

## INVITATION TO BID #36-22 Citywide Custodial Services

July 18, 2022

NOTICE IS HEREBY GIVEN that sealed bids will be received by the City of Clearwater (City) until **10:00 A.M., Local Time, August 18, 2022,** to provide **Citywide Custodial Services**.

**Brief Description:** The City of Clearwater is soliciting sealed bids from qualified Contractor(s) to provide Citywide Custodial Services at city facilities. Contractor(s) shall provide all labor, equipment, materials, transportation, fuel, supervision, insurance, and all related items necessary to complete the required services as specified herein.

Bids must be in accordance with the provisions, specifications and instructions set forth herein and will be received by the Procurement Division until the above noted time, when they will be publicly acknowledged and accepted.

Bid packets, any attachments and addenda are available for download at: https://www.myclearwater.com/business/rfp

Please read the entire solicitation package and submit the bid in accordance with the instructions. This document (less this invitation and the instructions) and any required response documents, attachments, and submissions will constitute the bid.

General, Process or Technical Questions concerning this solicitation should be directed, IN WRITING, to the following Procurement Analyst:

Kelly Rogers
Procurement Analyst
Kelly.Rogers@myclearwater.com

This Invitation to Bid is issued by:

Lori Vogel, CPPB
Procurement Manager
lori.vogel@myclearwater.com

#### **INSTRUCTIONS**

i.1	<u>VENDOR QUESTIONS:</u> All questions regarding the contents of this solicitation, and solicitation process (including requests for ADA accommodations), shall be directed solely to the contact listed on page 1. Questions should be submitted in writing via letter, fax or email. Questions received less than ten (10) calendar days prior to the due date and time may be answered at the discretion of the City.
i.2	ADDENDA/CLARIFICATIONS: Any changes to the specifications will be in the form of an addendum. Addenda are posted on the City website no less than seven (7) days prior to the Due Date. Vendors are cautioned to check the Purchasing Website for addenda and clarifications prior to submitting their bid. The City cannot be held responsible if a vendor fails to receive any addenda issued. The City shall not be responsible for any oral changes to these specifications made by any employees or officer of the City. Failure to acknowledge receipt of an addendum may result in disqualification of a bid.
i.3	VENDOR CONFERENCE / SITE VISIT:       ☐ Yes       ☐ No         Mandatory Attendance:       ☐ Yes       ☐ No
	If so designated above, attendance is mandatory as a condition of submitting a bid. The conference/site visit provides interested parties an opportunity to discuss the City's needs, inspect the site and ask questions. During any site visit you must fully acquaint yourself with the conditions as they exist and the character of the operations to be conducted under the resulting contract.
i.4	DUE DATE & TIME FOR SUBMISSION AND OPENING:
	Date: August 18, 2022 Time: 10:00 A.M. (Local Time)
	The City will open all bids properly and timely submitted and will record the names and other information specified by law and rule. All bids become the property of the City and will not be returned except in the case of a late submission. Respondent names, as read at the bid opening, will be posted on the City website. Once a notice of intent to award is posted or 30 days from day of opening elapses, whichever occurs earlier, bids are available for inspection by contacting the Procurement Division.
i.5	BID FIRM TIME: 90 days from Opening
	Bid shall remain firm and unaltered after opening for the number of days shown above. The City may accept the bid, subject to successful contract negotiations, at any time during this time.
i.6	BID SECURITY: ☐ Yes ☐ No
	If so designated above, a bid security in the amount specified must be submitted with the bid. The security may be submitted in any one of the following forms: an executed surety bond issued by a firm licensed and registered to transact such business with the State of Florida; cash; certified check, or cashier's check payable to the City of Clearwater (personal or company checks are not acceptable); certificate of deposit or any other form of deposit issued by a financial institution and acceptable to the City. Such bid security shall be forfeited to the City of Clearwater should the bidder selected fail to execute a contract when requested.

If required herein, the Contractor, simultaneously with the execution of the Contract, will be required to furnish a performance security. The security may be submitted in one-year increments and in any one of the following forms: an executed surety bond issued by a firm licensed and registered to transact such business with the State of Florida; cash; certified check, cashier's check or money order payable to the City of Clearwater (personal and company checks are not acceptable); certificate of deposit or any other form of deposit issued by a financial institution and acceptable to the City. If the Contractor fails or refuses to fully comply with the terms and conditions of the contract, the City shall have the right to use all or such part of said security as may be necessary

**PERFORMANCE SECURITY:** 

⊠ No

☐ Yes

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to reimburse the City for loss sustained by reason of such breach. The balance of said security, if any, will be returned to Contractor upon the expiration or termination of the contract.

#### i.7 **BID SUBMITTAL TO:**

It is recommended that bids be submitted electronically through our bids website at <a href="https://www.myclearwater.com/business/rfp">https://www.myclearwater.com/business/rfp</a>.

Bidders may mail or hand-deliver bids to the address below. E-mail or fax submissions will not be accepted. Use label at the end of this solicitation package.

City of Clearwater Attn: Procurement Division 100 S Myrtle Ave, 3<sup>rd</sup> FI, Clearwater FL 33756-5520 or PO Box 4748, Clearwater FL 33758-4748

No responsibility will attach to the City of Clearwater, its employees or agents for premature opening of a bid that is not properly addressed and identified.

- i.8 **LATE BIDS.** The bidder assumes responsibility for having the bid delivered on time at the place specified. All bids received after the date and time specified shall not be considered and will be returned unopened to the bidder. The bidder assumes the risk of any delay in the mail or in handling of the mail by employees of the City of Clearwater, or any private courier, regardless whether sent by mail or by means of personal delivery. You must allow adequate time to accommodate all registration and security screenings at the delivery site. A valid photo I.D. may be required. It shall not be sufficient to show that you mailed or commenced delivery before the due date and time. All times are Clearwater, Florida local times. The bidder agrees to accept the time stamp in the City Procurement Office as the official time.
- i.9 **LOBBYING; LOBBYING NO-CONTACT PERIOD; QUESTIONS REGARDING SOLICITATION.**From the time a competitive solicitation is posted until such time as the contract is awarded by the city or the solicitation is cancelled, all bidders, offerors, respondents, including their employees, representatives, and other individuals acting on their behalf, shall be prohibited from lobbying city officers, city employees, and evaluation committee members.

Violation of this section may result in rejection/disqualification from award of the contract arising out of the competitive solicitation.

All questions regarding the competitive solicitation must be directed to the procurement manager or designee, who will respond in writing and post such response to ensure that all respondents receive the same information during the No-Contact Period.

The penalty for violating the No-Contact Period may include suspension or debarment.

- i.10 **COMMENCEMENT OF WORK.** If bidder begins any billable work prior to the City's final approval and execution of the contract, bidder does so at its own risk.
- i.11 **RESPONSIBILITY TO READ AND UNDERSTAND.** Failure to read, examine and understand the solicitation will not excuse any failure to comply with the requirements of the solicitation or any resulting contract, nor shall such failure be a basis for claiming additional compensation. If a vendor suspects an error, omission or discrepancy in this solicitation, the vendor must immediately and in any case not later than seven (7) business days in advance of the due date notify the contact on page one (1). The City is not responsible for and will not pay any costs associated with the preparation and submission of the bid. Bidders are cautioned to verify their bids before submission, as amendments to or withdrawal of bids submitted after time specified for opening of bids may not be considered. The City will not be responsible for any bidder errors or omissions.

- i.12 **FORM AND CONTENT OF BIDS.** Unless otherwise instructed or allowed, bids shall be submitted on the forms provided. An original and the designated number of copies of each bid are required. Bids, including modifications, must be submitted in ink, typed, or printed form and signed by an authorized representative. Please line through and initial rather than erase changes. If the bid is not properly signed or if any changes are not initialed, it may be considered non-responsive. In the event of a disparity between the unit price and the extended price, the unit price shall prevail unless obviously in error, as determined by the City. The City may require that an electronic copy of the bid be submitted. The bid must provide all information requested and must address all points. The City does not encourage exceptions. The City is not required to grant exceptions and depending on the exception, the City may reject the bid.
- i.13 **SPECIFICATIONS.** Technical specifications define the minimum acceptable standard. When the specification calls for "Brand Name or Equal," the brand name product is acceptable. Alternates will be considered upon demonstrating the other product meets stated specifications and is equivalent to the brand product in terms of quality, performance and desired characteristics.
  - Minor differences that do not affect the suitability of the supply or service for the City's needs may be accepted. Burden of proof that the product meets the minimum standards or is equal to the brand name, product, is on the bidder. The City reserves the right to reject bids that the City deems unacceptable.
- i.14 MODIFICATION / WITHDRAWAL OF BID. Written requests to modify or withdraw the bid received by the City prior to the scheduled opening time will be accepted and will be corrected after opening. No oral requests will be allowed. Requests must be addressed and labeled in the same manner as the bid and marked as a MODIFICATION or WITHDRAWAL of the bid. Requests for withdrawal after the bid opening will only be granted upon proof of undue hardship and may result in the forfeiture of any bid security. Any withdrawal after the bid opening shall be allowed solely at the City's discretion.
- i.15 **DEBARMENT DISCLOSURE.** If the vendor submitting this bid has been debarred, suspended, or otherwise lawfully precluded from participating in any public procurement activity, including being disapproved as a subcontractor with any federal, state, or local government, or if any such preclusion from participation from any public procurement activity is currently pending, the bidder shall include a letter with its bid identifying the name and address of the governmental unit, the effective date of this suspension or debarment, the duration of the suspension or debarment, and the relevant circumstances relating the suspension or debarment.
- i.16 **RESERVATIONS.** The City reserves the right to reject any or all bids or any part thereof; to rebid the solicitation; to reject non-responsive or non-responsible bids; to reject unbalanced bids; to reject bids where the terms, prices, and/or awards are conditioned upon another event; to reject individual bids for failure to meet any requirement; to award by item, part or portion of an item, group of items, or total; to make multiple awards; to waive minor irregularities, defects, omissions, technicalities or form errors in any bid. The City may seek clarification of the bid from bidder at any time, and failure to respond is cause for rejection. Submission of a bid confers on bidder no right to an award or to a subsequent contract. The City is charged by its Charter to make an award that is in the best interest of the City. All decisions on compliance, evaluation, terms and conditions shall be made solely at the City's discretion and made to favor the City. No binding contract will exist between the bidder and the City until the City executes a written contract or purchase order.
- i.17 **OFFICIAL SOLICITATION DOCUMENT.** Changes to the solicitation document made by a bidder may not be acknowledged or accepted by the City. Award or execution of a contract does not constitute acceptance of a changed term, condition or specification unless specifically acknowledged and agreed to by the City. The copy maintained and published by the City shall be the official solicitation document.
- i.18 **COPYING OF BIDS.** Bidder hereby grants the City permission to copy all parts of its bid, including without limitation any documents and/or materials copyrighted by the bidder. The City's right to copy shall be for internal use in evaluating the proposal.
- i.19 **CONTRACTOR ETHICS.** It is the policy of the City to promote courtesy, fairness, impartiality,

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integrity, service, professionalism, economy, and government by law in the Procurement process. The responsibility for implementing this policy rests with each individual who participates in the Procurement process, including Respondents and Contractors.

To achieve the purpose of this Article, it is essential that Respondents and Contractors doing business with the City also observe the ethical standards prescribed herein. It shall be a breach of ethical standards to:

- a. Exert any effort to influence any City employee or agent to breach the standards of ethical conduct.
- b. Intentionally invoice any amount greater than provided in Contract or to invoice for Materials or Services not provided.
- c. Intentionally offer or provide sub-standard Materials or Services or to intentionally not comply with any term, condition, specification or other requirement of a City Contract.
- i.20 **GIFTS.** The City will accept no gifts, gratuities or advertising products from bidders or prospective bidders and affiliates. The City may request product samples from vendors for product evaluation.
- i.21 **RIGHT TO PROTEST.** Pursuant to Section 2.562(3), Clearwater Code of Ordinances, a bidder who submitted a response to a competitive solicitation and was not selected may appeal the decision through the bid protest procedures, a copy of which shall be available in the Procurement Division. A protesting bidder must include a fee of one percent of the amount of the bid or proposed contract to offset the City's additional expenses related to the protest. This fee shall not exceed \$5,000.00 nor be less than \$50.00. Full refund will be provided should the protest be upheld. No partial refunds will be made.

#### ADDRESS PROTESTS TO:

City of Clearwater – Procurement Division 100 S Myrtle Ave, 3<sup>rd</sup> FI Clearwater FL 33756-5520 or PO Box 4748 Clearwater FL 33758-4748

- i.22 **EVALUATION PROCESS.** Bids will be reviewed by the Procurement Division and representative(s) of the respective department(s). The City staff may or may not initiate discussions with bidders for clarification purposes. Clarification is not an opportunity to change the bid. Bidders shall not initiate discussions with any City employee or official.
- i.23 **PRESENTATIONS/INTERVIEWS.** The bidder must provide a formal presentation/interview upon request.
- i.24 **CRITERIA FOR EVALUATION AND AWARD.** The City evaluates three (3) categories of information: responsiveness, responsibility, and price. All bids must meet the following responsiveness and responsibility criteria to be considered further.
  - a) Responsiveness. The City will determine whether the bid complies with the instructions for submitting bids including completeness of bid which encompasses the inclusion of all required attachments and submissions. The City must reject any bids that are submitted late. Failure to meet other requirements may result in rejection.
  - b) Responsibility. The City will determine whether the bidder is one with whom it can or should do business. Factors that the City may evaluate to determine "responsibility" include, but are not limited to: excessively high or low priced bids, past performance, references (including those found outside the bid), compliance with applicable laws-including tax laws, bidder's record of performance and integrity e.g. has the bidder been delinquent or unfaithful to any contract with the City, whether the bidder is qualified legally to contract with the City, financial stability and the perceived ability to perform completely as specified. A bidder must at all times have financial resources sufficient, in the opinion of the City, to ensure performance of the contract and must provide proof upon request. City staff may also use Dun & Bradstreet and/or any generally available industry information. The City reserves the right to inspect and review bidder's facilities, equipment and personnel and those of any identified subcontractors. The City will determine whether any failure to supply information, or the quality of the information, will result in rejection.
  - c) Price. We will then evaluate the bids that have met the requirements above.
- i.25 **COST JUSTIFICATION.** In the event only one response is received, the City may require that the bidder submit a cost proposal in sufficient detail for the City to perform a cost/price analysis to determine if the bid price is fair and reasonable.
- i.26 **CONTRACT NEGOTIATIONS AND ACCEPTANCE.** Bidder must be prepared for the City to accept the bid as submitted. If bidder fails to sign all documents necessary to successfully execute the final contract within a reasonable time as specified, or negotiations do not result in an acceptable agreement, the City may reject bid or revoke the award, and may begin negotiations with another bidder. Final contract terms must be approved or signed by the appropriately authorized City official(s). No binding contract will exist between the bidder and the City until the City executes a written contract or purchase order.
- i.27 NOTICE OF INTENT TO AWARD. Notices of the City's intent to award a Contract are posted to Purchasing's website. It is the bidder's responsibility to check the City of Clearwater's website at <a href="https://www.myclearwater.com/business/rfp">https://www.myclearwater.com/business/rfp</a> to view relevant bid information and notices.
- i.28 **BID TIMELINE.** Dates are tentative and subject to change.

Release ITB: July 18, 2022

Advertise Tampa Bay Times: July 20, 2022

Bids due: August 18, 2022 Review bids: August 18-25, 2022

Award recommendation: August 25, 2022 Council authorization: September 15, 2022

Contract begins: October 2022

- S.1 **DEFINITIONS.** Uses of the following terms are interchangeable as referenced: "vendor, contractor, supplier, proposer, company, parties, persons", "purchase order, PO, contract, agreement", "city, Clearwater, agency, requestor, parties", "bid, proposal, response, quote".
- S.2 **INDEPENDENT CONTRACTOR.** It is expressly understood that the relationship of Contractor to the City will be that of an independent contractor. Contractor and all persons employed by Contractor, either directly or indirectly, are Contractor's employees, not City employees. Accordingly, Contractor and Contractor's employees are not entitled to any benefits provided to City employees including, but not limited to, health benefits, enrollment in a retirement system, paid time off or other rights afforded City employees. Contractor employees will not be regarded as City employees or agents for any purpose, including the payment of unemployment or workers' compensation. If any Contractor employees or subcontractors assert a claim for wages or other employment benefits against the City, Contractor will defend, indemnify and hold harmless the City from all such claims.
- S.3 **SUBCONTRACTING.** Contractor may not subcontract work under this Agreement without the express written permission of the City. If Contractor has received authorization to subcontract work, it is agreed that all subcontractors performing work under the Agreement must comply with its provisions. Further, all agreements between Contractor and its subcontractors must provide that the terms and conditions of this Agreement be incorporated therein.
- S.4 **ASSIGNMENT.** This Agreement may not be assigned either in whole or in part without first receiving the City's written consent. Any attempted assignment, either in whole or in part, without such consent will be null and void and in such event the City will have the right at its option to terminate the Agreement. No granting of consent to any assignment will relieve Contractor from any of its obligations and liabilities under the Agreement.
- S.5 **SUCCESSORS AND ASSIGNS, BINDING EFFECT.** This Agreement will be binding upon and inure to the benefit of the parties and their respective permitted successors and assigns.
- S.6 **NO THIRD-PARTY BENEFICIARIES.** This Agreement is intended for the exclusive benefit of the parties. Nothing set forth in this Agreement is intended to create, or will create, any benefits, rights, or responsibilities in any third parties.
- S.7 NON- EXCLUSIVITY. The City, in its sole discretion, reserves the right to request the materials or services set forth herein from other sources when deemed necessary and appropriate. No exclusive rights are encompassed through this Agreement.
- S.8 **AMENDMENTS.** There will be no oral changes to this Agreement. This Agreement can only be modified in a writing signed by both parties. No charge for extra work or material will be allowed unless approved in writing, in advance, by the City and Contractor.
- S.9 **TIME OF THE ESSENCE.** Time is of the essence to the performance of the parties' obligations under this Agreement.
- S.10 COMPLIANCE WITH APPLICABLE LAWS.
  - a. General. Contractor must procure all permits and licenses and pay all charges and fees necessary and incidental to the lawful conduct of business. Contractor must stay fully informed of existing and future federal, state, and local laws, ordinances, and regulations that in any manner affect the fulfillment of this Agreement and must comply with the same at its own expense. Contractor bears full responsibility for training, safety, and providing necessary equipment for all Contractor personnel to achieve throughout the term of the Agreement. Upon request, Contractor will demonstrate to the City's satisfaction any programs, procedures, and other activities used to ensure compliance.
  - b. Drug-Free Workplace. Contractor is hereby advised that the City has adopted a policy establishing a drug-free workplace for itself and those doing business with the City to ensure the safety and health of all persons working on City contracts and projects. Contractor will require a drug-free workplace for all Contractor personnel working under this Agreement. Specifically, all Contractor personnel who are working under this Agreement must be notified

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- in writing by Contractor that they are prohibited from the manufacture, distribution, dispensation, possession, or unlawful use of a controlled substance in the workplace. Contractor agrees to prohibit the use of intoxicating substances by all Contractor personnel and will ensure that Contractor personnel do not use or possess illegal drugs while in the course of performing their duties.
- c. Federal and State Immigration Laws. Contractor agrees to comply with the Immigration Reform and Control Act of 1986 (IRCA) in performance under this Agreement and to permit the City and its agents to inspect applicable personnel records to verify such compliance as permitted by law. Contractor will ensure and keep appropriate records to demonstrate that all Contractor personnel have a legal right to live and work in the United States.
  - (i) As applicable to Contractor, under this provision, Contractor hereby warrants to the City that Contractor and each of its subcontractors will comply with, and are contractually obligated to comply with, all federal immigration laws and regulations that relate to their employees (hereinafter "Contractor Immigration Warranty").
  - (ii) A breach of the Contractor Immigration Warranty will constitute as a material breach of this Agreement and will subject Contractor to penalties up to and including termination of this Agreement at the sole discretion of the City.
  - (iii) The City retains the legal right to inspect the papers of all Contractor personnel who provide services under this Agreement to ensure that Contractor or its subcontractors are complying with the Contractor Immigration Warranty. Contractor agrees to assist the City in regard to any such inspections.
  - (iv) The City may, at its sole discretion, conduct random verification of the employment records of Contractor and any subcontractor to ensure compliance with the Contractor Immigration Warranty. Contractor agrees to assist the City in regard to any random verification performed.
  - (v) Neither Contractor nor any subcontractor will be deemed to have materially breached the Contractor Immigration Warranty if Contractor or subcontractor establishes that it has complied with the employment verification provisions prescribed by Sections 274A and 274B of the Federal Immigration and Nationality Act.
- d. Nondiscrimination. Contractor represents and warrants that it does not discriminate against any employee or applicant for employment or person to whom it provides services because of race, color, religion, sex, national origin, or disability, and represents and warrants that it complies with all applicable federal, state, and local laws and executive orders regarding employment. Contractor and Contractor's personnel will comply with applicable provisions of Title VII of the U.S. Civil Rights Act of 1964, as amended, Section 504 of the Federal Rehabilitation Act, the Americans with Disabilities Act (42 U.S.C. § 12101 et seq.), and applicable rules in performance under this Agreement.
- S.11 SALES/USE TAX, OTHER TAXES. Contractor is responsible for the payment of all taxes including federal, state, and local taxes related to or arising out of Contractor's services under this Agreement, including by way of illustration but not limitation, federal and state income tax, Social Security tax, unemployment insurance taxes, and any other taxes or business license fees as required. If any taxing authority should deem Contractor or Contractor employees an employee of the City, or should otherwise claim the City is liable for the payment of taxes that are Contractor's responsibility under this Agreement, Contractor will indemnify the City for any tax liability, interest, and penalties imposed upon the City.
  - The City is exempt from paying state and local sales/use taxes and certain federal excise taxes and will furnish an exemption certificate upon request.
- S.12 **AMOUNTS DUE THE CITY.** Contractor must be current and remain current in all obligations due to the City during the performance of services under the Agreement. Payments to Contractor may be offset by any delinquent amounts due the City or fees and charges owed to the City.

S.13 **OPENNESS OF PROCUREMENT PROCESS.** Written competitive proposals, replies, oral presentations, meetings where vendors answer questions, other submissions, correspondence, and all records made thereof, as well as negotiations or meetings where negotiation strategies are discussed, conducted pursuant to this Invitation to Bid (ITB), shall be handled in compliance with Chapters 119 and 286, Florida Statutes.

Proposals or replies received by the City pursuant to this ITB are exempt from public disclosure until such time that the City provides notice of an intended decision or until 30 days after opening the proposals, whichever is earlier. If the City rejects all proposals or replies pursuant to this ITB and provides notice of its intent to reissue the ITB, then the rejected proposals or replies remain exempt from public disclosure until such time that the City provides notice of an intended decision concerning the reissued ITB or until the City withdraws the reissued ITB. A proposal or reply shall not be exempt from public disclosure longer than 12 months after the initial City notice rejecting all proposals or replies.

Oral presentations, meetings where vendors answer questions, or meetings convened by City staff to discuss negotiation strategies, if any, shall be closed to the public (and other proposers) in compliance with Chapter 286 Florida Statutes. A complete recording shall be made of such closed meeting. The recording of, and any records presented at, the exempt meeting shall be available to the public when the City provides notice of an intended decision or until 30 days after opening proposals or final replies, whichever occurs first. If the City rejects all proposals or replies pursuant to this ITB and provides notice of its intent to reissue the ITB, then the recording and any records presented at the exempt meeting remain exempt from public disclosure until such time that the City provides notice of an intended decision concerning the reissued ITB or until the City withdraws the reissued ITB. A recording and any records presented at an exempt meeting shall not be exempt from public disclosure longer than 12 months after the initial City notice rejecting all proposals or replies.

In addition to all other contract requirements as provided by law, the contractor executing this agreement agrees to comply with public records law.

IF THE CONTRACTOR HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE CONTRACTOR'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS, Rosemarie Call, phone: 727-562-4092 or Rosemarie.Call@myclearwater.com, 600 Cleveland Street, Suite 600, Clearwater, FL 33755.

The contractor's agreement to comply with public records law applies specifically to:

- a) Keep and maintain public records required by the City of Clearwater (hereinafter "public agency") to perform the service being provided by the contractor hereunder.
- b) Upon request from the public agency's custodian of public records, provide the public agency with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided for in Chapter 119, Florida Statutes, as may be amended from time to time, or as otherwise provided by law.
- c) Ensure that the public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the contractor does not transfer the records to the public agency.
- d) Upon completion of the contract, transfer, at no cost, to the public agency all public records in possession of the contractor or keep and maintain public records required by the public agency to perform the service. If the contractor transfers all public records to the public agency upon completion of the contract, the contractor shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the

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contractor keeps and maintains public records upon completion of the contract, the contractor shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the public agency, upon request from the public agency's custodian of public records, in a format that is compatible with the information technology systems of the public agency.

- e) A request to inspect or copy public records relating to a public agency's contract for services must be made directly to the public agency. If the public agency does not possess the requested records, the public agency shall immediately notify the contractor of the request and the contractor must provide the records to the public agency or allow the records to be inspected or copied within a reasonable time.
- f) The contractor hereby acknowledges and agrees that if the contractor does not comply with the public agency's request for records, the public agency shall enforce the contract provisions in accordance with the contract.
- g) A contractor who fails to provide the public records to the public agency within a reasonable time may be subject to penalties under Section 119.10, Florida Statutes.
- h) If a civil action is filed against a contractor to compel production of public records relating to a public agency's contract for services, the court shall assess and award against the contractor the reasonable costs of enforcement, including reasonable attorney fees, if:
  - 1. The court determines that the contractor unlawfully refused to comply with the public records request within a reasonable time; and
  - 2. At least eight (8) business days before filing the action, the plaintiff provided written notice of the public records request, including a statement that the contractor has not complied with the request, to the public agency and to the contractor.
- i) A notice complies with subparagraph (h)2. if it is sent to the public agency's custodian of public records and to the contractor at the contractor's address listed on its contract with the public agency or to the contractor's registered agent. Such notices must be sent by common carrier delivery service or by registered, Global Express Guaranteed, or certified mail, with postage or shipping paid by the sender and with evidence of delivery, which may be in an electronic format.

A contractor who complies with a public records request within 8 business days after the notice is sent is not liable for the reasonable costs of enforcement.

- S.14 **AUDITS AND RECORDS.** Contractor must preserve the records related to this Agreement for five (5) years after completion of the Agreement. The City or its authorized agent reserves the right to inspect any records related to the performance of work specified herein. In addition, the City may inspect any and all payroll, billing or other relevant records kept by Contractor in relation to the Agreement. Contractor will permit such inspections and audits during normal business hours and upon reasonable notice by the City. The audit of records may occur at Contractor's place of business or at City offices, as determined by the City.
- S.15 **BACKGROUND CHECK.** The City may conduct criminal, driver history, and all other requested background checks of Contractor personnel who would perform services under the Agreement or who will have access to the City's information, data, or facilities in accordance with the City's current background check policies. Any officer, employee, or agent that fails the background check must be replaced immediately for any reasonable cause not prohibited by law.
- S.16 **SECURITY CLEARANCE AND REMOVAL OF CONTRACTOR PERSONNEL.** The City will have final authority, based on security reasons: (i) to determine when security clearance of Contractor personnel is required; (ii) to determine the nature of the security clearance, up to and

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including fingerprinting Contractor personnel; and (iii) to determine whether or not any individual or entity may provide services under this Agreement. If the City objects to any Contractor personnel for any reasonable cause not prohibited by law, then Contractor will, upon notice from the City, remove any such individual from performance of services under this Agreement.

#### S.17 **DEFAULT.**

- a. A party will be in default if that party: (i) is or becomes insolvent or is a party to any voluntary bankruptcy or receivership proceeding, makes an assignment for a creditor, or there is any similar action that affects Contractor's capability to perform under the Agreement; (ii) is the subject of a petition for involuntary bankruptcy not removed within sixty (60) calendar days; (iii) conducts business in an unethical manner or in an illegal manner; or (iv) fails to carry out any term, promise, or condition of the Agreement.
- b. Contractor will be in default of this Agreement if Contractor is debarred from participating in City procurements and solicitations in accordance with the City's Purchasing Policy and Procedures Manual.
- c. Notice and Opportunity to Cure. In the event a party is in default then the other party may, at its option and at any time, provide written notice to the defaulting party of the default. The defaulting party will have thirty (30) days from receipt of the notice to cure the default; the thirty (30) day cure period may be extended by mutual agreement of the parties, but no cure period may exceed ninety (90) days. A default notice will be deemed to be sufficient if it is reasonably calculated to provide notice of the nature and extent of such default. Failure of the non-defaulting party to provide notice of the default does not waive any rights under the Agreement.
- d. **Anticipatory Repudiation.** Whenever the City in good faith has reason to question Contractor's intent or ability to perform, the City may demand that Contractor give a written assurance of its intent and ability to perform. In the event that the demand is made and no written assurance is given within five (5) calendar days, the City may treat this failure as an anticipatory repudiation of the Agreement.
- S.18 **REMEDIES.** The remedies set forth in this Agreement are not exclusive. Election of one remedy will not preclude the use of other remedies. In the event of default:
  - a. The non-defaulting party may terminate the Agreement, and the termination will be effective immediately or at such other date as specified by the terminating party.
  - b. The City may purchase the services required under the Agreement from the open market, complete required work itself, or have it completed at the expense of Contractor. If the cost of obtaining substitute services exceeds the contract price, the City may recover the excess cost by: (i) requiring immediate reimbursement to the City; (ii) deduction from an unpaid balance due to Contractor; (iii) collection against the proposal and/or performance security, if any; (iv) collection against liquidated damages (if applicable); or (v) a combination of the aforementioned remedies or other remedies as provided by law. Costs includes any and all, fees, and expenses incurred in obtaining substitute services and expended in obtaining reimbursement, including, but not limited to, administrative expenses, attorneys' fees, and costs.
  - c. The non-defaulting party will have all other rights granted under this Agreement and all rights at law or in equity that may be available to it.
  - d. Neither party will be liable for incidental, special, or consequential damages.
- S.19 **CONTINUATION DURING DISPUTES.** Contractor agrees that during any dispute between the parties, Contractor will continue to perform its obligations until the dispute is settled, instructed to cease performance by the City, enjoined or prohibited by judicial action, or otherwise required or obligated to cease performance by other provisions in this Agreement.
- S.20 **TERMINATION FOR CONVENIENCE.** The City reserves the right to terminate this Agreement in part or in whole upon thirty (30) calendar days' written notice.

- S.21 **TERMINATION FOR CONFLICT OF INTEREST Florida Statutes Section 112.** Pursuant to F.S. Section 112, the City may cancel this Agreement after its execution, without penalty or further obligation, if any person significantly involved in initiating, securing, drafting, or creating the Agreement for the City becomes an employee or agent of Contractor.
- S.22 **TERMINATION FOR NON-APPROPRIATION AND MODIFICATION FOR BUDGETARY CONSTRAINT.** The City is a governmental agency which relies upon the appropriation of funds by its governing body to satisfy its obligations. If the City reasonably determines that it does not have funds to meet its obligations under this Agreement, the City will have the right to terminate the Agreement without penalty on the last day of the fiscal period for which funds were legally available. In the event of such termination, the City agrees to provide written notice of its intent to terminate thirty (30) calendar days prior to the stated termination date.
- S.23 **PAYMENT TO CONTRACTOR UPON TERMINATION.** Upon termination of this Agreement, Contractor will be entitled only to payment for those services performed up to the date of termination, and any authorized expenses already incurred up to such date of termination. The City will make final payment within thirty (30) calendar days after the City has both completed its appraisal of the materials and services provided and received Contractor's properly prepared final invoice.
- S.24 **NON-WAIVER OF RIGHTS.** There will be no waiver of any provision of this agreement unless approved in writing and signed by the waiving party. Failure or delay to exercise any rights or remedies provided herein or by law or in equity, or the acceptance of, or payment for, any services hereunder, will not release the other party of any of the warranties or other obligations of the Agreement and will not be deemed a waiver of any such rights or remedies.

#### S.25 INDEMNIFICATION/LIABILITY.

- a. To the fullest extent permitted by law, Contractor agrees to defend, indemnify, and hold the City, its officers, agents, and employees, harmless from and against any and all liabilities, demands, claims, suits, losses, damages, causes of action, fines or judgments, including costs, attorneys', witnesses', and expert witnesses' fees, and expenses incident thereto, relating to, arising out of, or resulting from: (i) the services provided by Contractor personnel under this Agreement; (ii) any negligent acts, errors, mistakes or omissions by Contractor or Contractor personnel; and (iii) Contractor or Contractor personnel's failure to comply with or fulfill the obligations established by this Agreement.
- b. Contractor will update the City during the course of the litigation to timely notify the City of any issues that may involve the independent negligence of the City that is not covered by this indemnification.
- c. The City assumes no liability for actions of Contractor and will not indemnify or hold Contractor or any third party harmless for claims based on this Agreement or use of Contractor-provided supplies or services.
- S.26 **WARRANTY.** Contractor warrants that the services and materials will conform to the requirements of the Agreement. Additionally, Contractor warrants that all services will be performed in a good, workman-like and professional manner. The City's acceptance of service or materials provided by Contractor will not relieve Contractor from its obligations under this warranty. If any materials or services are of a substandard or unsatisfactory manner as determined by the City, Contractor, at no additional charge to the City, will provide materials or redo such services until in accordance with this Agreement and to the City's reasonable satisfaction.
  - Unless otherwise agreed, Contractor warrants that materials will be new, unused, of most current manufacture and not discontinued, will be free of defects in materials and workmanship, will be provided in accordance with manufacturer's standard warranty for at least one (1) year unless otherwise specified, and will perform in accordance with manufacturer's published specifications.
- S.27 **THE CITY'S RIGHT TO RECOVER AGAINST THIRD PARTIES.** Contractor will do nothing to prejudice the City's right to recover against third parties for any loss, destruction, or damage to City property, and will at the City's request and expense, furnish to the City reasonable assistance and

- cooperation, including assistance in the prosecution or defense of suit and the execution of instruments of assignment in favor of the City in obtaining recovery.
- S.28 **NO GUARANTEE OF WORK.** Contractor acknowledges and agrees that it is not entitled to deliver any specific amount of materials or services or any materials or services at all under this Agreement and acknowledges and agrees that the materials or services will be requested by the City on an as needed basis at the sole discretion of the City. Any document referencing quantities or performance frequencies represent the City's best estimate of current requirements, but will not bind the City to purchase, accept, or pay for materials or services which exceed its actual needs.
- S.29 **OWNERSHIP.** All deliverables, services, and information provided by Contractor or the City pursuant to this Agreement (whether electronically or manually generated) including without limitation, reports, test plans, and survey results, graphics, and technical tables, originally prepared in the performance of this Agreement, are the property of the City and will not be used or released by Contractor or any other person except with prior written permission by the City.
- S.30 **USE OF NAME.** Contractor will not use the name of the City of Clearwater in any advertising or publicity without obtaining the prior written consent of the City.
- S.31 **PROHIBITED ACTS.** Pursuant to Florida Constitution Article II Section 8, a current or former public officer or employee within the last two (2) years shall not represent another organization before the City on any matter for which the officer or employee was directly concerned and personally participated in during their service or employment or over which they had a substantial or material administrative discretion.
- S.32 **FOB DESTINATION FREIGHT PREPAID AND ALLOWED.** All deliveries will be FOB destination freight prepaid and allowed unless otherwise agreed.
- S.33 **RISK OF LOSS**. Contractor agrees to bear all risks of loss, injury, or destruction of goods or equipment incidental to providing these services and such loss, injury, or destruction will not release Contractor from any obligation hereunder.
- S.34 **SAFEGUARDING CITY PROPERTY.** Contractor will be responsible for any damage to City real property or damage or loss of City personal property when such property is the responsibility of or in the custody of Contractor or its employees.
- S.35 **WARRANTY OF RIGHTS.** Contractor warrants it has title to, or the right to allow the City to use, the materials and services being provided and that the City may use same without suit, trouble or hindrance from Contractor or third parties.
- S.36 PROPRIETARY RIGHTS INDEMNIFICATION. Without limiting the foregoing. Contractor will without limitation, at its expense defend the City against all claims asserted by any person that anything provided by Contractor infringes a patent, copyright, trade secret or other intellectual property right and must, without limitation, pay the costs, damages and attorneys' fees awarded against the City in any such action, or pay any settlement of such action or claim. Each party agrees to notify the other promptly of any matters to which this provision may apply and to cooperate with each other in connection with such defense or settlement. If a preliminary or final judgment is obtained against the City's use or operation of the items provided by Contractor hereunder or any part thereof by reason of any alleged infringement, Contractor will, at its expense and without limitation, either: (a) modify the item so that it becomes non-infringing; (b) procure for the City the right to continue to use the item; (c) substitute for the infringing item other item(s) having at least equivalent capability; or (d) refund to the City an amount equal to the price paid, less reasonable usage, from the time of installation acceptance through cessation of use, which amount will be calculated on a useful life not less than five (5) years, plus any additional costs the City may incur to acquire substitute supplies or services.
- S.37 **CONTRACT ADMINISTRATION.** The contract will be administered by the Procurement Administrator and/or an authorized representative from the using department. All questions regarding the contract will be referred to the administrator for resolution. Supplements may be written to the contract for the addition or deletion of services. Payment will be negotiated and determined by the contract administrator(s).

- S.38 **FORCE MAJEURE.** Failure by either party to perform its duties and obligations will be excused by unforeseeable circumstances beyond its reasonable control, including acts of nature, acts of the public enemy, riots, fire, explosion, legislation, and governmental regulation. The party whose performance is so affected will within five (5) calendar days of the unforeseeable circumstance notify the other party of all pertinent facts and identify the force majeure event. The party whose performance is so affected must also take all reasonable steps, promptly and diligently, to prevent such causes if it is feasible to do so, or to minimize or eliminate the effect thereof. The delivery or performance date will be extended for a period equal to the time lost by reason of delay, plus such additional time as may be reasonably necessary to overcome the effect of the delay, provided however, under no circumstances will delays caused by a force majeure extend beyond one hundred-twenty (120) calendar days from the scheduled delivery or completion date of a task unless agreed upon by the parties.
- S.39 **COOPERATIVE USE OF CONTRACT.** The City has entered into various cooperative purchasing agreements with other Florida government agencies, including the Tampa Bay Area Purchasing Cooperative. Under a Cooperative Purchasing Agreement, any contract may be extended for use by other municipalities, school districts and government agencies in the State of Florida with the approval of Contractor. Any such usage by other entities must be in accordance with the statutes, codes, ordinances, charter and/or procurement rules and regulations of the respective government agency.
  - Orders placed by other agencies and payment thereof will be the sole responsibility of that agency. The City is not responsible for any disputes arising out of transactions made by others.
- S.40 **FUEL CHARGES AND PRICE INCREASES.** No fuel surcharges will be accepted. No price increases will be accepted without proper request by Contractor and response by the City's Procurement Division.
- S.41 **NOTICES.** All notices to be given pursuant to this Agreement must be delivered to the parties at their respective addresses. Notices may be (i) personally delivered; (ii) sent via certified or registered mail, postage prepaid; (iii) sent via overnight courier; or (iv) sent via facsimile. If provided by personal delivery, receipt will be deemed effective upon delivery. If sent via certified or registered mail, receipt will be deemed effective three (3) calendar days after being deposited in the United States mail. If sent via overnight courier or facsimile, receipt will be deemed effective two (2) calendar days after the sending thereof.
- S.42 **GOVERNING LAW, VENUE.** This Agreement is governed by the laws of the State of Florida. The exclusive venue selected for any proceeding or suit in law or equity arising from or incident to this Agreement will be Pinellas County, Florida.
- S.43 **INTEGRATION CLAUSE.** This Agreement, including all attachments and exhibits hereto, supersede all prior oral or written agreements, if any, between the parties and constitutes the entire agreement between the parties with respect to the work to be performed.
- S.44 **PROVISIONS REQUIRED BY LAW.** Any provision required by law to be in this Agreement is a part of this Agreement as if fully stated in it.
- S.45 **SEVERABILITY.** If any provision of this Agreement is declared void or unenforceable, such provision will be severed from this Agreement, which will otherwise remain in full force and effect. The parties will negotiate diligently in good faith for such amendment(s) of this Agreement as may be necessary to achieve the original intent of this Agreement, notwithstanding such invalidity or unenforceability.
- S.46 **SURVIVING PROVISIONS.** Notwithstanding any completion, termination, or other expiration of this Agreement, all provisions which, by the terms of reasonable interpretation thereof, set forth rights and obligations that extend beyond completion, termination, or other expiration of this Agreement, will survive and remain in full force and effect. Except as specifically provided in this Agreement, completion, termination, or other expiration of this Agreement will not release any party from any liability or obligation arising prior to the date of termination.

1. **INTRODUCTION.** The City of Clearwater (City) is a coastal community on the West Coast of Florida and the third largest city in the Tampa Bay region with an estimated 117,800 residents. Clearwater Beach is an international tourist destination that brings millions of tourists to Pinellas County annually and was selected as the "Number One Beach in America" in the 2018 and 2019 TripAdvisor Travelers' Choice Awards and regularly ranks as a top vacation destination in both domestic and international publications. An ideal year-round destination for travelers of all ages and interests, Clearwater boasts miles of pristine "sugar sand" beaches, provides a wide variety of casual and fine dining options, and is home to Philadelphia Phillies Spring Training and Clearwater Threshers Minor League Baseball. Clearwater Marine Aquarium remains a consistent draw for visitors and is nationally recognized for its groundbreaking work in marine rescue, rehabilitation, and release.

The City of Clearwater is committed to ensuring that we have a sustainable city through green measures focusing on our economy, environment, and community.

SCOPE OF SERVICES. The City of Clearwater is soliciting sealed bids from qualified Contractor(s) to provide citywide custodial services. The awarded Contractor(s) shall provide routine custodial services per the specifications, variations, and frequency/schedule required by each location. It is the City's expectation that the awarded Contractor(s) shall have sufficient staff to begin work upon award of contract.

Contractor(s) are required to provide their own equipment, supplies, transportation, supervision, insurance, staffing, etc. to fulfill this contract. The City reserves the right to award these services to multiple contractors if it is in the best interest of the City and each facility. No additional allowances will be allowed without prior authorization.

#### 3. **SPECIFICATIONS.**

#### 3.1 CONTRACTOR RESPONSIBILITIES.

- Contractor(s), at their own expense, shall be able to provide their own equipment, supplies, transportation, supervision, insurance, staffing, etc. necessary to accomplish all tasks.
- Equipment and cleaning supplies shall be of good commercial quality per industry standards and acceptable to the City.
- Required supplies include but are not limited to: vacuum cleaner, vacuum bags, brooms, mops, mop buckets, rags, disinfectant, floor cleaning products, deodorizers, gloves, and toilet cleaning products.
- When applicable, Contractor(s) shall be responsible for supplying all personal protective equipment (PPE) (i.e., masks, gloves, etc.) to its employees.
- Awarded Contractor(s) may be requested to provide a list of equipment to be used in the
  performance of the contract. Such equipment must be available for inspection by the City,
  prior to award of the contract or as requested thereafter.
- Contractor(s) shall maintain a sustainable cleaning program.
  - a. Whenever possible, certified green products are preferred. Products should carry seals of approval from Designed for the Environment (DfE), US Environmental Protection Agency (US EPA), Green Seal Certified, Leadership in Energy and Environmental Design (LEED), Carpet and Rug Institute (CRI), and/or U.S. General Services Administration.

- b. No chemicals shall be used without prior approval from the City. The Contractor(s) shall provide copies of Safety Data Sheets (SDS) for all chemicals used with their bid submittal.
- Contractor(s) shall store required cleaning supplies and equipment in the designated locations at City facilities. Contractor(s) are solely responsible for securing all cleaning supplies and equipment.
  - a. The City is not responsible for loss, theft, or damage to any equipment or cleaning supplies.
  - b. Janitorial closets shall be kept in a clean and orderly manner at all times.

#### 3.2 SUPERVISON AND STAFF.

- Contractor(s) shall maintain an adequate number of employees to satisfactory fulfill all mandatory minimum obligations and properly complete all scheduled work in a timely manner.
- Contractor(s) shall provide an adequately trained, qualified supervisor(s) capable of providing on-site supervision to accomplish the services specified herein. A qualified supervisor shall always be on-site while services are being conducted.
  - o **Onsite supervisor** is defined as the person who has the authority to make immediate and binding decisions on behalf of the Contractor.
- Upon award, Contractor(s) shall provide a list of phone numbers for the onsite supervisor(s) and a designated backup representative to the City.
- The City may request the Contractor(s) remove any supervisor or employee that does not perform services in accordance with all terms, conditions, and specifications of the contract.
- Each qualified supervisor, to the satisfaction of the City, shall be capable of verbal and written communication in the English language and shall be able to adequately communicate with service workers.
- The qualified supervisor shall be available for pre and post work site inspections, as required
  by the City, to review maintenance procedures and practices under the contract. Any
  deficiencies shall be corrected to the satisfaction of the City. Failure to comply with terms and
  conditions, specifications and/or failure to correct deficiencies may result in default and/or
  termination of the contract.
- Contractor(s) employees shall be required to wear approved company uniform (shirt/uniform with company name), abide by all company and Occupational Safety and Health Act (OSHA) safety standards and behave in a professional manner while on City properties.

#### 3.3 COMMUNICATIONS.

- Contractor(s) shall provide a single point of contact (Account Manager), who will be readily available during normal business hours, Monday through Friday, 8:00a.m. to 5:00p.m., EST.
   Account Manager shall be capable of verbal and written communication in the English language.
- The Account Manager's responsibilities shall include, but are not limited to, overseeing all aspects of implementation, servicing, reporting and issue resolution. Contractor(s) shall notify the City immediately of any changes in Account Manager or contact information.

- Account Manager(s) shall respond by phone to all calls within one (1) hour of notification, Monday through Friday, 8:00a.m. to 5:00p.m., EST.
- In the event of a service issue and/or emergency, a point of contact with a valid phone number shall be provided to the City. The point of contact shall be available twenty-four (24) hours a day / seven (7) days a week.
- City's Building and Maintenance on-call contact number is 727-224-7724 and shall only be utilized outside of normal work hours.
- Contractor(s) shall respond to emergency issues within two (2) hours of notice.
- Contractor(s) will assist the City in reporting any vandalism, graffiti and damage to City facilities.

#### 3.4 WORK SCHEDULE.

- Contractor(s) will adhere to a work schedule coordinated with the City. Any request(s) for schedule variations by either the City and/or Contractor(s) shall be accepted and approved by both parties in writing.
- In the event the Contractor(s) cannot meet the established schedule (i.e., weather, lack of personnel, unforeseen emergency, etc.), the Contractor(s) shall notify the City immediately, via phone call, text or e-mail.
- Unless otherwise indicated, these services are to be performed Monday through Friday after 5:00p.m. with work to be completed by Midnight (12:00a.m.) The requested number of cleaning requirements listed in Exhibit "A" - Custodial Site Locations shall mean the following:
  - a. Daily: work to be performed Monday through Friday
  - b. Weekly: work to be performed at least one (1) time each week
  - c. Semi-weekly: work to be performed two (2) times per week
  - d. Three times weekly: work to be performed on Monday, Wednesday, and Friday.
  - e. Monthly: work to be performed at least one (1) time per month
  - f. As-needed basis: work to be performed on an as-needed basis at the City's discretion. This may include some work on both Saturday and Sunday.
- At any time during the term of the contract, the City reserves the right to request additional services and make changes (adding/reducing) to the number of cleaning requirements beyond the original scope of services. All changes to the original scope of service must be in writing and approved by both the Contractor(s) and the City.
- For additional services beyond the original scope of service, the City may request the Contractor(s) provide additional cleaning personnel. An hourly rate for any additional service shall be provided by the awarded Contractor(s). The hourly rate is assumed to be straight time (8:00a.m. to 12:00a.m.) however, on a rare occasion, work may go past 12:00a.m. at which hourly rate is assumed to be overtime (12:01a.m. to 7:59a.m.)

#### 3.5 BUILDING ACCESS AND PROTOCOL.

- Facility access shall be furnished to awarded Contractor(s). When gaining access to City facilities, awarded Contractor(s) shall ensure:
  - All supplied keys and access cards are issued to the onsite supervisor ONLY.
     Contractor(s) are solely responsible to notify the City immediately if a card is lost or misplaced.
  - b. Keys are not duplicated.
  - c. All City property is securely locked during and after services.

- Internal doors that are routinely kept locked remain locked upon completion of work assignment.
- e. External doors are locked while work is being performed and upon leaving City facilities.
- f. Alarm system is activated, if applicable.
- g. Lights are turned off upon completion of services.
- h. Protected electrical circuits for electronic equipment and/or computers are not used for powering cleaning equipment.
- The City has a "No Smoking" policy while on City Property. It will be the responsibility of the awarded Contractor(s) to ensure that personnel adhere to this policy while on City property both inside and outside of facilities.
- The City has an Energy Conservation policy for its facilities. It will be the responsibility of the awarded Contractor(s) to ensure that personnel adhere to this policy while in city facilities. Contractor(s) shall ensure:
  - a. Doors and windows remain closed when heating, ventilation, and air conditioning (HVAC) is in operation.
  - b. All lights are turned off when leaving rooms and buildings.
  - c. Ceiling fans are operated in all areas that have them.
  - d. Air conditioning equipment remain at the required unoccupied setbacks. In winter, the temperature should be set to 66 °F and, in summer, the temperature should be set to 77 °F.
- The use of City property (i.e., phones, televisions, radios, computers, printers, etc.) is forbidden by Contractor(s) personnel.
- Consumption of food and/or drinks are restricted to assigned locations (breakrooms, etc.).
   Alcoholic beverages are prohibited at all times.

#### 3.6 VENDOR SUPPLIED ITEMS.

In additional to cleaning products, the following consumable products are to be provided by the Contractor(s):

- Toilet tissue (two ply, facial quality)
- Paper towels (single-fold, multi-fold or roll as appropriate) Roll towel dispensers must be filled with a compatible product.
- Sanitary napkins and tampons for dispensers, where applicable (money to be collected and kept by Contractor(s))
- Liquid (lotion) hand soap / Hand Sanitizer (*Purell* replacement cartridges are required for the *Purell* dispensers, where applicable)
- Trash receptacle liners (multiple sizes used)
- Air deodorizer refills, where applicable
- Urinal screens with enzyme type urinal block deodorizer
- Toilet seat covers for existing dispensers

#### 3.7 INSPECTION AND APPROVAL.

- Verification of performance requirements shall be by means of City-provided Custodial Log/Inspection/Time Sheet, see Exhibit "B". Appropriate log sheets shall be kept in a designated location and shall be filled out and signed by each employee and supervisor at the end of each work shift. The coinciding log sheets shall be submitted with the monthly invoice statement.
- Prior to leaving the work site for the day, the onsite supervisor shall thoroughly inspect the site/facility to ensure that all requirements are addressed in accordance with the contract specifications. No payment will be approved until the site meets contract specifications. If

there is work remaining, the onsite supervisor shall contact (via phone, text or e-mail) the City prior to the end of that workday to notify them of what work is remaining. Any work remaining shall be completed by the time limitations mutually agreed upon by the City and Contractor(s).

- Upon inspection, if the work specified has not been satisfactorily completed, the City shall contact the Contractor(s) to advise them to take the necessary corrective measures to meet City standards. The Contractor(s) shall respond to a call for corrective services within two (2) hours. The Contractor(s) shall rectify unacceptable work within twenty-four (24) hours after notification.
- The quality of service and adherence to labor requirements shall be continuously monitored by the Building and Maintenance representatives as well as onsite supervisors.

#### 3.8 PERSONNEL BACKGROUND CHECK AND REQUIREMENTS.

- A background check will be required by the Clearwater Police Department for all personnel providing custodial services under this contract. The awarded Contractor(s), prior to start of contract, shall submit a personal data report form, see Exhibit "C", for all personnel assigned under this contract.
- All new personnel hired by the Contractor(s) during the term of this contract shall follow the same procedures.
- Personnel convicted of Crimes Against Children are not able to work in City facilities where children are present, currently identified as recreation centers, parks and libraries. This restriction may be expanded at any time during the contract term at the City's discretion.

#### 3.9 PAYMENT/INVOCIING.

Unless prior arrangements are made, Contractor(s) shall submit all invoices to the Building & Maintenance Division by e-mail at: <a href="mailto:genservaccounting@myclearwater.com">genservaccounting@myclearwater.com</a>. Invoices shall be submitted once monthly for services rendered during prior month. Custodial Log/Inspection/Time Sheet form (Exhibit "B", shall be submitted with each monthly invoice.

All invoices shall include, at minimum, the following information:

- Site location(s)
- Date of service
- Services/Product rendered
- Unique invoice number
- Purchase Order (PO) number
- 4. **MINIMUM QUALIFICATIONS and REFERENCES.** Contractor(s) shall have a minimum of five (5) years' experience providing similar services within a public or institutional setting. Staffing levels are a critical component for a Contractor to be successful and <u>confirmation of the number of personnel</u> shall be included with bid submittal.
  - Contractor(s) shall supply, along with the bid submittal, a minimum of three (3) references for commercial customers, where the Contractor(s) performed work of a similar scope as outlined in the proposed solicitation.
  - All Contractor(s) shall <u>submit proof of applicable licenses with bid submittal</u> and when requested thereafter.

## 5. SERVICES TO BE PERFORMED AT EACH CLEANING (if applicable):

Office / Cubicle Spaces  ☐ Empty trash, spot clean containers, reline with appropriate size trash bag  ☐ Vacuum and/or sweep areas to remove dirt from traffic areas and from around furniture
Conference / Training Rooms  ☐ Empty trash, spot clean containers, reline with appropriate size trash bag  ☐ Vacuum and/or sweep areas to remove dirt from traffic areas and from around furniture  ☐ Clean and disinfect counters, tables, and other furniture  ☐ Damp mop hard floor surfaces
Hallways / Stairs  Vacuum, spot clean carpeted surfaces  Sweep stairs and remove gum  Damp mop hard floor surfaces  Clean and sanitize railings  Clean and shine all chrome, stainless steel or other unpainted metal fixtures and moldings (use metal polish where applicable)
Restrooms  Remove trash from inside restroom and immediate vicinity of the restroom and deposit trash in designated containers  Clean and sanitize sinks and countertops Thoroughly clean all urinals and toilets Clean and sanitize restrooms floors – sweep, wet mop with a germicidal solution Spot clean/disinfect stall walls and doors
<ul> <li>□ Clean restroom mirrors</li> <li>□ Empty and clean wastebaskets, sanitary napkin dispensers, and other waste containers, inserting liners as required</li> <li>□ Clean/Disinfect dispensers; restock all dispensers (toilet seat liner, tissue, paper towel, feminine hygiene, etc.)</li> <li>□ Clean and shine all chrome, stainless steel or other unpainted metal fixtures and moldings (use metal polish where applicable)</li> </ul>
Breakroom  ☐ Empty trash, spot clean containers, reline with appropriate size trash bag  ☐ Remove debris from tables and counters and sanitize  ☐ Sweep and sanitize floor surfaces  ☐ Clean and shine all chrome, stainless steel or other unpainted metal fixtures and moldings (use metal polish where applicable)
<u>Drinking Fountain</u> ☐ Clean and sanitize with anti-bacterial germicidal solution and polish with stainless steel oil less polish
Elevators  □ Clean and disinfect all surfaces in the interior and polish any bright metal □ Vacuum carpet or spray buff resilient floors □ Clean door tracks on each floor
Lobby Area / Common Area  □ Empty trash containers, spot clean, reline with appropriate size trash bag

<ul> <li>□ Sweep and/or vacuum floors, polish metal and wood surfaces, clean all spots and marks off walls, dust all horizontal surfaces</li> <li>□ Damp mop hard floor surfaces</li> <li>□ Clean and disinfect counters, tables, and other lobby furniture</li> <li>□ Clean and polish push bars, brass knobs, and door handles</li> </ul>
SERVICES TO BE PERFORMED WEEKLY
Showers  ☐ Where applicable, showers shall be cleaned and sanitized. Tile walls and floors must be cleaned, and soap and water stains removed. Shower curtain shall be sanitized, and dirt and mildew removed. Contractor(s) shall notify the City if curtains are damage and/or in need of changing.
SERVICES TO BE PERFORMED MONTHLY  □ Cleaning A/C vents
□ Provide and replenish air deodorizer, where applicable
□ Clean blinds

SERVICES TO BE PERFORMED AS-NEEDED - To be billed on an hourly basis when services are requested. Examples of such services include but are not limited to:

- Recreational Centers and Athletic Facilities will need occasional cleanings for restrooms and locker rooms before/after events.
- Carpet cleaning, floor waxing, etc.
- Supplemental staff
- 6. INSURANCE REQUIREMENTS. The Vendor shall, at its own cost and expense, acquire and maintain (and cause any subcontractors, representatives or agents to acquire and maintain) during the term with the City, sufficient insurance to adequately protect the respective interest of the parties. Coverage shall be obtained with a carrier having an AM Best Rating of A-VII or better. In addition, the City has the right to review the Contractor's deductible or self-insured retention and to require that it be reduced or eliminated.

Specifically, the Vendor must carry the following minimum types and amounts of insurance on an occurrence basis or in the case of coverage that cannot be obtained on an occurrence basis, then coverage can be obtained on a claims-made basis with a minimum three (3) year tail following the termination or expiration of this Agreement:

- a. **Commercial General Liability Insurance** coverage, including but not limited to, premises operations, products/completed operations, products liability, contractual liability, advertising injury, personal injury, death, and property damage in the minimum amount of \$1,000,000 (one million dollars) per occurrence and \$2,000,000 (two million dollars) general aggregate.
- b. **Commercial Automobile Liability Insurance** coverage for any owned, non-owned, hired or borrowed automobile is required in the minimum amount of \$1,000,000 (one million dollars) combined single limit.
- c. Unless waived by the State of Florida and proof of waiver is provided to the City, statutory Workers' Compensation Insurance coverage in accordance with the laws of the State of Florida, and Employer's Liability Insurance in the minimum amount of \$1,000,000 (one million dollars) each employee each accident, \$1,000,000 (one million dollars) each employee by disease, and \$1,000,000 (one million dollars) disease policy limit. Coverage should include Voluntary Compensation, Jones Act, and U.S. Longshoremen's and Harbor Worker's Act

coverage where applicable. Coverage must be applicable to employees, contractors, subcontractors, and volunteers, if any.

The above insurance limits may be achieved by a combination of primary and umbrella/excess liability policies.

## Other Insurance Provisions.

a. Prior to the execution of this Agreement, and then annually upon the anniversary date(s) of the insurance policy's renewal date(s) for as long as this Agreement remains in effect, the Vendor will furnish the City with a Certificate of Insurance(s) (using appropriate ACORD certificate, SIGNED by the Issuer, and with applicable endorsements) evidencing all of the coverage set forth above and naming the City as an "Additional Insured" on the Commercial General Liability Insurance and Auto Liability policies. In addition, when requested in writing from the City, Vendor will provide the City with certified copies of all applicable policies. The address where such certificates and certified policies shall be sent or delivered is as follows:

City of Clearwater Attn: Procurement Division, ITB #36-22 P.O. Box 4748 Clearwater, FL 33758-4748

- b. Vendor shall provide thirty (30) days written notice of any cancellation, non-renewal, termination, material change or reduction in coverage.
- c. Vendor's insurance as outlined above shall be primary and non-contributory coverage for Vendor's negligence.
- d. Vendor reserves the right to appoint legal counsel to provide for the Vendor's defense, for any and all claims that may arise related to Agreement, work performed under this Agreement, or to Vendor's design, equipment, or service. Vendor agrees that the City shall not be liable to reimburse Vendor for any legal fees or costs as a result of Vendor providing its defense as contemplated herein.

The stipulated limits of coverage above shall not be construed as a limitation of any potential liability to the City, and City's failure to request evidence of this insurance shall not be construed as a waiver of Vendor's (or any contractors', subcontractors', representatives' or agents') obligation to provide the insurance coverage specified.

#### **MILESTONES**

1. **BEGINNING AND END DATE OF INITIAL TERM.** October 2022 through September 2023

If the commencement of performance is delayed because the City does not execute the contract on the start date, the City may adjust the start date, end date and milestones to reflect the delayed execution.

- 2. **EXTENSION.** The City reserves the right to extend the term of this contract, provided however, that the City shall give written notice of its intentions to extend this contract no later than thirty (30) days prior to the expiration date of the contract.
- 3. **RENEWAL.** At the end of the initial term of this contract, the City may initiate renewal(s) as provided. The decision to renew a contract rests solely with the City. The City will give written notice of its intention to renew the contract no later than thirty (30) days prior to the expiration.

Three (3), one (1) year renewals possible at the City's option.

4. **PRICES.** All pricing shall be firm for the initial term of one (1) year; except where otherwise provided by the specifications, and include all transportation, insurance and warranty costs. The City shall not be invoiced at prices higher than those stated in any contract resulting from this bid.

The Contractor certifies that the prices offered are no higher than the lowest price the Contractor charges other buyers for similar quantities under similar conditions. The Contractor further agrees that any reductions in the price of the goods or services covered by this bid and occurring after award will apply to the undelivered balance. The Contractor shall promptly notify the City of such price reductions.

During the sixty (60) day period prior to each annual anniversary of the contract effective date, the Contractor may submit a written request that the City increase the prices and such adjustment will be considered and approval for such will not exceed the percentage change in the US Department of Labor Consumer Price Index (CPI-U) for All Urban Consumers, All Items, Tampa-St. Petersburg-Clearwater, FL. (<a href="http://www.bls.gov/ppi/home.htm">http://www.bls.gov/ppi/home.htm</a>). The City shall review the request for adjustment and respond in writing; such response and approval shall not be unreasonably withheld.

At the end of the initial term, pricing may be adjusted for amounts other than inflation based on mutual agreement of the parties after review of appropriate documentation. Renewal prices shall be firm for at least one-year, and may be adjusted thereafter as outlined in the previous paragraph.

No fuel surcharges will be accepted.

#### **BID SUBMISSION**

1. **BID SUBMISSION**. It is recommended that bids be submitted electronically through our bids website at https://www.myclearwater.com/business/rfp.

For bids mailed and/or hand-delivered, bidder must submit one (1) signed original bid and one (1) electronic format on a CD or Thumb Drive, in a sealed container using label provided at the end of this solicitation.

2. **BIDDER RESPONSE CHECKLIST.** This checklist is provided for your convenience. It is not necessary to return a copy of this solicitation's Instructions, Terms and Conditions, or Detailed Specifications with your bid response. Only submit the requested forms and any other requested or descriptive literature.

	Original and proper number of copies with electronic format (if requested)
	Bid container properly labeled
	Bid pricing form
	Exceptions/Additional Materials/Addenda form
	Vendor Information form
	Scrutinized Companies form(s) as required
	E-Verify Eligibility form as required
	Offer Certification form
	Reference form - Minimum of three customer (3) references
	Personnel Staff listing
	Copies of applicable licenses
	Copies of chemical Safety Data Sheets (SDS)
$\neg$	W-9 Form to be provided by Bidder (http://www.irs.gov/pub/irs-pdf/fw9.pdf)

#### **BID PRICING**

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DI	וטטו	IVG	IIVO	INU	$\mathbf{c}$	U	ı O.

A valid bid requires that bid pricing be entered on the protected Excel worksheet that is provided as Exhibit "D" – Citywide Custodial Services Bid Pricing; no other pricing format will be accepted. As (B) Cost Per Cleaning on the spreadsheet is populated with pricing the imbedded formulas will calculate (C) Total Cost Per Week.

	ITO
DELIVERY REQUIREMEN	

FOB: Destination, Freight Prepaid and Allowed

Freight Costs: Unit prices should include all freight and transportation charges

#### **PAYMENT TERMS:**

City of Clearwater's standard payment terms are NET30

Vendor:	Date:	
Verider:	Date:	

## **EXCEPTIONS/ADDITIONAL MATERIALS/ADDENDA**

Bidders shall indicate any and all exceptions taken to the provisions or specifications in this solicitation document. Exceptions that surface elsewhere and that do not also appear under this section shall be considered invalid and void and of no contractual significance.

Exceptions (mark	one):		
Note – Any materia Non-responsive.	ll exceptions taken to the City	r's Standard Terms and Conditions v	vill render a Bid
No excepti	ons		
Exceptions	s taken (describeattach additio	onal pages if needed)	
	s submitted (mark one):		
	nal materials have been include		
Additional	Materials attached (describea	ttach additional pages if needed)	
http://www.myclearv		ny addenda issued by checking the ( tion/ prior to the bid opening. Failure g deemed non-responsive.	
Acknowledgement	of Receipt of Addenda (initia	ıl for each addenda received, if appli	cable):
			1
	Addenda Number	Initial to acknowledge receipt	_
			-
			-
Vendor Name		Date:	

## **VENDOR INFORMATION**

Company Legal/Corporate Name:			
Doing Business As (if different than above): _			
Address:			
City:	State:	Zip:	
Phone:		Fax:	
E-Mail Address:		Website:	
DUNS #			
Remit to Address (if different than above):		Order from Address (if different from above):	
Address:		Address:	
City:State:Zip:	<u></u>	City:State:Zip:	
Contact for Questions about this bid:			
Name:		Fax:	
Phone:		E-Mail Address:	
Day-to-Day Project Contact (if awarded):			
Name:		Fax:	
Phone:		E-Mail Address:	
Certified Small Business Certifying	Agency: _		
O 115 1.14 11 11 11 T	. , .		
Certified Minority, Woman or Disadvantaged Business Enterprise Certifying Agency:			

Provide supporting documentation for your certification, if applicable.

#### SCRUTINIZED COMPANIES THAT BOYCOTT ISRAEL LIST CERTIFICATION FORM

# THIS FORM MUST BE COMPLETED AND SUBMITTED WITH THE BID/PROPOSAL. FAILURE TO SUBMIT THIS FORM AS REQUIRED MAY DEEM YOUR SUBMITTAL NONRESPONSIVE.

The affiant, by virtue of the signature below, certifies that:

- 1. The vendor, company, individual, principal, subsidiary, affiliate, or owner is aware of the requirements of section 287.135, Florida Statutes, regarding companies on the Scrutinized Companies that Boycott Israel List, or engaged in a boycott of Israel; and
- 2. The vendor, company, individual, principal, subsidiary, affiliate, or owner is eligible to participate in this solicitation and is not listed on the Scrutinized Companies that Boycott Israel List, or engaged in a boycott of Israel; and
- 3. "Boycott Israel" or "boycott of Israel" means refusing to deal, terminating business activities, or taking other actions to limit commercial relations with Israel, or persons or entities doing business in Israel or in Israeli-controlled territories, in a discriminatory manner. A statement by a company that it is participating in a boycott of Israel, or that it has initiated a boycott in response to a request for a boycott of Israel or in compliance with, or in furtherance of, calls for a boycott of Israel, may be considered as evidence that a company is participating in a boycott of Israel; and
- 4. If awarded the Contract (or Agreement), the vendor, company, individual, principal, subsidiary, affiliate, or owner will immediately notify the City of Clearwater in writing, no later than five (5) calendar days after any of its principals are placed on the Scrutinized Companies that Boycott Israel List, or engaged in a boycott of Israel.

	Authorized Signature	
	Printed Name	· · · · · · · · · · · · · · · · · · ·
	Title	
	Name of Entity/Corporation	
STATE OF		
COUNTY OF		
The foregoing instrument was acknowledged notarization on, this day of		
notarization on, this day of (name of person whose signature is being	notarized) as the	(title) of
	(name of corporation/entity), personally kn	
produced (type an oath.	ee of identification) as identification, and who	did/did not take
	Notary Public	
	Printed Name	· · · · · · · · · · · · · · · · · · ·
My Commission Expires:NOTARY SEAL ABOVE	_	

## SCRUTINIZED COMPANIES AND BUSINESS OPERATIONS WITH CUBA AND SYRIA CERTIFICATION FORM

IF YOUR BID/PROPOSAL IS \$1,000,000 OR MORE, THIS FORM MUST BE COMPLETED AND SUBMITTED WITH THE BID/PROPOSAL. FAILURE TO SUBMIT THIS FORM AS REQUIRED MAY DEEM YOUR SUBMITTAL NONRESPONSIVE.

The affiant, by virtue of the signature below, certifies that:

- 1. The vendor, company, individual, principal, subsidiary, affiliate, or owner is aware of the requirements of section 287.135, Florida Statutes, regarding companies on the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or engaging in business operations in Cuba and Syria; and
- 2. The vendor, company, individual, principal, subsidiary, affiliate, or owner is eligible to participate in this solicitation and is not listed on either the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Sector List, or engaged in business operations in Cuba and Syria; and
- 3. Business Operations means, for purposes specifically related to Cuba or Syria, engaging in commerce in any form in Cuba or Syria, including, but not limited to, acquiring, developing, maintaining, owning, selling, possessing, leasing or operating equipment, facilities, personnel, products, services, personal property, real property, military equipment, or any other apparatus of business or commerce; and
- 4. If awarded the Contract (or Agreement), the vendor, company, individual, principal, subsidiary, affiliate, or owner will immediately notify the City of Clearwater in writing, no later than five (5) calendar days after any of its principals are placed on the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Sector List, or engaged in business operations in Cuba and Syria.

	- I - I - I - I - I - I - I - I - I - I
	Authorized Signature
	Printed Name
	Title
	Name of Entity/Corporation
STATE OF	
COUNTY OF	
notarization on, this day	
	Notary Public
	Printed Name
My Commission Expires:NOTARY SEAL ABOVE	

#### **VERIFICATION OF EMPLOYMENT ELIGIBILITY FORM**

PER FLORIDA STATUTE 448.095, CONTRACTORS AND SUBCONTRACTORS MUST REGISTER WITH AND USE THE E-VERIFY SYSTEM TO VERIFY THE WORK AUTHORIZATION STATUS OF ALL NEWLY HIRED EMPLOYEES.

THIS FORM MUST BE COMPLETED AND SUBMITTED WITH THE BID/PROPOSAL. FAILURE TO SUBMIT THIS FORM AS REQUIRED MAY DEEM YOUR SUBMITTAL NONRESPONSIVE.

The affiant, by virtue of the signature below, certifies that:

- 1. The Contractor and its Subcontractors are aware of the requirements of Florida Statute 448.095.
- 2. The Contractor and its Subcontractors are registered with and using the E-Verify system to verify the work authorization status of newly hired employees.
- 3. The Contractor will not enter into a contract with any Subcontractor unless each party to the contract registers with and uses the E-Verify system.
- 4. The Subcontractor will provide the Contractor with an affidavit stating that the Subcontractor does not employ, contract with, or subcontract with unauthorized alien.
- 5. The Contractor must maintain a copy of such affidavit.
- 6. The City may terminate this Contract on the good faith belief that the Contractor or its Subcontractors knowingly violated Florida Statutes 448.09(1) or 448.095(2)(c).
- 7. If this Contract is terminated pursuant to Florida Statute 448.095(2)(c), the Contractor may not be awarded a public contract for at least 1 year after the date on which this Contract was terminated.
- 8. The Contractor is liable for any additional cost incurred by the City as a result of the termination of this Contract.

	Authorized	Signature
	Printed	Name
	Title	
	Name of Entity/Corporation	
STATE OF		
COUNTY OF		
The foregoing instrument was acknowledgen of the foregoing instrum	day of ime of person whose signature is because, or produced	, 20, by peing notarized) as the(name of
	Notary Public	
	Printed Name	
My Commission Expires:		
NOTARY SEAL ABOVE		

#### OFFER CERTIFICATION

#### By signing and submitting this Bid, the Vendor certifies that:

- a) It is under no legal prohibition on contracting with the City of Clearwater.
- b) It has read, understands, and is in compliance with the specifications, terms and conditions stated herein, as well as its attachments, and any referenced documents.
- c) It has no known, undisclosed conflicts of interest.
- d) The prices offered were independently developed without consultation or collusion with any of the other respondents or potential respondents or any other anti-competitive practices.
- e) No offer of gifts, payments or other consideration were made to any City employee, officer, elected official, or consultant who has or may have had a role in the procurement process for the services and or goods/materials covered by this contract.
- f) It understands the City of Clearwater may copy all parts of this response, including without limitation any documents and/or materials copyrighted by the respondent, for internal use in evaluating respondent's offer, or in response to a public records request under Florida's public records law (F.S. 119) or other applicable law, subpoena, or other judicial process; provided that Clearwater agrees not to change or delete any copyright or proprietary notices.
- g) Respondent hereby warrants to the City that the respondent and each of its subcontractors ("Subcontractors") will comply with, and are contractually obligated to comply with, all Federal Immigration laws and regulations that relate to their employees.
- h) Respondent certifies that they are not in violation of section 6(j) of the Federal Export Administration Act and not debarred by any Federal or public agency.
- It will provide the materials or services specified in compliance with all Federal, State, and Local Statutes and Rules if awarded by the City.
- j) It is current in all obligations due to the City.
- k) It will accept such terms and conditions in a resulting contract if awarded by the City.
- I) The signatory is an officer or duly authorized agent of the respondent with full power and authority to submit binding offers for the goods or services as specified herein.

#### **ACCEPTED AND AGREED TO:**

Company Name:
Signature:
Printed Name:
Title:
Date:

## **REFERENCES**

<u>Instructions:</u> The bidder shall submit a minimum of three (3) customer references for which the vendor has recently performed similar services. Additional pages may be added, if needed.

## Complete and return with bid submittal.

Reference # 1			
Name:		Contract Value:	
Date Began:		Date Completed:	
Address			
City / State / Zip			
Contact Person:	Email:		
Phone:	Fax:		
Notes:			
Reference # 2			
Name:		Contract Value:	
Date Began:		Date Completed:	
Address			
City / State / Zip			
Contact Person:	Email:		
Phone:	Fax:		
Notes:		l	
Reference # 3			
Name:		Contract Value:	
Date Began:		Date Completed:	
Address			
City / State / Zip			
Contact Person:	Email:		
Phone:	Fax:		
Notes:		l	
Vendor Name		Date:	

CUT ALONG THE LINE AND AFFIX TO THE FRONT OF YOUR BID CONTAINER				
For US Mail				
SEALED BID				
Submitted by:				
Company Name:				
Address:				
City, State, Zip:				
ITB #36-22, Citywide Custodial Services Due Date: August 20, 2022, at 10:00 A.M.				
City of Clearwater				
Attn: <b>Procurement</b>				
PO Box 4748				
Clearwater FL 33758-4748				
For US Mail				
For Hand Deliveries, FEDEX, UPS or Other Courier Services				
SEALED BID				
Submitted by:				
Company Name:				
Address:				
City, State, Zip:				
ITB #36-22, Citywide Custodial Services				
Due Date: August 20, 2022, at 10:00 A.M.				
City of Clearwater				
Attn: Procurement				
100 S Myrtle Ave 3 <sup>rd</sup> FI				
Clearwater FL 33756-5520				
For Hand Deliveries, FEDEX, UPS or Other Courier Services				