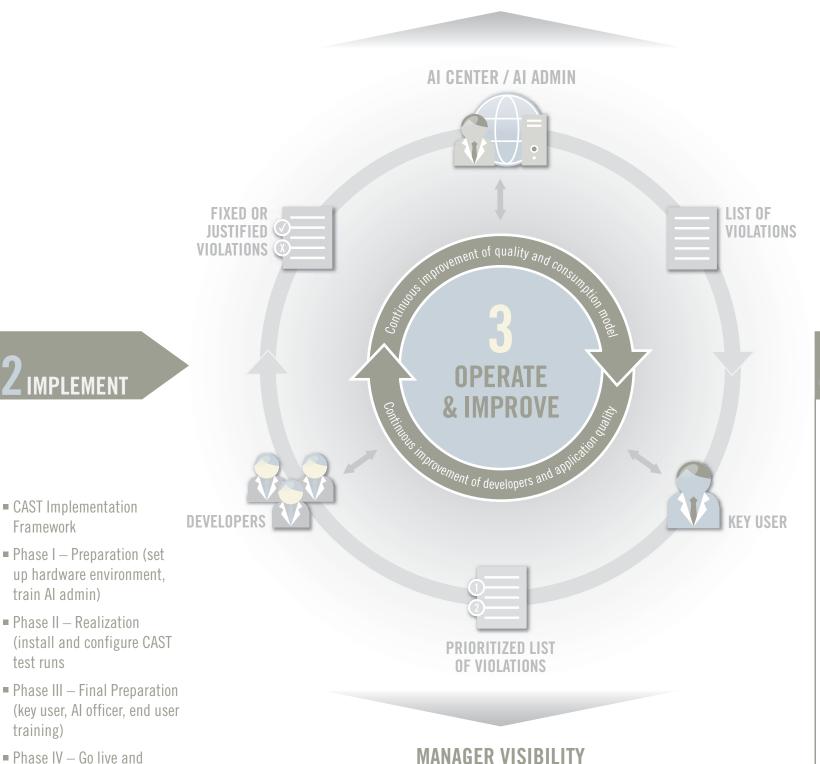


CONTINUOUS IMPROVEMENT MODEL

- Identify business value drivers
- **People:** Identify, commit Al Administrators, Al Officers, and Key Users
- **Process:** Define the process of analysis, consumption and action
- **Technology:** Define the architecture of CAST set-up
- Define the integration into existing infrastructure

EXECUTIVE VISIBILITY

Risk Management, Portfolio Management, Vendor Monitoring, Productivity



Actionable Information, Project Risk Control, Team Performance

- Build desire for new services by showcasing the success and benefits
- Identify and promote additional services where the business can use CAST like:
- a). Defect Prevention Service
- b). Quality Monitoring Service
- c). Audit Service
- d). Due Diligence Service

F PROMOTE

MEASURE BENEFITS

- Establish a framework for measuring value of CAST directly tied to business needs
- Measuring value of CAST AIP is important to:
- a). justify the investment
- b). increase the adoption and acceptance
- c). expand CAST AIP services to other scenarios

DISCOVER

IMPLEMENT

CAST Implementation

Framework

train Al admin)

test runs

training)

support

■ Phase II — Realization

■ Phase IV — Go live and