

Bradley Kisia

Huntersville, NC 28078 • (704) 890-2773 • bkisia@gmail.com • <https://www.linkedin.com/in/bkisia>

Fully Work Authorized | No Visa Sponsorship Required

Data Scientist / Data Analytics Consultant

Analytics professional with experience supporting reporting and data analysis in financial services environments. Strong background in SQL, Power BI, and enterprise reporting platforms. Experienced working with product, sales, and operations teams to deliver reliable metrics, dashboards, and analysis that support decision making in regulated settings, including payments and client service operations. Known for attention to data accuracy, controls, and clear communication with stakeholders.

Skills

Project Leader | Issue Remediation | Data Reconciliation | Trend Analysis | Predictive Modeling
Statistical Analysis | Stakeholder Engagement | Data Quality Management | Cross-functional Collaboration

Technical Skills

Power BI | Tableau | SSRS | SSIS | ETL pipeline development | T-SQL | MS SQL Server | Oracle | MySQL
Python | R | VBA | JavaScript | C++ | Java | AWS | Git/Github | DAX | MDX | DataMart Maintenance
JIRA | Confluence | HTML | CSS | REST API | Bootstrap | React | AWS | S3 | JSON | XML | CTE

Professional Experience

WELLS FARGO, Charlotte, NC

May 2021 - Nov 2025

Analytics Consultant

- Worked closely with Product, Sales, Operations, and Technology teams to support reporting and analytics needs tied to client activity, service performance, and operational workflows.
- Maintained KPI and metric reporting used to monitor business performance, including metric definitions, data sourcing, validation, and ongoing maintenance.
- Built and supported Power BI and SSRS dashboards used by leaders to track trends, volumes, and performance across contact center and transaction-related processes.
- Performed detailed analysis to identify patterns, drivers, and exceptions that required explanation or follow-up.
- Ensured data accuracy through reconciliation, testing, and routine monitoring of ETL and reporting processes.
- Managed data-related incidents by investigating issues, coordinating with technical teams, and communicating status and resolution to stakeholders.
- Supported the migration of reports from on-premises platforms to Power BI Cloud.
- Served as SME for chat and telephony data, supporting analysis related to client engagement and service efficiency.
- Developed and optimized complex T-SQL and Oracle SQL queries, stored procedures, and reporting logic.

SELF-EMPLOYED, Nairobi, Kenya

May 2019 - Jul 2020

Data Analytics & Software Development Consultant

- Designed Power BI and Tableau dashboards for operational and management reporting.
- Wrote Python and R scripts to automate recurring data preparation and analysis tasks.
- Integrated AWS database services with BI tools and improved query performance.

NOKIA, Nairobi, Kenya

Sep 2009 - Apr 2019

Regional Presales Services Solution Consultant

- Supported sales teams across East, Central, and Southern Africa with technical expertise
- Prepared RFP responses and analyzed product requirements for telecommunications clients
- Introduced multi-vendor solutions to regional market
- Created Excel VBA costing tool that reduced proposal development time from one week to several hours

Previous Experience

- **Indra Sistemas** – Development Team Leader / Senior Consultant
- **Strathmore Research and Consultancy Center** – Lead Technical Project Manager
- **Strathmore University** – Lecturer & Faculty Program Coordinator

Education

Master of Science (M.S.) Computer Science

University of Salford, Manchester, UK

Bachelor of Science (B.S.) Mathematics, Physics

Jomo Kenyatta University of Agriculture and Technology, Kenya

Certifications

Google Data Analytics Certification

Front-End Developer Certificate

AWS Cloud Practitioner Essentials