1. Ask the subject whether they are familiar with Ebay, Amazon, or both.
2. If they are familiar with both, get a new subject.

Else:

1. Ask them what browser they prefer to use.
2. Open that browser and navigate to the website they are **unfamiliar** with.
3. Give them the computer and ask them to create an account
4. On **Amazon:**
   1. Create an account
   2. Don’t fill anything out
   3. Just press “submit”
5. On **Ebay:**
   1. Create an account
   2. Type “a” for the email
   3. Click “sign in”
   4. Just press “create account”
6. Ask them on a scale of 1 to 10, how much they enjoyed performing this task.

***Write down time***

4. Relocate the browser back to the base platform of whatever website they are **unfamiliar** with.

5. Give them the computer and ask them to

1. find “**Harry Potter and the Sorcerer’s Stone**” (the book)   
 2. click on the first correct option that pops up  
 3. Ask them on a scale of 1 to 10, how much they enjoyed performing this task.

***Write down time***

6. Give them the computer and ask them to

1. write a review by finding the option to write one. Don’t actually write one  
 a. On **Amazon:**  
 1. Stop after clicking “Create your own review”  
 b. On **Ebay:**   
 1. Stop after clicking the write a review button (I was unable to find this…)

2. Ask them on a scale of 1 to 10, how much they enjoyed performing this task.

***Write down time***

1. Locate the browser to the website they are **familiar** with and repeat steps 2.3 to 6.1.b

\*\*Britain’s Notes: We may need to use longer tasks if these end up taking only a few seconds for novices. I was thinking we could possibly have them find a new and used version of the same item, or track something on Ebay.