

# Security & Compliance

BrokerOps AI — Last updated: 26 Sep 2025 (AEST)

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## At a glance

- Privacy-by-default: names masked; policy numbers HMAC-SHA256.
- No data retained by default; files processed in-memory.
- Encryption: TLS in transit; encrypted disks at rest.
- Optional, explicit toggles: Azure OCR (PDFs), OpenAI (aggregates only).
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## Data flow

1. Upload CSV/XLSX/PDF over HTTPS.
2. Process & mask in memory. Outputs: clean CSV/XLSX, issues, HTML report, optional ZIP.
3. Optional: PDFs sent to Azure OCR; aggregates (counts/sums/dates) sent to OpenAI for a 5-bullet summary.
4. Minimal diagnostics; filenames hashed/redacted.

## Subprocessors

- Microsoft Azure Document Intelligence — OCR for PDFs (opt-in only).
- OpenAI (Responses API) — aggregate metrics only; no rows/PII (opt-in only).

## Legal

- Security contact: [brokeropsai+security@gmail.com](mailto:brokeropsai+security@gmail.com)
- Download: [Security PDF](#) (add soon)