DARLENE BRIDGETE

Project Manager

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PROFESSIONAL SUMMARY

Results-driven **Project Manager & Software Developer** with **4+ years of experience** managing AI, data science, and software development projects. Adept at **coordinating cross-functional teams, optimizing workflows, and leveraging AI-driven automation** to drive business outcomes. Proven ability to **lead global teams, execute projects seamlessly, and deliver impactful digital solutions.** Strong background in **full-stack development, Agile methodologies, and stakeholder engagement.**

CORE SKILLS & EXPERTISE

- **Project & Stakeholder Management** – Led teams of 10+ across AI, data science, and development projects.
- **AI & Data-Driven Strategies** – Optimized AI workflows, boosting operational efficiency by 30%.
- **Process Optimization & Automation** – Developed AI-driven automation tools that reduced manual effort by 40%.
- **Cross-functional Team Leadership** – Managed remote teams across 5+ time zones in Agile environments.
- **Software Development & Cloud Expertise** – Full-stack development with a focus on scalable web & mobile applications.
- **Customer Communication & Account Management** – Maintained 95%+ client satisfaction across multiple projects.
- **Technical Proficiency** – Python, JavaScript, React, Flutter, Firebase, PostgreSQL, Google Cloud, AWS, GSuite, Jira

PROFESSIONAL EXPERIENCE

Technical Project Manager & Software Developer
Freelance| Jan 2021 - Present

- Oversaw **software development projects from concept to deployment**, focusing on AI and automation tools.
- Designed and developed **scalable web & mobile applications** using **React, Flutter, Firebase, and AWS**.
- Spearheaded the integration of **AI-powered automation**, cutting processing times by **35%**.
- Managed **client relationships and account growth**, ensuring seamless execution and long-term partnerships.

Senior Project Manager & AI Operations Lead

Greatest Interactive | April 2021- Sept 2024

- Managed **end-to-end AI model training projects** for global clients, ensuring high-quality data operations.
- Led a **distributed team of 15+ AI trainers, developers, and analysts**, delivering AI-driven solutions on time and within budget.
- Implemented **data automation processes**, reducing manual labor by **40%** and improving data accuracy.
- Collaborated with AI researchers and software engineers to **refine model performance and optimize workflows**.
- Ensured seamless communication with stakeholders, maintaining a **95%+ project success ratee.**

EDUCATION

Bachelor of Business Information Technology

Multimedia University of Kenya **Relevant Coursework:**

- **Software Development** – Hands-on experience in coding, debugging, and application design.
- **Data Structures & Algorithms** – Proficient in optimizing code and problem-solving techniques.
- **Web Development** – Skilled in building responsive, user-friendly websites.
- **Database Systems** – Knowledgeable in SQL and database management.
- **Cybersecurity** & **Network Security** – Foundation in protecting systems from threats and managing secure networks.

TOOLS & TECHNOLOGIES

- **Project Management:** Jira, Coda, Slack, Google Apps, Trello, Notion, Bitwarden, Loom
- **Software Development:** JavaScript, Python, React, Flutter, Firebase, PostgreSQL, REST APIs
- **Cloud & DevOps:** AWS, Google Cloud, Docker, CI/CD Pipelines
- **Data & AI Tools:** SQL, Excel, Google Sheets, AI Model Training, OpenAI APIs