Contact](#)
[Receptionist](#)
[Laboratorian](#)
[Doctor](#)
[Register](#)
[Login](#)
[Logout](#)

Patient Detail

Name...

Phone no...

Email Add...

Allergies...

Gender

male / female

Date of Birth

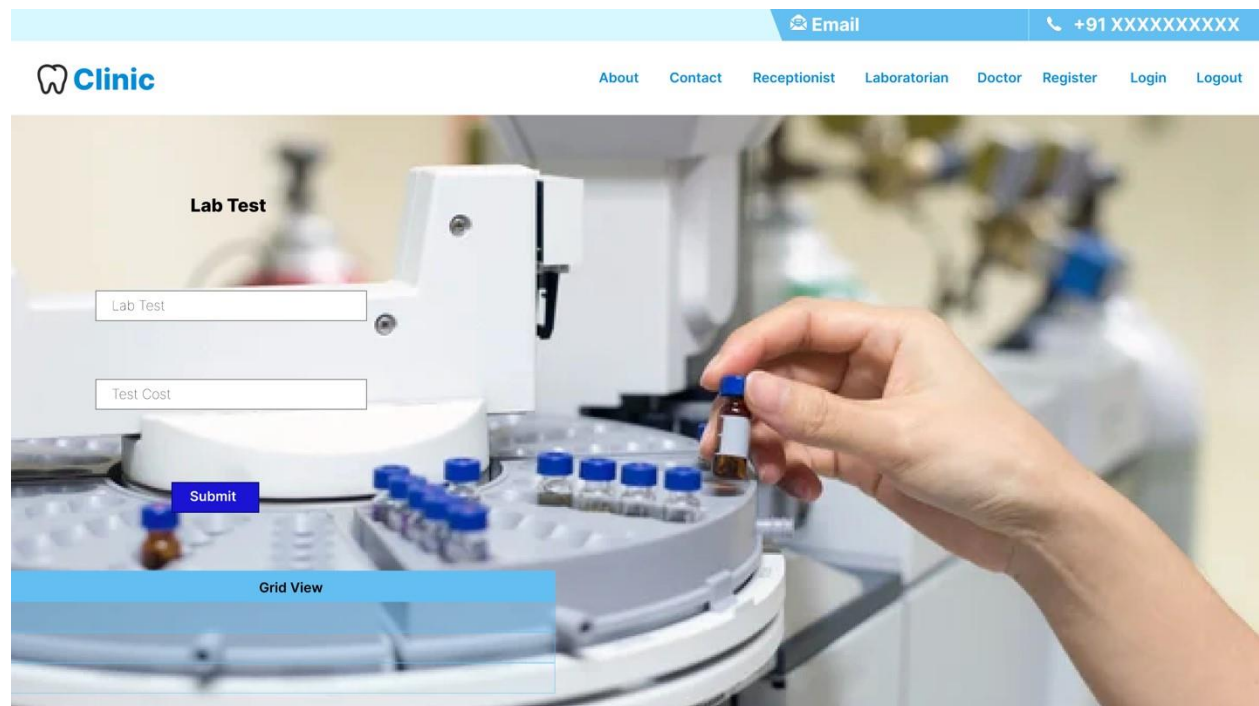
dd-mm-yy

Submit

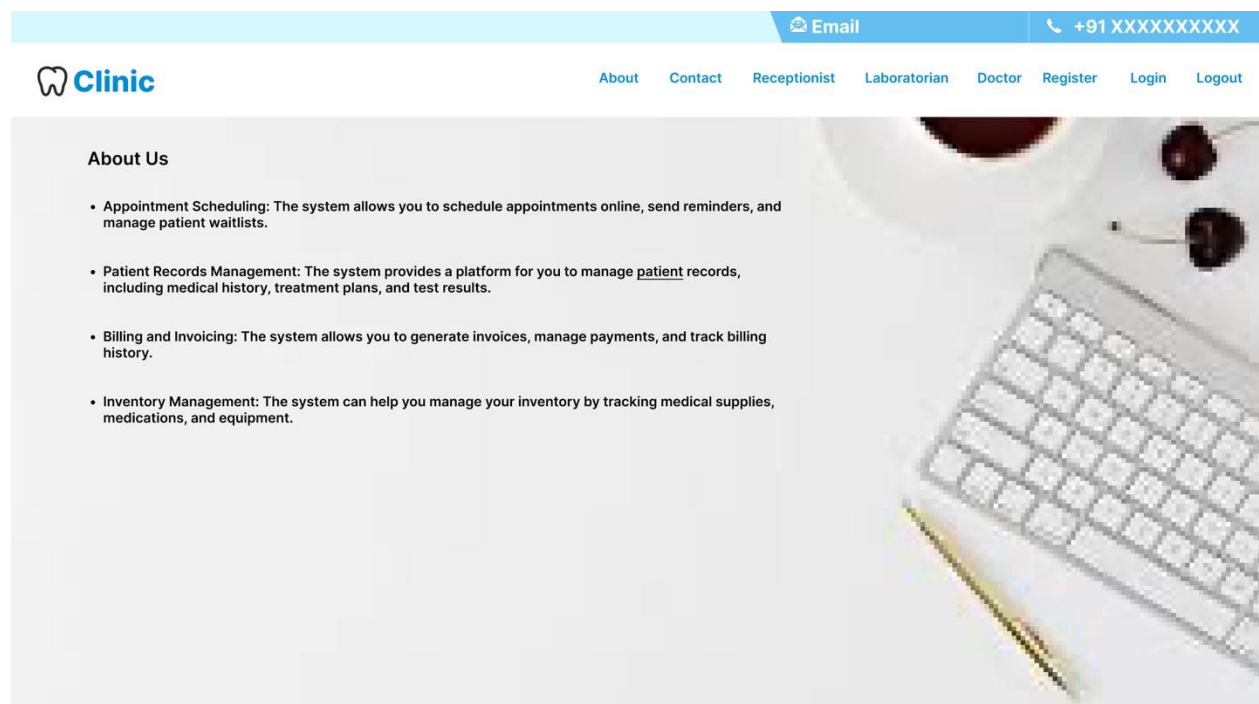
Grid View

11.





12.



13.

### Contact Us

**Address**

R K University, Tramba, Rajkot  
Gujarat, India

**E-Mail**

Clinic@gmail.com

**Phone No.**

+91 XXXXXXXXXX

