UPMC for Life

2023 Summary of Benefits

Look inside to learn more about this plan:

UPMC for Life HMO Premier Rx (HMO)





Get started with UPMC for Life.

Here is a summary of what our plans cover and what you pay for care. These benefits are effective Jan. 1, 2023 – Dec. 31, 2023. This booklet does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, you can review the plan Evidence of Coverage online at **www.upmchealthplan.com/medicare/shop/** or call us to have your Evidence of Coverage mailed to you.



With UPMC for Life you can choose from plans that cover everything Original Medicare covers, plus more!

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook that you received in the fall. You can view it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

This book includes an HMO (Health Maintenance Organization) plan. This means you choose from doctors, specialists, and hospitals in our network to get your care. This does not apply to an emergency or urgent care situation.

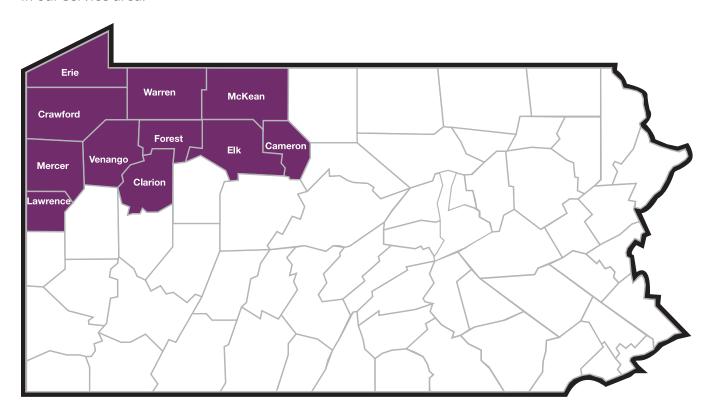
To search for your providers in our network, scan this QR code to visit upmchealthplan.com/find.



The plan in this book includes prescription drug coverage. Please refer to the Part D information on page 9 to review your coverage and costs for prescriptions.

UPMC for Life Service Area

To join UPMC for Life, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area.



The service area for this plan includes the following counties in Pennsylvania:

Cameron, Clarion, Crawford, Elk, Erie, Forest, Lawrence, Mercer, McKean, Venango, and Warren.

We're here to answer your questions.

Talk to us.

Current members can call us at **1-877-539-3080 (TTY: 711)** or chat with us on the UPMC Health Plan app.

Available hours:

Oct. 1 - March 31: seven days a week from 8 a.m. to 8 p.m.

April 1 - Sept. 30: Monday through Friday from 8 a.m. to 8 p.m. and Saturday from 8 a.m. to 3 p.m.

Not a current member? Call us at 1-877-381-3765 (TTY: 711)

Available hours:

Jan. 1 - Sept. 30: seven days a week from 8 a.m. to 8 p.m.

Oct. 1 - Dec. 31: seven days a week from 7 a.m. to 9 p.m.

Find what you need online.



Visit us at www.upmchealthplan.com/medicare

Scan the QR code to visit our website, where you can:

- compare your plan options
- find providers

- check prescriptions
- apply for enrollment





UPMC Health Plan mobile app

As a member, you can use this app to access your plan documents, search for providers, live chat with a Health Care Concierge, access your member ID card, view claims, and even call your doctor, pharmacist, or the UPMC MyHealth 24/7 Nurse Line¹. Download the app from your device's app store.



MyHealth OnLine

This secure member website allows you to see your plan benefits and documents, live chat with a Health Care Concierge or health coach, manage your health information, update your medical history, pay your monthly premium bill, and view claims. Members can create an account at **upmchealthplan.com/register.**

UPMC for Life HMO Premier Rx

Premium, Deductible, and Out-of-Pocket Limit

Monthly plan premium	\$0 per month	
Annual deductible	No deductible	
Maximum out-of-pocket responsibility	\$4,900 for Medicare-covered services, including copays and coinsurance; Your out-of-pocket spending limit for the year. This is not a deductible and does not include costs for Part D prescription drugs.	

Basic Medical and Hospital Costs

Inpatient hospital coverage*	\$270 per stay		
Outpatient hospital coverage*	\$350 per service		
Ambulatory Surgical Center (ASC) Services*	\$350 per service		
Doctor visits (Primary Care Providers and Specialists)	Primary care provider: \$0 per visit; \$0 per telehealth visit Specialist: \$30 per visit; \$30 per telehealth visit		
Preventive care	\$0 per service, including your annual wellness visit, flu, and pneumonia vaccines and preventive screenings		
Emergency care	\$90 per visit		
Urgently needed services	\$45 per visit		
Diagnostic services/ labs*	\$0 per day per facility		
Advanced imaging (CT, MRI, and PET scans): \$225 per service; Basic imaging and X-rays: \$20 per service			

Dental, Vision, and Hearing Coverage

Hearing services ²	Medicare-covered: \$30 per visit; \$0 for one hearing exam per year; \$0 for one hearing aid fitting per year; You pay \$690-\$1,890 copay for one hearing aid per ear per year. See a participating Amplifon provider to receive this discount on hearing aids. You could save \$6,734 on average for your hearing aids (depending on the hearing aids you choose). You also have additional dollars you can use to help pay for hearing aids. See the UPMC for Life Flex Spend Card under Extra Benefits and Services for more details.
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^{*} Services with an asterisk (*) may require prior authorization.

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	Medicare-covered: \$30 per visit;			
	\$0 for two cleanings per year;			
	\$0 for two oral exams per year;			
	\$0 for one limited oral exam every 12 months;			
	\$0 for one comprehensive oral exam every 36 months;			
Dental services ³	\$0 for one bitewing x-ray per year;			
	\$0 for one panoramic x-ray every 36 months;			
	\$2,000 yearly allowance with a 50% coinsurance for dental services like fillings, simple tooth extractions, root canals, bridges, crowns, denture repairs and realignments, and periodontal work. You also have additional dollars you can use to help pay for dental services. See the UPMC for Life Flex Spend Card under Extra Benefits			
	and Services for more details.			
	Medicare-covered: \$30 per visit;			
	\$0 for one routine vision exam and one contact lens fitting exam every year;			
	\$200 allowance for routine contact lenses or eyeglasses, including lens			
Vision services ⁴	options, every year.			
	You also have additional dollars you can use to help pay for contacts or eyeglasses. See the UPMC for Life Flex Spend Card under Extra Benefits and Services for more details.			

Additional Medical Costs

Mental health services*	Inpatient: \$270 per stay;		
Mental nealth services	Outpatient therapy: \$30 per visit, \$30 per telehealth visit		
Skilled nursing facility*	\$0 per day (days 1-20);		
Skilled nursing facility*	\$196 per day (days 21-100)		
Physical therapy*	\$30 per visit		
Ambulance*	\$50 for treat and no transport;		
Ambulance [^]	\$295 per one-way trip		
Transportation	ransportation Not covered		
Medicare Part B drugs*	are Part B drugs* 20% of the cost		
Durable medical	20% of the cost per item		
equipment*	20 % of the cost per item		
Diabetes supplies	20% of the cost per item (limited to specific suppliers, products, and		
Diabetes supplies	brands. Quantity limits apply.)		
	Medicare-covered:		
Chiropractic care*5	Tier 1: \$18 per service		
Chiropractic care	Tier 2: \$20 per service		
	No routine chiropractic care		
Dodietwy complete	Medicare-covered: \$30 per visit		
Podiatry services	Routine (4 visits per year): \$30 per routine visit		

^{*} Services with an asterisk (*) may require prior authorization.

Extra Benefits and Services

UPMC for Life Flex Spend Card	\$500 allowance per year to spend on over-the-counter health care products and dental, vision, and hearing services. You can use the full amount whenever you like during the plan year – this is not a quarterly allowance, and it will not roll over from year to year. Here are the ways you can use this card. You can use this card in any amount on any of these services. The choice is yours! Over-the-counter products. Use this card when you buy covered over-the-counter products at participating retail stores or through ou mail order catalog. You can see a list of covered products or browse our mail order catalog on our website at: upmchp.us/flex-spend-card Dental services. Use your dental benefit allowance of \$2,000 with 50% coinsurance first and then use this card second to help you pay for any additional out-of-pocket costs. You can use this card at any provider that accepts MASTERCARD. Vision services. Use your vision benefit allowance of \$200 first and then use this card second to help you pay for any additional out-of-pocket costs. You can use this card at any provider that accepts MASTERCARD. Hearing aids. Use this card to help pay the copay for hearing aids. See your Amplifon provider for hearing aids and then use this card to help pay your out-of-pocket costs.			
Over-the-Counter Allowance	You have an allowance you can use to help pay for health care products. See the UPMC for Life Flex Spend Card above for more details.			
SilverSneakers FREE unlimited gym memberships and one FREE personal trai session each year at participating fitness facilities.				
RxWell	Download this FREE app for help managing your mental and physical health through personalized programs, guided activities, and support from a live health coach.			
Home Safety Products	Not covered.			
Home Safety	Get one FREE in-home safety assessment per year with a licensed health care professional.			
Personal Counseling	Receive six counseling sessions per concern per year at no additional cost.			
Caregiver Support	Tools for Caregivers - You, your family members, and caregivers can learn ways to reduce your feelings of loss, loneliness, or stress. You are covered for six caregiver counseling sessions per year at no cost.			
Palliative Care	If you have a serious or advanced illness, you will get a personal care pleathelp with symptom and medication management, and home-delivere meals, if needed. This benefit is for members living at home or in an assisted living home (it is not available to members in a skilled nursin facility).			

UPMC for Life HMO Premier Rx

Meals	Members with congestive heart failure (CHF), diabetes, and chronic obstructive pulmonary disease (COPD) qualify for post hospital discharge meals. Members can receive 56 meals, 2 meals per day for 28 days.		
Travel Concierge ⁶	You have in-network cost sharing when seeing any provider that accepts Medicare in Arizona , Florida , Georgia , North Carolina , South Carolina , and Tennessee .		
Assist America	Get help 24/7 when you travel more than 100 miles away from home or to another country. This program connects you to doctors, hospitals, pharmacies, and other services all over the world, so you're never without access to care.		
UPMC AnywhereCare (virtual visit with a UPMC provider)	\$0 per eVisit		

Prescription Drug Costs

There are four stages of the Part D benefit. The amount you pay for your drugs may change as you move through these different stages. **Your costs can also depend on the pharmacy you use and what tier your drug is.**



Part D Deductible stage

Our plans do not have a deductible for Part D prescription drugs. This stage does not apply to our plans.



Initial Coverage Stage

You pay the copays below until your total yearly costs reach **\$4,660**. The total yearly drug costs are the drug costs paid by both you and your Part D plan. **Most people will stay in this stage for the entire year.**

	30-Day Supply		90-Day Supply			
	Retail		Retail		Mail-Order	
Tier	Preferred Pharmacy	Standard Pharmacy	Preferred Pharmacy	Standard Pharmacy	Preferred Pharmacy	Standard Pharmacy
Tier 1 Preferred Generic	\$0	\$15	\$0	\$30	\$0	\$30
Tier 2 Generic	\$10	\$20	\$20	\$40	\$20	\$40
Tier 3 Preferred Brand	\$47	\$47	\$129.50	\$141	\$117.50	\$141
Tier 4 Non- Preferred	\$100	\$100	\$300	\$300	\$300	\$300
Tier 5 Specialty	33%	33%	Not offered	Not offered	33% (30-day supply only)	33% (30-day supply only)
Covered Insulins	\$35	\$35	\$96.25	\$105	\$87.50	\$105

If you reside in a long-term care facility, you pay the same copay as you would at a preferred retail pharmacy for a 31-day supply.



Coverage Gap Stage (Donut Hole)

You pay up to **25%** of the plan's cost for brand-name and generic drugs plus a portion of the dispensing fee. You remain in this stage until your out-of-pocket costs, as well as any manufacturer's discount payments provided for brand-name drugs, reach **\$7,400**. After that, you move into the Catastrophic Coverage Stage.



Catastrophic Coverage Stage

Once you reach this stage, you pay the greater of 5% or \$4.15 for a generic drug (or a drug treated like a generic). For all other drugs, you pay the greater of 5% or \$10.35.



Make sure your drugs are covered.

To make sure your drugs are covered and check your costs, you can search for them at **upmchp.us/prescription-coverage by scanning this QR code** or give us a call at the phone number on **page 3**.



You can also view your plan's formulary at **www.upmchealthplan.com/medicare/shop/**.

Save money on your drugs by filling at a preferred pharmacy. To find a preferred pharmacy, call us or go to upmchealthplan.com/find.

Save money on your prescriptions

\$0 generics

During the Initial Coverage stage

You have a **\$0 copay** when you fill a preferred generic prescription (Tier 1) at a preferred pharmacy.

Save money with donut hole coverage for insulin medications During the Coverage Gap stage

Your copay is the same in the Initial Coverage and Coverage Gap "donut hole" stages, which may save you hundreds! This applies to covered insulins filled at standard, preferred, or mail-order pharmacies.

- \$35 copay for a 30-day supply filled at retail pharmacies
- \$87.50 copay for a 90-day supply filled at a preferred mail-order pharmacy
- \$96.25 copay for a 90-day supply filled at a preferred retail pharmacy
- \$105 copay for a 90-day supply filled at standard pharmacies

For more information, view our full covered drug list at **upmchp.us/prescription-coverage**.

Services with an asterisk () may require prior authorization.

¹UPMC nurses who answer calls are licensed to assist members in Pennsylvania, West Virginia, Virginia, New York, and Ohio. Members must be in one of those states when calling the UPMC *My*Health 24/7 Nurse Line. The UPMC *My*Health 24/7 Nurse Line is not a substitute for medical care. If an emergency arises, call 911 or go to the emergency department. Nurses cannot answer plan or benefit questions. Please call the Member Services phone number on the back of your member ID card for nonclinical inquiries.

² Members must use a participating Amplifon hearing provider to take advantage of the hearing aid copays. Go to **upmchealthplan.com/find** to find participating hearing providers. Routine hearing copays are excluded from the yearly deductible, if applicable, and do not count towards the annual out-of-pocket maximum.

³Members must use a participating dental provider. Go to **upmchealthplan.com/find** to find participating dental providers. You are responsible for all other charges beyond preventive dental care. Preventive care copays and the comprehensive dental allowance do not count toward the annual out-of-pocket maximum. A bitewing x-ray shows the upper and lower back teeth and how the teeth touch each other.

⁴The routine vision allowance does not apply to glasses after cataract surgery. It does not count toward your annual out-of-pocket maximum.

⁵The tiering structure for chiropractic care services is based on provider.

⁶The Travel Concierge Program is only applicable in the states of Arizona, Florida, Georgia, North Carolina, South Carolina, and Tennessee. HMO members will be charged in-network cost sharing for covered services received from any provider that accepts Medicare.

UPMC for Life has a contract with Medicare to provide HMO, HMO SNP, and PPO plans. The HMO SNP plans have a contract with the PA State Medical Assistance program. Enrollment in UPMC for Life depends on contract renewal. UPMC for Life is a product of and operated by UPMC Health Plan Inc., UPMC Health Network Inc., UPMC Health Benefits Inc., and UPMC Health Coverage Inc.

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