

The background is a solid teal color. On the left side, there is a yellow curved shape that looks like a ribbon or a piece of paper. In the bottom right corner, there is a grey semi-circular shape that looks like a shadow or a base.

EMERGENCY CALLS: WHAT YOU NEED TO KNOW



Introduction to Emergency Calls

Emergency calls are crucial for timely assistance during crises. Understanding how to effectively use this service can save lives. This presentation will explore essential insights that everyone should know to ensure they are prepared in case of an emergency.



WHEN TO MAKE AN EMERGENCY CALL

Knowing when to make an **emergency call** is vital. You should call when there is a threat to life, property, or health. Situations like **fires, accidents,** or **medical emergencies** warrant immediate action and communication with emergency services.



HOW TO MAKE AN EFFECTIVE CALL

When making an **emergency call**, stay calm and provide clear information. State your location, describe the **emergency**, and follow the operator's instructions. Being concise and focused can significantly improve response times and outcomes.

The background of the slide is a collage of various envelopes and stamps. In the upper left, there's a blue and white star-patterned envelope. Below it, a white envelope is partially visible. To the right, there's a red and white striped envelope. In the bottom right corner, there are several stamps: a blue circular stamp with a white star, a purple square stamp with a white star, and a red and white striped rectangular stamp. The overall theme is patriotic and related to mail or communication.

Common Mistakes to Avoid

Avoid common mistakes during an **emergency call**. Don't hang up until instructed, avoid giving unnecessary details, and refrain from panicking.

Miscommunication can lead to delays in help, so clarity and composure are crucial.



The Role of Emergency Services

Emergency services play a critical role in public safety. They include police, fire, and medical responders. Understanding their functions helps you provide accurate information during a call, ensuring the right assistance is dispatched promptly.

CONCLUSION: BE PREPARED

Being knowledgeable about emergency calls can make a difference in critical situations. Stay informed, practice what to say, and know when to call. Your preparedness can save lives and ensure timely help when it matters most.