#### Problem

- •When confronted with a diagnosis, patients turn to the Internet to research
- Faced with misinformation, jargon, and worst-case stories
- •How can patients get their questions answered at home?

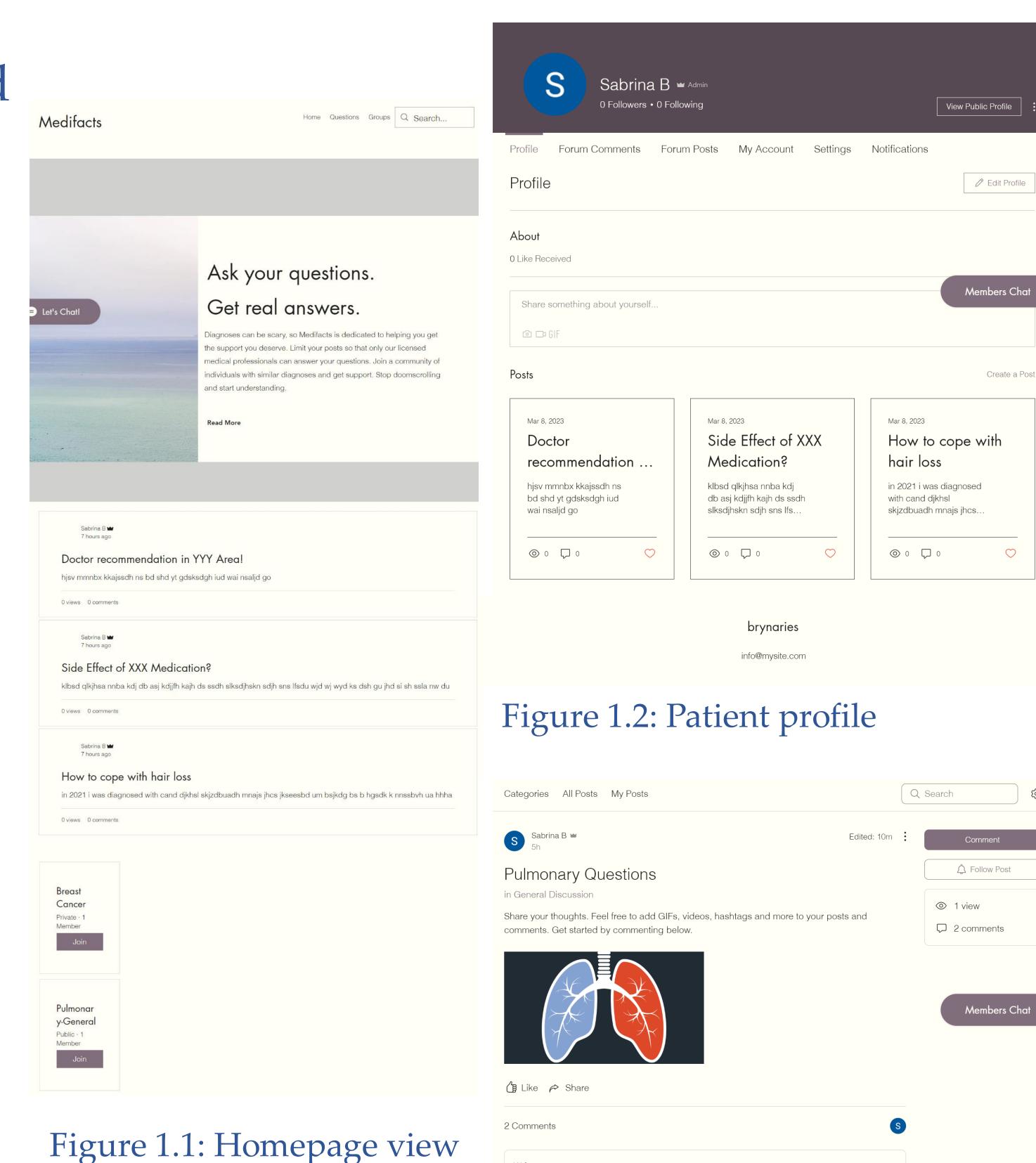
### Our Solution

- •Platform for direct communication between patients and licensed medical professionals
- •Includes heavily moderated discussion groups
- •Only see what's applicable to you, no weeding out irrelevant information

# What Sets Us Apart

- •Patients get personalized responses to their inquiries, directly from a professional specializing in their diagnosis area
- •Pulls from a vast bank of medical professionals whose hospitals have enrolled in the program
- •MD, PhD, as well as LPN are invited to interact with patient inquiries
- •Moderated chat communities for those with similar diagnoses

# Medifacts



Write a comment

S Commenting as Sabrina B

showing posts and communities

Figure 1.3: Question view

#### Tools

#### Backend







## Distribution Model

- •Our platform would be a service hospitals subscribe to
- •Patients would access Medifacts through a plugin from their patient portal (ex. MyChart)
- Any doctor would be able to respond to any patient from any hospital enrolled in the service

## Future

- Feature to block certain words or phrases
- Ability for professions to attach suggested reading material to response

