Bruno Borges

+353 083 876 1463 | brnborges7@gmail.com | Greystones, Ireland

Links

Portfolio | Linkedin | Github

Summary

Recent graduate with excellent research, technical and problem-solving skills. Detail-oriented and able to learn new concepts quickly.

I have practical knowledge of software development using technologies such as JavaScript, TypeScript, React, React Native and NodeJS.

Highly-motivated employee with desire to take on new challenges. Strong worth ethic, adaptability and exceptional interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills.

Skills

Knowledge-based skills: Programming, Software Development, Full-stack Development, Troubleshooting, Back-end Database, Computer Architecture, Object-Oriented Programming, Software Engineering, Front-end Web Development, Back-end Web Development

Soft skills: Process Optimization, Problem Solving, Attention to Detail, Analytical Mindset, Relationship Management IT skills: JS/TS, HTML, CSS, NodeJS, ReactJS, React Native, AWS, Docker, MongoDB. 1, JavaScript, TypeScript, APIs, Figma, SQL, Firebase, ERP Systems

Language skills: Portuguese: Native. English: Fluent

Education

BSc Science in Computing & Multimedia, Dorset College

Set 2018 - Dec 2021

Dublin, Ireland

- **Main content:** Mathematics for IT1, Programming Essentials (Java), Management Information Systems, Teamwork & Comms, Front-end Web Development, Computer Architecture, Computational Thinking and Problem Solving, Data Storage & Database Management (SQL), Object-Oriented Programming, Operating Systems & Administration (Linux), Network Routing and Switching, Mathematics for IT2, UX/UI Design & Usability, Mobile App 1 (Kotlin), Software Engineering, Cyber Security Defense & Operations, Mobile App 2, Statistics &

Data Science (R Studio), Back-end Web Development, Game Design (C+), Research Project
- **Final Project:** Built a housing search mobile App using JavaScript, TypeScript, React and React Native. Implemented current tools with high organization including Design Patterns, workflows, Color Scheme, etc.

Experience

Support Engineer, VEI Global

Aug 2022 – Present

Naas, Kildare, Ireland

Support Engineer, Computacenter US

Aug 2022 – Present

Naas, Kildare, Ireland

- Maintenance and monitoring of computer networks and systems for multiple customers.
- Logging the queries of customers and employees.
- Diagnosing and solving hardware or software faults.
- Maintaining backup and recoverability of customers data.
- Scheduled hardware replacements and Tech dispatch.
- Identified issues and implemented appropriate solutions to deliver quick and effective remediation.
- Working with: Windows and Linux, EMC Data Domain products, EMC Networker, EMC Storage devices. PRTG Monitoring tool, Slack, OpsGenie, ServiceNow, and Smartsheet. MS Project, Microsoft Office and Avamar also some products with VMware, NetApp and Cisco UCS servers.
- Additionally, provided tier one support for MSA security's SmarttTech devices installed at FedEx distribution centers globally.

Skills: Teamwork · Technical Support · Communication · Customer Service · Microsoft Office · PRTG · Cisco Meraki · Cisco UCS · EMC Networker · Veeam · Opsgenie · Slack · VMware vSphere

Sales Supervisor, Centra

Dec 2020 - Sep 2021

Dublin, Ireland

- Demonstrated high level of customer service by engaging clients and offering sales floor assistance.
- Connected with customers to provide assistance and collect feedback to optimize operations.

- Maintained inventory accuracy by counting stock-on-hand and reconciling discrepancies.
- Collaborated with management and executives and made strategy recommendations based on insights into sales operations.
- Supervised receiving and stockroom activities to identify opportunities with inventory and prevent shrinkage.
- Promoted culture of customer focus, product knowledge and production solutions to build loyal customer base.
- Recognized employee skill lags and closed gaps with enhanced training and personal mentoring.
- Processed cash, credit and check transactions with POS system and cash register.

Inventory Control Specialist/Inwards Goods Manager, Coop Coperativa de Consumo

Jan 2011 - Jul 2016

São Bernardo Do Campo, Brazil

- Developed and documented standard and emergency operating procedures for receiving and shipping products or materials.
- Created and enforced policies and procedures for entire logistics team.
- Implemented bar coding system to identify location and quantities of requested items.
- Opened and checked deliveries to verify contents and resolve issues with vendors promptly.
- Compared shipment contents with paperwork to support inventory accuracy and records management.
- Investigated inventory discrepancies to maintain recordkeeping validity.
- Established or monitored specific supply chain-based performance measurement systems.
- Implemented cost-effective methods, carriers and routes to optimize shipping and receiving strategies.
- Prepared inventory for shipment by attaching tags and labels.
- Kept stockroom free of hazards, working efficiently and properly organized.
- Restructured warehouse picking locations and reserved slots to achieve maximum employee productivity.
- Supervised activities of workers engaged in receiving, storing and shipping products or materials.
- Organized storage areas to maximize movement and minimize labor.