

Team Information

Team Number: 45

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While motor vehicle collisions have emotional, financial and health costs associated with them, they also present an opportunity to add/restore value in the form of auto repairs.



This project aims to help a fictitious local auto repair center in New York state, estimate the volume of incoming vehicles they can expect each year, assuming their market share¹ is known.

Project Background

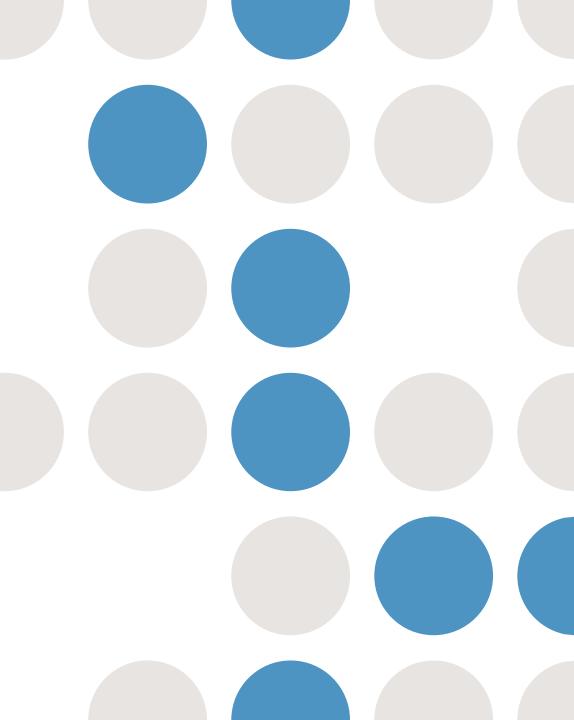
Problem Statement - Nick

Primary

- Use historic auto collision data from NYC to estimate the future collision volume.
- Then, take these collision estimates and combine them with known market share of the fictitious auto repair business to forecast their expected auto repair volume.

Secondary

- Recommend a targeted marketing campaign for market share growth, and then forecast gains
- Evaluate the effect of COVID-19 on this industry sector.



Literature review

Regev et. al. (2022)

- Evaluated the crash risk of drivers of different ages and genders adjusting for travel exposure
- Found that drivers between the ages of 21 and 29 carry the highest level of risk for being in a car crash contrary to popular belief
- Impactful for our project since it grounded us and allowed us to let the data speak

Literature review (cont.)

He et. al. (2021)

- Developed a technique using GPS data to predict where accidents happen.
- Allow policymakers to create targeted solutions e.g., install traffic calming devices in areas that are predetermined to be risky.
- We were inspired by the advanced models that they built.

Data Sources

DATA.GOV

- The main data sources for this project are sourced from data.gov.
 These data represent New York state vehicle collisions. We will be using data from 3 sources, which share common factors: COLLISION ID, UNIQUE ID, and VEHICLE ID.
 - The Crashes dataset contains data on the actual crash events in NYC from 2013-01-01 to 2021-12-31.
 - The vehicle dataset contains data on the actual crash vehicles in NYC from 2013-01-01 to 2021-12-31.
 - The person dataset contains data on the actual crash persons in NYC from 2013-01-01 to 2021-12-31.

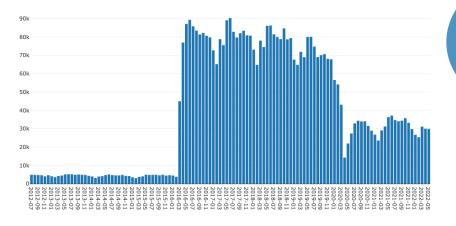


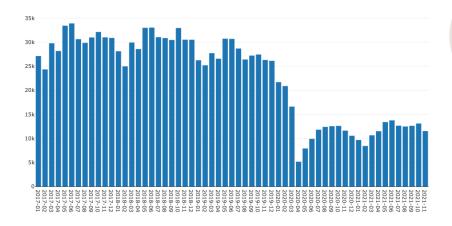
Known Issue

 In our research, we discovered that as a result of a traffic safety initiative to eliminate traffic fatalities, the NYPD replaced its record management system with an electronic one, (FORMS), in 2016.*** We see this change reflected in the chart to the right. The amount of data collected from March 2016 on greatly surpasses the amount previously collected.

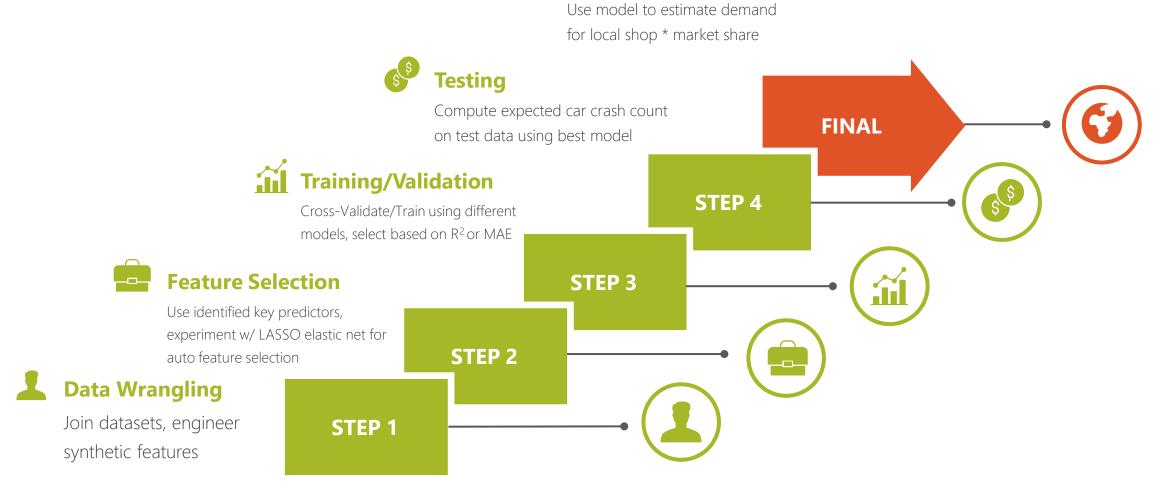
Resolution:

 Because of this, and the fact that we want to help our local repair center forecast their yearly volume, we will use data collected after 2017-01-01 for full year modeling





Approach



Prediction

7/23/2022



1. Be able to estimate the monthly demand for a fictitious auto shop in New York state by extrapolating the monthly car crash volume with reasonable accuracy.



2. Identify a demographic that comprises the largest market segment for motor vehicle repairs after an accident; from our preliminary investigation, we suspect that young men comprise this demographic.



3. Be able to assert that \$x expenditure on advertising targeted towards the most valuable demographic will result in \$x+y revenue.

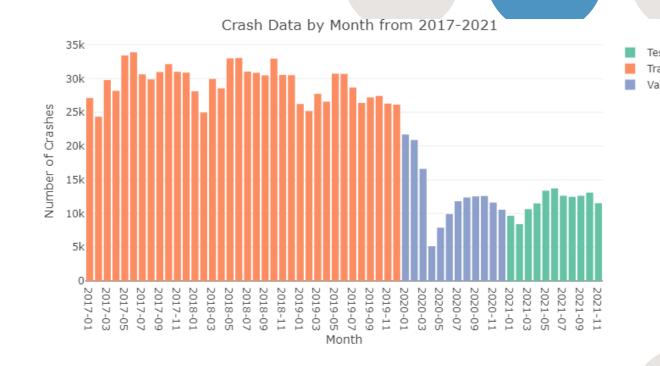


4. Be able to quantify the impact of COVID-19 on demand in this sector. Our preliminary investigation has already highlighted this.

Hypotheses

Data Partitioning and Modeling Steps

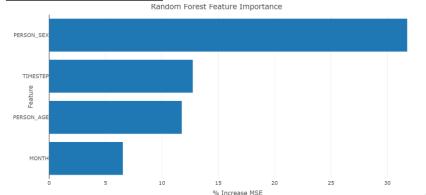
- Time-aware Modeling required chronological partitioning
- Initial Models / Hyperparameter Tuning
 - Training 2017-01 to 2019-12
 - Validation 2020-01 to 2020-12
- Models Rebuilt on Train + Validation
 - Training + Validation 2017-01 to 2020-12
- Test set left aside for Final evaluation



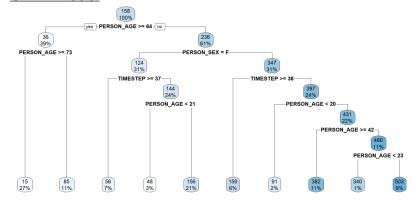
Model Evaluation Overview

- Models Explored:
 - Multiple Linear Regression
 - Random Forest
 - Classification and Regression Trees
 - Extreme Gradient Boosted Trees
 - Ensemble of models above

Random Forest model



CART Model



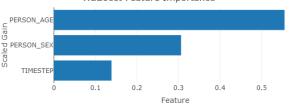
Linear Model

```
lm(formula = n \sim TIMESTEP + MONTH + PERSON_AGE + PERSON_SEX)
    data = train_val_df)
Residuals:
   Min
          1Q Median
-441.83 -64.83 4.23 58.78 299.83
Coefficients:
            Estimate Std. Error t value Pr(>|t|)
(Intercept) 352.82536
                        5.76803 61.169 < 2e-16 ***
TIMESTEP
                        0.09545 -30.646 < 2e-16 ***
            -2.92533
MONTH02
            -10.16349
                        6.23071 -1.631 0.102891
MONTH03
             5.85028
                        6.23281
                                 0.939 0.347952
MONTH04
            -17.30053
                        6.27381
                                 -2.758 0.005837 **
MONTH 05
                                 2.186 0.028862 *
            13.68098
                        6.25907
MONTH06
            19.14640
MONTH08
                                  2.045 0.040905 *
MONTH09
            18.11904
                        6.27356
                                  2.888 0.003886 **
MONTH10
                        6.28432
MONTH11
            22.61087
                        6.30316
                                 3.587 0.000336 ***
MONTH12
                                 3.642 0.000273 ***
            23.03289
                        6.32485
PERSON_AGE -3.92659
                        0.05504 -71.344 < 2e-16 ***
                        2.55012 59.175 < 2e-16 ***
PERSON_SEXM 150.90275
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
Residual standard error: 111.3 on 7619 degrees of freedom
Multiple R-squared: 0.5457, Adjusted R-squared: 0.5449
```

XGB Model

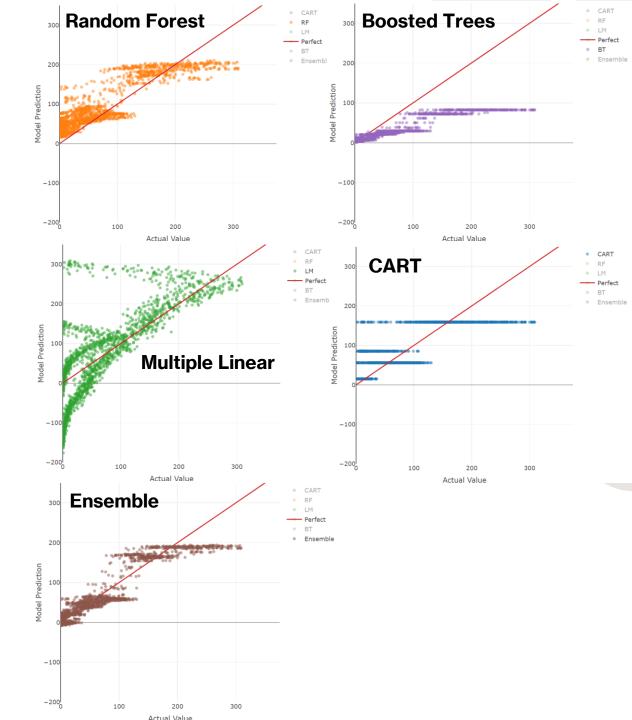
XGBoost Feature Importance

F-statistic: 653.8 on 14 and 7619 DF, p-value: < 2.2e-16



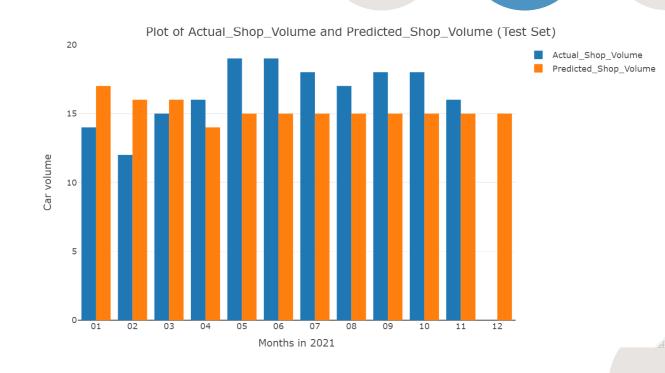
Modeling Results

Model_Type	R_sq_train	R_sq_val	R_sq_train_val	R_sq_test
Linear	0.58	-1.15	0.55	0.08
Random Forest	0.87	-0.49	0.85	0.73
CART	0.95	-1.75	0.90	0.65
Boosted Trees	0.37	0.77	0.41	0.23
Ensemble	NA	0.91	0.96	0.86



Ensemble Model Output

- Model performs very well
- We hypothesize that the model would be even better with out the impact of COVID-19.
- Next, we'll discuss secondary research objectives for our project.



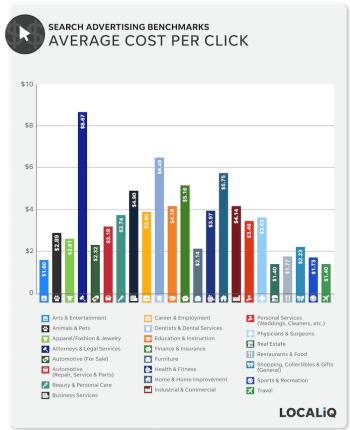
Secondary Problem Statement: Marketing Campaign

 Recommend a targeted marketing campaign for market share growth, and then forecast gains

2021 Paid Search Industry Benchmarks

Automotive — Repair, Service & Parts

CTR	5.39%
CPC	\$3.19
Conversion Rate	15.23%
Cost-per-Lead	\$17.81



Marketing Campaign – Financials

 In-order-to build out a costing model of shop performance, we sourced average financial metrics from an industry publication. We adjusted the ARO to \$2400 to account for collisions being a higher cost service.

Average Repair Shop Financial Metrics

Average Repair Order (Units)	\$2,400
Gross Profit	40%
Net Profit Margin	10%

The Typical Shop

Just over 200 industry professionals completed the Shop Performance Survey, and, while they were evenly dispersed across all U.S. markets, the majority of respondents followed a distinct demographic pattern that also closely aligns with our overall readership.

The Average Shop

Shop Type: Independent repair business (87%)

Work Type: General repair (68%)

Shop Size: 2,000-4,999 square feet (41%)

Number of Lifts: 3-4 (32%) Number of Bays: 3-4 (28%)

Annual Revenue: \$1M-\$2.49M (30%)

Average Monthly Car Count: 100-149 (19%)

Average Repair Order: \$200-\$399 (45%)

Gross Profit Margin: 40-49% (28%) Net Profit Margin: 10-14% (22%)

Marketing Campaign - Performance

- Using the Industry Search Benchmarks and Financial metrics we were able to cost out performance of three different Search Ad Spends.
- If we have a Market Share Goal of reaching 25 basis points, we can see that a \$300 monthly ad campaign gets closest to achieving this.

Search Ad Spend

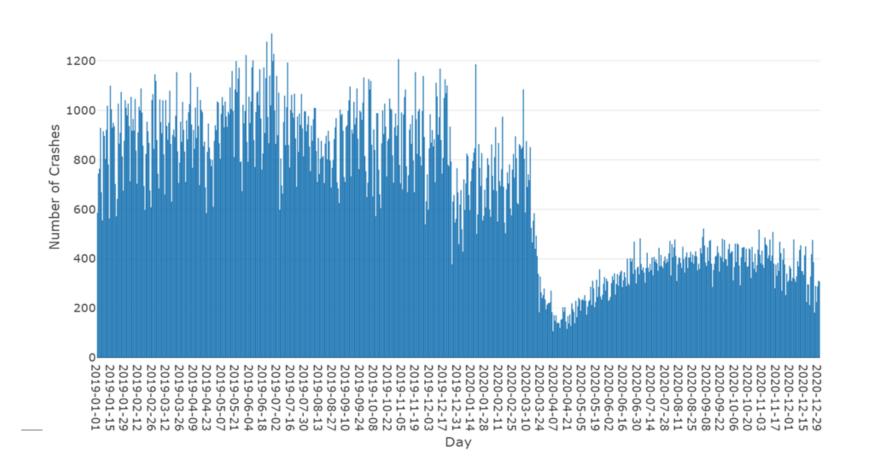
Campaign KPIs	\$200	\$300	\$400
Clicks	63	94	125
Conversion	10	14	19
Revenue	\$22,916.61	\$34,374.92	\$45,833.23
ROAS	114.58	114.58	114.58
Market Share Lift	0.0006	0.0009	0.0012
Gross Profit	\$9,166.65	\$13,749.97	\$18,333.29
Net Profit	\$2,291.66	\$3,437.49	\$4,583.32
ROI	1146%	1146%	1146%

Assumes cost/unit static w/ increase (labor + parts)

Secondary Problem Statement: Effect of COVID-19

- First reported case of COVID-19 in New York state on March 1, 2020, but as many as 10,700 New Yorkers had already contracted the virus
- March 9: 16 cases in NYC alone
- March 16: public schools close, beginning COVID-19 lockdown
- Stay-at-home orders in place until June 8, when phase 1 of reopening began under safety protocols
- Estimated 44% of all metro NY residents infected by end of 2020
- Total of 25,000 confirmed deaths of NY citizens with 5,000 probable

NYC Vehicle Collision Data by Day



Regression Analysis

- Using COVID as an indicator variable and the number of daily crashes in NYC as the response variable, we built a linear regression model to analyze the effect of COVID-19 on vehicle collisions in NYC.
- Our findings suggest that before Covid, there was an average of 602 crashes a day in NYC. This number dropped to 233 crashes a day after Covid.
- NYC safer-at-home policies led to a 61.3% reduction in vehicular collisions

$Crashes = \beta_0 + \beta_1 * Covid$

```
call:
lm(formula = n \sim covid, data = covid_df)
Residuals:
  Min
          10 Median
-600.8 -230.8 102.7 245.5 708.2
Coefficients:
           Estimate Std. Error t value Pr(>|t|)
(Intercept) 601.80
                         13.77 43.71
                         21.73 -16.98
covid
            -369.04
                                        <2e-16 ***
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
Residual standard error: 347.5 on 1062 degrees of freedom
Multiple R-squared: 0.2135, Adjusted R-squared: 0.2128
```

F-statistic: 288.3 on 1 and 1062 DF, p-value: < 2.2e-16

13.6 million car accidents annually in United States

The average cost of vehicle repair per collision: \$21,036

22% of collision claims involve vehicles that are totaled Accidents not totaled will be potential business for our auto body repair center

470 average accidents/day before COVID-19

182 average accidents/day after COVID-19

Decrease in Costs Due to Accidents

Effect on Fictitious Auto Body Repair Shop

\$6,054,581 in lost revenue for auto body shops in NYC post COVID Assuming .14%
market share for
our auto body
shop, approximate
lost revenue totals
\$8,476 a day

Total of \$712,019
lost revenue during
the COVID-19
lockdown in NYC
from March - June

Literature review (cont.)

Li and Zhao (2022)

- Quantity of vehicular collisions has plummeted, but cyclists' fatalities have tripled since the start of the pandemic.
- Cycling kilometers increased by 150% in Philadephia.
- Collisions tend to happen in temporal and spatial hot zones.

Future work

- Understand differences between traffic collisions that involve cyclists and those that do not.
- Determine features of vehicular and cycling collision hot spots.
- Use the sophisticated formulae for traffic exposure from Regev et. al. (133) on new data sets to see if it applies in other places.
- Perform more data exploration through advanced visualizations to pull out and analyze any other trends in the data.

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