Parking Permits & FAQs

We are pleased to offer parking permits to the Pepperdine community. Please review the following FAQs to learn more. We welcome your questions at parking@pepperdine.edu or by calling our reception services team at 310.506.4700 during regular business hours.

- Review designated parking areas for your assigned permit
- Register your vehicle

FAQs

How do parking permits work?

- 1. Enter the vehicle information and purchase a parking permit in the <u>parking portal website</u>
- 2. License Plate Recognition (LPR) cameras scan license plates of vehicles entering and parking on campus. Using a mobile, hand-held, or vehicle-mounted system, they will scan license plates one vehicle and one area at a time.
- 3. The system will identify unregistered vehicles or parked in an unauthorized location. Enforcement officers will determine whether to issue a citation when the system identifies a vehicle that does not have a permit or has the incorrect permit for the parking space.
- 4. Physical permits allow for easy idenfication of registered community members.

Where do I park?

Generally, gated parking lots are reserved for employees, and open lots are open to everyone. Street parking has specific designations based on the location for employees/commuters and first-year undergraduate students. <u>View parking designation maps</u>.

Will citations be issued when vehicles are parked in an area they are not authorized?

Yes, license plate recognition technology allows for quick and accurate permit scanning by driving or walking by parked vehicles. Citations will be issued when vehicles are found parking in locations that are unauthorized or

reserved for others, such as R permits on Seaver Dr. or GP permits in the Main Lot.

What if I get a new license plate or new vehicle?

It is important that your license plate and vehicle information is current and correct to avoid a citation. Please update your information immediately after any change in the license plate number. It is also important to delete all old or unused vehicle listings from your account.

What if I have a personalized plate or special characters/symbols?

If you have a personalized plate with less than 7 characters, or if you have a special character within your plate (heart, star, etc.), skip the special character when entering the number into the system and simply include the remaining characters on the plate.

What if I do not have a front license plate?

If your vehicle is registered in the State of California, two plates are required, one in the front and one in the back of the vehicle (California Vehicle Code 5200). If you have a back-facing plate only, please park head-in so that our officers can see your registered license plate.

What if I have a brand new vehicle without a license plate?

LPR can recognize new vehicles without state-issued license plates. The new paper plates with the license plate number clearly visible should be sufficient.

What if I have a loaner vehicle or a rental car?

Individuals are allowed to add vehicles to their parking permit temporarily. You must remove vehicles as soon as your temporary vehicle has ended. Vehicles with outstanding citations will not be removed until all citations are paid or appealed.

How does visitor parking work?

At this time, visitors will still receive a pass at the entrance booth to park on campus. This pass is valid for 24 hours. In the future, enhanced visitor parking services will be rolled out, allowing hosts to enter guests' vehicle information in advance.

Is there any change to Carpool areas?

No, drivers with one or more passengers will be allowed to park in the designated Carpool parking areas if they have a valid "C," "GP," or "AD" permit and a valid Carpool pass obtained daily at the campus entrance booth.
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