

Broch Baltzer

Detail oriented, lightning fast learner, solves problem quickly, and efficiently by utilizing tools provided.

Excels in high responsibility environments with deadline, and high incentive for those with the best work ethic.

Respect Opens All Doors.

Employment History

Protech Automotive Solutions | Denver CO

December 2018 – Present

Helped innovate the usage of the ADAS calibration equipment we currently use. First in market in CO, first to utilize mobile PCU trucks, first to utilize mobile PCU vans which was used as the template for extrapolation across the nation for Caliber Automotive Solutions. Communicates with shops and individuals asking plans to make everyone happy while simultaneously solving the problems. If I am unable to make everyone happy, I do my best to be the fairest I can be. Follow service procedures laid out in manufacturers literature, while also making sure to stay within Caliber/Portech boundaries as well. I properly document every action, and cleanly store evidence, and reference for every event I am involved in for both my protection, as well as the companies.

Astech | Denver CO

December 2018 – Late 2018

Operated the control unit that transferred data from car to the remote site in Texas that would then scan the vehicle, and recommend service procedures based on the repairs which I would then turn into a report that is sent to the shop.

Diagnostic Technician at Volt Workforce Solution | Lake wood CO

December 2017 - 2018

Use AsTech scan tool on cars with OEM port installed to diagnose, and assist master technician in filling out reports for the technicians who work on the cars.

Responsible for ensuring billing disputes between the 3rd party company, and AsTech are resolved appropriately.

Manager at Randy Curry | Kernersville NC, Ocala FL, Hickory NC

July 2016 - November 2017

Manage small workforce of people who work with upwards of \$2k Cash.

Made schedule, worked with upper management, and employees to ensure employees were happy.

Closing paperwork describing daily ins/outs/net, and transfer data to final paperwork for month end books

Processed Payroll

Courier for cash upwards of \$10k

Lead Line Cook at Jkes Billiards Bar and Grille | Greensboro NC

October 2015 - July 2016

Lead line team in the creation and proper presentation/plating of foods, this was the busiest bar on spring garden street, a 3 miute walk from UNCG (biggest state college in NC), so we were SLAMMED all the time. Very high energy, problem solving skills, angry customer de-escalation, team building and retention

Window Screener/Float Tech at Atrium Windows and Doors | Greensboro NC

August 2013 - October 2015

Meet metric requirements on window screening including regular, and heavy duty, custom oders cut to size each night numbering between 10-20 doors.

Package doors on carts (from 50-300 per night), and in bags to ensure safety during shipment.

Scan doors out and run tight inventory on lots of materials, and on completed doors.

Quality compliance before doors go out each morning to ensure customer receives what they ordered the first time.

Lister/Tech at Remancenter | Reidsville NC

October 2010 - August 2013

Receive incoming orders, and ship industrial electronics. Organize, and list on the website with part number, name, drive type, etc the new inventory that came in daily.

Test applicable parts with appropriate devices utilizing safe electronics practices to ensure operational quality of parts before being listed. If not operational, or if I suspect function is not 100%, attempt to solve problem personally, if i couldn't escalate the issue to the master shop tech with a description of the problem.

Educational History

University of Denver with EDX | Denver, CO

June '23 – December '23

Full stack bootcamp for both front-end, and back-end. Learned to code using the swift approach, and programming from a Object Oriented Programming perspectvie. Learned how to structure project directories using the Model-View-Controller approach.

Skills aquired include HTML, CSS, Git, JavaScript, Third-Party and Server-Side API's, Node.js, Express.js, SQL, Object-Relational Mapping, some Computer Science, NoSQL (MongoDB), GraphQL, the implementation of Progressive Web Application (PWA) to existing applications, React, Full Stack deployment using MERN, JWT technology, server side authentication, State.

Guilford Technical Community College | Greensboro NC

April 2010 - October 2011

Studied more mathematics, as well as economics as mathematics, and science still hold an interest for me. Economics for understanding better the financial system in the world I

live.

I have interest in continuing to pursue mathematics, science, and S.T.E.M. fields in general, and would like to help push our technology into the future.

Unaccredited Communication/International Study, University of the Nations | Arvada CO

2009-2010 Left the country as a graduation project to Haiti to help with the relief effort in 2010.

Studied communications, and almost became fluent in Danish. Studied the implication of countries across borders interacting on a daily basis, going into the modern age of technology, and how communications between countries may change in the future.

Forsyth Technical Community College | Winston-Salem NC

April 2008 - October 2009

Took mathematics classes, basic core classes with the intent of going into computer science.

High School Degree, High Schools, Perry GA, Kernersville NC, Walkertown NC

August 2004 - May 2007

Basic High School Diploma with honor society, thespian society, and acting accolade awards.

Skills and Achievements

- Typing 70 - 85 wpm
- Full Microsoft Office Suite
- IT Diagnostics/Repair
- Affinity for Mathematics with a passion for statistics
- Affinity for Mechanical function, and process literacy
- Affinity for Reading Comprehension
- High level of applicable diction to ensure excellent communication in all aspects
- High aptitude for learning, and will adapt to the situation as necessary in order to solve the problem quickly, and properly the first time.
- All "soft" skills, creativity, teamwork, problem solving etc.
- Budgeting and Finance
- Eagle Scout
- Driven by a deep hunger for success

References

William Wehba from Protech Automotive Solutions

1-(xxx)-xxx-xxxx

John Faust from Randy Curry

1-(704)-960-3257

J.D. Smith from Abra Auto/Body

(Shop manager for the bodyshop at which I was stationed for Astech through Volt)

jsmith@abraautobody.com – 1-(303)-935-1100