

## ***0.a. Goal***

Goal 16: Promote a peaceful, just and equal society for sustainable development, creating access to justice for all; building effective, accountable and participatory institutions at all levels

## ***0.b. Target***

Target 16.6: Build transparent, effective and accountable institutions at all levels (Global Goal 16.6)

## ***0.c. Indicator***

Indicator 16.5.2. Percentage of enterprises paying informal fees when using public services

## ***0.d. Series***

Bribery incidence (% of firms experiencing at least one bribe payment request) [16.5.2]  
IC\_FRM\_BRIB

## ***0.e. Metadata update***

June 2021

## ***1.a. Organisation***

Vietnam Chamber of Commerce and Industry (VCCI)

## ***2.a. Definition and concepts***

Public services are activities serving the common and essential interests, basic rights and obligations of organizations and citizens, directly performed by the State or transferred to non-State establishments. for efficiency and fairness. Public services are activities of state agencies in performing state administrative management functions and ensuring the supply of public goods to serve the common and essential needs of society. The implementation of such activities can be undertaken by the state or the private sector.

Percentage of enterprises that pay informal fees when using public services is the percentage of enterprises that are determined to pay informal fees when using public services in the total number of enterprises using public services public service was surveyed.

## ***2.c. Classifications***

The list of administrative units in Vietnam issued together with the Prime Minister's Decision No. 124/2004/QĐ-TTg dated July 8, 2004 and the changes updated by the General Statistics Office to date December 31, 2019)

### **3.a. Data sources**

Provincial Competitiveness Index Survey

### **3.b. Data collection method**

For more information, visit the link: <https://pcivietnam.vn/>

### **3.d. Data release calendar**

year

### **3.e. Data providers**

Vietnam Chamber of Commerce and Industry (VCCI)

### **3.f. Data compilers**

Vietnam Chamber of Commerce and Industry (VCCI)

## **4.a. Rationale**

The indicator reflects equal access to public services and proper functioning of the economy. When administrative bribery becomes the repeated experience of large segments of people and businesses, it has long-term negative effects on the rule of law, democratic processes and justice. This indicator provides an objective measure of corruption, a yardstick to track progress in the fight against corruption

## **4.c. Method of computation**

Method of computation

Công thức tính:

$$\text{Tỷ lệ doanh nghiệp phải trả chi phí không chính thức khi sử dụng dịch vụ công (\%)} = \frac{\text{Số doanh nghiệp được xác định phải trả chi phí không chính thức khi sử dụng dịch vụ công}}{\text{Tổng số doanh nghiệp sử dụng dịch vụ công được khảo sát}} \times 100$$

## **5. Data availability and disaggregation**

Annual figures from 2015-2019

Source of publication: Provincial Competitiveness Index Survey 2015-2019 (PCI) of Vietnam Chamber of Commerce and Industry (VCCI)

## ***6. Comparability/deviation from international standards***

This indicator corresponds to the global SDG target 16.5.2: Proportion of businesses that had at least one contact with a public official and that paid a bribe to a public official, or were asked for a bribe by those public officials during the previous 12 months

## ***7. References and Documentation***

Report on Results of the Provincial Competitiveness Index Survey 2015-2019 (PCI)

- Circular No. 03/2019/TT-BKHĐT dated January 22, 2019 stipulating the set of statistical indicators for sustainable development of Vietnam;

- <https://unstats.un.org/sdgs/metadata/>