# 2023 Summary of Benefits

# Medicare Advantage Plans with and without Part D Prescription Drug Coverage MediGold Mount Carmel Cash Back No Premium (HMO) MediGold Mount Carmel Cash Back No Premium MA Only (HMO)

January 1, 2023 - December 31, 2023

Central, Southwest, and Northwest Ohio: Cash Back No Premium HMO and Cash Back No Premium MA Only HMO (serving Adams, Auglaize, Brown, Butler, Champaign, Clark, Clermont, Clinton, Coshocton, Crawford, Darke, Defiance, Delaware, Fairfield, Fayette, Franklin, Fulton, Greene, Guernsey, Hamilton, Hancock, Hardin, Harrison, Henry, Highland, Hocking, Holmes, Jackson, Knox, Licking, Logan, Lucas, Madison, Miami, Monroe, Montgomery, Morgan, Morrow, Noble, Ottawa, Paulding, Perry, Pickaway, Pike, Preble, Putnam, Ross, Seneca, Shelby, Union, Vinton, Warren, Washington, Wood, Wyandot counties Ohio)

### **SECTION I - INTRODUCTION TO SUMMARY OF BENEFITS**

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage". You can also see the Evidence of Coverage on our website, https://medigold.com/.

### You have choices about how to get your Medicare benefits

- One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare). Original Medicare is run directly by the Federal government.
- Another choice is to get your Medicare benefits by joining a Medicare health plan (such as MediGold Mount Carmel Cash Back No Premium (HMO) and MediGold Mount Carmel Cash Back No Premium MA Only (HMO)).

### Tips for comparing your Medicare choices

This Summary of Benefits booklet gives you a summary of what **MediGold Mount Carmel Cash Back No Premium (HMO)** and **MediGold Mount Carmel Cash Back No Premium MA Only (HMO)** covers and what you pay.

- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on <a href="https://www.medicare.gov">https://www.medicare.gov</a>.
- If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at <a href="https://www.medicare.gov">https://www.medicare.gov</a> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

### Sections in this booklet

- Things to Know About MediGold Mount Carmel Cash Back No Premium (HMO) and MediGold Mount Carmel
   Cash Back No Premium MA Only (HMO)
- Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services
- Covered Medical and Hospital Benefits
- Prescription Drug Benefits

This document is available in other formats such as Braille and large print.

This document may be available in a non-English language. For additional information, call us at 1-800-240-3851 (TTY: 711).

# Things to Know About MediGold Mount Carmel Cash Back No Premium (HMO) and MediGold Mount Carmel Cash Back No Premium MA Only (HMO)

### **Hours of Operation & Contact Information**

- We're open 8 a.m. 8 p.m. local time, 7 days a week.
- If you are a member of this plan, call us at 1-800-240-3851, TTY: 711.
- If you are not a member of this plan, call us at 1-800-964-4525, TTY: 711.
- Our website: http://www.medigold.com.

### Who can join?

To join MediGold Mount Carmel Cash Back No Premium (HMO) and MediGold Mount Carmel Cash Back No Premium MA Only (HMO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and you must live in our service area. The service area for MediGold Mount Carmel Cash Back No Premium (HMO) includes the following counties in Ohio: Adams, Auglaize, Brown, Butler, Champaign, Clark, Clermont, Clinton, Coshocton, Crawford, Darke, Defiance, Delaware, Fairfield, Fayette, Franklin, Fulton, Greene, Guernsey, Hamilton, Hancock, Hardin, Harrison, Henry, Highland, Hocking, Holmes, Jackson, Knox, Licking, Logan, Lucas, Madison, Miami, Monroe, Montgomery, Morgan, Morrow, Noble, Ottawa, Paulding, Perry, Pickaway, Pike, Preble, Putnam, Ross, Seneca, Shelby, Union, Vinton, Warren, Washington, Wood and Wyandot.

The service area for **MediGold Mount Carmel Cash Back No Premium MA Only (HMO)** includes the following counties in Ohio: Adams, Auglaize, Brown, Butler, Champaign, Clark, Clermont, Clinton, Coshocton, Crawford, Darke, Defiance, Delaware, Fairfield, Fayette, Franklin, Fulton, Greene, Guernsey, Hamilton, Hancock, Hardin, Harrison, Henry, Highland, Hocking, Holmes, Jackson, Knox, Licking, Logan, Lucas, Madison, Miami, Monroe, Montgomery, Morgan, Morrow, Noble, Ottawa, Paulding, Perry, Pickaway, Pike, Preble, Putnam, Ross, Seneca, Shelby, Union, Vinton, Warren, Washington, Wood and Wyandot.

### Which doctors, hospitals, and pharmacies can I use?

MediGold Mount Carmel Cash Back No Premium (HMO) and MediGold Mount Carmel Cash Back No Premium MA Only (HMO) have a network of doctors, hospitals, pharmacies, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

You can see our plan's provider and pharmacy directory at our website (MediGold.com/Find-A-Provider).

Or, call us and we will send you a copy of the provider and pharmacy directories.

### What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers – and *more*. Some of the extra benefits are outlined in this booklet.

We cover Part D drugs. In addition, we cover Part B drugs including chemotherapy and some drugs administered by your provider.

- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, MediGold.com/Formulary.
- Or, call us and we will send you a copy of the formulary.

### How will I determine my drug costs?

Our plan groups each medication into one of five "tiers." You will need to use your formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the benefit stages that occur: Deductible, Initial Coverage, Coverage Gap and Catastrophic Coverage.

If you have any questions about this plan's benefits or costs, please contact MediGold

SECTION II - SUMMAF	RY OF BENEFITS	
	MediGold Mount Carmel Cash Back No Premium (HMO)	MediGold Mount Carmel Cash Back No Premium MA Only (HMO)
MONTHLY PREMIUM,	DEDUCTIBLE, AND LIMITS ON HOW MUCH YO	OU PAY FOR COVERED SERVICES
Monthly Plan Premium	You do not pay a separate monthly plan premium for MediGold Mount Carmel Cash Back No Premium (HMO). You must continue to pay your Medicare Part B premium.  You do not pay a separate month premium for MediGold Mount Carmel Cash Back No Premium MA Only (HM continue to pay your Medicare P premium.	
Part B Premium Reduction	Your plan will reduce your Medicare Part B premium by up to \$50 per month.  Your plan will reduce your Medicare premium by up to \$50 per month.	
Deductible	Medical Deductible: Not Applicable. Prescription Drug Deductible: \$150 for Tiers 3, 4 and 5.	
Maximum Out-of-	Your yearly limit(s) in this plan:	Your yearly limit(s) in this plan:
Pocket Responsibility	<ul> <li>\$5,900 for services you receive from in- network providers.</li> </ul>	<ul> <li>\$3,900 for services you receive from in- network providers.</li> </ul>
	If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.  Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.	If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.  Please note that you will still need to pay your monthly premiums.
COVERED MEDICAL A	AND HOSPITAL BENEFITS	
Inpatient Hospital	In-Network:	In-Network:
	Days 1-4: \$425 copay per day for each admission.	Days 1-7: \$75 copay per day for each admission.
	Days 5-90: \$0 copay per day.	Days 8-90: \$0 copay per day.
	Our plan covers an unlimited number of days for an inpatient hospital stay.	Our plan covers an unlimited number of days for an inpatient hospital stay.
	May require prior authorization.	May require prior authorization.

SECTION II - SUMMAI	RY OF BENEFITS	
	MediGold Mount Carmel Cash Back No Premium (HMO)	MediGold Mount Carmel Cash Back No Premium MA Only (HMO)
Outpatient Hospital	In-Network:	In-Network:
	Outpatient hospital: \$10 - \$425 copay.	Outpatient hospital: \$0 - \$125 copay.
	Outpatient Surgery: \$425 copay.	Outpatient Surgery: \$125 copay.
	May require prior authorization.	May require prior authorization.
Ambulatory Surgical	In-Network:	In-Network:
Center	Ambulatory Surgical Center: \$425 copay.	Ambulatory Surgical Center: \$125 copay.
	May require prior authorization.	May require prior authorization.
Doctor's Office	In-Network:	In-Network:
Visits	Primary care physician visit: \$0 copay.	Primary care physician visit: \$0 copay.
	Specialist visit: \$40 copay.	Specialist visit: \$30 copay.
Preventive Care	In-Network:	In-Network:
(e.g., flu vaccine, diabetic screenings)	You pay nothing for all preventive services covered under Original Medicare at zero cost sharing. Any additional preventive services approved by Medicare during the contract year will be covered.	You pay nothing for all preventive services covered under Original Medicare at zero cost sharing. Any additional preventive services approved by Medicare during the contract year will be covered.
Emergency Care	In-Network:	In-Network:
	\$90 copay per visit.	\$90 copay per visit.
	If you are admitted to the hospital within 48 hours, you do not have to pay your share of the cost for emergency care.	If you are admitted to the hospital within 48 hours, you do not have to pay your share of the cost for emergency care.
	Worldwide Emergency Coverage: \$90 copay.	Worldwide Emergency Coverage: \$90 copay.
Urgently Needed	In-Network:	In-Network:
Services	\$50 copay per visit.	\$35 copay per visit.
	Worldwide Urgent Coverage: \$90 copay.	Worldwide Urgent Coverage: \$90 copay.

SECTION II - SUMMAI	RY OF BENEFITS	
	MediGold Mount Carmel Cash Back No Premium (HMO)	MediGold Mount Carmel Cash Back No Premium MA Only (HMO)
Diagnostic Services	In-Network:	In-Network:
/ Labs/ Imaging	Diagnostic tests and procedures: \$0 - \$50 copay.	Diagnostic tests and procedures: \$0 - \$25 copay.
	Lab services: \$10 copay.	Lab services: \$0 copay.
	Diagnostic Radiology Services (such as MRI, CAT Scan): \$250 copay.	Diagnostic Radiology Services (such as MRI, CAT Scan): \$70 copay.
	X-rays: \$50 copay.	X-rays: \$25 copay.
	Therapeutic radiology services (such as radiation treatment for cancer): 20% coinsurance.	Therapeutic radiology services (such as radiation treatment for cancer): 20% coinsurance.
	May require prior authorization.	May require prior authorization.
Hearing Services	In-Network:	In-Network:
	Exam to diagnose and treat hearing and balance issues: \$40 copay.	Exam to diagnose and treat hearing and balance issues: \$30 copay.
	Routine hearing exam (up to 1 visit(s) every year): \$0 copay.	Routine hearing exam (up to 1 visit(s) every year): \$0 copay.
	Hearing Aid (up to 2 hearing aids every year): \$599 - \$899 copay.	Hearing Aid (up to 2 hearing aids every year): \$599 - \$899 copay.
Dental Services	In-Network:	In-Network:
	Preventive Dental Services:	Preventive Dental Services:
	Oral exam (up to 2 visits every year): \$0 copay.	Oral exam (up to 2 visits every year): \$0 copay.
	<ul> <li>Cleaning (up to 2 visits every year): \$0 copay.</li> </ul>	<ul> <li>Cleaning (up to 2 visits every year): \$0 copay.</li> </ul>
	Dental X-rays: \$0 copay.	Dental X-rays: \$0 copay.
	Comprehensive Dental Services:	Comprehensive Dental Services:
	Diagnostic Services: \$0 copay.	Diagnostic Services: \$0 copay.
	Restorative Services: 50% coinsurance.	Restorative Services: 50% coinsurance.

SECTION II - SUMMA	RY OF BENEFITS	
•	MediGold Mount Carmel Cash Back No Premium (HMO)	MediGold Mount Carmel Cash Back No Premium MA Only (HMO)
	Extraction: 50% coinsurance.	Extraction: 50% coinsurance.
	This dental plan will pay up to \$1,000	Endodontics: 70% coinsurance.
	maximum plan coverage limit per calendar year	Periodontics: 70% coinsurance.
	Medicare Covered: \$40 copay.	This dental plan will pay up to \$1,000 maximum plan coverage limit per calendar year
		Medicare Covered: \$30 copay.
OPTIONAL SUPPLEM	ENTAL DENTAL SERVICES	
Optional	Not Applicable.	Enhanced Comprehensive Dental Services:
Supplemental Dental Services		Diagnostic Services: \$0 copay.
Dental Services		Restorative Services: 0% - 50% coinsurance.
		Endodontics: 50% coinsurance.
		Periodontics: 50% coinsurance.
		• Extractions: 50% coinsurance.
		Crowns/Bridges/ Dentures: 50% coinsurance (Dental Gold Only)
How much is the monthly premium?	Not Applicable.	Dental Silver: If you elect this optional supplemental benefit, you will pay an additional \$16 per month. You must also keep paying your Medicare Part B premium and your plan monthly premium.
		Dental Gold: If you elect this optional supplemental benefit, you will pay an additional \$34 per month. You must also keep paying your Medicare Part B premium and your plan monthly premium.  Call for details!

SECTION II - SUMMAR	RY OF BENEFITS	
	MediGold Mount Carmel Cash Back No Premium (HMO)	MediGold Mount Carmel Cash Back No Premium MA Only (HMO)
How much is the deductible?	Not Applicable.	There is no deductible.
What is the maximum payment that this plan will pay per calendar year?	Not Applicable.	This dental plan will pay up to \$1,500 maximum plan coverage limit per calendar year for Dental Silver.  This dental plan will pay up to \$2,000 maximum plan coverage limit per calendar year for Dental Gold.
COVERED MEDICAL	AND HOSPITAL BENEFITS (Continued)	
Vision Services	In-Network:	In-Network:
	Exam to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening): \$0 - \$40 copay.	Exam to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening): \$0 - \$30 copay.
	Routine eye exam (up to 1 visit(s) every year): \$0 copay.	Routine eye exam (up to 1 visit(s) every year): \$0 copay.
	Eyeglasses or contact lenses after cataract surgery: \$0 copay.	Eyeglasses or contact lenses after cataract surgery: \$0 copay.
	Contact lenses: \$0 copay.	Contact lenses: \$0 copay.
	Eyeglasses (frames and lenses): \$0 copay.	Eyeglasses (frames and lenses): \$0 copay.
	Eyeglass lenses: \$0 copay.	Eyeglass lenses: \$0 copay.
	Eyeglass frames: \$0 copay.	Eyeglass frames: \$0 copay.
	Our plan pays up to \$125 every year for eyewear.	Our plan pays up to \$200 every year for eyewear.
Mental Health Care	In-Network:	In-Network:
	Outpatient group therapy visit: \$40 copay.	Outpatient group therapy visit: \$25 copay.
	Individual therapy visit: \$40 copay.	Individual therapy visit: \$25 copay.
	Inpatient Mental Health Care:	Inpatient Mental Health Care:

SECTION II - SUMMA	ARY OF BENEFITS	
	MediGold Mount Carmel Cash Back No Premium (HMO)	MediGold Mount Carmel Cash Back No Premium MA Only (HMO)
	Days 1-4: \$425 copay per day for each admission.	Days 1-7: \$75 copay per day for each admission.
	Days 5-90: \$0 copay per day.	Days 8-90: \$0 copay per day.
	May require prior authorization.	May require prior authorization.
Skilled Nursing	In-Network:	In-Network:
Facility (SNF)	Days 1-20: \$0 copay per day.	Days 1-20: \$0 copay per day.
	Days 21-58: \$196 copay per day.	Days 21-58: \$196 copay per day.
	Days 59-100: \$0 copay per day.	Days 59-100: \$0 copay per day.
	May require prior authorization.	May require prior authorization.
Outpatient	In-Network:	In-Network:
Rehabilitation	Occupational therapy visit: \$40 copay.	Occupational therapy visit: \$20 copay.
	Physical therapy and speech and language therapy visit: \$40 copay.	Physical therapy and speech and language therapy visit: \$20 copay.
Ambulance	In-Network:	In-Network:
	Ground Ambulance: \$300 copay.	Ground Ambulance: \$200 copay.
	Air Ambulance: \$350 copay.	Air Ambulance: \$250 copay.
	May require prior authorization.	May require prior authorization.
Transportation	In-Network:	In-Network:
	Not Covered.	\$0 copay, unlimited trips.
Medicare Part B	In-Network:	In-Network:
Drugs	For Part B drugs such as chemotherapy drugs: 20% coinsurance.	For Part B drugs such as chemotherapy drugs: 20% coinsurance.
	Other Part B drugs: 20% coinsurance.	Other Part B drugs: 20% coinsurance.
	May require prior authorization.	May require prior authorization.

SECTION II - SUMMA	RY OF BENEFITS	
	MediGold Mount Carmel Cash Back No Premium (HMO)	MediGold Mount Carmel Cash Back No Premium MA Only (HMO)
Foot Care (podiatry	In-Network:	In-Network:
services)	Foot exams: \$40 copay.	Foot exams: \$30 copay.
Durable Medical	In-Network:	In-Network:
Equipment	20% coinsurance.	20% coinsurance.
	May require prior authorization.	May require prior authorization.
Prosthetic Devices	In-Network:	In-Network:
(braces, artificial limbs, etc.)	Prosthetic devices: 20% coinsurance.	Prosthetic devices: 20% coinsurance.
	Related medical supplies: 20% coinsurance.	Related medical supplies: 20% coinsurance.
	May require prior authorization.	May require prior authorization.
Diabetes Supplies	In-Network:	In-Network:
and Services	Diabetes monitoring supplies: \$0 copay.	Diabetes monitoring supplies: \$0 copay.
	Diabetes self-management training: \$0 copay.	Diabetes self-management training: \$0 copay.
	Therapeutic shoes or inserts: 20%	Therapeutic shoes or inserts: 20%
	coinsurance.	coinsurance.
	May require prior authorization.	May require prior authorization.
Wellness Program	In-Network:	In-Network:
	Fitness Benefit: \$0 copay.	Fitness Benefit: \$0 copay.
Meal Benefit	In-Network:	In-Network:
	2 meals per day for 7 days, immediately following a qualifying discharge.	2 meals per day for 7 days, immediately following a qualifying discharge.
	\$0 Copay.	\$0 Copay.
PRESCRIPTION D	PRUG BENEFITS	
Part D Insulin Coverage	You won't pay more than \$35 for a one-month supply of each insulin covered by our plan in	Not Applicable.

SECTION II - SUMMARY OF BENEFITS			
	MediGold Mount Carmel Cash Back No Premium (HMO)		MediGold Mount Carmel Cash Back No Premium MA Only (HMO)
	the deductible, initial coverage and coverage gap until the catastrophic benefits apply. Call for details!		
ED Drug Coverage	Included! Call for detail	S.	Not Applicable.
Deductible	\$150 (applies to tiers 3, 4 and 5). For Tier 3, 4 and 5 drugs, you will pay the full cost of the drug until you have met your \$150 deductible.		Not Applicable.
Initial Coverage	You pay the following until your total yearly drug costs reach \$4,660. Total yearly drug costs are the drug costs paid by both you and our Part D plan.  Standard Retail Cost-Sharing		Not Applicable.
	Tier 1 / Drafamad	One-month supply	
	Tier 1 (Preferred Generic)	\$0 copay	
	Tier 2 (Generic)	\$10 copay	
	Tier 3 (Preferred	φτο σοραγ	
	Brand)	\$47 copay	
	Tier 4 (Non-		
	Preferred Drug)	\$100 copay	
	Tier 5 (Specialty		
	Tier)	30% coinsurance	
	Tier	Two-month supply	
	Tier 1 (Preferred	1 WO-IIIOIIIII Suppry	
	Generic)	\$0 copay	
	Tier 2 (Generic)	\$20 copay	
	Tier 3 (Preferred		
	Brand)	\$94 copay	
	Tier 4 (Non-		
	Preferred Drug)	\$200 copay	

CTION II - SUMMA	ARY OF BENEFITS		
		Carmel Cash Back No um (HMO)	MediGold Mount Carmel Cash Back No Premium MA Only (HMO)
	Tier 5 (Specialty		, ,
	Tier)	Not Applicable	
	Tier	Three-month supply	
	Tier 1 (Preferred	тиго шопин очррну	
	Generic)	\$0 copay	
	Tier 2 (Generic)	\$30 copay	
	Tier 3 (Preferred	- <del>voo copay</del>	
	Brand)	\$141 copay	
	Tier 4 (Non-	· · · · · · · · · · · · · · · ·	
	Preferred Drug)	\$300 copay	
	Tier 5 (Specialty	7000 00 00 00	
	Tier)	Not Applicable	
	Standard Mail Orde	One-month supply	
	Tier 1 (Preferred		
	Generic)	\$0 copay	
	Tier 2 (Generic)	\$0 copay	
	Tier 3 (Preferred Brand)	\$47 copay	
	Tier 4 (Non- Preferred Drug)	\$100 copay	
	Tier 5 (Specialty Tier)	30% coinsurance	
	Tier	Two-month supply	
	Tier 1 (Preferred		
	Generic)	\$0 copay	
	Tier 2 (Generic)	\$0 copay	
	Tier 3 (Preferred		
	Brand)	\$94 copay	
	Tier 4 (Non- Preferred Drug)	\$200 copay	

SECTION II - SUMMAR	RY OF BENEFITS		
	MediGold Mount Carmel Cash Back No Premium (HMO)		MediGold Mount Carmel Cash Back No Premium MA Only (HMO)
	Tier 5 (Specialty Tier)	Not Applicable	
	Tier	Three-month supply	
	Tier 1 (Preferred Generic)	\$0 copay	
	Tier 2 (Generic) Tier 3 (Preferred	\$0 copay	
	Brand) Tier 4 (Non-	\$94 copay	
	Preferred Drug)	\$200 copay	
	Tier 5 (Specialty Tier)	Not Applicable	
	Your cost-sharing may be different if you use a Long Term Care pharmacy, or an out-of-network pharmacy, or if you purchase a long-term supply (up to 90 days) of a drug.		
	Please call us or see to Coverage" on our well (https://medigold.com/information about your drugs.	) for complete	
Coverage Gap	The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$4,660.  After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$7,400, which is the end of the coverage gap.		Not Applicable.
	Our plan covers Tier in the coverage gap.	1 Preferred Generics	
	Standard Retail Cost	-Sharing	

SECTION II - SUMMAR	RY OF BENEFITS		
	MediGold Mount Carmel Cash Back No Premium (HMO)		MediGold Mount Carmel Cash Back No Premium MA Only (HMO)
	Tier	One-month supply	
	Tier 1 (Preferred Generic)	\$0 copay	
Catastrophic Amount	After your yearly out-of-pocket drug costs reach \$7,400, you pay the greater of:  • \$4.15 copay for generic (including brand drugs treated as generic) and a \$10.35 copayment for all other drugs, or  • 5% of the cost.		Not Applicable.
SUPPLEMENTAL BEN	IEFITS		
Member	In-Network: Included! Call for details.		In-Network:
Rewards/Incentive			Included! Call for details.
Over-the-Counter	In-Network:		In-Network:
(OTC) Allowance	\$0 copay.		\$0 copay.
	\$100 per quarter, no carry over.		\$75 per quarter, no carry over.
24 Hour Nurse	In-Network:		In-Network:
Advice Line + Virtual Care Visits	\$0 Copay.		\$0 Copay.
Visitor Travel	In-Network:		In-Network:
Visitor Travel Allowance	\$1,500.		\$3,500.
	. ,		
Acupuncture	In-Network:		In-Network:
	\$20 copay, 6 visit(s) even	ery year.	\$20 copay, 6 visit(s) every year.
	May require prior autho	rization.	May require prior authorization.

### **DISCLAIMERS**

This document is available in other alternate formats.

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call 1-800-240-3851 (TTY: 711).

ATENCIÓN: Si habla español, hay servicios de traducción, libre de cargos, disponibles para usted. Llame al 1-800-964-4525 (TTY: 711).

MediGold Mount Carmel Cash Back No Premium (HMO) and MediGold Mount Carmel Cash Back No Premium MA Only (HMO) is a HMO plan with a Medicare contract. Enrollment in MediGold Mount Carmel Cash Back No Premium (HMO) and MediGold Mount Carmel Cash Back No Premium MA Only (HMO) depends on contract renewal.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or copayments/coinsurance may change on January 1 of each year.

You must continue to pay your Medicare Part B premium.

The formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

Out-of-network/non-contracted providers are under no obligation to treat MediGold members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our Member Services number or see your "Evidence of Coverage" for more information, including the cost-sharing that applies to out-of-network services.

Health coverage is offered by Mount Carmel Health Plan, Inc.

## **Pre-Enrollment Checklist**

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at 1-800-964-4525 (TTY 711).

Unders	tanding the Benefits
	Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit <a href="https://medigold.com/">https://medigold.com/</a> or 1-800-964-4525 (TTY 711) to view a copy of the EOC.
	Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
	Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
	Review the formulary to make sure your drugs are covered.
Under	standing Important Rules
	In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
	Benefits, premiums and/or copayments/co-insurance may change on January 1, 2024.
	Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

### **NON-DISCRIMINATION NOTICE**

MediGold complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sexual orientation, sex (defined as sex at birth, legal sex and/or sex stereotyping), and gender (which includes gender identity, gender expression and/or pregnancy). MediGold does not exclude people or treat them differently because of race, color, national origin, age, disability, sex or gender.

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
  - Provides free language services to people whose primary language is not English, such as:
    - Qualified interpreters
    - Information written in other languages

If you need these services, contact Member Services.

If you believe that MediGold has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sexual orientation, sex or gender, you can file a grievance with: Daniel Hayes, Member Services Manager, 3100 Easton Square Place, Third Floor – Health Plan, Columbus, Ohio 43219, 1-888-898-6129 (TTY 711), 1-833-802-2495 fax, <a href="HealthPlanAppeals@trinity-health.org">Health PlanAppeals@trinity-health.org</a>. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Daniel Hayes, Member Services Manager, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://orgon.org/portal/lobby.jsf">orgon.orgo

**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-800-240-3851 (TTY 711). Someone who speaks English/Language can help you. This is a free service.

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-800-240-3851 (TTY 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务,请致电 1-800-240-3851 (TTY 711). 我们的中文工作人员很乐意帮助您。 这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯 服務。如需翻譯服務,請致電 1-800-240-3851 (TTY 711). 我們講中文的人員將樂意為您提供幫助。這 是一項免費服務。

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-800-240-3851 (TTY 711). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-800-240-3851 (TTY 711). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

**Vietnamese:** Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-800-240-3851 (TTY 711) sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí .

**German:** Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-800-240-3851 (TTY 711). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-800-240-3851 (TTY 711). 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-800-240-3851 (ТТҮ 711). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Hindi: हमारे �ा◆ या दवा की योजना के बारे म� आपके िकसी भी प्र� के जवाब देने के िलए हा पास म� दुभािषया सेवाएँ उपल� हा. एक दुभािषया एा� करने के िलए, बस हम� 1-800-240-3851 (TTY 711) पर फोन कर�. कोई �ा� जो िह�ी बोलता है आपकी मदद कर सकता है. यह एक म� सेवा है.

**Italian:** È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-800-240-3851 (TTY 711). Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

**Portugués:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-800-240-3851 (TTY 711). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

**French Creole:** Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-800-240-3851 (TTY 711). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-800-240-3851 (TTY 711). Ta usługa jest bezpłatna.

**Japanese:** 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがありますございます。通訳をご用命になるには、1-800-240-3851 (TTY 711) にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサービスです。

**Armenian:** Մենք ունենք բանավոր թարգմանչի անվձար ծառայություններ, որոնց օգնությամբ կստանաք մեր բժշկական ապահովագրության կամ դեղերի ծրագրի վերաբերյալ բոլոր հնարավոր հարցերի պատասխանները։ Թարգմանչի ծառայություններ պատվիրելու համար պարզապես զանգահարեք 1-800-240-3851 (TTY

**711)**։ Անձնակազմի որևէ անդամ, որը խոսում է անգլերեն կամ այլ լեզվով, կարող է օգնել ձեզ։ Ծառայությունն անվճար է։

Cambodian: ❖ឧង្គល់ជូនេសេ៎្ឋបក់្សែបេ៎្យយឥតគិត់េំំ នេ២ប្រីនេស្យបេ៎្ននឹងសណ្ឌ ស្មេបូយ ដែលអ្នក្សិច្ចស្នាស់ពីគី្សេ៎្ងងសុខ៎្សា ឬឱ្យសថរបស់េយើង។ នៅម្យើទទួល៎្សនអុកបក់្សែប សូមទូរសព្សមក េយើងខុំ្សមរយៈលេខ 1-800-240-3851 (TTY 711)។ សេ្ះនើងអុកនែល៎្ឋចនិ៎្សយ៎្ស់ខ្សែនើងជួយអុក។ នេះគឺ៎្សសេ៎្សឥតគិត់ថ្ងៃ។

### Farsi:

ما خدمات مترجم رایگان داریم تا به هر سؤالی که ممکن است در مورد طرح سلامت یا در مورد داروی خود داشته باشید پاسخ دهیم. برای دریافت مترجم، کافیست با ما تماس بگیرید (TTY 711) 3851-800-1. فردی که به زبان انگلیسی/زبان شما صحبت میکند میتواند به شما کمک کند. این خدمت، رایگان است.

Hawaiian: Loa'a ke kōkua unuhi 'ōlelo no ka pane 'ana i kāu mau nīnau no kā mākou papa hana olakino a lā'au lapa'au paha. Ke makemake 'oe e kauoha no kēia kōkua, e kelepona mai iā mākou ma ka helu 1-800-240-3851 (TTY 711). Na kekahi kanaka 'ōlelo Hawai'i e kōkua iā 'oe. He kōkua uku 'ole.

**Ilocano:** Adda libre a serbisiomi a panagipatarus tapno masungbatan ti aniaman a saludsodmo panggep iti planomi iti salun-at wenno agas. Tapno makaala iti agipatarus, tawagandakami laeng iti 1-800-240-3851 (TTY 711). Matulungannaka ti Ilocano ti pagsasaona. Libre daytoy a serbisyo.

**Ilocano:** Adda libre a serbisiomi a panagipatarus tapno masungbatan ti aniaman a saludsodmo panggep iti planomi iti salun-at wenno agas. Tapno makaala iti agipatarus, tawagandakami laeng iti 1-800-240-3851 (TTY 711). Matulungannaka ti Ilocano ti pagsasaona. Libre daytoy a serbisyo.