

# Business Model Canvas - Walmart

Designed for : Professor  
Subhash Sharma

Designed by :  
Brooks Zegeye

Date : November  
9, 2023

For : MBAD 6250

## Key Partners



*Shipping and Logistics Partners*  
*Payment processors (Paypal, Square...)*  
*Data analytics, or extensive data collection on their end to understand customers needs*  
*Social Media and Content creators to market their products and online sales*  
*Cloud computing services to scale across the US*  
*Mobile app developers for an optimized online shopping experience*

## Key Activities



*Direct Shipment from suppliers to customers through walmart*  
*RFID chipping to track store stocks*  
*Just-in-time for cost reduction and product diversification*

## Key Resources



*Mobile app, online site and cloud computing service*  
*Multiple suppliers*  
*Quick payment processor*

## Value Propositions



*Immediate product shipments*  
*Cheaper products due to economy of scale*  
*One stop shop for both online and at brick and mortars*  
*Save time by avoiding in-person shopping*  
*Same day grocery and fast food delivery*

## Customer Relationship



*Review board for products and suppliers*  
*24/7 chat and phone service*  
*Product recommendation based on customer data*

## Channel



*Mobile App*  
*Online site*  
*Grocery delivery companies (Grubhub, DoorDash...)*

## Customer Segments



*Families for grocery deliveries*  
*College students who prefer spending less on products*  
*Patients to use in-store pharmacies*  
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*All online shoppers in general*

## Cost Structure



*Online sales, cloud computing and mobile app, RFID continuous maintenance*  
*Contractual costs with payment processors, logistic partners, cloud computing companies*  
*Marketing costs*

## Revenue Stream



*Mobile app and online sales*  
*Same day grocery delivery*  
*Revenue share from direct supplier to customer sales through walmart site and app*