

PERFECT FIT? EXCELLENT!

IF NOT, PARTNER RETURNS ARE REALLY SIMPLE.



1. PREPARE YOUR PARCEL

This parcel was sent to you by one of our partners. If you would like to send your item(s) back, please use the return slip included in your parcel.



2. RETURNS

You can return your item(s) within 100 days via An Post.
Important: return your item directly to our partner and not to Zalando.

Please use for returns the return label that was included in the original delivery box. Using an incorrect return label may lead to misdirected returns and consequently result in delays in processing the refund.



3. REFUNDS

A confirmation email will be sent to you once our partner has received your item(s). Zalando will process your refund.

*Lost your return slip? Any further questions? Visit <https://www.zalando.ie/faq>