

Information / method of working

NextPax.com

PaxGenerator

G7 Super-XML

Version 1.7 - November 1, 2013



NextPax.com B.V.

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Version history

<i>Date</i>	<i>Revision</i>	<i>Modification</i>
01/11/2013	1.7	Addition of websites Tour operators
04/05/2013	1.6	Addition of Happy Home to Tour operators.
08/02/2012	1.5	Addition of Roompot and Hogenboom to Tour operators.
11/10/2011	1.4	Addition of Inter Chalet to Tour operators. Change of telephone number Interholiday. Change of telephone number Jules Villas.
06/10/2010	1.3	Changed some minor text mistakes
27/09/2010	1.2	Change of telephone number TUI Ferienhaus. Addition of Interholiday to Tour operators.
30/08/2010	1.1	Addition of websites Tour operators. Addition of methods of payment Tour operators. Addition of table of contents.
19/08/2010	1.0	First version.

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Agent codes / telephone numbers

NextPax.com

General	sales@nextpax.com	+31 (0)85 060 01 05	
Erik Engel (CEO)	erik@nextpax.com	+31 (0)6-50949735	General / Commercial Technical
Robert van der Mast (CTO)	robert@nextpax.com	+31 (0)6-42396791	

Tour operator	Language	Confirmation/invoice	Telephone number	Agent code	House code
Novasol	NL	By mail	+31 (0)13-4677730	2030320	11
Cuendet	NL	By mail	+31 (0)13-4677730	2030320	11
DanSommer	NL	By mail	+31 (0)13-4677730	2030320	11
Belvilla	NL	By email	+31 (0)88-2021212	NPAX	12
Interhome	NL	By mail	+31 (0)70-4141000	NL409656	14
Bungalow.Net	NL	By email	+31 (0)38-3330101	4769	16
TUI Ferienhaus	DE/EN	By mail	+49 (0)42-8999425	52157	17
Topic Travel	NL	By mail	+31 (0)70-4168400	PAX	18
VipHolidays	NL	By mail	+31 (0)53-4367853	NEXTPAX	19
Interchalet	DE/EN	By mail	+49 (0)761-2100271	75228	20
Dancenter	DE/EN	By email	+49 (0)40-309703-0	1332	21
Interholiday	NL/DE/EN	By email	+41 (0)41-5601230	1168	24
Happy Home	NL/DE/EN	By email	+31 (0)72-5279000	NEXTPAX	27
Hogenboom	NL/DE/EN	By email	0900-2002002 *	FSNXT	28
Roompot	NL/DE/EN	By email	+31 (0)113-374200	FSNXT	29

Sunny Cars (car rental)	+31 (0)23-5699696	NEXTPAX
Europeesche verzekeringen (insurance)	+31 (0)20-6515525	10527

Websites / methods of payment Tour operators

Tour operator	Website	Methods of payment
Villa Vacant	www.villavacant.com	Bank transfer
Novasol	www.novasol.com	Bank transfer, Credit card
Cuendet	www.cuendet.com	Bank transfer, Credit card
DanSommer	www.dansommer.com	Bank transfer, Credit card
Belvilla	www.belvilla.com	Bank transfer, Ideal, Credit card***
Interhome	www.interhome.com	Bank transfer, Credit card*
Bungalow.net	www.bungalow.net	Bank transfer
TUI Ferienhaus	www.tui-ferienhaus.de	Bank transfer, Credit card*
Topic Travel	www.topictravel.nl	Bank transfer
Interchalet	www.interchalet.com	Bank transfer, Paypall, Credit card
Dancercenter	www.dancercenter.com	Bank transfer
Interholiday	www.holiday-home.org	Bank transfer
Happy Home	www.happyhome.com	Bank transfer
Roompot	www.roompotparcs.com	Bank transfer, Ideal, Credit card
Hogenboom	www.vakantiegevoel.nl	Bank transfer, Ideal, Credit card
Sunny Cars (car rental)	www.sunnycars.nl	Credit card, Ideal, standing order
Europeesche verzekeringen	www.europeesche.com	Credit card, standing order

* (Interhome) Until 10 days before bank transfer, after that only credit card possibilities.

** (TUI) Until 42 days before bank transfer, after that only possible by credit card. Bank transfer will cost the customer an additional € 5,-

*** (Belvilla) after the reservation has been made the customer receives an email explaining how to log in on "Mijn Belvilla". The customer can then see all the methods of payment.

Method of working with your visitors / customers

- In case you receive questions from your visitors/customers concerning an accommodation, you can contact the tour operator via the above mentioned numbers. For nearly all the tour operators it is compulsory to take an option on the accommodation before putting the question to the house owner. Take this into account by asking all the data of your visitor/customer at straightaway. We recommend to go over this with your visitor/customer. **You yourself are responsible for cancelling options by telephone if the customer is not interested.**
- The tour operators cannot help you if you pass on the house code mentioned on your site. In your administration you can enter the house code that is on your site. With this "switch" the house code will be shown that is known to the tour operator.
- If a visitor/customer wants to make a reservation by telephone without requesting a different period or any other option, you can enter this directly via your own site. The visitor/customer will immediately receive a confirmation by email from the tour operator. No further action has to be taken. The reservation will be entered directly into your schedule.
- If a visitor/customer wants to make a reservation for an adapted period, you can immediately book this by telephone at the tour operator via the above mentioned numbers.
- The question often arises whether a house is really available. The answer is: if you can fill in your data on the booking form for the desired period, then it is available at the tour operator. Of course, it may happen that after that the tour operator will contact your visitor/customer with the announcement that it is not available at the owner after all. In that case an alternative will be offered to your visitor/customer which will be entered into your ID as usual.
- **Never tell your visitor/customer that it is really available and that, for example, he or she can already book a plane ticket or crossing. Your visitor/customer must always receive a confirmation of the booking from the tour operator first.**
- If you have made a booking by telephone at a tour operator, you can inform us by email at booking@nextpax.com mentioning:
 - Reservation number tour operator
 - Tour operator
 - House code
 - Period (start and enddate)
 - Rent price
 - Customer's name
 - Customer's address
 - Customer's email + telephone number
 - Number of persons
- We regret that without the above mentioned data we cannot enter your booking automatically into your account, as a consequence of that it may happen that you will not receive commission for this booking.
- Bookings by telephone with a tour operator which you have communicated via booking@nextpax.com are shown in your schedule within 5 working days.

IN EVERY CONTACT WITH A TOUR OPERATOR YOU HAVE TO PASS ON THE AGENT CODE OF NEXTPAX. ONLY BY MENTIONING THE AGENT CODE OF NEXTPAX THE BOOKING WILL BE ENTERED INTO YOUR ID AND WILL YOU RECEIVE COMMISSION.

Method of working towards NextPax.com

- For general and/or commercial questions you can contact Erik Engel.
- For general and/or technical questions you can contact Henk Kas.
- For any errors within your website you can contact Robert van der Mast. Further explanation about errors is given on the next page.

NEXTPAX WILL NOT ANSWER QUESTIONS FROM YOUR VISITORS/CUSTOMERS ABOUT AVAILABILITY OR ANY OTHER QUESTIONS ABOUT ACOMMODATIONS. FOR THIS YOU HAVE TO CONTACT THE TOUR OPERATOR YOURSELF.

XML error codes with explanation NextPax.com B.V.

ID	Type	Description
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1	error	General system error
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101	system	Invalid version
102	system	Invalid message
103	system	Incomplete message
104	system	Not authorised
105	system	No previous Sell Request
106	system	No previous Assign Request
107	system	Invalid or expired session
108	system	No content in compulsory field
109	system	Incorrect content in field

1001	Info	Offer does not exist
1002	Info	Transport ... not in stock
1003	Info	Transport ... not in stock
1004	Info	Accommodation not in stock
1005	Info	Care type not in stock
1006	Info	Unit not in stock
1007	Info	Class transport not in stock
1008	Info	Class transport ... not in stock
1009	Info	Accommodation type no offer available
1010	Info	Care type no offer available
1011	Info	Unit type no offer available
1012	Info	Class transport ... no offer available
1013	Info	class transport ... no offer available
1014	Info	Offer blocked
1015	Info	Book by telephone
1016	Info	Book Online
1017	Info	Number of rooms not allowed
1018	Info	Arrangement of persons per room invalid
1019	Info	Person x already allowed
1020	Info	Number of adults invalid
1021	Info	Number of children invalid
1022	Info	Number of babies invalid
1023	Info	Date of arrival invalid
1024	Info	Date of departure invalid
1025	Info	Date is out of season
1026	Info	Duration of stay invalid
1027	Info	Combination journey/date/duration of stay not allowed
1028	Info	Too many persons for this booking (max=x)
1029	Info	Number of cars invalid
1030	Info	Ask for availability by telephone
1031	Info	Ask for availability Online
1032	Info	Transport ... and ... not in stock
1033	Info	Changes not allowed
1034	Info	Change by telephone
1035	Info	Change Online

Action to be taken

ID	Action
1:	Contact technical department NextPax.com (tech-support@nextpax.com)
101-106:	Contact technical department NextPax.com (tech-support@nextpax.com)
107:	Enter customer data by yourself again.
108-109:	Try to enter again, check yourself whether the entered data of the customer looks normal (for example, if they put a '-' at a telephone number you can get this error).
1001-1014:	Accommodation is no longer available, contact customer for an alternative.
1015-1035:	Check if the number of persons corresponds with the allowed number for the accommodation concerned, if that is alright, look on website of the Tour operator who offers the house whether accommodations is still available, otherwise offer an alternative to the customer.