

# Britt Shook

Full-Stack Software Engineer | Woodbridge, VA | [brittshook.com](http://brittshook.com) | [github/brittshook](https://github.com/brittshook) | [linkedin/bshook](https://www.linkedin.com/in/bshook)

## Projects

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### Hyper-local Air Quality Monitor & API

Developed a Flask-based RESTful API for instant access to hyper-local air quality data measured Raspberry Pi and sensor technology integrated with a PostgreSQL database

### OUR Strategies

Developing a full-stack React web app to track community volunteers for an organization advancing environmental justice for rural Black communities in South Carolina

### Mahalia Xiaogi Tattoos

Developed a B2C website for a tattoo artist utilizing HTML, CSS, and JavaScript to accept consultation bookings and establish an online presence

### Pride Pac

Designing and developing an HTML5 JavaScript game with a queer flair, inspired by the classic Pacman game, to celebrate the LGBTQ+ community

## Work Experience

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### **Designlab** Community Advocate

Jul 2023 - Current

Offer expert guidance and facilitate interactive workshops to enhance proficiency with Figma and Framer tools

### **Deloitte Consulting** Consultant, Operations Transformation

Jan 2022 - May 2022

- Spearheaded messaging strategy and UX content to communicate changes to the claims experience during the digital modernization of state Medicaid agency software
- Identified public and stakeholder needs to optimize website content strategies resulting in a 15% increase in user engagement

### **OptumServe Consulting** Senior Research Analyst

Jul 2020 - Dec 2021

- Measured a 20% increase in the click-through rate of a federal agency newsletter after improvements to visual hierarchy, information architecture, and accessibility
- Audited and optimized accessibility of 100+ documents to WCAG & Section 508 standards, ensuring access to critical information for users with disabilities
- Conducted routine website content audits, maintaining current and inclusive language in alignment with style guidelines

### **USAID** Food for Peace Intern

Aug 2019 - Dec 2019

Developed case studies on food assistance programs highlighting insights and successes in transitioning communities from emergency aid to long-term development

### **Water, Sanitation, and Hygiene (WASH) Institute** Project Intern

Jul 2018 - Aug 2018

Developed a trainer's manual for sanitation workers and designed short curricula related to fecal sludge & septage management for the Swachh Bharat (Clean India) mission

## Education

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### **University of Virginia** B.A Global Development Studies, Minor in Sustainability

Aug 2016 - Dec 2019

GPA: 3.74

### **Designlab** UX/UI Design

Sept 2022 - May 2023

### **Per Scholas** Software Engineering

Oct 2023 - Feb 2024

## Languages

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Python | JavaScript | TypeScript | SQL | HTML | CSS/SCSS

## Tools & Technology

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Flask, PostgreSQL, Node.js, Express.js, MongoDB, React, Git, Github CLI, Raspberry Pi, Figma, Framer