



Addendum #1
RFP 01-22, Digital Signage Solution
November 18, 2021

NOTICE IS HEREBY GIVEN that the following addendum serves to provide clarification and to answer questions received on RFP 01-22, Digital Signage Solution.

Question 1: On the RFP - p. 17 – Sec. 3.1.d – it states “A hardware agnostic solution is preferred but, at a minimum, must support BrightSign and/or Apple iOS/tvOS devices.” Can you please elaborate on this requirement and what support for BrightSign / Apple devices are you looking for? Typically, you would have a digital signage hardware/software combination that would run the TV instead of Brightsign solution (unless you are looking only for a Brightsign-based digital signage platform). Would you accept an alternative to Brightsign platform? Regarding iOS / TV OS use - can you please elaborate on this as well?

Answer to Question 1: The City prefers a hardware agnostic solution, but will consider all proposed solutions.

Question 2: Why a 49" screen.. This size is much more expensive and readily less available (made by only 3 vendors) than a common size such as a 50" (physical measurements are close).

Answer to Question 2: A 49" screen is the approximate desired size and not a requirement. Sizing up or down to take advantage of more readily available or cost-effective stock is acceptable.

Question 3: Is there accessible Wifi in every install location?

Answer to Question 3: WiFi is only available at the Fire Administration and Fire Logistics locations. The proposed solution should also support Ethernet connectivity.

Question 4: What wall types are we installing onto? Wood, Concrete, Cinderblock, Tile.. ?? This dictates mount type and installation methodology

Answer to Question 4: Construction materials will vary between sites. Most signage will be mounted to interior walls (drywall with either wood or aluminum studs), but concrete block will likely be encountered as well.

Question 5: Are all installs on Flat surfaces or are any mounted into room corners?

Answer to Question 5: With the exception of Fire Station 47, all installs will be on flat surfaces.

Question 6: Do you require security mounts? (where the mount is locked and tamper proof)

Answer to Question 6: Security mounts are not required.

Question 7: Are any installs higher than 10 feet?

Answer to Question 7: One (1) install will be higher than 10' (Fire Admin, 1st floor lobby).



Question 8: Our system is hardware agnostic, and conforms to your minimum requirements. However, does the city have a preferred hardware platform this implementation - Windows, BrightSign, etc.?

Answer to Question 8: Refer to Answer to Question 1 above.

Question 9: With the exception of Station 47, will all screens be flat mounted to the walls? Is there any need for ceiling mounts or floor stands?

Answer to Question 9: Yes, with the exception of Fire Station 47, all screens will be flat mounted to walls. Ceiling mounts or floor stands are not needed at this time.

Question 10: For Station 47, can you expand on the requirement for this screen to be "transportable."

Answer to Question 10: Fire Station 47 is slated to be rebuilt in the near future therefore, the City is not interested in mounting the display to the wall at this location.

Question 11: All screens have requirements stated as 49": are there any other sizes required?

Answer to Question 11: Refer to Answer to Question 2 above.

Question 12: May we make arrangements to go to the fire stations for site survey visits?

Answer to Question 12: The City will not be conducting site visits at this time. Installs are anticipated to be straightforward and proposals should account for a slight variation between sites.

Question 13: What content type and frequency being pulled from each integration?

Answer to Question 13: Unknown

Question 14: Is access to any integration locked behind a password or firewall? If so, will the CMS have access to the necessary information to access it and display?

Answer to Question 14: If an integration requires credentials or IP whitelisting, the City will work to accommodate this requirement when possible.

Question 15: Does the city already have an existing CMS with integrations built?

Answer to Question 15: No, the City does not have an existing CMS with integrations built.

Question 16: For the training videos, can they be fetched from an internet source such as YouTube?

Answer to Question 16: YouTube can be used as a potential source for the solution in general however, the Fire Department desires a direct integration with Vector Solutions for its training material.

Question 17: Can the city provide information for each integration source?

Answer to Question 17: Reference Detailed Specifications, 3.7 – System Integrations, page 19, of the solicitation. Vendors responding to this solicitation shall include specific information on system integrations of their proposed solution based on this section.



Question 18: Does each the integration source expose an API?

Answer to Question 18: This is unknown. Reference Answer to Question 17 above.

End of Questions and Answers

End of Addenda