

Jonathan Reynoso Diaz

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Certified Crew Member Trainer

I have spent the past few years working in the food industry learning hands on how to work with a team to ensure speedy service, learned various positions and gained new skills while doing so, and have become a certified trainer at my current job. All the while earning my associates degree at CCC and currently earning my Bachelor of Science in Computer Science.

EDUCATION

Bachelor of Science in Computer Science and Programming

Western Oregon University

Associates of Arts Oregon Transfer in Computer Science And Programming

Chemeketa Community College

High School Diploma

Central High School • GPA: 3.8

WORK EXPERIENCE

Burgerville

Crew Member Trainer

- Trained other employees in customer service, food safety, and performance requirements.
- Mentored junior employees to improve performance, food safety, and customer service.
- Set positive example for team members by providing high-quality, efficient service.
- Maintained current knowledge of all team position requirements.
- Ability to work and train in drive-through, grill, counter, and opening and closing positions.

Dairy Queen Grill & Chill • Jun 2017 - Aug 2019

Crew Member

- Worked front counter, drive-thru, grill, and occasionally shift lead responsibilities.
- Worked well with teammates and accepted coaching from management team.
- Took orders, prepared meals, and collected payments.
- Collaborated with team members to complete orders.

SKILLS

- **Programming:** C, Database Management, Javascript, MVC, Python, Senior Project
- **Life:** Bilingual, Communication, Leadership, Photography, Photoshop