HDFC ERGO General Insurance Company Limited

Policy Schedule

Policy No. 2919 1000 3552 9800 000





Travel Insurance Policy

Correspondence 103, SUSTHIRALOK COMPLEX KOTHAPET Address HYDERABAD, ANDHRA PRADESH, 500060 Mobile 9949774740 Phone - E Mail BRKRISHNA@GMAIL.COM Overseas Ph. No.	Proposer Name MR. JAYARAMAN PACKIRISAMY									
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Mobile 0040774740 Phone F Mail RPKPISHNA@GMAILCOM Overseas Ph. No.	Address		HYDERABAD, ANDHRA PRADESH, 500060				Address	HYDERABAD, ANDHRA PRADESH, 500060		
Mobile 3343774740 Filotie - E Mail DIXIXISTITA@GIVIAL.COM Overseas Fil. No.	Mobile	994977	4740	Phone	-	E Mail	BRKRISHNA	@GMAIL.COM	Overseas Ph. No.	

Insurance Plan Single Trip As		ia (Excluding Japan)		Countries of Vis	sit Asia Excl	Asia Excluding Japan	
Travel days per trip		Period of Insurance	From Date & Time	31/01/2015 0	0:01 hrs	To Date & Time	06/02/2015 Midnight
Maximum any one life limit (US\$)		30000	0	perative Time*	As mentioned	d below	

*Operative Time: A trip outside the territorial limits of the country of residence, and ends when an Insured Person returns to the territorial limits of the country of residence, and ends when an Insured Person returns to the territorial limits of the country of residence.

Insured Person's Details & Sum Insured

Insured's Name	Category	Gender	Date of Birth	Passport No.	Nominee Name	Relationship	
Jayaraman Packirisamy Self Male			11/11/1976	G3833554	Yogitha	Spouse	
		Cove	erage Details				
Benefits			S	Sum Insured (US\$) Deductible (US\$		Deductible (US\$)	
Emergency Medical Expenses(EME)				30000	30000 50		
Hospital Cash			1	0 per day/Max 150		4 Days	
Emergency Dental Treatment			500			150	
Loss of Baggage & Personal Documents			150			30	
Medical Evacuation			Included in EME			Nil	
Loss of Checked Baggage			300 Max 50% Per Bag/10% Per Item				

Loss of Checked Baggage 300 Max 50% Per Bag/10% Per Item								
Delay of Checked Baggage	100	12 Hours/\$10 per 8 Hours						
Repatriation	Included in EME	Nil						
Accidental Death 10000								
Permanent Disablement / Table B 10000 Nil								
Personal Liability	,							
Financial Emergency Assistance	300	Nil						
Hijack Distress Allowance 75 per Day/Max 525 1 Day								
Flight Delay 10 per Hour/Max 120 6 Hours								
Contingency Travel Benefits 2000 Nil								
Premium Details (₹)								

Formum Dotallo (1)			
Basic Premium	447.87		
Loadings	0.00		
Service Tax (Including Education Cess & Higher Education Cess, wherever applicable)	55.36		
Total Premium	503.00		

Payment Details							
Date	Bank Name						
30/01/2015	BizDirect						

Special Conditions

Exclusions List of Endorsoments

List of Endorsements						
Description	Effective Date					

We shall not be liable to make any payment under this policy in connection with or in respect of any Illness or injury directly or indirectly caused by or contributed to by nuclear weapons/materials or contributed to by or arising from ionising radiation or contamination by radioactivity by any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel.

If the premium is not realised the policy shall be void from inception. The stamp duty of ₹ 0.50 paid by Demand Draft, vide Receipt/Challan no 116615201314 dated 31/10/2013 as prescribed in Government Notification Revenue and Forest Department No Mudrank 2004/4125/CR 690/M-1, dated 31/12/2004 .

Policy Issuing Office: Mumbai

For HDFC ERGO General Insurance Company Ltd.

Duly Constituted Attorney

The Policy wording attached herewith includes all the standard coverage offered by the Company to its customers. Your entitlement for coverage/benefits shall be restricted to the coverage/benefits as mentioned in this policy schedule. For any clarification please call our toll free number.

HDFC ERGO General Insurance Company Limited

Frequently Asked Question's (FAQs) - Travel Insurance Policy



CAN THE TRAVEL POLICY BE EXTENDED?

The extension under the policy shall be provided subject to the following conditions:

- The original policy period has not expired
- There is no claim on the original policy
- The sum insured shall not be enhanced
- Declaration of good health shall be provided by the Insured
- Extension can be effected only once on the Policy
- Extension premium has to be paid before actual extension is effected

HOW DO I EXTEND MY POLICY?

Retail Travel policy can be extended online. This functionality is available under renewal section on the home page of our website. You can use the URL:https://netinsure.hdfcergo.com/OnlineProducts/TravelOnline/Calcul atePremium.aspx and select option "Want to extend current Travel Insurance Policy".

Alternatively, you can send a mail to care@hdfcergo.com. You will receive a revert from our end with the detailed procedure and the additional premium amount to be paid.

CAN THE PLAN COVERAGE PERIOD BE REDUCED?

No, the plan coverage cannot be reduced, irrespective of the fact whether journey has commenced or not.

CAN THE TRAVEL DATES BE CHANGED BEFORE POLICY START DATE?

Yes, provided there is no change in Health status as declared in the proposal form/online purchase. However, reduction in number of travel days is not allowed.

HOW TO CONTACT US?

Call Toll-free: 1800 2 700 700 (Accessible from India only)

Fax: 022-66383669

E-Mail: E-Mail: care@hdfcergo.com

Write to us at: HDFC ERGO General Insurance Company Limited (Customer Service Office) 6th Floor, Leela Business Park, Andheri Kurla

Road, Andheri (East), Mumbai - 400 059

FOR HOW MANY DAYS CAN THE POLICIES BE EXTENDED?

Single Trip Including USA/Canada (Worldwide) & Single Trip excluding USA/Canada:

The Policy may be extended maximum upto 180 Days. The total policy per including extension should not exceed 360 days.

■ Single Trip Asia excluding Japan:

The Policy may be extendedmaximum upto 30 Days. The total policy peric including extension should not exceed 60 days.

Single Trip Family Floater excluding USA/Canada:
 The Policy may be extended maximum upto 60 Days. The total policy peric including extension should not exceed 120 days.

CAN THE POLICY BE CANCELLED?

The policy may be cancelled via request on Email/Fax, The intimation of cancellation has to reach us latest upto 14 days from the inception date of the policy. If the policy has already incepted, a copy of all 40 pages of the passport needs to be submitted as a proof that the journey has not been undertaken. Cancellation charges of Rs. 250/- shall be applicable and the balance shall be refunded.

WHOM DO I NEED TO CONTACT TO MAKE CHANGES OR CORRECTIONS IN MY POLICY?

You can mark a mail to care@hdfcergo.com. On receipt of the request the endorsement will be processed within 48 hours and the documents will be sent to your registered email address.

HOW DO I FILE A CLAIM?

In the event of a covered emergency and to register claims, call our 24 hour Helpline Centre and quote Policy Holders' Name, Policy Number, Insurance Company, Passport Number when seeking assistance within 24 Hours.

The contact details are:

Land line: +91-120-4507250 (Chargeable)

Fax: +91-120-6691600

Email: travelclaims@hdfcergo.com Toll free No. +800 08250825

WHERE CAN ONE AVAIL THE CLAIM FORMS?

On registration of a claim, claim form will be forwarded to you by mail, email or fax along with the intimation for the various documents required. The forms are also available on the website.

WHOM TO CONTACT IN CASE OF HOSPITALIZATION?

 $\ensuremath{\mathsf{HDFC}}$ ERGO should be contacted for all claims. The contact details are as provided above.

WILL THE CLAIMS BE SETTLED ON MY RETURN TO INDIA?

Claims are settled on the receipt of original documents

WHAT DOES 'DEDUCTIBLE' MEAN?

Deductible means the amount of a claim which has to be borne by the insured.

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This document is a summary of the benefits offered. The information mentioned above is illustrative and not exhaustive. Information must be read in conjunction with the policy wordings.

In case of any conflict between this document and the policy wordings, the terms and conditions mentioned in the policy wordings shall prevail.