

Bruno Borges

Dublin, Ireland

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Profile

Professional recently graduated in BSc Science in Computing & Multimedia, passionate about technology, with good understanding of web development and IT infrastructure. Practical knowledge of software development using JavaScript, TypeScript and React, HTML and CSS with exposure to software development lifecycle and the principles of an Agile environment. Knowledge of back-end and front-end technologies, frameworks, and services, with good understanding of relational databases and SQL. Excellent communication and relationship skills with the ability to contribute and work effectively within a team, demonstrating strong analytical and problem-solving abilities. Currently looking for an entry level opportunity as Web Developer to develop a career in full-stack development.

Skills

Knowledge-based skills: Programming, Software Development, Full-stack Development, Troubleshooting, Back-end Database, Computer Architecture, Object-Oriented Programming, Software Engineering, Front-end Web Development, Back-end Web Development

Soft skills: Process Optimization, Problem Solving, Attention to Detail, Analytical Mindset, Relationship Management

IT skills: JS/TS, HTML, CSS, NodeJS, ReactJS, React Native, AWS, Docker, MongoDB. 1, JavaScript, TypeScript, APIs, Figma, SQL, Firebase, ERP Systems

Language skills: Portuguese: Native. English: Fluent

Education

Dorset College

BSc Science in Computing & Multimedia

Dublin, Ireland

Set 2018 - Jun 2021

Main content: Mathematics for IT1, Programming Essentials (Java), Management Information Systems, Teamwork & Comms, Front-end Web Development, Computer Architecture, Computational Thinking and Problem Solving, Data Storage & Database Management (SQL), Object-Oriented Programming, Operating Systems & Administration (Linux), Network Routing and Switching, Mathematics for IT2, UX/UI Design & Usability, Mobile App 1 (Kotlin), Software Engineering, Cyber Security Defense & Operations, Mobile App 2, Statistics & Data Science (R Studio), Back-end Web Development, Game Design (C+), Research Project

Final Project: Built a housing search mobile App using JavaScript, TypeScript, React and React Native.

Implemented current tools with high organization including Design Patterns, workflows, Color Scheme, etc.

eCollege

Dublin, Ireland

CompTIA A+

Dec 2021- Ongoing

Main content: Mobile Devices, Networking, Hardware, Virtualization and Cloud Computing, Hardware & Network Troubleshooting, Operating Systems, Security, Software Troubleshooting, Operational Procedures

Rocketseat Programming

Brazil, SP

Programming Bootcamp – Coding School

Jun 2021 - Ongoing

Main content: JavaScript, ReactJS, React Native, NodeJS, Docker, HTML, CSS, Figma, TypeScript, API Restful, JSON

Work Experience

Helpdesk Operative

Kildare, Ireland

VEI Global - Kildare, Ireland

Set 2022 – Present

VEI Global is a market leader in providing innovative technology services and support solutions.

- Following up with a considered number of customers to ensure immediate technical support through tickets, prioritizing occurrences and escalating when necessary. (Tools used: Opsgenie and ServiceNow)
- Monitoring one of the leaders in innovation about V2Gov technology in California - United States (Vitu) - providing immediate network support for their workplaces with clarity and quick decision-making along with excellent communication with the Vitu internal team. (Tools used: PRTG, Netcloud Cradlepoint and Cisco Meraki).
- Manage and maintain data backup and server imaging (Tools used: Dell EMC Networker, vSphere Client)

Warehouse Operative

Dublin, Ireland

Euro Car Parts - Dublin, Ireland

Dec 2021 – Jul 2022

The UK's largest car and van parts distributor

- Organizing the warehouse to facilitate easy verification and movement of stock.
- Picking and packing orders according to quantity and quality required.
- Undertaking other duties as required or needed, ensuring daily and monthly KPI's are met.

Supervisor

Dublin, Ireland

Centra Kildunne's - Dublin, Ireland

Dec 2020 - Sep 2021

Ireland's leading convenience retail group

- Responsible for the opening and closing of the store, ensuring the safety and accuracy of the procedures.
- Provided professional, friendly, and efficient customer service.
- Handled customer complaints, providing appropriate solutions and alternatives within the time limits.
- Performed other administrative duties in the retail setting when required.

Operational Assistant

Dublin, Ireland

Bidvest Noonan Group - Dublin, Ireland

Apr 2017 - Aug 2020

Facility management services

- Performed operational activities always demonstrating strong attention to detail, quality, and focus on results.

Inventory Control & Supervisor

Brazil, SP

Coop Cooperativa de Consumo - São Paulo, Brazil

Apr 2014 - Jul 2016

The largest consumer cooperative in Latin America

- Monitored inventory losses and prepared analysis reports to support management and business decisions.
- Coordinated the receiving, inspection, and storage of items in accordance with orders.
- Shadowed the processes of the distribution center in all stores to increase efficiency and business results.
- Placed orders with suppliers when needed, building and maintaining effective relationships.

Warehouse Receiver

Brazil, SP

- Handled the receiving of items in the warehouse, ensuring that the shipments were
- effectively inspected, sorted and stored according to invoices.
- Suggested and implemented many process improvements in the company which
- contributed to increase efficiency and efficacy.
- Kept record of invoices sent and received.

Jan 2011 - Apr
2014