

Name: Cameron Patel

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Job Title: Customer Service Representative

Graduation: BS in Information Technology, UST — Graduated: 2024

Objective:

Experienced and empathetic Customer Service Representative looking to enhance customer experiences while contributing to company success.

Skills:

- Communication
- CRM Software
- Problem-Solving
- Call Handling

Experience:

Customer Service Representative

Tech Solutions Co.

- Handled customer inquiries and resolved technical issues
- Processed orders, returns, and exchanges via phone and email
- Documented customer interactions in CRM systems to improve service quality