

Interhome XML feeds

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Revision history of this document

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| 15.04.2011 | smeyer | Restrictions SO |
| 9.05.2011 | smeyer | Special offer note |
| 12.05.2011 | smeyer | 7 days price notification |
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1 General concepts

1.1 Components

This document describes how you can use our XML feeds to display Interhome holiday homes on your Website.

Interhome pays commission on each booking travelled on a percentage basis.

Both portfolios must be handled separately even if the XML logic and structure are the same.

1.2 Accounting

1.2.1 Interhome

Interhome provides his own holiday home portfolio all around Europe and the US.

Interhome covers a number of different countries, supports different languages and currencies.

Countries may have different prices, conditions and services!

If you want to display Interhome products on more than one source market (this means if you need more than one language and currency), you will always have to refer to the corresponding Sales Office (SO) number and use the corresponding feeds (Example for Germany: SO5059, price5059_eur.xml, for France: SO7070, dailyprice7070_eur.xml, for Holland: SO4040, propertysummary_4040_eur_nl.xml...).

You will find a list of all possible Sales Office in Appendix 1.

In order to assign and track your bookings, you will get a so called "Partner-ID" related to each SO requested.

Your local account manager is able to provide you with a Partner-ID and a password for each language and for each currency needed.

1.2.2 Vacando

Vacando properties have been migrated into the Interhome portfolio and are not available through separate XML feeds anymore.

1.3 Integration possibilities and use of our feeds

You have different integration options and the fulfillment (client invoicing and travel document send out) can be done by Interhome or by you (except for partners using the sales offices 5059, 4040 and 6060)

You can use the XML feeds provided by Interhome to display the Interhome portfolio. You can either redirect customers that want to book to the Interhome website (object details/booking process) or create your own booking process and submit the booking using the Interhome web services (the use of our Webservices is explained in a separate document).

Moreover you can create bookings using our B2B Website:
<http://retailer.interhome.xx>

Important:

If you redirect your visitors directly to our pages, please check the example structure below and don't forget to add your Partner-ID in the URL (otherwise we won't be able to track the bookings).

Example:

<http://www.interhome.com/english/italy/umbria/bettona/holiday-villa/it5516.820.1?partnerID=CHXXXXXX&iniframe=0>

or:

<http://www.interhome.com/english/italy/umbria/bettona/holiday-villa/it5516.820.1?partnerID=CHXXXXXX&iniframe=1>

1.4 Testing of the implemented solution

In order to test your implemented solution and make sure that all the prices and services are displayed correctly, we ask you to make some test bookings with the help and agreement of your local account manager.

The booking must always be cancelled so that unnecessary difficulties can be avoided.

1.5 Approval of the implemented solution

You will be granted access to the live environment after the respective sales office has given approval for your solution and integration.

1.6 Download via FTP

The master data must be downloaded from our FTP server.

All data is updated on a daily basis except the following files which follow special rules:

- The price_xxxx_xxx.xml are updated on a weekly base
(no exact time can be provided)
- The dailyprice_xxxx_xxx.xml are updated on a weekly base
(no exact time can be provided)
- The vacancy.xml is updated 2 times a day (no exact time can be provided)

Important: there might be slight differences between the availability and the prices provided in the feeds at the time of booking, this is why it is absolutely always mandatory to make the real time Request through our Webservices before the final confirmation. We won't be able to assume any differences if this process is not always followed.

1.7 Address of the FTP server

1.7.1 Interhome

Our FTP server is available at <ftp.interhome.com>

You will need a user name and a password for logging in:

| | |
|------------------|---------------------|
| User: | ihxmlpartner |
| Password: | S13oPjEu |

1.8 Importing data into your database

The master data is provided in

- XML format
- packed as ZIP
- Encoding: UTF-8

1.9 Important to know

Sales Offices: There might be some different policies and conditions from one sales offices to another, please always refer to the right sales offices at the time of booking.

Price rules: please always use following rules for the price calculation of IH products:

For one week price: use price_xxxx_xxx.xml and display the corresponding mandatory fees/services.

For 2 week prices: use price_xxxx_xxx_14.xml and display the corresponding mandatory fees/services.

For 3 week prices: : use price_xxxx_xxx_21.xml and display the corresponding mandatory fees/services.

For 4 week prices: : use price_xxxx_xxx_28.xml and display the corresponding mandatory fees/services.

In case of price changes within the period, please use the dailyprices.

Services, insurances, fees, local taxes...: some must be payable on invoice, some must be payable on the spot, some are optional... there are several rules which you will have to consider in the calculation of the final amount.

There are also some information concerning several services which must be displayed on your pages (deposit, bed linen, pet, local taxes...). In Appendix B you will get all the service codes to be used.

To display all those possible services on your pages, please combine the service files below (servicedescription_xx.xml; servicetype_xx.xml, serviceentity_xx.xml; service_xxxx.xml and servicedestination.xml) or use our webservices (Method "AdditionalServices").

The file "service_xxxx.xml" provides all the services related to the sales office.

The file "servicedestination.xml" provides all the services to be paid or booked on spot.

To get all additional options like insurances (whose amount mostly depends on the total number of travelers), please use the Method "AdditionalServices" of the webservices (separate documentation available).

Products: for all products without company type I (Interhome), the price won't appear in the dailyprice_xxxx_xxx.xml files because of a different price structure .

It is only possible to get a min-max price for those products.

The exact prices for these products are only available by the use of Web Services.

You will also find all mandatory fees that will have to be added to the total price through the webservices.

Price differences: there might be slide differences between the availability and the prices provided in the feeds at the time of booking, **this is why it is absolutely always mandatory to make the real time Request through our Webservices before the final confirmation.** We won't be able to assume any differences if this process is not always followed.

Special offers: Special offers for 7, 14, 21 and 28 day stays are displayed in the feed "price_xxxx_xxx.xml".

1.10 XSD

XML Schema Definitions (XSD) are available on the FTP server.

1.11 Questions?

Your local account manager remains at your disposal for all your technical questions.

For any technical issues , please always fill in the form on your Partner portal:

www.interhome.XX/partner

and follow us on Twitter: http://twitter.com/Interhome_Care

2 The XML files

2.1 “salesoffice.xml”

2.1.1 General

“salesoffice.xml” contains the basic information for each Interhome Sales Office (SO = “Sales Office”)

For Interhome: all terms and conditions of sales, payments, cancellation policy,... are different from one SO to another.

Please always make sure that you download the right SO file.

2.1.2 The structure of salesoffice.xml

| salesoffice | | | |
|------------------------|--------|--------|--|
| Description | Type | Length | Characterization |
| code | string | 4 | Sales office code |
| name | string | 40 | Company name of SO |
| address 1 | string | 40 | Postal address of SO |
| address 2 | string | 40 | Postal address of SO |
| street | string | 40 | Street of SO |
| zip | string | 10 | Post code of SO |
| place | string | 40 | Place of SO |
| country | string | 3 | State or County for postal address (USA, GB, AU only) |
| phone | string | 80 | Main telephone number for client inquiries |
| fax | string | 80 | Fax number |
| email | string | 80 | E-mail address for client inquiries: |
| termsandconditions | string | 255 | URL to the general conditions PDF http://www.interhome.com/PDF.ashx?pdfDoc=1&langCode=EN |
| bank | | | |
| name | string | 40 | Name of the bank |
| bankcode | string | 10 | Code of the bank |
| accountnumber | string | 40 | Account number |
| swift | string | 11 | |
| iban | string | 34 | |
| payment | | | |
| mode | string | 3 | Type of payment method. Inv: invoice Cc: CreditCard Elv: ELV LSV |
| type | string | 20 | Short description of the payment method e.g. code of the creditcard: visa, Master,... |
| daysbefore | short | | Indicates how many days before departure this payment method is applicable. |
| Cancellationconditions | | | |
| Daysbefore | short | | Indicates the cancellation conditions |

| | | | |
|---------|-------|--|--|
| Percent | short | | Indicates in % the amount of cancellation fees |
|---------|-------|--|--|

Example :

```
< ?xml version= »1.0 » encoding= »UTF-8 » ?>
<salesoffice>
  <code>2047</code>
  <name>Interhome AG</name>
  <address1 />
  <address2 />
  <street>Sägereistrasse 27</street>
  <zip>8152</zip>
  <place>Glattbrugg</place>
  <country>CH</country>
  <phone>+41 (0) 43 810 91 26</phone>
  <fax>+41 (0) 43 810 91 25</fax>
  <email>reservations@interhome.com</email>
  <termsandconditions>http://www.interhome.com/PDF.ashx?pdfDoc=1&langCode=EN</termsandc
onditions>
  <bank>
    <name>Credit Suisse, CH-8070 Zürich</name>
    <bankcode>4835</bankcode>
    <accountnumber>384154-11</accountnumber>
    <swift>CRESCHZZ81Z</swift>
    <iban>CH5104835038415411000</iban>
  </bank>
  <payments>
    <payment>
      <mode>CC</mode>
      <type>MAST</type>
      <daysbefore>1</daysbefore>
    </payment>
    <payment>
      <mode>CC</mode>
      <type>VISA</type>
      <daysbefore>1</daysbefore>
    </payment>
    <payment>
      <mode>INV</mode>
      <type>INVOICE</type>
      <daysbefore>29</daysbefore>
    </payment>
  </payments>
  <cancellationconditions>
    <cancellationcondition>
      <daysbefore>1</daysbefore>
      <percent>100</percent>
    </cancellationcondition>
    <cancellationcondition>
      <daysbefore>28</daysbefore>
    </cancellationcondition>
  </cancellationconditions>
</salesoffice>
```

```

    <percent>80</percent>
  </cancellationcondition>
<cancellationcondition>
  <daysbefore>42</daysbefore>
  <percent>50</percent>
</cancellationcondition>
<cancellationcondition>
  <daysbefore>999</daysbefore>
  <percent>10</percent>
</cancellationcondition>
</cancellationconditions>
</salesoffice>

```

2.2 “countryregionplace_xx.xml”

2.2.1 General

“countryregionplace_xx.xml” contains the names of all countries, regions and places where Interhome has properties. It is available in all different languages.

The names of the countries and the regions are available in the corresponding language.

If the names of the country/region/place have not been translated, it will automatically appear in English.

Only countries/regions/places where Interhome has a properties will be displayed.

2.2.2 The structure of countryregionplace_xx.xml

| country | | | | |
|-------------|--------|--------|------------------------|-----------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | 3 | Interhome country code | |
| name | string | 15 | Name of the country | |
| region | | | | |
| Description | Type | Length | Characterization | Possible values |
| code | string | 2 | Interhome region code | |
| name | string | 50 | Name of the region | |
| subregion | | | | |
| Description | Type | Length | Characterization | Possible values |
| code | string | 2 | Interhome subregion | |
| name | string | 50 | Name of subregion | |
| place | | | | |
| Description | Type | Length | Characterization | Possible values |
| code | string | 2 | Interhome place code | |
| name | string | 50 | Name of the place | |
| subplace | | | | |
| Description | Type | Length | Characterization | Possible values |
| code | string | 5 | Interhome place code | |
| name | string | 50 | Name of the subplace | |

Example:

```
<?xml version="1.0" encoding="UTF-8" ?>
```

```
<countries>
  <country>
    <code>CH</code>
    <name>Schweiz</name>
    <regions>
      <region>
        <code>10</code>
        <name>Mittelland</name>
        <places>
          <place>
            <code>1000</code>
            <name>Zürich</name>
            <places>
              <place>
                <code>1010</code>
                <name>Zürich 1</name>
              </place>
              <place>
                <code>1020</code>
                <name>Zürich 2</name>
              </place>
            </places>
          </place>
          <place>
            <code>2000</code>
            <name>Bern</name>
          </place>
        </places>
      </region>
      <region>
        <code>20</code>
        <name>Graubünden</name>
        <regions>
          <region>
            <code>21</code>
            <name>Engadin</name>
            <places>
              <place>
                <code>2110</code>
                <name>Sedrun 1</name>
              </place>
              <place>
                <code>2120</code>
                <name>Sedrun 2</name>
              </place>
            </places>
          </region>
          <region>
            <code>22</code>
            <name>Mittelbünden</name>
            <places>
```

```

    <place>
      <code>2210</code>
      <name>Davos 1</name>
    </place>
    <place>
      <code>2220</code>
      <name>Davos 2</name>
    </place>
  </places>
</region>
</regions>
</region>
</regions>
</country>
</countries>

```

2.3 “accommodation.xml”

2.3.1 General

“accommodation.xml” contains all properties and their characteristics.

2.3.2 The structure of accommodation.xml:

| accommodation | | | | |
|----------------|--------|--------|----------------------------------|---|
| Description | Type | Length | Characterization | Possible values |
| code | string | 18 | Accommodation code | |
| name | string | 80 | Name of the property | |
| country | string | 15 | Interhome country code | |
| region | string | 50 | Interhome region code | |
| place | string | 50 | Interhome place code | |
| zip | string | 10 | Accommodation postal code | |
| type | string | 1 | Type of the property | Detached: D Townhouse: T Apts: A |
| details | string | | Detail of the property | A : Apart- Hotel B : Bungalow C : Chalet D : Divers F : Farmhouse H : Holiday Village R : Residence S : Castle / Mansion V : Villa Y : Yacht |
| quality | short | | Quality grading, number of stars | 0: not rated yet 1: basic 2: average 3: above average 4: top quality 5: luxurious |
| brand | string | 3 | Brand and Partner | I, M, W – Interhome D – Sol og Strand FER – Feratel J – Just France L – Lomarengas |

| | | | | |
|-------------------|---------|--|--|---|
| | | | | Y – Center Parcs Z – Sunparcs |
| pax | decimal | | Number of persons | 1-99 |
| sqm | decimal | | Surface in square meters | |
| floor | decimal | | Indicate floor number | 0 – ground floor 1 – 1 st floor... Empty – unknown |
| rooms | decimal | | Indicate number of rooms | 0-99 |
| bedrooms | decimal | | Indicate number of bedrooms | 0-99 |
| toilets | decimal | | Indicate number of toilets | 0-99 |
| bathrooms | decimal | | Indicate number of bathroom | 0-99 |
| geodata | decimal | | Contains latitude and longitude of accommodation | See below |
| attributes | | | Array of attributes | See below |
| distances | | | Array of distances | See below |
| themes | | | Array of themes | See below |
| pictures | string | | Array of pictures | See below |
| | | | | |

For Interhome: The pictures are available in 3 sizes: Normal, Zoom, and Thumbnail:

For example:

Normal: http://web.interhome.com/ImagesIps/Normal/AD/AD1500.100b_s.jpg

Large: http://web.interhome.com/ImagesIps/Zoom/AD/AD1500.100b_s.jpg

Thumbnail: http://web.interhome.com/ImagesIps/Thumbnail/AD/AD1500.100b_s.jpg

Note: You can distinguish the Winter pictures by the letter at the end of the URL:

http://web.interhome.com/ImagesIps/Normal/CH/CH7017.200h_s.jpg

The letter „s“ corresponds to the „Summer“ picture.

http://web.interhome.com/ImagesIps/Normal/CH/CH7017.200a_w.jpg

Update of pictures

When old pictures are replaced by newer versions on Interhome's web servers they mostly carry the same names as the previous versions. We therefore recommend that you hotlink any pictures from within your application.

| geodata | | | | |
|-------------|---------|--------|------------------|-----------------|
| Description | Type | Length | Characterization | Possible values |
| lat | decimal | 16 | latitude | 50.1234567890 |
| lng | decimal | 16 | longitude | 50.1234567890 |

| attributes | |
|------------------|-------------------------|
| Description | Characterization |
| residence | |
| bath | |
| shower | |
| extrabed | Extra Bed possibilities |
| bath | Bath possibilities |
| shower | Shower possibilities |

| | |
|--------------------|-------------------------------|
| nonsmoking | Non smoking possibility |
| petsallowed | Pets allowed possibilities |
| hikingmountains | Hikingmountains possibilities |
| hikingplains | Hikingplains possibilities |
| nordicwalking | Nordicwalking possibilities |
| mountainbike | Mountainbike possibilities |
| bikingplains | Bikingplain possibilities |
| sailing | Sailing possibilities |
| surfing | Surfing possibilities |
| crosscountryski | Crosscountry possibilities |
| icerink | Icerink possibilities |
| skiaera | Skiarea possibilities |
| snowboard | Snowboard possibilities |
| toboggan | Toboggan possibilities |
| winterwalking | Winterwalking possibilities |
| thalasso | Thalasso possibilities |
| golfing | Golfing possibilities |
| riding | Riding possibilities |
| tennis | Tennis possibilities |
| themepark | Themepark possibilities |
| reception | Reception |
| restaurant | Restaurant |
| cook | Cook possibilities |
| halfboard | Halfboard possibilities |
| breakfast | Breakfast possibilities |
| elevator | Elevator possibilities |
| fenced | Fenced |
| garden | Garden |
| solarium | Solarium |
| fitness | Fitness |
| massage | Massage |
| whirlpool | Whirlpool possibilities |
| seaview | Seaview possibilities |
| childrenplayground | Childrenplayground |
| airconditionning | Airconditionning |
| balcony | Balcony |
| terrace | Terrace |
| bbq | Bbq |
| babycot | Babycot possibilities |
| dishwasher | Dishwasher |
| fireplace | Fireplace possibility |
| parking | Parking possibility |
| parkingprivate | Parking private possibility |
| parkingcovered | Parking covered possibility |
| sauna | Sauna possibility |
| pool | Pool possibility |
| poolprivat | Poolprivate possibility |
| poolindor | Poolindor possibility |
| poolheated | Poolheated possibility |
| poolchildren | Poolchildren possibility |
| tv | TV possibility |
| washingmachine | Washingmachine possibility |

| | |
|--------------|--------------------------|
| internet | Internet possibility |
| isdn | Isdn possibility |
| dsl | Dsl possibility |
| wlan | Wlan possibility |
| tumbler | Tumbler possibility |
| changelinien | Changelinien possibility |
| cleaning | Cleaning possibility |
| dvdplayer | DVD player possibility |
| billard | Billard |
| tabletennis | Tabletennis |
| microwave | Microwave |
| oven | Oven |
| telephone | Telephone |

| picture | | | | |
|-------------|--------|--------|------------------|--|
| Description | Type | Length | Characterization | Possible values |
| type | string | | Type | m = main picture i = interior picture o = exterior picture |
| season | string | 1 | Season | s = summer w = winter |

| distance | | | | |
|-------------|--------|--------|-------------------|---|
| Description | Type | Length | Characterization | Possible values |
| type | string | | Type of distance | sea lake ski publictransport golf center |
| value | int | 16 | Distance in meter | 10: direct 500 |

| themes | |
|---------------------|--|
| Description | Characterization |
| citytrips | Theme for cities |
| farmhouse | Theme for countryside |
| lakes and mountains | Theme for lake and mountain |
| sun and beach | Theme for sun and beach |
| ski / winter | Theme for winter ski |
| in a lakeside town | Theme for lake side town |
| villas with pool | Theme for villas with pool |
| family | Theme for family |
| nightlife | Theme for nightlife |
| somewherequiet | Theme for somewherequiet |
| special property | Theme for special property |
| farmhouse | Theme for farmhouse |
| selection | Theme for Selection products (most exclusive Interhome products) |
| cheep cheep | Theme for cheap cheap (Simple, affordable and good quality at a great price) |

Example:

```

<?xml version="1.0" encoding="UTF-8" ?>
<accommodations>
  <accommodation>
    <code>AT1130.120.1</code>
    <name />
    <country>AT</country>
    <region>01</region>
    <place>01130</place>
    <zip>1130</zip>
    <type>D</type>
    <quality>3</quality>
    <details>D</details>
    <brand>I</brand>
    <pax>5</pax>
    <sqm>90</sqm>
    <floor>01</floor>
    <rooms>4</rooms>
    <bedrooms>3</bedrooms>
    <toilets>1</toilets>
    <bathrooms>1</bathrooms>
  <geodata>
    <lat>48.1689310000</lat>
    <lng>16.2872260000</lng>
  </geodata>
  <attributes>
    <attribute>extrabed</attribute>
    <attribute>petsallowed</attribute>
    <attribute>hikingplains</attribute>
    <attribute>themepark</attribute>
    <attribute>garden</attribute>
    <attribute>balcony</attribute>
    <attribute>bbq</attribute>
    <attribute>dishwasher</attribute>
    <attribute>parking</attribute>
    <attribute>tv</attribute>
    <attribute>washingmachine</attribute>
    <attribute>internet</attribute>
    <attribute>wlan</attribute>
  </attributes>
  <distances>
    <distance>
      <type>publitransport</type>
      <value>500</value>
    </distance>
    <distance>
      <type>center</type>
      <value>7000</value>
    </distance>
  </distances>

```

```

<themes>
  <theme>CITYTRIPS</theme>
  <theme>NIGHTLIFE</theme>
</themes>
<pictures>
  <picture>
    <type>m</type>
    <season> s</season>
    <url>http://web.interhome.com/ImagesIps/Normal/AT/AT1130.120a\_s.jpg</url>
  </picture>
  <picture>
    <type>i</type>
    <season> s</season>
    <url>http://web.interhome.com/ImagesIps/Normal/AT/AT1130.120.1a\_s.jpg</url>
  </picture>
  <picture>
    <type>e</type>
    <season>w</season>
    <url>http://web.interhome.com/ImagesIps/Normal/AT/AT1130.120.1b\_s.jpg</url>
  </picture>
</pictures>
</accommodation>

```

2.4 “alert_xx.xml”

2.4.1 General

„alert_xx.xml" lists all objects which have an alert message, like: „Construction site on premises“ etc.

2.4.2 The structure of alert_xx.xml

If the description of the Alert has not been translated, the English text will always be displayed. Only alert from properties displayed in Accommodations can be shown in this File.

| alert | | | | |
|------------------|--------|--------|---|-----------------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | 18 | Accommodation Code | |
| startdate | string | 10 | Validity of the alert for a stay from yyyy-MM-dd | When begins the alert |
| enddate | string | 10 | Validity of the alert for a stay until yyyy-MM-dd | When ends the Alert |
| text | string | 80 | Text description | |

Example:

```

<?xml version="1.0" encoding="utf-8" ?>
<alerts>
  <alert>
    <code>AT1010.200.1</code>
    <startdate>2010-07-01</startdate>

```

```

        <enddate>2010-07-31</enddate>
        <description>Construction site on neighbour's premises (30 to 100
        m)</description>
    </alert>
</alerts>

```

2.5 “insidedescription_xx.xml”

2.5.1 General

“insidedescription_xx.xml” contains all descriptions for properties

If the text has not been translated in the corresponding language, it will be automatically displayed in English.

Only descriptions from properties displayed in accommodations can be shown in this File.

2.5.2 Structure of insidedescription_xx.xml:

| description | | | | |
|-------------|--------|--------|-----------------------|-----------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | 18 | Accommodation Code | |
| text | string | | Apartment description | Text |

Example:

```

<?xml version="1.0" encoding="utf-8" ?>
<descriptions>
    <description>
        <code>AT1010.200.1</code>
        <text>4-room apartment 80 m2, comfortable furnishings:
        living/dining room 28 m2 with open fireplace and TV. Exit to the
        balcony. 1 room with 1 x 2 bunk beds. 1 room with 1 double bed
        (135 cm), shower/WC. 1 room with 2 beds. Open kitchen (4
        hotplates, oven, dishwasher, micro wave, freezer, electric coffee
        machine). Bath/bidet/WC. Electric heating. Balcony 3 m2. Facilities:
        washing machine. Wooden floor. Electric hot water tank (150 litres).
        Plasma TV. Space in the car park to store the skis.
        </text>
    </description>
</descriptions>

```

2.6 “outsidedescription_xx.xml”

2.6.1 General

“outsidedescription_xx.xml” contains all descriptions for properties (outside description).

If the text has not been translated in the corresponding language, it will be automatically displayed in English.

Only descriptions from properties displayed in accommodations can be shown in this File.

2.6.2 Structure of outsidedescription_xx.xml:

| description | | | | |
|-------------|--------|--------|--------------------|-----------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | 18 | Accommodation Code | |
| text | string | | House description | Text |

Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<descriptions>
  <description>
    <code>AT1010.200.1</code>
    <text>Apartment block "El Trineu", 4 storeys, built in 2007. In the
    resort 500 m from the centre of El Tarter. In the house: lift.
    Communal covered parking. Grocers, restaurant, bar 500 m, indoor
    swimming pool 4 km. Sports centre 4 km, skisport facilities 1 km.
    Please note: There are more similar properties for rent in this same
    residence. El Trineu consists of 3 building next to each other and 48
    apartments. Access ramp to the lift. Hiking in the "Pistas del
    Tarer".</text>
  </description>
</descriptions>
```

2.7 “price_xxxx_xxx.xml”

2.7.1 General

“price_xxxx_xxx.xml” contains all prices for a week of a specific period. It also displays all mandatory services/fees which are not included in the price but which will impact the final price (final cleaning, booking fee, bed linen...)

Due to our price structure, there may be slight differences between the RentalPrice per week (pricexxxx_xxx.xml) and the actual price confirmed at the time of booking. To make the final booking confirmation, please always use our Webservices.

Please not: all possible special offers value displayed in this file must be directly combined with the “specialofferdefinition_xx.xml”

For Interhome: “xxx” represents the SO ID. There is one file per SO (example for Germany: price_5059_eur.xml).

Please note: for some products (company type O or G for example), the price won't appear in this file because of a different price structure .

It is only possible to get a min-max price for those products.

The exact prices for these products are only available by the use of Web Services.

Please note: All additional services (mandatory or optional) must be added to your web pages to inform the final client about all possible additional costs. Please use

“price_xxxx_xxx.xml for all mandatory services to be invoiced at time of booking and combine it with the “service files”, to get all mandatory and additional services that are already included or payable on spot (this information is also displayed in the Method “Additional services” of our webservices) .

2.7.2 The structure of price_xxxx_xxx.xml:

| price | | | | |
|---|---------|---------|--|--------------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | 18 | Accommodation code | |
| startdate | string | 10 | Validity of price in yyyy-MM-dd | |
| enddate | string | 10 | Validity of price to yyyy-MM-dd | |
| rentalprice | Decimal | 13 2 | Rental price | |
| minrentalprice | Decimal | 13 2 | Minimum rental price for the accommodation | |
| maxrentalprice | Decimal | 13 2 | Maximum rental price for the accommodation | |
| specialoffer | Decimal | 13 2 | Please refer to the specialofferdefinition.xml file | |
| Services: list of all mandatory services and fees to add to the rental price | | | | |
| code | string | 4 | Code of the mandatory services: please refer to the servicedescription_xx.xml This field is superseded by textcode | BG DISC |
| serviceprice | Decimal | 13 2 | Amount of the mandatory services to be paid with the rental price (except INS which is not mandatory). | 13.0 |
| servicetextcode | int | 5 | Code of the mandatory services: please refer to servicedescription_textcode_yy.xml | 12345 |

Example:

```

<?xml version="1.0" encoding="UTF-8" ?>
<prices>
  <price>
    <code>CH3920.4.2</code>
    <startdate>2010-12-02</startdate>
    <enddate>2010-12-23</enddate>
    <rentalprice>1592.00</rentalprice>
    <services>
      <service>
        <code>SFC</code>
        <serviceprice>10.00</serviceprice>
        <textcode>12345</textcode>
      </service>
      <service>
        <code>FC</code>
        <serviceprice>88.00</serviceprice>
        <textcode>12</textcode>
      </service>
    </services>
  </price>
</prices>

```

```

    </service>
  </services>
</price>
</price>

```

2.8 “price_xxxx_xxx_14.xml”, “price_xxxx_xxx_21.xml”, “price_xxxx_xxx_28.xml”

2.8.1 General

“price_xxxx_xxx_14/21/28.xml” contains all prices for a 14, 21 and 28 durations of a specific period. It also displays all mandatory services/fees which are not included in the price but which will impact the final price (final cleaning, booking fee, bed linen...)

The rules and policies are the same as the ones for price_xxxx_xxx.xml.

Example:

```

<price>
  <code>AD1450.150.1</code>
  <startdate>2011-10-15</startdate>
  <enddate>2011-11-25</enddate>
  <rentalprice>1691.00</rentalprice>
  <minrentalprice>860.00</minrentalprice>
  <maxrentalprice>1217.00</maxrentalprice>
  <services>
    <service>
      <code>BG</code>
      <serviceprice>40.0</serviceprice>
      <textcode>1293</textcode>
    </service>
  </services>
</price>

```

2.9 “dailyprice_xxxx_xxx.xml”

2.9.1 General

“dailyprice_xxxx_xxx.xml” contains the **approximate** rental price per day of all properties in a specific period. **For Interhome:** “xxxx” represents the SO ID. There is one file per SO (example for Germany: dailyprice_5059_eur.xml).

Depending on object / destination different prices are applicable: “Basis”, “Midweek” or “Weekend”.

Daily prices may not be available for some products, e.g. properties provided by partners. The prices of these products are only available through our web service.

Due to our price structure, there may be slight differences between the Rentalprice per day (dailypricexxxx_xxx.xml) and the actual price confirmed at the time of booking.

$$([Nr. \text{ of days}] \times [PriceRentBasis/Midweek/Weekend]) + [PriceFix \text{ (on the base of the start period in case of price period change)}] = \text{Total for the whole stay}$$

Please note: Use the combination of our price and service files or use our webservices for recurring values like Booking fees, Services and Extra Costs (which could be mandatory within the booking or payable on place)

Midweek: maximum stay 4 nights and not containing neither a Saturday nor a Sunday.
Arrival Mo, Tue, Wed, Thu – Departure Tue, Wed, Thu, Fri

Weekend: maximum 3 nights and a Saturday or Sunday is mandatory:

| Nights | Arrival | Departure |
|--------|--------------------|---------------------|
| 1 | Saturday | Sunday |
| 2 | Friday to Sunday | Saturday to Monday |
| 3 | Thursday to Sunday | Saturday to Tuesday |

Please note: the price calculation must be made with just one price type. Do not mix the different prices!

2.9.2 The structure of dailyprice_XXXX_XXX.xml:

| price | | | | |
|--------------------|---------|--------|--|-----------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | 18 | Accommodation code | |
| startdate | string | 10 | Validity of price from yyyy-MM-dd | |
| enddate | string | 10 | Validity of price to yyyy-MM-dd | |
| rentalprice | decimal | 13 | Rental fee per day "Basis" | |
| midweekrentalprice | decimal | 13 | Rental fee per day „Midweek“ (maximum stay 4 nights and not containing neither a Saturday nor a Sunday) | |
| weekendrentalprice | decimal | 13 | Rental fee per day „Weekend“ (maximum 3 nights and a Saturday or Sunday is mandatory) | |
| fixprice | decimal | 13 | Fix amount for the stay | |

Example:

```
<?xml version="1.0" encoding="UTF-8" ?>
<prices>
  <price>
    <code>CH3920.4.2</code>
    <startdate>2010-12-01</startdate>
    <enddate>2010-12-23</enddate>
    <baseprice>217.00</baseprice>
    <midweekprice>0.00</midweekprice>
    <weekendprice>0.00</weekendprice>
    <fixprice>73.00</fixprice>
  </price>
</prices>
```

</prices>

2.10 “servicedescription_xx.xml”

2.10.1 General

This file is deprecated as of 2012-09-03. Please use “Servicedescription_textcode_yy.xml” instead.

„servicedescription_xx.xml” contains the description of all additional fees and/or services to add to the prices.

The structure of servicedescription_xx.xml

| description | | | | |
|-------------|--------|--------|-------------------------|-----------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | 18 | Code of the service | BG |
| text | string | | Description of the code | Booking fee |

Example:

```
<?xml version="1.0" encoding="UTF-8" ?>
<descriptions>
  <description>
    <code>BG</code>
    <text>Booking fee</text>
  </description>
  <description>
    <code>CF</code>
    <text>Emergency Fund</text>
  </description>
  <description>
    <code>DES</code>
    <text>Deposit (will be refunded after optional local charges have been deducted)</text>
  </description>
  <description>
    <code>DISC</code>
    <text>Company discount</text>
  </description>
  <description>
    <code>FC</code>
    <text>Final cleaning</text>
  </description>
</descriptions>
```


2.11 “serviceentity_xx.xml” (For Interhome products)

2.11.1 General

“serviceentity_xx.xml” contains the booking rules for all services displayed in servicedescription_xx.xml.

2.11.2 The structure of serviceentity_xx.xml:

| definition | | | | |
|-------------|--------|--------|-------------------------|------------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | | Code of the calculation | K1, PW... |
| text | string | 100 | Text description | Per person / day |

Example:

```
<?xml version="1.0" encoding="utf-8" ?>
  <description>
    <code>K1</code>
    <text>per kWh (kilowatt hour)</text>
  </description>
  <description>
    <code>LX</code>
    <text>per litre</text>
  </description>
  <description>
    <code>M1</code>
    <text>per m3</text>
  </description>
</description>
```

2.12 “servicetype_xx.xml” (For Interhome products)

2.12.1 General

“servicetype_xx.xml” contains the code descriptions of all service rule type (mandatory or not, included, payable extra ...).

2.12.2 The structure of servicetype_xx.xml:

| definition | | | | |
|-------------|--------|--------|------------------|-----------------------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | | Type of service | Y1, Y2, N1... |
| text | string | 100 | Text description | included, bookable extra... |

Example:

```
<?xml version="1.0" encoding="utf-8" ?>
  <description>
```

```

    <code>N1</code>
    <text>bookable extra</text>
</description>
<description>
    <code>N2</code>
    <text>Included in the price</text>
</description>
<description>
    <code>Y1</code>
    <text>Additional costs</text>
</description>
</description>

```

2.13 “service_xxxx.xml”

2.13.1 General

“service_xxxx.xml” contains all services related to the sales office. You must combine them with “serviceentity_xx.xml”, “servicetype_xx.xml” and “servicedescription_xx.xml”.

2.13.2 The structure of service_xxxx.xml:

| definition | | | | |
|-------------------|---------|--------|--|-----------------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | 10 | Service code | FC, PET, ... |
| accommodationcode | string | 18 | Accommodation code | Example: DE2981.100.1 |
| validfrom | string | 18 | Validity of price from yyyy-Mmm-dd | 2010-10-01 |
| validto | string | 18 | Validity of price to yyyy-mm-dd | 2011-05-01 |
| servicetypecode | string | | Code of the service | Y2, Y1... |
| serviceentitycode | string | | Code of calculation | U1 |
| currency | string | 5 | Currency of the service | |
| serviceprice | string | | Price of the service | |
| hasallotment | boolean | | optional | true |
| maxallotment | Int | 2 | optinal;how many times the service is bookable | 1..99 |
| textcode | Int | 6 | NEW: Text code, relates to file Servicedescription_textcode_yy.xml | 123456 |

Example

```

<?xml version="1.0" encoding="utf-8" ?>
<service>
  <accommodationcode>ES9275.100.1</accommodationcode>
  <code>LI</code>
  <validfrom>2009-10-24</validfrom>
  <validto>9999-12-31</validto>
  <servicetypecode>Y2</servicetypecode>
  <serviceentitycode>U1</serviceentitycode>
  <currency>CHF</currency>

```

```
<serviceprice>63.0</serviceprice>
<textcode>12</textcode>
</service>
```

2.14 “servicedestination.xml”

2.14.1 General

“servicedestination.xml” contains all services related to the destination (deposit, local tax for example). You must combine them with “serviceentity_xx.xml”, “servicetype_xx.xml” and “servicedescription_xx.xml”.

2.14.2 The structure of servicedestination.xml:

| definition | | | | |
|-------------------|--------|--------|--|-----------------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | 10 | Service code | FC, PET, ... |
| accommodationcode | string | 18 | Accommodation code | Example: DE2981.100.1 |
| validfrom | string | 18 | Validity of price from yyyy-Mmm-dd | 2010-10-01 |
| validto | string | 18 | Validity of price to yyyy-Mmm-dd | 2011-05-01 |
| servicetypecode | string | | Code of the service | Y2, Y1... |
| serviceentitycode | string | 5 | Payment rule | U1 |
| currency | string | 10 | Currency of the service | EUR |
| serviceprice | string | | Price of the service | |
| textcode | Int | 6 | NEW: Text code, relates to file Servicedescription_textcode_yy.xml | 123456 |

Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<service>
  <accommodationcode>AD1500.100.1</accommodationcode>
  <code>DE</code>
  <validfrom>2003-11-29</validfrom>
  <validto>9999-12-31</validto>
  <servicetypecode>Y4</servicetypecode>
  <serviceentitycode>U1</serviceentitycode>
  <currency>EUR</currency>
  <serviceprice>200.0</serviceprice>
  <6>12</textcode>
</service>
```

2.15 “Servicedescription_textcode_yy.xml” (new as of Sept 03, 2012)

2.15.1 General

The file “Servicedescription_textcode_yy.xml” contains all descriptions of services in the respective language. This file replaces the file “servicedescription_xx.xml”.

2.15.2 The structure of servicedestination.xml:

| definition | | | | |
|-------------|--------|--------|---|-----------------|
| Description | Type | Length | Characterization | Possible values |
| code | int | 5 | Service text code | 123456 |
| text | string | 255 | Description of the service in respective language | Text |

Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<descriptions>
  <description>
    <code>12345</code>
    <text>Final cleaning</text>
  </description>
  <description>
    <code>822</code>
    <text>Bed linen (initial supply)</text>
  </description>
</descriptions>
```

2.16 “specialofferdefinition_xx.xml”

2.16.1 General

“specialofferdefinition_xx.xml” contains the conditions of booking for all special offers featured in the price file “price_xxxx_xxx.xml”.

If the text has not been translated in the corresponding language, it will be automatically displayed in English.

NB: the file name is misspelled on our FTP server (“definiton” instead of “definition”).

2.16.2 The structure of specialofferdefinition.xml:

| definition | | | | |
|--------------|---------|--------|---|-----------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | | Action code in format LM000001 | |
| name | string | 100 | Name of the promotion | |
| minstay | decimal | | Minimum stay | |
| maxstay | decimal | | Maximum stay | |
| latebooking | decimal | 3 | How many days before departure must be booked | |
| earlybooking | decimal | 3 | How many days before departure must be booked | |

Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<definitions>
```

```

<definition>
  <code>LM0001</code>
  <name>Lastminute 33%</name>
  <minstay>7</minstay>
  <maxstay>7</maxstay>
  <latebooking>10</latebooking>
  <earlybooking>0</earlybooking>
</definition>
<definition>
  <code>BH/00000001</code>
  <name>Test Object steerd</name>
  <minstay>0</minstay>
  <maxstay>0</maxstay>
  <latebooking>0</latebooking>
  <earlybooking>0</earlybooking>
</definition>
</definitions>
</description>
</descriptions>

```

2.17 “vacancy.xml”

2.17.1 General

„vacancy.xml“ contains the current availability of all objects on a **daily basis** as well as the minimum stay. The dates provided show the whole contract duration.

Each letter in Vacancy, Changeover and MinStay represents one day, it begins on the first start date possible.

Only Accommodations also displayed in the “accommodation.xml” File, will be displayed in this file.

2.17.2 The structure of vacancy.xml

| vacancy | | | | |
|--------------|--------|--------|--|---|
| Description | Type | Length | Characterization | Possible values |
| code | string | 18 | Accommodation code | |
| startday | string | 10 | First date within string | If no period is given, 1start date is displayed |
| availability | string | 1 | Availability daily | Y – available N – not available Q – on request |
| changeover | string | 1 | Indicates, if the house-keys can be handed over (check-in possible?) that day. | X - no action possible C - check-in and check-out O - check-out only I - check-in only |
| minstay | string | 1 | Minimum-stay for the chosen start-day | 0 – not bookable A – min.stay 1 day B – min.stay 2 days C – min.stay 3 days D – min.stay 4 days |

| | | | | |
|-------------|--------|---|---|---|
| | | | | E – min.stay 5 days F – min.stay 6 days G – min.stay 7 days ... N – min stay 14 days ... Z – min.stay 26 days |
| flexbooking | string | 1 | Indicates if the houses offers Flexbooking (mandatory: min stay : 7 nights. / Possibilities 8, 9, 10...nights). Must be combined with "changeover". | Y: yes N: no |

Example:

```

<?xml version="1.0" encoding="utf-8" ?>
<vacancies>
  <vacancy>
    <code>AT1010.200.1</code>
    <startday>2010-07-01</startday>
    <availability>YYNNNNQQ</availability>
    <changeover>CCIIIOOX</changeover>
    <minstay>GGGGGGGG</minstay>
    <flexbooking>YYYYY</flexbooking>
  </vacancy>
</vacancies>

```

Note: in this example, the property is available on the 9.01, only the check-in is possible, for a minimum stay of 7 days.

2.18 “propertysummary_xxxx_xxx_xx.xml” (for Interhome products only)

Please note: this file is deprecated.

2.18.1 General

Propertysummary pools the most important object characteristics in one single file. These are, among others: the object main-data, the object description and a from-price.

If the text has not been translated in the corresponding language, it will be automatically displayed in English.

Only descriptions from properties displayed in accommodations can be shown in this file.

Warning: there is one single file for every SO. The SO-number is added to the filename.

Example:: propertysummary_5059_eur_de.xml

2.18.2 The structure of propertysummary_xxxx_xxx_xx.xml:

| accommodation | | | | |
|-----------------------|---------|--------|--|--|
| Description | Type | Length | Characterization | Possible values |
| code | string | 18 | Accommodation Code | |
| name | string | 80 | Name of the house (not available with all properties) | |
| text | string | 15 | Complete object description (Outside and Inside Description) | |
| country | string | 50 | Name of the country | |
| region | string | 50 | Name of the region | |
| place | string | 10 | Name of the place | |
| type | string | 1 | Type of the property | D:detached T: terraced A: apartment |
| quality | decimal | 1 | Quality grading, Number of stars | empty – not rated yet 1 - basic 2 – average 3 – above average 4 – top-quality 5 – luxurious |
| minrentalprice | decimal | 6 | Min-price for one week(lowest price within contract duration) | |
| maxrentalprice | decimal | 6 | Max-price for one week(highest price within contract duration) | |
| url | | | | |
| picture1 | | 50 | URL to the object's main picture on the Interhome Server | |
| picture2 | | 50 | URL to an additional object picture (e.g. winter sight, if applicable) | |

Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<accommodations>
  <accommodation>
    <code>AT1010.200.1</code>
    <name>Haus Sonnenberg</name>
    <description>Bla Bla Bla</description>
    <type>d</type>
    <country>Schweiz</country>
    <region>Graubünden</region>
    <place>Davos</place>
    <quality>4</quality>
    <price>570</price>
    <url>http://www.interhome.ch/at1010.200.1</url>
    <picture1>http://www.interhome.com/images/picture1.jpg</picture1>
    <picture2>http://www.interhome.com/images/picture2.jpg</picture2>
  </accommodation>
</accommodations>
```

2.19 “exchangerates.xml”

2.19.1 General

“exchangerates” contains the exchange rate type, the exchange rate and their validity date.

2.19.2 The structure of exchangerates.xml:

| exchangerates | | | | |
|---------------------|---------|--------|----------------------|-----------------|
| Description | Type | Length | Characterization | Possible values |
| ratetype | string | 4 | Currency type ID | IR, VA |
| fromcurrency | string | 5 | Currency origin | |
| tocurrency | string | 5 | Currency destination | |
| startdate | string | 10 | date | |
| exchanrate | decimal | | decimal | |

Example:

```
<?xml version="1.0" encoding="UTF-8" ?>
<exchangerates>
  <exchangerate>
    <ratetype>IR</ratetype>
    <fromcurrency>AUD</fromcurrency>
    <tocurrency>EUR</tocurrency>
    <startdate>2005-11-26</startdate>
    <exchangerate>1.82000</exchangerate>
  </exchangerate>
</exchangerates>
```

2.20 “exchangeratetype.xml”

2.20.1 General

“exchangeratetype” defines which brand is associated to which exchange rate type.

2.20.2 The structure of exchangeratetype.xml:

| exchangeratetype | | | | |
|------------------|--------|--------|------------------|-----------------|
| Description | Type | Length | Characterization | Possible values |
| brand | string | 3 | Brand | |
| startdate | string | 10 | Date | |
| ratetype | string | 4 | Currency type ID | |

Example:

```
<?xml version="1.0" encoding="UTF-8" ?>
<exchangeratetypes>
  <exchangeratetype>
    <companytype>A</companytype>
```



```

    <startdate>2010-07-20</startdate>
    <ratetype>VA</ratetype>
  </exchangeratetype>
<exchangeratetype>
  <companytype>C</companytype>
  <startdate>2010-07-21</startdate>
  <ratetype>VA</ratetype>
</exchangeratetype>
</exchangeratetypes>

```

2.21 “customerfeedback.xml”

2.21.1 General

“customerfeedback” lists reviews from customers about their stay in an Interhome property.

NB: Interhome will change how to collect customer feedbacks in the near future. The file might not be updated with new reviews anymore.

2.21.2 The structure of customerfeedback.xml:

| exchangeratetype | | | | |
|------------------|--------|--------|--|-------------------|
| Description | Type | Length | Characterization | Possible values |
| code | string | 18 | Accommodation code | e.g. AT5710.240.1 |
| customername | string | 40 | First name and first letter customer's last name | Jennifer H. |
| customercountry | string | 2 | iso 2 country code | DE, CH etc. |
| periodoftravel | string | | MM.YYYY | 09.2010 |
| totalrating | Int | 2 | Values 1..10 | |
| localservice | int | 2 | Values 1..10 | |
| furnishings | int | 2 | Values 1..10 | |
| cleanliness | int | 2 | Values 1..10 | |
| valueformoney | int | 2 | Values 1..10 | |

Example:

```

<?xml version="1.0" encoding="UTF-8" ?>
<customerfeedbacks>
  <customerfeedback >
    <code>A</code>
    <customername>Ines B.</ customername >
    <customercountry>CH</ customercountry >
    <periodoftravel>09.2008</ periodoftravel >
    <totalrating>10</ totalrating >
    <localservice>10</ localservice >
    <furnishings>9</ furnishings >
    <cleanliness>10</ cleanliness >
    <valueformoney>10</ valueformoney >
  </ customerfeedback >
</ customerfeedbacks >

```

Appendix A) Conversion table Sales Office codes

| Country | Corresponding Sales Office ID |
|--------------------|--|
| Australia | 9541 |
| Austria | 1010 |
| Belgium | 6060 |
| Canada | 3637 |
| Croatia | 9559 |
| Czech Republic | 4848 |
| Denmark | 4750 |
| Finland | 4751 |
| France | 7070 |
| Germany | 5059 |
| Head Office (.com) | 2047 (GBP) 2048 (EUR) 2052 (USD) |
| Italy | 3030 |
| Netherlands | 4040 |
| Norway | 4751 |
| Poland | 4444 |
| Spain | 0505 |
| Sweden | 4747 |
| Switzerland | 2020 |
| UK | 3535 |
| US | 3636 |

2.22 Appendix B) Additional Services

Possible type codes for services (available in “servicetype_xx.xml” or through webservice methods: “AdditionalServices” and “PriceDetails”):

| |
|---|
| N1: Bookable ServiceOnInvoice: optional but must be added to the customer invoice if selected and paid on invoice Example: XBED, PET, COT... |
| N2: Bookable Included in the price: already included but must be specified on invoice for information Example: Bed linien, Parking |
| N4: Bookable OnPlace Payable OnPlace: optional but must be added on invoice and paid on place. Example: PET, XBED |
| Y1: CostsOnInvoice (mandatory: mandatory, must be added to the invoice and paid on invoice Example: BG booking fee |
| Y2: Included in the price: already included but can be specified on invoice for information Example: Final cleaning, Energie |
| Y4 ExtracostOnPlace (mandatory): mandatory, must be paid on place Example: Local Tax, Deposit |
| Y5 Optional in resort: can be booked and paid on place Example: Bed linien |
| Y6 Own arrangement: must be self organized |

Bed linien

Possible price rules for services: (available in "serviceentity_xx.xml" or through webservice methods: "AdditionalServices" and "PriceDetails"):

| |
|-------------------------------|
| PD Per person per day |
| PW Per person per week |
| UD Per unit (object) per day |
| UW Per unit (object) per week |
| P1 Per person 1* |
| PU Per person 1* |
| U1 Per unit (object) 1* |
| UH Per hour |
| K1 Per kilowatt per hour |
| M1 Per m3 |
| X1 According to use |
| NO No calculation relevance |
| LX Per litre |

Appendix C) Interhome standards

What should you expect to find in our Holiday Home?

- * Private living area, not for use by any other third party
- * Comfortable seating in the living area
- * Dining table with sufficient chairs
- * Cooking facilities with sufficient pots and pans (ovens and microwaves available only if mentioned in the description).
- * Fridge
- * Sufficient cutlery/crockery

In Addition

- * Heating is available in properties that are available for rent in the winter. The heating cost is included unless stated as an extra. In summer resorts, heating or heaters are only available when mentioned in the description and normally cost extra. Heating is not available in Italy from approximately mid April to mid October.

- * TVs are only included where indicated in the description. They are usually in colour. Black and white TVs are very rare but sometimes are provided and will be shown in the brochure description as "b/w".

- * Fireplaces are for use (unless "ornamental" is mentioned), though firewood normally costs extra, provided it is available, or can be bought locally.

Normal measurements for beds

- * Single bed 190x90 cm.
- * Double bed (1 mattress for 2 people) 190 x 140 cm
- * Double bedroom (2 mattresses) 190 m x 80 cm
- * Bunk beds are more suitable for children and can be quite small.

Parking

- * Parking is available when mentioned in the description and will be included in the rental, unless the brochure description says it will be "extra".
- * Public parking is not part of the rental agreement and we cannot guarantee this will always be available.

Distances and Sizes

- * Approximate distances and sizes are quoted, given in square metres and kilometres, as accurately as possible.

Infrastructure

- * Facilities belonging to the holiday home or the residence, such as swimming pool, play area, tennis court etc. will be mentioned in the description and will be included in the rental unless stated as "extra" in the description.
- * Public facilities (swimming pools, tennis courts, restaurants etc.) are not part of the rental agreement and we cannot guarantee these will always be available, particularly in low season.

Pets

- * The pet symbol by a property indicates that 1 pet will be accepted. If you wish to take more than 1 pet, you must check with reservations first.

Holiday homes are graded with stars by Interhome employees so you can see which standard to expect.

Luxury furnishings. Unique and exquisite with the highest possible standards of both furnishings and luxuries. Set in wonderful surroundings. Suitable for guests requiring the very best in both quality and luxury.

Top quality furnishings. Very nice, high quality, often with many extra luxuries. Ideal for guests who want comfort and quality.

Comfortable furnishings. Comfortable and tasteful. Above average standard. Ideal for guests who enjoy a nice, comfortable holiday home.

**

Basic furnishings. Average standard with practical furnishings usually in local style. Ideal for guests who do not require a great deal of home comfort.

*

Simple furnishings. Very modest with little comfort. Mostly with older furnishings. Ideal for guests who are on a tight budget and looking for a bargain.

Not rated yet

These properties had not been graded at the time of going to press due to time factors.