

Mitigation

Long term relationships and modelling

Services for people affected by emergencies

Preparedness

Information and learning

Know what to do in an emergency

- Prepare for a flood
- Prepare for a fire
- Prepare for a power cut
- Prepare for severe winter weather
- Prepare for hot weather
- What to do in a terrorist attack

Response

Human contact and logistics

Speak to someone

- Listen, reassure and show humanity
- Speak to someone if you're feeling alone or distressed

Get urgent goods

- Get emergency clothes
- Get emergency toiletries
- Get emergency food
- Get medication delivered
- Get supplies for a power cut
- Support with living costs in an emergency

Find something urgent

- Find somewhere to sleep tonight
- Find missing family after a terror-attack

Transport to accommodation

- Transport and rehouse pets
- Transport to accommodation

Recovery

Instructions and referrals

Find something to recover

- Find mental health support
- Find somewhere safe to live long term
- Replace damaged furniture
- Repair your home after a flood or fire
- Get money advice

Plan for an emergency

- Plan for a flood in your area
- Plan for a fire in your area
- Plan for a power cut in your area
- Plan for severe winter weather in your area
- Plan for hot weather in your area
- Plan for a terroist attack in your area
- Plan for a industrial or chemical accident in your area
- Plan for a plane crash in your area
- Plan for Brexit in your area

Services for organisations involved in emergencies

Learn to respond in emergencies

- Learn to run an emergency centre
- Learn to speak with people affected by emergencies
- Learn to support frontline teams through traumatic emergencies

Send people and goods to a place

- Request support at a domestic fire
- Deliver supplies in a power cut
- Request welfare checks in a power cut
- Request support at a modern slavery operations
- Request support at a terrorist attack
- Request emotional support for frontline team
- Run an emergency centre
- Volunteer to help in an emergency
- Donate goods to an emergency