

User Frustrations

User Needs

Existing Solutions

Features/
opportunities

Constraints

Forgetting items
due to scattered
lists

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Simple, organized
shopping lists

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Basic list apps
(no in-store
navigation)

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Integrating store
maps into an app

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Not all stores
provide digital
layout data

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Backtracking
through aisles
multiple times

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Clear store maps
or aisle layouts

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Store apps that
show deals but
not layouts

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Auto-sort lists by
aisle or store
section

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Users must trust
the app enough
to rely on it

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Confusion from
varying store
layouts

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Suggestions for
an efficient route

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Some grocers
offer printed
maps, but not
digital guidance

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Providing a
recommended
route to minimize
backtracking

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Privacy concerns
over location
tracking in-store

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Overbuying or
missing
essentials

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Integration with
personal
preferences (e.g.,
dietary needs)

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Lack of tailored
routing features
in current tools

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Saving preferred
store layouts or
frequently
purchased items

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Time investment
required for
initial store
mapping and
maintenance

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