Phoenix | 602-488-9355 | bancalhoun@ymail.com | <u>www.linkedin.com/in/brooke-calhoun</u> | <u>www.github.com/brookecalhoun</u> | <u>https://brookecalhoun.herokuapp.com</u>

Brooke Calhoun | Software Engineer

About Me

Software Engineer with a passion for innovation, responsive design, readability, and accessibility. I am looking to use my high capacity for learning and my love of code to make a difference.

Skills

Languages - JavaScript, HTML, CSS, Python, Java |
Libraries and Frameworks - React, Node.js, Express.js, Bootstrap, jQuery |
Database - MongoDB, Mongoose, Atlas | Other - REST Routing JSON |
Software - Microsoft Word, Trello, Git, Moqup, Figma |

Web Development Projects

JULY 2021 - PRESENT

Koru | https://github.com/brookecalhoun/koruclient - Full Stack MERN web application utilizing databases and CSS Framework

- Utilized Mongoose to define schemas for MongoDB collections to create a database for authentication of users, as well as city and article data being inputted by the user.
- Applied a circular theme throughout to show cohesiveness within the theme and increase user experience.
- Implemented react-reveal, react-carousel, react-bootstrap, random quote generator, and a react-draw component to add to the UX and showcase various design abilities.
- Utilized axios to make fetch calls to the server from the front-end.
- Employed dotEnv, React-Bootstrap, CORS, Rowdy-Logger, and tested routes with **Postman**.
- Applied **Auth0** for authorization and connected to back and front end.
- Incorportated CSS to create a mobile / window-size adjustment friendly design.

eHub | <u>https://dkbrookeproj.herokuapp.com/</u> - Full Stack Web Application utilizing databases and CSS frameworks

- Utilized pair programming to make RESTful APIs, and fetch calls to an Express, MongoDB,
 Node.js (MEN) backend handling all create, read, update, delete (CRUD) operations.
- Used **Mongoose** to define schemas for **MongoDB** collections.
- Applied EJS templates and used bootstrap and jQuery CSS frameworks in order to style each page.
- Held user input for five working, related models, and stores input using MongoDB and Atlas.

Pokémon Tamagotchi | www. brookecalhoun.github.io/tamagotchi-game | Static Web-Page Tamagotchi Game

- Demonstrated experience in front-end styling using CSS to improve upon user experience.
 Within CSS, the percentage aspect was utilized rather than pixels to assist in scaling among different desktop window sizes.
- Using **JavaScript**, an input for 'name' was created. The user is able to insert any name and have that name append to the page to increase user interactivity.
- Utilizing the **DOM**, user interactivity was increased by having different sounds play upon a click.

Professional Experience

AB May - Customer Service Specialist | Kansas City, MO

SEPTEMBER 2020 - JUNE 2021

- Managed 70-90 customer service calls per day with expert communication skills, resulting in a customer satisfaction rating 70% higher than peers and average call time 30% less than peers.
- Successfully reduced call treatment time to under 1 minute, resulting in more customers being served during the high season while also maintaining a 5/5 customer satisfaction rating.

Hallmark - Order Processor | Liberty, MO

OCTOBER 2019 - MARCH 2020

- Using attention to detail and task delegation, my point average was at a steady 560/per day and my accuracy was at 99%.
- Employed teamwork by setting up weekly lunch meetings with coworkers, increasing communication and productivity.

Walgreens - Shift Manager | Liberty, MO

DECEMBER 2016 - OCTOBER 2019

- Organized meetings/planning to help efficiency resulting in sales numbers going up almost 20% in a guarter.
- When the store manager was out of office for a long period of time, she would delegate me to do payroll. I had to ensure that all the numbers matched and were accurate, while also using multitasking skills to make sure the store was running smoothly as well.

Education

General Assembly | Remote

JULY 2021 - SEPTEMBER 2021

Software Engineering Immersive

Full-stack software engineering immersive student in an intensive, twelve-week, 450+ hour program focused on product development fundamentals, object-oriented programming, MVC frameworks, data modeling, and team collaboration strategies. Developed a portfolio of individual and group projects.

SheCodes | Remote MAY 2021-JUNE 2021

One month workshop introducing front-end development by learning HTML, CSS, and JavaScript while also becoming familiar with different code editors and techniques.