**Barry Robertson**

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**Applicable Skills and Abilities**

**Language:** Javascript, TypeScript, HTML5, CSS3, SCSS, SASS

**Library:** Angular, angular-cli, Node, npm, jQuery

**Tools:** Amazon Web Services, VS Code, Post Man, Eclipse, Notepad ++, Putty, VULTR, VM Ware, emacs, Ubuntu, FTP, Raspberry Pi

**Employment**

**J.P.Morgan Chase**

*Senior Specialist III –Virtual Banker* **November 2018 - Present**

* Helped launch the pilot program with five people and is slated to end next year with four hundred
* Work closely with clients regarding their financial needs
* Test new programs and provide feedback to implement streamlined processes
* Assist clients with using both Chase.com and the Mobile App

*Senior Specialist II - Branch Operation Support Business Banking* **December 2017 – November 2018**

* Efficiently communicates with clientele providing over the phone and email instruction
* Uses Sharepoint to initiate and submit tickets for escalated issues to higher level support group
* Swiftly adapts to fast paced and constantly evolving environment
* Assist in training and onboarding of new employees

*Senior Specialist I – Branch Operation Support* **July 2017 – December 2017**

* Review legal documentation regarding estates, trusts, probate court, and Power of Attorney documents
* Navigate through back end database systems providing clients with detailed solutions
* Utilize exemplary problem solving capabilities to resolve all manner of customer concerns

## Education

**The Ohio State University May 2016**

*Bachelors of Art, History*

* Graduated with cumulative GPA of 3.67 in major classes