

# Interhome XML feeds

## Issuer/Contact

**Interhome AG**, CH-8152 Glattbrugg/Zürich  
eMail: [partners@interhome.com](mailto:partners@interhome.com)

For any queries, please always contact your local Interhome representative.

# Revision history of this document

Date	Revision	Change
28.01.2011	smeyer	First Draft
15.04.2011	smeyer	Restrictions SO
9.05.2011	smeyer	Special offer note
12.05.2011	smeyer	7 days price notification
18.05.2011	smeyer	Exchange rate feed available for Interhome and Vacando products
8.06.2011	smeyer	Add of themes in "accommodation.xml"
12.08.2011	smeyer	Changes in "Accommodation.xml"
05.10.2011	smeyer	New service files
14.10.2011	smeyer	New price files
3.02.2012	smeyer	Add. precisions
19.04.2012	smeyer	New attributes / New company types
25.07.2012	cweyland	Typos, renumeration new: customerfeedback.xml (2.21) new: Servicedescription_textcode_yy.xml (as of 2012-09-03)(2.15)
09.08.2012	cweyland	Amendment Servicedescription_textcode_yy.xml
29.08.2012	cweyland	Added new price rule "PU" corrections regarding accommodation.xml Removed Vacando files information
28.06.2013	cweyland	Amended textcode length
11.12.2013	cweyland	Removed German-only payment method "direct debit (LSV)"
30.01.2014	cweyland	New attribute "patio" in Accommodation.xml; Added definitions for balcony, terrace, patio attributes
18.03.2014	cweyland	New picture sizes (accommodation.xml)
25.03.2014	cweyland	Amendments (Brands, Vacando, SOs, URLs)

# Table of contents

1	General concepts .....	5
1.1	Components .....	5
1.2	Accounting.....	5
1.2.1	Interhome .....	5
1.3	Integration possibilities and use of our feeds .....	5
1.4	Testing of the implemented solution .....	6
1.5	Approval of the implemented solution .....	6
1.6	Download via FTP .....	7
1.7	Address of the FTP server.....	7
1.7.1	Interhome .....	7
1.8	Importing data into your database .....	7
1.9	Important to know .....	7
1.10	XSD .....	8
1.11	Questions? .....	8
2	The XML files .....	9
2.1	“salesoffice.xml” .....	9
2.1.1	General .....	9
2.1.2	The structure of salesoffice.xml .....	9
2.2	“countryregionplace_xx.xml” .....	11
2.2.1	General .....	11
2.2.2	The structure of countryregionplace_xx.xml .....	11
2.3	“accommodation.xml” .....	13
2.3.1	General .....	13
2.3.2	The structure of accommodation.xml: .....	13
2.4	“alert_xx.xml” .....	18
2.4.1	General .....	18
2.4.2	The structure of alert_xx.xml .....	18
2.5	“insidedescription_xx.xml” .....	19
2.5.1	General .....	19
2.5.2	Structure of insidedescription_xx.xml: .....	19
2.6	“outsidedescription_xx.xml” .....	19
2.6.1	General .....	19
2.6.2	Structure of outsidedescription_xx.xml: .....	20
2.7	“price_xxxx_xxx.xml” .....	20
2.7.1	General .....	20
2.7.2	The structure of price_xxxx_xxx.xml: .....	21
2.8	“price_xxxx_xxx_14.xml”, “price_xxxx_xxx_21.xml”, “price_xxxx_xxx_28.xml” .....	22
2.8.1	General .....	22
2.9	“dailyprice_xxxx_xxx.xml” .....	22
2.9.1	General .....	22
2.9.2	The structure of dailyprice_xxxx_xxx.xml: .....	23
2.10	“servicedescription_xx.xml” .....	24
2.10.1	General .....	24
2.11	“serviceentity_xx.xml” (For Interhome products) .....	25
2.11.1	General .....	25
2.11.2	The structure of serviceentity_xx.xml: .....	25
2.12	“servicetype_xx.xml” (For Interhome products) .....	25

2.12.1	General	25
2.12.2	The structure of servicetype_xx.xml:	25
2.13	“service_xxxx.xml” .....	26
2.13.1	General	26
2.13.2	The structure of service_xxxx.xml:	26
2.14	“servicedestination.xml” .....	27
2.14.1	General	27
2.14.2	The structure of servicedestination.xml:	27
2.15	“Servicedescription_textcode_yy.xml” (new as of Sept 03, 2012).....	28
2.15.1	General	28
2.15.2	The structure of servicedestination.xml:	28
2.16	“specialofferdefinition_xx.xml” .....	28
2.16.1	General	28
2.16.2	The structure of specialofferdefinition.xml:	28
2.17	“vacancy.xml” .....	29
2.17.1	General	29
2.17.2	The structure of vacancy.xml	29
2.18	“propertysummary_xxxx_xxx_xx.xml” (for Interhome products only) .....	30
2.18.1	General	30
2.18.2	The structure of propertysummary_xxxx_xxx_xx.xml:	31
2.19	“exchangerates.xml” .....	32
2.19.1	General	32
2.19.2	The structure of exchangerates.xml:	32
2.20	“exchangeratetype.xml” .....	32
2.20.1	General	32
2.20.2	The structure of exchangeratetype.xml:	32
2.21	“customerfeedback.xml” .....	33
2.21.1	General	33
2.21.2	The structure of customerfeedback.xml:	33
2.22	Appendix B) Additional Services .....	35

# 1 General concepts

## 1.1 Components

This document describes how you can use our XML feeds to display Interhome holiday homes on your Website.

Interhome pays commission on each booking travelled on a percentage basis.

## 1.2 Accounting

### 1.2.1 Interhome

Interhome provides their own holiday home portfolio all around Europe and the US.

Interhome covers a number of different countries and supports different languages and currencies.

If you want to display Interhome products on more than one source market (this means if you need more than one language and currency), you will always have to refer to the corresponding Sales Office (SO) number and use the corresponding feeds (Example for Germany: SO5059, price5059\_eur.xml, for France: SO7070, dailyprice7070\_eur.xml, for Holland: SO4040, propertysummary\_4040\_eur\_nl.xml...).

You will find a list of all possible Sales Office in Appendix 1.

In order to assign and track your bookings, you will get a so called “Partner-ID” related to each SO requested.

Your local account manager is able to provide you with a Partner-ID and a password for each language and for each currency needed.

## 1.3 Integration possibilities and use of our feeds

You have different integration options and the fulfillment (client invoicing and travel document send out) can be done by Interhome or by you (except for partners using the sales offices 5059, 4040 and 6060)

You can use the XML feeds provided by Interhome to display the Interhome portfolio. You can either redirect customers that want to book to the Interhome website (object details/booking process) or create your own booking process and submit the booking using the Interhome web services (the use of our Webservices is explained in a separate document).

Moreover you can create bookings using our B2B Website: login at [www.interhome.xx/partner](http://www.interhome.xx/partner)

### **Important:**

If you redirect your visitors directly to our pages, please check the example structure below and don't forget to add your Partner-ID in the URL (otherwise we won't be able to track the bookings).

Example:

<http://www.interhome.com/english/italy/umbria/bettona/holiday-villa/it5516.820.1?partnerID=CHXXXXXX&iniframe=0>

or:

<http://www.interhome.com/english/italy/umbria/bettona/holiday-villa/it5516.820.1?partnerID=CHXXXXXX&iniframe=1>

## 1.4 Testing of the implemented solution

In order to test your implemented solution and make sure that all the prices and services are displayed correctly, we ask you to make some test bookings with the help and agreement of your local account manager.

The booking must always be cancelled so that unnecessary difficulties can be avoided.

## 1.5 Approval of the implemented solution

You will be granted access to the live environment after the respective sales office has given approval for your solution and integration.

## 1.6 Download via FTP

The master data must be downloaded from our FTP server.

All data is updated on a daily basis except the following files which follow special rules:

- The price\_xxxx\_xxx.xml are updated on a weekly base (no exact time can be provided)
- The dailyprice\_xxxx\_xxx.xml are updated on a weekly base (no exact time can be provided)
- The vacancy.xml is updated 2 times a day (no exact time can be provided)

**Important: there might be slight differences between the availability and the prices provided in the feeds at the time of booking, this is why it is absolutely always mandatory to make the real time Request through our Webservices before the final confirmation. We won't be able to assume any differences if this process is not always followed.**

## 1.7 Address of the FTP server

### 1.7.1 Interhome

Our FTP server is available at <ftp.interhome.com>

You will need a user name and a password for logging in:

<b>User:</b>	<b>ihxmlpartner</b>
<b>Password:</b>	<b>S13oPjEu</b>

## 1.8 Importing data into your database

The master data is provided in

- XML format
- packed as ZIP
- Encoding: UTF-8

## 1.9 Important to know

**Sales Offices:** There might be some different policies and conditions from one sales offices to another, please always refer to the right sales offices at the time of booking.

**Price rules:** please always use following rules for the price calculation of IH products:

**For one week price:** use price\_xxxx\_xxx.xml and display the corresponding mandatory fees/services.

**For 2 week prices:** use price\_xxxx\_xxx\_14.xml and display the corresponding mandatory fees/services.

**For 3 week prices:** : use price\_xxxx\_xxx\_21.xml and display the corresponding mandatory fees/services.

For 4 week prices: : use price\_xxxx\_xxx\_28.xml and display the corresponding mandatory fees/services.

**In case of price changes within the period, please use the dailyprices.**

**Services, insurances, fees, local taxes...**: some must be payable on invoice, some must be payable on the spot, some are optional... there are several rules which you will have to consider in the calculation of the final amount.

There are also some information concerning several services which must be displayed on your pages (deposit, bed linen, pet, local taxes...). In Appendix B you will get all the service codes to be used.

To display all those possible services on your pages, please combine the service files below (servicedescription\_xx.xml; servicetype\_xx.xml, serviceentity\_xx.xml; service\_xxxx.xml and servicedestination.xml) or use our webservices (Method "AdditionalServices").

The file "service\_xxxx.xml" provides all the services related to the sales office.

The file "servicedestination.xml" provides all the services to be paid or booked on spot.

**To get all additional options like insurances (whose amount mostly depends on the total number of travelers), please use the Method "AdditionalServices" of the webservices (separate documentation available).**

**Products:** for all products without company type I (Interhome), the price won't appear in the dailyprice\_xxxx\_xxx.xml files because of a different price structure .

It is only possible to get a min-max price for those products.

The exact prices for these products are only available by the use of Web Services.

You will also find all mandatory fees that will have to be added to the total price through the webservices.

**Price differences:** there might be slide differences between the availability and the prices provided in the feeds at the time of booking, **this is why it is absolutely always mandatory to make the real time Request through our Webservices before the final confirmation.** We won't be able to assume any differences if this process is not always followed.

**Special offers:** Special offers for 7, 14, 21 and 28 day stays are displayed in the feed "price\_xxxx\_xxx.xml".

## 1.10 XSD

XML Schema Definitions (XSD) are available on the FTP server.

## 1.11 Questions and support

In case of technical issues , please contact your local account manager or email us at [partners@interhome.com](mailto:partners@interhome.com).

<https://www.interhome-partners.com/tech-update/subscribe.php>



## 2 The XML files

### 2.1 “salesoffice.xml”

#### 2.1.1 General

“salesoffice.xml” contains the basic information for each Interhome Sales Office (SO = “Sales Office”)

**For Interhome:** all terms and conditions of sales, payments, cancellation policy,... are different from one SO to another.

**Please always make sure that you download the right SO file.**

#### 2.1.2 The structure of salesoffice.xml

salesoffice			
Description	Type	Length	Characterization
code	string	4	Sales office code
name	string	40	Company name of SO
address 1	string	40	Postal address of SO
address 2	string	40	Postal address of SO
street	string	40	Street of SO
zip	string	10	Post code of SO
place	string	40	Place of SO
country	string	3	State or County for postal address (USA, GB, AU only)
phone	string	80	Main telephone number for client inquiries
fax	string	80	Fax number
email	string	80	E-mail address for client inquiries:
termsandconditions	string	255	URL to the general conditions PDF <a href="http://www.interhome.com/PDF.ashx?pdfDoc=1&amp;langCode=EN">http://www.interhome.com/PDF.ashx?pdfDoc=1&amp;langCode=EN</a>
bank			
name	string	40	Name of the bank
bankcode	string	10	Code of the bank
accountnumber	string	40	Account number
swift	string	11	
iban	string	34	
payment			
mode	string	3	Type of payment method. Inv: invoice Cc: CreditCard
type	string	20	Short description of the payment method e.g. code of the creditcard: visa, Master,...
daysbefore	short		Indicates how many days before departure this payment method is applicable.
Cancellationconditions			
Daysbefore	short		Indicates the cancellation conditions
Percent	short		Indicates in % the amount of cancellation fees

Example :

```
< ?xml version= »1.0 » encoding= »UTF-8 » ?>
<salesoffice>
  <code>2047</code>
  <name>Interhome AG</name>
  <address1 />
  <address2 />
  <street>Sägereistrasse 27</street>
  <zip>8152</zip>
  <place>Glattbrugg</place>
  <country>CH</country>
  <phone>+41 (0) 43 810 91 26</phone>
  <fax>+41 (0) 43 810 91 25</fax>
  <email>reservations@interhome.com</email>
  <termsandconditions>http://www.interhome.com/PDF.ashx?pdfDoc=1&langCode=EN</termsandc
onditions>
  <bank>
    <name>Credit Suisse, CH-8070 Zürich</name>
    <bankcode>4835</bankcode>
    <accountnumber>384154-11</accountnumber>
    <swift>CRESCHZZ81Z</swift>
    <iban>CH5104835038415411000</iban>
  </bank>
  <payments>
    <payment>
      <mode>CC</mode>
      <type>MAST</type>
      <daysbefore>1</daysbefore>
    </payment>
    <payment>
      <mode>CC</mode>
      <type>VISA</type>
      <daysbefore>1</daysbefore>
    </payment>
    <payment>
      <mode>INV</mode>
      <type>INVOICE</type>
      <daysbefore>29</daysbefore>
    </payment>
  </payments>
  <cancellationconditions>
    <cancellationcondition>
      <daysbefore>1</daysbefore>
      <percent>100</percent>
    </cancellationcondition>
    <cancellationcondition>
      <daysbefore>28</daysbefore>
      <percent>80</percent>
    </cancellationcondition>
  </cancellationconditions>
</salesoffice>
```

```

</cancellationcondition>
<cancellationcondition>
  <daysbefore>42</daysbefore>
  <percent>50</percent>
</cancellationcondition>
<cancellationcondition>
  <daysbefore>999</daysbefore>
  <percent>10</percent>
</cancellationcondition>
</cancellationconditions>
</salesoffice>

```

## 2.2 “countryregionplace\_xx.xml”

### 2.2.1 General

“countryregionplace\_xx.xml” contains the names of all countries, regions and places where Interhome has properties. It is available in all different languages.

The names of the countries and the regions are available in the corresponding language.

If the names of the country/region/place have not been translated, it will automatically appear in English.

Only countries/regions/places where Interhome has a properties will be displayed.

### 2.2.2 The structure of countryregionplace\_xx.xml

country				
Description	Type	Length	Characterization	Possible values
code	string	3	Interhome country code	
name	string	15	Name of the country	
region				
Description	Type	Length	Characterization	Possible values
code	string	2	Interhome region code	
name	string	50	Name of the region	
subregion				
Description	Type	Length	Characterization	Possible values
code	string	2	Interhome subregion	
name	string	50	Name of subregion	
place				
Description	Type	Length	Characterization	Possible values
code	string	2	Interhome place code	
name	string	50	Name of the place	
subplace				
Description	Type	Length	Characterization	Possible values
code	string	5	Interhome place code	
name	string	50	Name of the subplace	

Example:

```

<?xml version="1.0" encoding="UTF-8" ?>
<countries>

```

```
<country>
<code>CH</code>
<name>Schweiz</name>
<regions>
  <region>
    <code>10</code>
    <name>Mittelland</name>
    <places>
      <place>
        <code>1000</code>
        <name>Zürich</name>
        <places>
          <place>
            <code>1010</code>
            <name>Zürich 1</name>
          </place>
          <place>
            <code>1020</code>
            <name>Zürich 2</name>
          </place>
        </places>
      </place>
      <place>
        <code>2000</code>
        <name>Bern</name>
      </place>
    </places>
  </region>
  <region>
    <code>20</code>
    <name>Graubünden</name>
    <regions>
      <region>
        <code>21</code>
        <name>Engadin</name>
        <places>
          <place>
            <code>2110</code>
            <name>Sedrun 1</name>
          </place>
          <place>
            <code>2120</code>
            <name>Sedrun 2</name>
          </place>
        </places>
      </region>
      <region>
        <code>22</code>
        <name>Mittelbünden</name>
        <places>
          <place>
```

```

        <code>2210</code>
        <name>Davos 1</name>
    </place>
</place>
    <code>2220</code>
    <name>Davos 2</name>
</place>
</places>
</region>
</regions>
</region>
</regions>
</country>
</countries>

```

## 2.3 “accommodation.xml”

### 2.3.1 General

“accommodation.xml” contains all properties and their characteristics.

### 2.3.2 The structure of accommodation.xml:

accommodation				
Description	Type	Length	Characterization	Possible values
code	string	18	Accommodation code	
name	string	80	Name of the property	
country	string	15	Interhome country code	
region	string	50	Interhome region code	
place	string	50	Interhome place code	
zip	string	10	Accommodation postal code	
type	string	1	Type of the property	Detached: D Townhouse: T Apts: A
details	string		Detail of the property	A : Apart- Hotel B : Bungalow C : Chalet D : Divers F : Farmhouse H : Holiday Village R : Residence S : Castle / Mansion V : Villa Y : Yacht
quality	short		Quality grading, number of stars	0: not rated yet 1: basic 2: average 3: above average 4: top quality 5: luxurious
brand	string	3	Brand and Partner	See <a href="http://www.interhome-partners.com/wiki/faq:xml webservice:company_types">http://www.interhome-partners.com/wiki/faq:xml webservice:company_types</a>
pax	decimal		Number of persons	1-99
sqm	decimal		Surface in square meters	
floor	decimal		Indicate floor number	0 – ground floor

				1 – 1 <sup>st</sup> floor... Empty – unknown
<b>rooms</b>	decimal		Indicate number of rooms	0-99
<b>bedrooms</b>	decimal		Indicate number of bedrooms	0-99
<b>toilets</b>	decimal		Indicate number of toilets	0-99
<b>bathrooms</b>	decimal		Indicate number of bathroom	0-99
<b>geodata</b>	decimal		Contains latitude and longitude of accommodation	See below
<b>attributes</b>			Array of attributes	See below
<b>distances</b>			Array of distances	See below
<b>themes</b>			Array of themes	See below
<b>pictures</b>	string		Array of pictures	See below

**For Interhome:** The pictures are available in 4 sizes. The default size published is “partner-medium” (755x566 px). You can access other sizes by replacing the SIZE parameter.

SIZE parameter	Actual size (px)	Example URL
partner-small	215×164	<a href="http://images.interhome.com/AT6870.110.1/partner-small/1693-1-1415813-1315396808">http://images.interhome.com/AT6870.110.1/partner-small/1693-1-1415813-1315396808</a>
partner-medium	755 x 566	<a href="http://images.interhome.com/AT6870.110.1/partner-medium/1693-1-1415813-1315396808">http://images.interhome.com/AT6870.110.1/partner-medium/1693-1-1415813-1315396808</a>
partner-large	1024 x 768	<a href="http://images.interhome.com/AT6870.110.1/partner-large/1693-1-1415813-1315396808">http://images.interhome.com/AT6870.110.1/partner-large/1693-1-1415813-1315396808</a>
partner-xlarge	2048 x 1536	<a href="http://images.interhome.com/AT6870.110.1/partner-xlarge/1693-1-1415813-1315396808">http://images.interhome.com/AT6870.110.1/partner-xlarge/1693-1-1415813-1315396808</a>

### Update of pictures

When old pictures are replaced by newer versions on Interhome’s webserver they mostly carry the same names as the previous versions. We therefore recommend that you hotlink any pictures from within your application.

geodata				
Description	Type	Length	Characterization	Possible values
<b>lat</b>	decimal	16	latitude	50.1234567890
<b>lng</b>	decimal	16	longitude	50.1234567890

  

attributes	
Description	Characterization
<b>residence</b>	
<b>bath</b>	
<b>shower</b>	
<b>extrabed</b>	Extra Bed possibilities

<b>bath</b>	Bath possibilities
<b>shower</b>	Shower possibilities
<b>nonsmoking</b>	Non smoking possibility
<b>petsallowed</b>	Pets allowed possibilities
<b>hikingmountains</b>	Hikingmountains possibilities
<b>hikingplains</b>	Hikingplains possibilities
<b>nordicwalking</b>	Nordicwalking possibilities
<b>mountainbike</b>	Mountainbike possibilities
<b>bikingplains</b>	Bikingplain possibilities
<b>sailing</b>	Sailing possibilities
<b>surfing</b>	Surfing possibilities
<b>crosscountryski</b>	Crosscountry possibilities
<b>icerink</b>	Icerink possibilities
<b>skiaera</b>	Skiarea possibilities
<b>snowboard</b>	Snowboard possibilities
<b>toboggan</b>	Toboggan possibilities
<b>winterwalking</b>	Winterwalking possibilities
<b>thalasso</b>	Thalasso possibilities
<b>golfing</b>	Golfing possibilities
<b>riding</b>	Riding possibilities
<b>tennis</b>	Tennis possibilities
<b>themepark</b>	Themepark possibilities
<b>reception</b>	Reception
<b>restaurant</b>	Restaurant
<b>cook</b>	Cook possibilities
<b>halfboard</b>	Halfboard possibilities
<b>breakfast</b>	Breakfast possibilities
<b>elevator</b>	Elevator possibilities
<b>fenced</b>	Fenced
<b>garden</b>	Garden
<b>solarium</b>	Solarium
<b>fitness</b>	Fitness
<b>massage</b>	Massage
<b>whirlpool</b>	Whirlpool possibilities
<b>seaview</b>	Seaview possibilities
<b>childrenplayground</b>	Childrenplayground
<b>airconditionning</b>	Airconditionning
<b>balcony</b>	Balcony, covered balcony
<b>terrace</b>	terrace, sun terrace, roof terrace, veranda
<b>patio</b>	patio, porch, pergola, sitting area, conservatory
<b>bbq</b>	Bbq
<b>babycot</b>	Babycot possibilities
<b>dishwasher</b>	Dishwasher
<b>fireplace</b>	Fireplace possibility
<b>parking</b>	Parking possibility
<b>parkingprivate</b>	Parking private possibility
<b>parkingcovered</b>	Parking covered possibility
<b>sauna</b>	Sauna possibility
<b>pool</b>	Pool possibility
<b>poolprivat</b>	Poolprivate possibility
<b>poolindor</b>	Poolindor possibility
<b>poolheated</b>	Poolheated possibility

<b>poolchildren</b>	Poolchildren possibility
<b>tv</b>	TV possibility
<b>washingmachine</b>	Washingmachine possibility
<b>internet</b>	Internet possibility
<b>isdn</b>	Isdn possibility
<b>dsl</b>	Dsl possibility
<b>wlan</b>	Wlan possibility
<b>tumbler</b>	Tumbler possibility
<b>changelinien</b>	Changelinien possibility
<b>cleaning</b>	Cleaning possibility
<b>dvdplayer</b>	DVD player possibility
<b>billard</b>	Billard
<b>tabletennis</b>	Tabletennis
<b>microwave</b>	Microwave
<b>oven</b>	Oven
<b>telephone</b>	Telephone

picture				
Description	Type	Length	Characterization	Possible values
<b>type</b>	string		Type	m = main picture i = interior picture o = exterior picture
<b>season</b>	string	1	Season	s = summer w = winter

distance				
Description	Type	Length	Characterization	Possible values
<b>type</b>	string		Type of distance	sea lake ski publictransport golf center
<b>value</b>	int	16	Distance in meter	10: direct 500

themes	
Description	Characterization
<b>citytrips</b>	Theme for cities
<b>farmhouse</b>	Theme for countryside
<b>lakes and mountains</b>	Theme for lake and mountain
<b>sun and beach</b>	Theme for sun and beach
<b>ski / winter</b>	Theme for winter ski
<b>in a lakeside town</b>	Theme for lake side town
<b>villas with pool</b>	Theme for villas with pool
<b>family</b>	Theme for family
<b>nightlife</b>	Theme for nightlife
<b>somewherequiet</b>	Theme for somewherequiet
<b>special property</b>	Theme for special property
<b>farmhouse</b>	Theme for farmhouse
<b>selection</b>	Theme for Selection products (most exclusive Interhome products)
<b>cheep cheep</b>	Theme for cheap cheap (Simple, affordable and good quality at a great price)



Example:

```
<?xml version="1.0" encoding="UTF-8" ?>
<accommodations>
  <accommodation>
    <code>AT1130.120.1</code>
    <name />
    <country>AT</country>
    <region>01</region>
    <place>01130</place>
    <zip>1130</zip>
    <type>D</type>
    <quality>3</quality>
    <details>D</details>
    <brand>I</brand>
    <pax>5</pax>
    <sqm>90</sqm>
    <floor>01</floor>
    <rooms>4</rooms>
    <bedrooms>3</bedrooms>
    <toilets>1</toilets>
    <bathrooms>1</bathrooms>
    <geodata>
      <lat>48.1689310000</lat>
      <lng>16.2872260000</lng>
    </geodata>
    <attributes>
      <attribute>extrabed</attribute>
      <attribute>petsallowed</attribute>
      <attribute>hikingplains</attribute>
      <attribute>themepark</attribute>
      <attribute>garden</attribute>
      <attribute>balcony</attribute>
      <attribute>bbq</attribute>
      <attribute>dishwasher</attribute>
      <attribute>parking</attribute>
      <attribute>tv</attribute>
      <attribute>washingmachine</attribute>
      <attribute>internet</attribute>
      <attribute>wlan</attribute>
    </attributes>
    <distances>
      <distance>
        <type>publitransport</type>
        <value>500</value>
      </distance>
      <distance>
        <type>center</type>

```

```

        <value>7000</value>
    </distance>
</distances>
<themes>
    <theme>CITYTRIPS</theme>
    <theme>NIGHTLIFE</theme>
</themes>
<pictures>
    <picture>
        <type>m</type>
        <season> s</season>
        <url>http://images.interhome.com/AD1700.100/partner-
        medium/547171-1-1761069-1331023931</url>
        <datetime> 20140310063101.9633080 </ datetime >
    </picture>
    <picture>
        <type>i</type>
        <season> s</season>
        <url>http://images.interhome.com/AD1700.100/partner-
        medium/547171-1-1592401-1315838716 </url>
        <datetime> 20140310063101.9635340</ datetime >
    </picture>
</pictures>
</accommodation>

```

## 2.4 “alert\_xx.xml”

### 2.4.1 General

„alert\_xx.xml“ lists all objects which have an alert message, like: „Construction site on premises“ etc.

### 2.4.2 The structure of alert\_xx.xml

If the description of the Alert has not been translated, the English text will always be displayed.  
Only alert from properties displayed in Accommodations can be shown in this File.

alert				
Description	Type	Length	Characterization	Possible values
code	string	18	Accommodation Code	
startdate	string	10	Validity of the alert for a stay from yyyy-MM-dd	When begins the alert
enddate	string	10	Validity of the alert for a stay until yyyy-MM-dd	When ends the Alert
text	string	80	Text description	

Example:

```

<?xml version="1.0" encoding="utf-8" ?>
<alerts>
    <alert>

```

```

<code>AT1010.200.1</code>
<startdate>2010-07-01</startdate>
<enddate>2010-07-31</enddate>
<description>Construction site on neighbour's premises (30 to 100
m)</description>
</alert>
</alerts>

```

## 2.5 “insidedescription\_xx.xml”

### 2.5.1 General

“insidedescription\_xx.xml” contains all descriptions for properties

If the text has not been translated in the corresponding language, it will be automatically displayed in English.

Only descriptions from properties displayed in accommodations can be shown in this File.

### 2.5.2 Structure of insidedescription\_xx.xml:

description				
Description	Type	Length	Characterization	Possible values
code	string	18	Accommodation Code	
text	string		Apartment description	Text

Example:

```

<?xml version="1.0" encoding="utf-8" ?>
<descriptions>
  <description>
    <code>AT1010.200.1</code>
    <text>4-room apartment 80 m2, comfortable furnishings:
    living/dining room 28 m2 with open fireplace and TV. Exit to the
    balcony. 1 room with 1 x 2 bunk beds. 1 room with 1 double bed
    (135 cm), shower/WC. 1 room with 2 beds. Open kitchen (4
    hotplates, oven, dishwasher, micro wave, freezer, electric coffee
    machine). Bath/bidet/WC. Electric heating. Balcony 3 m2. Facilities:
    washing machine. Wooden floor. Electric hot water tank (150 litres).
    Plasma TV. Space in the car park to store the skis.
    </text>
  </description>
</descriptions>

```

## 2.6 “outsidedescription\_xx.xml”

### 2.6.1 General

“outsidedescription\_xx.xml” contains all descriptions for properties (outside description).

If the text has not been translated in the corresponding language, it will be automatically displayed in English.  
Only descriptions from properties displayed in accommodations can be shown in this File.

## 2.6.2 Structure of outsidedescription\_xx.xml:

description				
Description	Type	Length	Characterization	Possible values
code	string	18	Accommodation Code	
text	string		House description	Text

Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<descriptions>
  <description>
    <code>AT1010.200.1</code>
    <text>Apartment block "El Trineu", 4 storeys, built in 2007. In the
    resort 500 m from the centre of El Tarter. In the house: lift.
    Communal covered parking. Grocers, restaurant, bar 500 m, indoor
    swimming pool 4 km. Sports centre 4 km, skisport facilities 1 km.
    Please note: There are more similar properties for rent in this same
    residence. El Trineu consists of 3 building next to each other and 48
    apartments. Access ramp to the lift. Hiking in the "Pistas del
    Tarer".</text>
  </description>
</descriptions>
```

## 2.7 “price\_xxxx\_xxx.xml”

### 2.7.1 General

“price\_xxxx\_xxx.xml” contains all prices for a week of a specific period. It also displays all mandatory services/fees which are not included in the price but which will impact the final price (final cleaning, booking fee, bed linen...)

**Due to our price structure, there may be slight differences between the RentalPrice per week (pricexxxx\_xxx.xml) and the actual price confirmed at the time of booking. To make the final booking confirmation, please always use our Webservices.**

**Please not: all possible special offers value displayed in this file must be directly combined with the “specialofferdefinition\_xx.xml”**

**For Interhome:** “xxx” represents the SO ID. There is one file per SO (example for Germany: price\_5059\_eur.xml).

**Please note: for some products (company type O or G for example), the price won't appear in this file because of a different price structure .**

**It is only possible to get a min-max price for those products.**

**The exact prices for these products are only available by the use of Web Services.**

**Please note:** All additional services (mandatory or optional) must be added to your web pages to inform the final client about all possible additional costs. Please use “price\_xxxx\_xxx.xml for all mandatory services to be invoiced at time of booking and combine it with the “service files”, to get all mandatory and additional services that are already included or payable on spot (this information is also displayed in the Method “Additional services” of our webservices) .

## 2.7.2 The structure of price\_xxxx\_xxx.xml:

price				
Description	Type	Length	Characterization	Possible values
<b>code</b>	string	18	Accommodation code	
<b>startdate</b>	string	10	Validity of price in yyyy-MM-dd	
<b>enddate</b>	string	10	Validity of price to yyyy-MM-dd	
<b>rentalprice</b>	Decimal	13 2	Rental price	
<b>minrentalprice</b>	Decimal	13 2	Minimum rental price for the accommodation	
<b>maxrentalprice</b>	Decimal	13 2	Maximum rental price for the accommodation	
<b>specialoffer</b>	Decimal	13 2	Please refer to the specialofferdefinition.xml file	
<b>Services: list of all mandatory services and fees to add to the rental price</b>				
<b>code</b>	string	4	Code of the mandatory services: please refer to the servicedescription_xx.xml <b>This field is superseded by textcode</b>	<b>BG DISC</b>
<b>serviceprice</b>	Decimal	13 2	Amount of the mandatory services to be paid with the rental price (except INS which is not mandatory).	<b>13.0</b>
<b>servicetextcode</b>	int	5	Code of the mandatory services: please refer to servicedescription_textcode_yy.xml	<b>12345</b>

### Example:

```
<?xml version="1.0" encoding="UTF-8" ?>
<prices>
  <price>
    <code>CH3920.4.2</code>
    <startdate>2010-12-02</startdate>
    <enddate>2010-12-23</enddate>
    <rentalprice>1592.00</rentalprice>
    <services>
      <service>
        <code>SFC</code>
        <serviceprice>10.00</serviceprice>
        <textcode>12345</textcode>
      </service>
    </services>
  </price>
</prices>
```

```

        <code>FC</code>
        <serviceprice>88.00</serviceprice>
        <textcode>12</textcode>
    </service>
</services>
</price>
</price>

```

## 2.8 “price\_xxxx\_xxx\_14.xml”, “price\_xxxx\_xxx\_21.xml”, “price\_xxxx\_xxx\_28.xml”

### 2.8.1 General

“price\_xxxx\_xxx\_14/21/28.xml” contains all prices for a 14, 21 and 28 durations of a specific period. It also displays all mandatory services/fees which are not included in the price but which will impact the final price (final cleaning, booking fee, bed linen...)

The rules and policies are the same as the ones for price\_xxxx\_xxx.xml.

Example:

```

<price>
    <code>AD1450.150.1</code>
    <startdate>2011-10-15</startdate>
    <enddate>2011-11-25</enddate>
    <rentalprice>1691.00</rentalprice>
    <minrentalprice>860.00</minrentalprice>
    <maxrentalprice>1217.00</maxrentalprice>
    <services>
        <service>
            <code>BG</code>
            <serviceprice>40.0</serviceprice>
            <textcode>1293</textcode>
        </service>
    </services>
</price>

```

## 2.9 “dailyprice\_xxxx\_xxx.xml”

### 2.9.1 General

“dailyprice\_xxxx\_xxx.xml” contains the **approximate** rental price per day of all properties in a specific period. **For Interhome:** “xxxx” represents the SO ID. There is one file per SO (example for Germany: dailyprice\_5059\_eur.xml).

Depending on object / destination different prices are applicable: “Basis”, “Midweek” or “Weekend”.

**Daily prices may not be available for some products, e.g. properties provided by partners. The prices of these products are only available through our web service.**

Due to our price structure, there may be slight differences between the Rentalprice per day (dailypricexxxx\_xxx.xml) and the actual price confirmed at the time of booking.

$$([Nr. \text{ of days}] \times [\text{PriceRentBasis/Midweek/Weekend}]) + [\text{PriceFix (on the base of the start period in case of price period change)}] = \text{Total for the whole stay}$$

**Please note: Use the combination of our price and service files or use our webservices for recurring values like Booking fees, Services and Extra Costs (which could be mandatory within the booking or payable on place)**

Midweek: maximum stay 4 nights and not containing neither a Saturday nor a Sunday.  
Arrival Mo, Tue, Wed, Thu – Departure Tue, Wed, Thu, Fri

Weekend: maximum 3 nights and a Saturday or Sunday is mandatory:

Nights	Arrival	Departure
1	Saturday	Sunday
2	Friday to Sunday	Saturday to Monday
3	Thursday to Sunday	Saturday to Tuesday

**Please note: the price calculation must be made with just one price type. Do not mix the different prices!**

## 2.9.2 The structure of dailyprice\_xxxx\_xxx.xml:

price				
Description	Type	Length	Characterization	Possible values
code	string	18	Accommodation code	
startdate	string	10	Validity of price from yyyy-MM-dd	
enddate	string	10	Validity of price to yyyy-MM-dd	
rentalprice	decimal	13	Rental fee per day "Basis"	
midweekrentalprice	decimal	13	Rental fee per day „Midweek“ (maximum stay 4 nights and not containing neither a Saturday nor a Sunday)	
weekendrentalprice	decimal	13	Rental fee per day „Weekend“ (maximum 3 nights and a Saturday or Sunday is mandatory)	
fixprice	decimal	13	Fix amount for the stay	

**Example:**

```
<?xml version="1.0" encoding="UTF-8" ?>
<prices>
  <price>
    <code>CH3920.4.2</code>
    <startdate>2010-12-01</startdate>
    <enddate>2010-12-23</enddate>
    <baseprice>217.00</baseprice>
    <midweekprice>0.00</midweekprice>
```

```

    <weekendprice>0.00</weekendprice>
    <fixprice>73.00</fixprice>
  </price>
</prices>

```

## 2.10 “servicedescription\_xx.xml”

### 2.10.1 General

This file is deprecated as of 2012-09-03. Please use “Servicedescription\_textcode\_yy.xml” instead.

„servicedescription\_xx.xml” contains the description of all additional fees and/or services to add to the prices.

The structure of servicedescription\_xx.xml

description				
Description	Type	Length	Characterization	Possible values
code	string	18	Code of the service	BG
text	string		Description of the code	Booking fee

Example:

```

<?xml version="1.0" encoding="UTF-8" ?>
<descriptions>
  <description>
    <code>BG</code>
    <text>Booking fee</text>
  </description>
  <description>
    <code>CF</code>
    <text>Emergency Fund</text>
  </description>
  <description>
    <code>DES</code>
    <text>Deposit (will be refunded after optional local charges have
    been deducted)</text>
  </description>
  <description>
    <code>DISC</code>
    <text>Company discount</text>
  </description>
  <description>
    <code>FC</code>
    <text>Final cleaning</text>
  </description>
</descriptions>

```



## 2.11 “serviceentity\_xx.xml” (For Interhome products)

### 2.11.1 General

“serviceentity\_xx.xml” contains the booking rules for all services displayed in servicedescription\_xx.xml.

### 2.11.2 The structure of serviceentity\_xx.xml:

definition				
Description	Type	Length	Characterization	Possible values
code	string		Code of the calculation	K1, PW...
text	string	100	Text description	Per person / day

Example:

```
<?xml version="1.0" encoding="utf-8" ?>
  <description>
    <code>K1</code>
    <text>per kWh (kilowatt hour)</text>
  </description>
  <description>
    <code>LX</code>
    <text>per litre</text>
  </description>
  <description>
    <code>M1</code>
    <text>per m3</text>
  </description>
</description>
```

## 2.12 “servicetype\_xx.xml” (For Interhome products)

### 2.12.1 General

“servicetype\_xx.xml” contains the code descriptions of all service rule type (mandatory or not, included, payable extra ...).

### 2.12.2 The structure of servicetype\_xx.xml:

definition				
Description	Type	Length	Characterization	Possible values
code	string		Type of service	Y1, Y2, N1...
text	string	100	Text description	included, bookable extra...

Example:

```
<?xml version="1.0" encoding="utf-8" ?>
  <description>
    <code>N1</code>
    <text>bookable extra</text>
  </description>
  <description>
    <code>N2</code>
    <text>Included in the price</text>
  </description>
  <description>
    <code>Y1</code>
    <text>Additional costs</text>
  </description>
</description>
```

## 2.13 “service\_xxxx.xml”

### 2.13.1 General

“service\_xxxx.xml” contains all services related to the sales office. You must combine them with “serviceentity\_xx.xml”, “servicetype\_xx.xml” and “servicedescription\_xx.xml”.

### 2.13.2 The structure of service\_xxxx.xml:

definition				
Description	Type	Length	Characterization	Possible values
code	string	10	Service code	FC, PET, ...
accommodationcode	string	18	Accommodation code	Example: DE2981.100.1
validfrom	string	18	Validity of price from yyyy-Mmm-dd	2010-10-01
validto	string	18	Validity of price to yyyy-mm-dd	2011-05-01
servicetypecode	string		Code of the service	Y2, Y1...
serviceentitycode	string		Code of calculation	U1
currency	string	5	Currency of the service	
serviceprice	string		Price of the service	
hasallotment	boolean		optional	true
maxallotment	Int	2	optinal;how many times the service is bookable	1..99
textcode	Int	6	NEW: Text code, relates to file Servicedescription_textcode_yy.xml	123456

#### Example

```
<?xml version="1.0" encoding="utf-8" ?>
<service>
  <accommodationcode>ES9275.100.1</accommodationcode>
  <code>LI</code>
  <validfrom>2009-10-24</validfrom>
  <validto>9999-12-31</validto>
  <servicetypecode>Y2</servicetypecode>
```

```

<serviceentitycode>U1</serviceentitycode>
<currency>CHF</currency>
<serviceprice>63.0</serviceprice>
<textcode>12</textcode>
</service>

```

## 2.14 “servicedestination.xml”

### 2.14.1 General

“servicedestination.xml” contains all services related to the destination (deposit, local tax for example). You must combine them with “serviceentity\_xx.xml”, “servicetype\_xx.xml” and “servicedescription\_xx.xml”.

### 2.14.2 The structure of servicedestination.xml:

definition				
Description	Type	Length	Characterization	Possible values
code	string	10	Service code	FC, PET, ...
accommodationcode	string	18	Accommodation code	Example: DE2981.100.1
validfrom	string	18	Validity of price from yyyy-Mmm-dd	2010-10-01
validto	string	18	Validity of price to yyyy-Mmm-dd	2011-05-01
servicetypecode	string		Code of the service	Y2, Y1...
serviceentitycode	string	5	Payment rule	U1
currency	string	10	Currency of the service	EUR
serviceprice	string		Price of the service	
textcode	Int	6	NEW: Text code, relates to file Servicedescription_textcode_yy.xml	123456

Example:

```

<?xml version="1.0" encoding="utf-8" ?>
<service>
  <accommodationcode>AD1500.100.1</accommodationcode>
  <code>DE</code>
  <validfrom>2003-11-29</validfrom>
  <validto>9999-12-31</validto>
  <servicetypecode>Y4</servicetypecode>
  <serviceentitycode>U1</serviceentitycode>
  <currency>EUR</currency>
  <serviceprice>200.0</serviceprice>
  <6>12</textcode>
</service>

```

## 2.15 “Servicedescription\_textcode\_yy.xml” (new as of Sept 03, 2012)

### 2.15.1 General

The file “Servicedescription\_textcode\_yy.xml” contains all descriptions of services in the respective language. This file replaces the file “servicedescription\_xx.xml”.

### 2.15.2 The structure of servicedestination.xml:

definition				
Description	Type	Length	Characterization	Possible values
code	int	5	Service text code	123456
text	string	255	Description of the service in respective language	Text

Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<descriptions>
  <description>
    <code>12345</code>
    <text>Final cleaning</text>
  </description>
  <description>
    <code>822</code>
    <text>Bed linen (initial supply)</text>
  </description>
</descriptions>
```

## 2.16 “specialofferdefinition\_xx.xml”

### 2.16.1 General

“specialofferdefinition\_xx.xml” contains the conditions of booking for all special offers featured in the price file “price\_xxxx\_xxx.xml”.

If the text has not been translated in the corresponding language, it will be automatically displayed in English.

**NB: the file name is misspelled on our FTP server (“definiton” instead of “definition”).**

### 2.16.2 The structure of specialofferdefinition.xml:

definition				
Description	Type	Length	Characterization	Possible values
code	string		Action code in format LM000001	
name	string	100	Name of the promotion	
minstay	decimal		Minimum stay	
maxstay	decimal		Maximum stay	
latebooking	decimal	3	How many days before departure must be booked	
earlybooking	decimal	3	How many days before departure	

			must be booked	
--	--	--	----------------	--

Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<definitions>
  <definition>
    <code>LM0001</code>
    <name>Lastminute 33%</name>
    <minstay>7</minstay>
    <maxstay>7</maxstay>
    <latebooking>10</latebooking>
    <earlybooking>0</earlybooking>
  </definition>
  <definition>
    <code>BH/00000001</code>
    <name>Test Object steerd</name>
    <minstay>0</minstay>
    <maxstay>0</maxstay>
    <latebooking>0</latebooking>
    <earlybooking>0</earlybooking>
  </definition>
</definitions>
</description>
</descriptions>
```

## 2.17 “vacancy.xml”

### 2.17.1 General

„vacancy.xml“ contains the current availability of all objects on a **daily basis** as well as the minimum stay. The dates provided show the whole contract duration. Each letter in Vacancy, Changeover and MinStay represents one day, it begins on the first start date possible.

Only Accommodations also displayed in the “accommodation.xml” File, will be displayed in this file.

### 2.17.2 The structure of vacancy.xml

vacancy				
Description	Type	Length	Characterization	Possible values
code	string	18	Accommodation code	
startday	string	10	First date within string	If no period is given, 1start date is displayed
availability	string	1	Availability daily	Y – available N – not available Q – on request
changeover	string	1	Indicates, if the house-keys can be	X - no action possible C - check-in and check-out

			handed over (check-in possible?) that day.	O - check-out only I - check-in only
minstay	string	1	Minimum-stay for the chosen start-day	O – not bookable A – min.stay 1 day B – min.stay 2 days C – min.stay 3 days D – min.stay 4 days E – min.stay 5 days F – min.stay 6 days G – min.stay 7 days ... N – min stay 14 days ... Z – min.stay 26 days
flexbooking	string	1	Indicates if the houses offers Flexbooking (mandatory: min stay : 7 nights. / Possibilities 8, 9, 10...nights). Must be combined with "changeover".	Y: yes N: no

#### Example:

```

<?xml version="1.0" encoding="utf-8" ?>
<vacancies>
  <vacancy>
    <code>AT1010.200.1</code>
    <startday>2010-07-01</startday>
    <availability>YYYN NNQQ</availability>
    <changeover>CCII OOX</changeover>
    <minstay>GGGGGGGG</minstay>
    <flexbooking>YYYYY</flexbooking>
  </vacancy>
</vacancies>

```

**Note:** in this example, the property is available on the 9.01, only the check-in is possible, for a minimum stay of 7 days.

## 2.18 “propertysummary\_xxxx\_xxx\_xx.xml” (for Interhome products only)

**Please note: this file is deprecated.**

### 2.18.1 General

Propertysummary pools the most important object characteristics in one single file. These are, among others: the object main-data, the object description and a from-price.

If the text has not been translated in the corresponding language, it will be automatically displayed in English.

Only descriptions from properties displayed in accommodations can be shown in this file.

**Warning:** there is one single file for every SO. The SO-number is added to the filename.

**Example::** propertysummary\_5059\_eur\_de.xml

## 2.18.2 The structure of propertysummary\_XXXX\_XXX\_XX.xml:

accommodation				
Description	Type	Length	Characterization	Possible values
<b>code</b>	string	18	Accommodation Code	
<b>name</b>	string	80	Name of the house (not available with all properties)	
<b>text</b>	string	15	Complete object description (Outside and Inside Description)	
<b>country</b>	string	50	Name of the country	
<b>region</b>	string	50	Name of the region	
<b>place</b>	string	10	Name of the place	
<b>type</b>	string	1	Type of the property	D: detached T: terraced A: apartment
<b>quality</b>	decimal	1	Quality grading, Number of stars	empty – not rated yet 1 – basic 2 – average 3 – above average 4 – top-quality 5 – luxurious
<b>minrentalprice</b>	decimal	6	Min-price for one week (lowest price within contract duration)	
<b>maxrentalprice</b>	decimal	6	Max-price for one week (highest price within contract duration)	
<b>url</b>				
<b>picture1</b>		50	URL to the object's main picture on the Interhome Server	
<b>picture2</b>		50	URL to an additional object picture (e.g. winter sight, if applicable)	

**Example:**

```
<?xml version="1.0" encoding="utf-8" ?>
<accommodations>
  <accommodation>
    <code>AT1010.200.1</code>
    <name>Haus Sonnenberg</name>
    <description>Bla Bla Bla</description>
    <type>d</type>
    <country>Schweiz</country>
    <region>Graubünden</region>
    <place>Davos</place>
    <quality>4</quality>
    <price>570</price>
    <url>http://www.interhome.ch/at1010.200.1</url>
    <picture1>http://www.interhome.com/images/picture1.jpg</picture1>
  </accommodation>
</accommodations>
```

```

        <picture2>http://www.interhome.com/images/picture2.jpg</picture
        2>
    </accommodation>
</accommodations>

```

## 2.19 “exchangerates.xml”

### 2.19.1 General

“exchangerates” contains the exchange rate type, the exchange rate and their validity date.

### 2.19.2 The structure of exchangerates.xml:

exchangerates				
Description	Type	Length	Characterization	Possible values
<b>ratetype</b>	string	4	Currency type ID	IR, VA
<b>fromcurrency</b>	string	5	Currency origin	
<b>tocurrency</b>	string	5	Currency destination	
<b>startdate</b>	string	10	date	
<b>exchanrate</b>	decimal		decimal	

Example:

```

<?xml version="1.0" encoding="UTF-8" ?>
<exchangerates>
  <exchangerate>
    <ratetype>IR</ratetype>
    <fromcurrency>AUD</fromcurrency>
    <tocurrency>EUR</tocurrency>
    <startdate>2005-11-26</startdate>
    <exchangerate>1.82000</exchangerate>
  </exchangerate>
</exchangerates>

```

## 2.20 “exchangeratetype.xml”

### 2.20.1 General

“exchangeratetype” defines which brand is associated to which exchange rate type.

### 2.20.2 The structure of exchangeratetype.xml:

exchangeratetype				
Description	Type	Length	Characterization	Possible values
<b>brand</b>	string	3	Brand	
<b>startdate</b>	string	10	Date	
<b>ratetype</b>	string	4	Currency type ID	



Example:

```
<?xml version="1.0" encoding="UTF-8" ?>
<exchangeratetypes>
  <exchangeratetype>
    <companytype>A</companytype>
    <startdate>2010-07-20</startdate>
    <ratetype>VA</ratetype>
  </exchangeratetype>
  <exchangeratetype>
    <companytype>C</companytype>
    <startdate>2010-07-21</startdate>
    <ratetype>VA</ratetype>
  </exchangeratetype>
</exchangeratetypes>
```

## 2.21 “customerfeedback.xml”

### 2.21.1 General

“customerfeedback” lists reviews from customers about their stay in an Interhome property.

**NB: Interhome will change how to collect customer feedbacks in the near future. The file might not be updated with new reviews anymore.**

### 2.21.2 The structure of customerfeedback.xml:

exchangeratetype				
Description	Type	Length	Characterization	Possible values
code	string	18	Accommodation code	e.g. AT5710.240.1
customername	string	40	First name and first letter customer's last name	Jennifer H.
customercountry	string	2	iso 2 country code	DE, CH etc.
periodoftravel	string		MM.YYYY	09.2010
totalrating	Int	2	Values 1..10	
localservice	int	2	Values 1..10	
furnishings	int	2	Values 1..10	
cleanliness	int	2	Values 1..10	
valueformoney	int	2	Values 1..10	

Example:

```
<?xml version="1.0" encoding="UTF-8" ?>
<customerfeedbacks>
  <customerfeedback>
    <code>A</code>
    <customername>Ines B.</customername>
    <customercountry>CH</customercountry>
    <periodoftravel>09.2008</periodoftravel>
    <totalrating>10</totalrating>
    <localservice>10</localservice>
    <furnishings>9</furnishings>
    <cleanliness>10</cleanliness>
```

```
<valueformoney>10</ valueformoney>  
</ customerfeedback >  
</ customerfeedbacks >
```

## Appendix A) Conversion table Sales Office codes

Country	Corresponding Sales Office ID
Australia	9541
Austria	1010
Belgium	6060
Canada	3637
Croatia	9559
Czech Republic	4848
Denmark	4750
Finland	4751
France	7070
Germany	5059
Head Office (.com)	2048 (EUR)
Italy	3030
Netherlands	4040
Norway	4751
Poland	4444
Spain	0505
Sweden	4747
Switzerland	2020
UK	3535
US	3636

## 2.22 Appendix B) Additional Services

Possible type codes for services (available in “servicetype\_xx.xml” or through webservice methods: “AdditionalServices” and “PriceDetails”):

N1: Bookable ServiceOnInvoice: optional but must be added to the customer invoice if selected and paid on invoice Example: XBED, PET, COT...
N2: Bookable Included in the price: already included but must be specified on invoice for information Example: Bed linen, Parking
N4: Bookable OnPlace Payable OnPlace: optional but must be added on invoice and paid on place. Example: PET, XBED
Y1: CostsOnInvoice (mandatory: mandatory, must be added to the invoice and paid on invoice Example: BG booking fee
Y2: Included in the price: already included but can be specified on invoice for information Example: Final cleaning, Energie
Y4 ExtracostOnPlace (mandatory): mandatory, must be paid on place Example: Local Tax, Deposit
Y5 Optional in resort: can be booked and paid on place Example: Bed linen
Y6 Own arrangement: must be self organized Bed linen

Possible price rules for services: (available in “serviceentity\_xx.xml” or through webservices methods: “AdditionalServices” and “PriceDetails”):

PD Per person per day
PW Per person per week
UD Per item per day
UW Per item per week
P1 Per person 1*
PU Per person 1*
U1 Per item (1*)
UH Per hour
K1 Per kilowatt per hour
M1 Per m3
X1 According to use
NO No calculation relevance
LX Per litre

## Appendix C) Interhome standards

What should you expect to find in our Holiday Home?

- \* Private living area, not for use by any other third party
- \* Comfortable seating in the living area
- \* Dining table with sufficient chairs
- \* Cooking facilities with sufficient pots and pans (ovens and microwaves available only if mentioned in the description).
- \* Fridge
- \* Sufficient cutlery/crockery

In Addition

\* Heating is available in properties that are available for rent in the winter. The heating cost is included unless stated as an extra. In summer resorts, heating or heaters are only available when mentioned in the description and normally cost extra. Heating is not available in Italy from approximately mid April to mid October.

\* TVs are only included where indicated in the description. They are usually in colour. Black and white TVs are very rare but sometimes are provided and will be shown in the brochure description as "b/w".

\* Fireplaces are for use (unless "ornamental" is mentioned), though firewood normally costs extra, provided it is available, or can be bought locally.

Normal measurements for beds

- \* Single bed 190x90 cm.
- \* Double bed (1 mattress for 2 people) 190 x 140 cm
- \* Double bedroom (2 mattresses) 190 m x 80 cm
- \* Bunk beds are more suitable for children and can be quite small.

Parking

- \* Parking is available when mentioned in the description and will be included in the rental, unless the brochure description says it will be "extra".
- \* Public parking is not part of the rental agreement and we cannot guarantee this will always be available.

#### Distances and Sizes

- \* Approximate distances and sizes are quoted, given in square metres and kilometres, as accurately as possible.

#### Infrastructure

- \* Facilities belonging to the holiday home or the residence, such as swimming pool, play area, tennis court etc. will be mentioned in the description and will be included in the rental unless stated as "extra" in the description.
- \* Public facilities (swimming pools, tennis courts, restaurants etc.) are not part of the rental agreement and we cannot guarantee these will always be available, particularly in low season.

#### Pets

- \* The pet symbol by a property indicates that 1 pet will be accepted. If you wish to take more than 1 pet, you must check with reservations first.

Holiday homes are graded with stars by Interhome employees so you can see which standard to expect.

#### \*\*\*\*\*

Luxury furnishings. Unique and exquisite with the highest possible standards of both furnishings and luxuries. Set in wonderful surroundings. Suitable for guests requiring the very best in both quality and luxury.

#### \*\*\*\*

Top quality furnishings. Very nice, high quality, often with many extra luxuries. Ideal for guests who want comfort and quality.

#### \*\*\*

Comfortable furnishings. Comfortable and tasteful. Above average standard. Ideal for guests who enjoy a nice, comfortable holiday home.

#### \*\*

Basic furnishings. Average standard with practical furnishings usually in local style. Ideal for guests who do not require a great deal of home comfort.

#### \*

Simple furnishings. Very modest with little comfort. Mostly with older furnishings. Ideal for guests who are on a tight budget and looking for a bargain.

#### Not rated yet

These properties had not been graded at the time of going to press due to time factors.