XML Direct Connect - Cancel

Data Mapping Guide

Version 2.2

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Company Confidential

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Revisions

| Date | Requestor | Section | Description |
| --- | --- | --- | --- |
| **Beginning of Revisions Made in V 2.2** | | | |
| **V 2.2 Released – 15 March 2013** | | | |
| 20Aug2012 | Travel Supplier | Appendix B | 1. Numbered Bullet items now mandatory 2. Added #3; @ShortText=”CANCEL CONFIRMED PENALTIES APPLIED” 3. Added clarification:   **GDS Certification Testing Note Galileo/Apollo**  The @ShortText text isdisplayed to the screen.  Cancel number **is** passed to the GDS.  If the user ends the record, the segment will go to PNR History.  **GDS Certification Testing Note Worldspan**  The @ShortText is display to the screen along with an error that the cancellation is incomplete.  Cancel number **is not** passed to the GDS.  If the user ends the record, the segment goes to history.  A PNR history item is created with the @ShortText appended as an “SI” field. |
| **End of Revisions Made in V 2.2** | | | |
| **V 2.2 Released – 15 March 2013** | | | |

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# XML Direct Connect – Cancel Overview

XML Direct Connect Cancel allows the end-user to cancel a Hotel Booking. Both committed and uncommitted bookings may be cancelled.

Travelport XML Direct Connect Cancel is a 2-phase commit process.

The OTA\_Cancel RQ/RS Version 2007B are exchanged to support these transactions.

This document contains the Travelport XML OTA Cancel message flow, OTA XML Request and Response examples, and the specifications to process these messages.

Number of occurrences and maximum length may vary by client. When the client is a Travelport Global Distribution System (GDS), these variances will be noted in the specification document.

# XML Direct Connect – Cancel Message Flow

**\*\*1\*\***



**\*\*2\*\***



**\*\*3\*\***



**\*\*4\*\***



**\*\*5\*\***



# XML Direct Connect – Cancel OTA XML Request Examples

## Uncommitted Booking (Current Session) - Cancel Type = “Initiate”

**Note:** Namespaces were removed for readability. Hotel Suppliers must support namespaces.

**SOAP Note:**

* Travelport OTA XML Messages are wrapped in a standard SOAP Envelope as illustrated in the example below.
* The Hotel Supplier provides a single Travelport UserID and Password to populate the userid and password elements.
* The UserID and Password values passed in the Request must be echoed in the Response.

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="031AB312668310388" Version="1.0" Target="Production" EchoToken="CX@P031631266831038883-022339XXCX" CancelType="Initiate">

<POS>

<Source TerminalID="022339" PseudoCityCode="YI9" AgentSine="CE">

<BookingChannel Type="1">

<CompanyName Code="1P"/>

</BookingChannel>

</Source>

</POS>

<UniqueID ID="3577JK9500" ID\_Context="xx" Type="40"/>

<UniqueID ID="xx" ID\_Context="1P" Type="4"/>

<UniqueID ID="0000136457" ID\_Context="1P" Type="16"/>

</OTA\_CancelRQ>

</soap:Body>

</soap:Envelope>

## Committed Booking (Previous Session) - Cancel Type = “Initiate”

**Note:** Namespaces were removed for readability. Hotel Suppliers must support namespaces.

**SOAP Note:**

* Travelport OTA XML Messages are wrapped in a standard SOAP Envelope as illustrated in the example below.
* The Hotel Supplier provides a single Travelport UserID and Password to populate the userid and password elements.
* The UserID and Password values passed in the Request must be echoed in the Response.

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="031AB312668310388" Version="1.0" Target="Production" EchoToken="PX@P031791266831037895-022339XXPX" CancelType="Initiate">

<POS>

<Source TerminalID="022339" PseudoCityCode="YI9" AgentSine="CE">

<BookingChannel Type="1">

<CompanyName Code="1P"/>

</BookingChannel>

</Source>

</POS>

<UniqueID ID="0905JKE500" ID\_Context="xx" Type="40"/>

<UniqueID ID="xx" ID\_Context="1P" Type="4"/>

<UniqueID ID="2UUFCW" ID\_Context="1P" Type="14"/>

<UniqueID ID="0000136451" ID\_Context="1P" Type="16"/>

</OTA\_CancelRQ>

</soap:Body>

</soap:Envelope>

# XML Direct Connect – Cancel Request Specification Table

## Cancel Type = “Initiate”

***GDS*** = applicable to Travelport Galileo, Apollo, and Worldspan Global Distribution Systems (GDS)

***Type column values:***

**M** Mandatory (will cause an error if not sent)

**A** If Applicable/Optional

**R** Required for Certification

***Nbr of Occurs column values:***

**Type = M** Single value, e.g. 1 One occurrence must be passed

**Type = M** Range value, e.g. 1-4 Minimum of one, maximum of four occurrences must be passed

**Type = A or R** Single Value, e.g. 1 If passed, one occurrence

**Type = A or R** Range value, e.g. 1-4 If passed, minimum of one, maximum of four occurrences

***Description column values:***

**GDS** = Travelport Galileo, Apollo, and Worldspan Global Distribution Systems (GDS) maximum length

| **Lvl** | **Element or Attribute** | **Type** | **Format** | **Nbr Of Occ.** | **Value** | **Description** |
| --- | --- | --- | --- | --- | --- | --- |
|  | |  |  |  |  |  |
| **0** | **OTA\_CancelRQ** | M |  | **1** |  |  |
|  | @xmlns | M |  | 1 | <http://www.opentravel.org/OTA/2007/05> |  |
|  | @EchoToken | M | StringLength1-128  *Example value:* <OTA\_CancelRQ **EchoToken=CX@P1981260194910226-021517XXCX/>** | 1 | *Valid Values:*  “CX” = Current Session  “PX” = Previous Sell Session (Committed)  **Note:** @P1981260194910226-021517XXCX = Tracking ID assigned by Travelport | Action Code |
|  | @TimeStamp | A | YYYY‑MM‑DDT hh:mm:ss.ss  [+/-] hh:mm | 1 |  |  |
|  | @Target | M | xs:NMTOKEN  Enumeration  *Example value:* <OTA\_CancelRQ **Target=”Production”/**> | 1 | *Valid Enumerations:*  Production  Test  **GDS Note:** Galileo/Apollo enumeration value will always be “Production” | Target |
|  | @TransactionIdentifier | M | StringLength1to32  *Example value:* <OTA\_CancelRQ **TransactionIdentifier=”**031AB312668310388**”/>** | 1 | **GDS Note1:** Unique identifier assigned by Travelport. It is passed in all request and response booking messages related to the on-going transaction until concluded with a Commit or Ignore.  **GDS Note2:** When a failure occurs and Guaranteed Delivery processing is initiated the supplier may choose to receive the original @TransactionIdentifier value or a new one. This will be determined during pre-implementation discussions. | Transaction Identifier |
|  | @PrimaryLangID | A | xs:language  *Example value:*  <OTA\_CancelRQ **PrimaryLangID=”EN”/>** | 1 | <http://www.w3.org/WAI/ER/IG/ert/iso639.htm> | Language Preference  **Note:** ISO 639 Code “EN” = English  **Note:** Use of @PrimaryLanguageID is under review by Travelport.  While under review, current GDS functionality should remain unchanged with regard to the text language returned in the XML response. |
|  | @CancelType | M | TransactionActionType  *Example value:* <OTA\_CancelRQ **CancelType=”Initiate”/>** | 1 | *Valid Enumeration:*  “Initiate” | Action Code |
|  | |  |  |  |  |  |
| **1**  **2** | **POS**  **Source** | **M** |  | **1** |  |  |
|  | @AgentSine | A | StringLength1to16  *Example value:* <Source **AgentSine=”UAGK5MT”/>** | 1 |  | Agent sign on code-Galileo/Apollo  GDS=9  Agent initials-Worldspan, GDS=2 |
|  | @PseudoCityCode | A | StringLength1to16  *Example value:* <Source **PseudoCityCode=”XYZ”/>** | 1 |  | Pseudo city of agent AAA  GDS=3 |
|  | @TerminalID | M | StringLength1to32  *Example value*: <Source **TerminalID=”123456”/>** | 1 |  | Terminal ID/LINIATA  GDS=6 |
|  | |  |  |  |  |  |
| **1**  **2**  **3** | **POS**  **Source**  **RequestorID** | **M**  **M**  **A** |  | **GDS**  **1** |  |  |
|  | @Type | R | OTA\_CodeType  *Example value*: <Source RequestorID **Type=”5”/>** | 1 | OTA Code List – (UIT)  Unique ID Type  *Valid Value:*  “5” = Travel Agency | Booking Source from AAA (IATA/ARC Number)  **Note:** Returned for current session only |
|  | @ID | R | StringLength1to32  *Example value*: <Source RequestorID **ID=”12345678”/>** | 1 | *Valid Value:*  7 or 8 digit IATA/ARC number |
|  | @ID\_Context | A | StringLength1to32  *Example value*: <Source RequestorID **ID\_Context=”BSA”/>** | 1 | *Valid Value:*  BSA |
|  | |  |  |  |  |  |
| **1**  **2**  **3** | **POS**  **Source**  **BookingChannel** | **M**  **M**  **M** |  | **GDS**  **1** |  |  |
|  | @Type | M | OTA\_CodeType  *Example value*: <BookingChannel **Type=”1”/>** | 1 | OTA Code List – (BCT)  Booking Channel Type  *Valid Value:*  “1” = Global Distribution System (GDS) | Source System/Partition Code  GDS=1 |
|  | |  |  |  |  |  |
| **1**  **2**  **3**  **4** | **POS**  **Source**  **BookingChannel**  **CompanyName** | **M**  **M**  **M**  **M** |  | **GDS**  **1** |  |  |
|  | @Code | M | StringLength1to16  *Example value*:  **<**CompanyName **Code=”1G”/>** |  | *Valid Values:*  “1V” = (Apollo)  “1G” = (Galileo)  “1P” = (Worldspan) | Source System/Partition Code  GDS=2 |
|  | |  |  |  |  |  |
| **1** | **UniqueID** | **M** | **GDS Note:** An occurrence of Chain Code , Booking Reference ID and Confirmation Number is mandatory. PNR Record Locator, and Property Code are optional. | **GDS**  **3 5** |  |  |
|  | @Type | M | OTA\_CodeType  *Example value*: <UniqueID **Type=”10”/>** | 1 | OTA Code List – (UIT)  Unique ID Type  *Valid Values:*  “4” = Company (Chain Code)  “10” = Hotel (Property Code)  “14” = (Reservation) PNR Record Locator  “16” = Reference (Booking Reference ID)  “40” = Confirmation Number |  |
|  | @ID | M | StringLength1to32  *Example value Confirmation Number*  <UniqueID Type=”40” **ID=”009X78G2”** ID\_Context=”xx”/>  StringLength1to32  *Example value* *Chain Code* <UniqueID **Type=”4” ID=”123456”**  ID\_Context=”1P’/>  StringLength1to32  *Example value* *Booking Reference ID*  <UniqueID Type=”16” **ID=”1234567890”**  ID Context=”1G”/>  StringLength1to32  *Example value PNR Record Locator*  <UniqueID Type=”14” **ID=”7MA6TJ”**  ID\_Context=”1P”/>  *Example value* *Property Code*  <UniqueID Type=”10” **ID=”12345”**  ID\_Context=”1P”/> | 1 |  | Confirmation Number  (Unique ID Type = 40)  GDS=30 |
| Chain Code  (Unique ID Type=”4” |
| Booking Reference ID  (Unique ID Type=”16”)  **Note:** Assigned by the originating GDS. This ID permanently resides with the booking in the GDS. |
| PNR Record Locator  (if PNR has been ET’d)  (Unique ID Type = “14”)  GDS=6  **GDS Certification Testing Note:** Applicable to Worldspan |
| Property Code  (Unique ID Type = “10”)  GDS=5 |
|  | @ID\_Context | M | StringLength1to32  *Example value Booking Reference ID*: <UniqueID Type=”16” ID=”12345”  **ID Context=”1P”/>** |  | **Company (Type=”4”), Property Code (Type=”10”), PNR Record Locator (Type=”14”), and Booking Reference ID (Type=”16”)**  *Valid Values:*  “1V” = (Apollo)  “1G” = (Galileo)  “1P” = (Worldspan)  **Confirmation Number (Type=40)**  *Valid Value:*  “XX”=Chain Code |  |

# XML Direct Connect – Cancel OTA XML Response Example

## Uncommitted Booking (Current Session) – Status = “Pending”

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="CX@P029251267041824786-022339XXCX" TimeStamp="2009-10-30T18:43:57.618+01:00" Target="Production" Version="1.006" TransactionIdentifier="031AB312668310388" PrimaryLangID="en" Status="Pending">

<Success/>

<UniqueID Type="40" ID="3577JK9500" ID\_Context="xx"/>

<UniqueID Type="4" ID="xx" ID\_Context="1P"/>

<CancelInfoRS>

<UniqueID Type="15" ID="0062" ID\_Context="xx"/>

</CancelInfoRS>

</OTA\_CancelRS>

</S:Body>

</S:Envelope>

## Committed Booking (Previous Session) – Status = “Pending”

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="PX@P031631266831038883-022339XXPX" TimeStamp="2009-11-02T20:43:33.736+01:00" Target="Production" Version="1.006" TransactionIdentifier="031AB312668310388" PrimaryLangID="en" Status="Pending">

<Success/>

<UniqueID Type="40" ID="0905JKE500" ID\_Context="xx"/>

<UniqueID Type="4" ID="xx" ID\_Context="1P"/>

<UniqueID Type="14" ID="2UUFCW" ID\_Context="1P"/>

<CancelInfoRS>

<UniqueID Type="15" ID="0085" ID\_Context="xx"/>

</CancelInfoRS>

</OTA\_CancelRS>

</S:Body>

</S:Envelope>

# XML Direct Connect – Cancel Response Specification Table

## Status = “Pending”

***GDS*** = applicable to Travelport Galileo, Apollo, and Worldspan Global Distribution Systems (GDS)

***Type column values:***

**M** Mandatory (will cause an error if not sent)

**A** If Applicable/Optional

**R** Required for Certification

***Nbr of Occurs column values:***

**Type = M** Single value, e.g. 1 One occurrence must be passed

**Type = M** Range value, e.g. 1-4 Minimum of one, maximum of four occurrences must be passed

**Type = A or R** Single Value, e.g. 1 If passed, one occurrence

**Type = A or R** Range value, e.g. 1-4 If passed, minimum of one, maximum of four occurrences

***Description column values:***

**GDS** = Travelport Galileo, Apollo, and Worldspan Global Distribution Systems (GDS) maximum length

| **Lvl** | **Element or Attribute** | | | **Type** | **Format** | **Nbr Of Occ** | **Value** | **Description** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | | | |  |  |  |  |  |
| **0** | **OTA\_CancelRS** | | | M |  | GDS 1 |  |  |
|  | @xmlns | | | M |  | 1 | [http://www.opentravel.org/OTA/2007/05](http://www.w3.org/WAI/ER/IG/ert/iso639.htm) |  |
|  | @EchoToken | | | M | String Length1to128  *Example value :*  <OTA\_CancelRS  **EchoToken="CX@P029287092142224786-021517XXCX"/>** | 1 | *Valid Values:*  “CX” = Current Session (Not Committed)  “PX” = Previous Sell Session (Committed)  **Note:** @P029287092142224786-021517XXCX = Tracking ID assigned by Travelport | Action Code |
|  | @TimeStamp | | | A | YYYY‑MM‑DDT hh:mm:ss.ss  [+/-] hh:mm | 1 |  |  |
|  | @Target | | | M | xs:NMTOKEN  Enumeration  *Example value*:  <OTA\_CancelRS **Target="Production”**/> | 1 | *Valid Enumerations:*  Production  Test  **GDS Note:** Galileo/Apollo enumeration value will always be “Production” | Target |
|  | @TransactionIdentifier | | | M | StringLength1to32  *Example value:*  <OTA\_CancelRS  **TransactionIdentifier="**031AB312668310388**"/>** | 1 | **GDS Note:** Unique identifier assigned by Travelport. It is passed in all request and response booking messages related to the on-going transaction until concluded with a Commit or Ignore.  **GDS Note2:** When a failure occurs and Guaranteed Delivery processing is initiated the supplier may choose to receive the original @TransactionIdentifier value or a new one. This will be determined during pre-implementation discussions. | Transaction Identifier |
|  | @PrimaryLangID=”EN”> | | | A | xs :language  *Example value:*  <OTA\_CancelRS  **PrimaryLangID="EN**"/> | 1 | *Valid Value:*  ISO 639 Code “EN” = English  **Note:** Use of @PrimaryLangID is under review by Travelport.  While under review, current GDS functionality should remain unchanged with regard to the text language returned in the XML response. | Language Preference  [http://www.w3.org/WAI/ER/IG/ert/iso639.htm](http://www.opentravel.org/OTA/2007/05) |
|  | @Status | | | M | TransactionStatusType  *Example value:*  <OTA\_CancelRS  **Status="Pending**"/> | 1 | *Valid Enumeration:*  “Pending”  “Unsuccessful” | Action Code |
|  | | | |  |  |  |  |  |
|  | | | Success |  |  |  |  |  |
|  | | | |  |  |  |  |  |
| **1**  **2** | | **Warnings**  **Warning** | | **A**  **M** | **GDS Note:** See Appendix B regarding special processing for Non-Refundable Cancel for Committed Bookings. | **GDS**  **1-9** |  |  |
|  | | @Type | | M | OTA Code Type  *Example value*:  <Warnings>  <Warning **Type=”10”/>** | 1 | OTA Error Warning Type - (EWT)  *Example value*:  “10” = Required Field Missing | Warnings  (Non-fatal errors) |
|  | | @ShortText | | A | StringLength1to64  *Example value*:  <Warnings>  <Warning **Type=”10”/>** | 1 | Warning Text |
|  | | @Code | | A | OTA Code Type  *Example value*:  <Warnings>  <Warning **Code=”568/>** | 1 | OTA Error Code - (ERR)  *Valid value*:  “568” =Cancellation Penalties apply  **Note:** This is the only value accepted for the Non-Refundable Cancel for Committed Bookings described in Appendix B |  |
|  | | | |  |  |  |  |  |
| **1** | **UniqueID** | | | **M** | **GDS Note:** An occurrence of Chain Code, and Confirmation Number are mandatory. PNR Record Locator and Booking Reference ID are optional. | **GDS**  **2 - 5** |  |  |
|  | @Type | | | M | OTA\_CodeType  *Example value*: <UniqueID **Type=”10”/>** | 1 | OTA Code List – (UIT)  Unique ID Type  *Valid Values:*  “4” = Company (Chain Code)  “14” = (Reservation) PNR Record Locator  “16” = Reference (Booking Reference ID)  “40” = Confirmation Number |  |
|  | @ID | | | M | StringLength1to32  *Example value Confirmation Number*: <UniqueID Type=”40” **ID=”009X78G2”** ID\_Context=”xx”/>  StringLength1to32  StringLength1to32  *Example value Hotel Chain Code*: <UniqueID Type=”4”  **ID=”XX”**  ID\_Context=”1P”/>  XX = Chain Code  StringLength1to32  *Example value PNR Record Locator*: <UniqueID Type=”14” **ID=”7MA6TJ”** ID\_Context=”1P”/>  StringLength1to32  *Example value Booking Reference ID*: <UniqueID Type=”16” **ID=”0000006136”**  ID Context=”1P”/> | 1 |  | Confirmation Number  @Type = “40”  GDS=30 |
| Hotel Chain Code  (@Type = “4”  GDS=2 |
| PNR Record Locator  (if sent)  @Tyep=”14”  GDS=6  **GDS Certification Testing Note:** Applicable to Worldspan |
| Booking Reference ID  @Type=”16”  GDS=25  **Note:** Assigned by the originating GDS. This ID permanently resides with the booking in the GDS. |
|  | @ID\_Context | | | A | StringLength1to32  *Example value Booking Reference ID*: <UniqueID Type=”16” ID=”12345”  **ID Context=”1P”/>** | 1 | **Chain Code (Type=”4”), PNR Record Locator (Type=”14”), and Booking Reference ID (Type=”16”)**  *Valid Values:*  “1V” = (Apollo)  “1G” = (Galileo)  “1P” = (Worldspan)  **Cancellation (Type=”15”) Confirmation Number (Type=40)**  *Valid Value:*  “XX”=Chain Code |  |
|  | | | |  |  |  |  |  |
| **1**  **2** | | **CancelInfoRS**  **UniqueID** | | **M**  **M** |  | **GDS**  **1** |  |  |
|  | | @Type | | M | OTA\_CodeType  *Example value*: <UniqueID **Type=”15”** **ID=”0089” ID\_Context=”xx”/>** | 1 | OTA Code List – (UIT)  Unique ID Type  *Valid Value*  “15” = Cancellation |  |
|  | | @ID | | M | StringLength1to32  *Example value*: <UniqueID Type=”15” **ID=”0089”** ID\_Context=”xx”/> | 1 |  | Cancellation Number  GDS=25 |
|  | | @ID\_Context | | M | StringLength1to32  *Example value*: <UniqueID Type=”15” ID=”0089” **ID\_Context=”xx”/>** | 1 | *Valid Value:*  “XX”=Chain Code |  |
|  | | | |  |  |  |  |  |
| **1**  **2** | **Errors**  **Error** | | | **A**  **M** |  | **GDS**  **1-6** |  |  |
|  | @Type | | | M | OTA\_CodeType  *Example value*:  <Error **Type=”3”** ShortText=”Guarantee Needed” Code=”123”/> | 1 | OTA Code List – (EWT)  Error Warning Type  See Appendix A, Figure 1 for list.  *Example value:*  “3” = Biz rule | Action Code |
|  | @ShortText | | | A | StringLength1to64  *Example value*:  <Error Type=”3” **ShortText=”Guarantee Needed”** Code=”123”/> | 1 |  | Error Text Per Property |
|  | @Code | | | M | OTA\_CodeType  *Example value*:  <Error Type=”3” ShortText=”Guarantee Needed” **Code=”123” />** | 1 | OTA Code List – (ERR)  Error Codes  See Appendix A, Figure 2 for list.  *Example value:* “368” = Error no active accommodation | Error Number Per Property |

# XML Direct Connect – Cancel OTA XML Request Example

## CancelType= “Ignore”

**Note:** Namespaces were removed for readability. Hotel Suppliers must support namespaces.

**SOAP Note:**

* Travelport OTA XML Messages are wrapped in a standard SOAP Envelope as illustrated in the example below.
* The Hotel Supplier provides a single Travelport UserID and Password to populate the userid and password elements.
* The UserID and Password values passed in the Request must be echoed in the Response.

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="031AB312668310388" Version="1.0" Target="Production" EchoToken="IG@P051501267041827209-FED6EDXXIG" CancelType="Ignore">

<POS>

<Source TerminalID="FED6ED">

<BookingChannel Type="1">

<CompanyName Code="1P"/>

</BookingChannel>

</Source>

</POS>

<UniqueID ID="1139JJT500" ID\_Context="xx" Type="40"/>

<UniqueID ID="xx" ID\_Context="1G" Type="4"/>

</OTA\_CancelRQ>

</soap:Body>

</soap:Envelope>

## CancelType= “Commit”

**Note:** Namespaces were removed for readability. Hotel Suppliers must support namespaces.

**SOAP Note:**

* Travelport OTA XML Messages are wrapped in a standard SOAP Envelope as illustrated in the example below.
* The Hotel Supplier provides a single Travelport UserID and Password to populate the userid and password elements.
* The UserID and Password values passed in the Request must be echoed in the Response.

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="031AB312668310388" Version="1.0" Target="Production" EchoToken="ET@P078271266831040178-022339XXET" CancelType="Commit">

<POS>

<Source TerminalID="022339">

<BookingChannel Type="1">

<CompanyName Code="1P"/>

</BookingChannel>

</Source>

</POS>

<UniqueID ID="0905JKT500" ID\_Context="xx" Type="40"/>

<UniqueID ID="xx" ID\_Context="1P" Type="4"/>

</OTA\_CancelRQ>

</soap:Body>

</soap:Envelope>

# XML Direct Connect – Cancel Request Specification Table

## Cancel Type = ”Ignore” and “Commit”

***GDS*** = applicable to Travelport Galileo, Apollo, and Worldspan Global Distribution Systems (GDS)

***Type column values:***

**M** Mandatory (will cause an error if not sent)

**A** If Applicable/Optional

**R** Required for Certification

***Nbr of Occurs column values:***

**Type = M** Single value, e.g. 1 One occurrence must be passed

**Type = M** Range value, e.g. 1-4 Minimum of one, maximum of four occurrences must be passed

**Type = A or R** Single Value, e.g. 1 If passed, one occurrence

**Type = A or R** Range value, e.g. 1-4 If passed, minimum of one, maximum of four occurrences

***Description column values:***

**GDS** = Travelport Galileo, Apollo, and Worldspan Global Distribution Systems (GDS) maximum length

| **Lvl** | **Element or Attribute** | **Type** | **Format** | **Nbr Of Occ.** | **Value** | **Description** |
| --- | --- | --- | --- | --- | --- | --- |
|  | |  |  |  |  |  |
| **0** | **OTA\_CancelRQ** | M |  | **1** |  |  |
|  | @xmlns | M |  | 1 | <http://www.opentravel.org/OTA/2007/05> |  |
|  | @EchoToken | M | StringLength1-128  *Example value:* <OTA\_CancelRQ **EchoTokenET@P086261267196819186-021517RTET"/>** | 1 | *Valid Values:*  “IG” = Ignore  “ET” = Commit  **Note:** @P086261267196819186-021517RTET = Tracking ID assigned by Travelport | Action Code |
|  | @TimeStamp | A | YYYY‑MM‑DDT hh:mm:ss.ss  [+/-] hh:mm | 1 |  |  |
|  | @Target | M | xs:NMTOKEN  Enumeration  *Example value:* <OTA\_CancelRQ **Target=Production/**> | 1 | *Valid Enumerations:*  Production  Test  **GDS Note:** Galileo/Apollo enumeration value will always be “Production” | Target |
|  | @TransactionIdentifier | M | StringLength1to32  *Example value:* <OTA\_CancelRQ **TransactionIdentifier=”**031AB312668310388**”/>** | 1 | **GDS Note:** Unique identifier assigned by Travelport. It is passed in all request and response booking messages related to the on-going transaction until concluded with a Commit or Ignore.  **GDS Note2:** When a failure occurs and Guaranteed Delivery processing is initiated the supplier may choose to receive the original @TransactionIdentifier value or a new one. This will be determined during pre-implementation discussions. | Transaction Identifier |
|  | @PrimaryLangID | A | xs:language  *Example value:*  <OTA\_CancelRQ **PrimaryLangID=”EN”/>** | 1 | <http://www.w3.org/WAI/ER/IG/ert/iso639.htm> | Language Preference  **Note:** ISO 639 Code “EN” = English  **Note:** Use of @PrimaryLanguageID is under review by Travelport.  While under review, current GDS functionality should remain unchanged with regard to the text language returned in the XML response. |
|  | @CancelType | M | TransactionActionType  *Example value:* <OTA\_CancelRQ **CancelType=”Ignore”/>** | 1 | *Valid Enumerations:*  “Ignore”  “Commit” | Action Code  GDS=5 |
|  | |  |  |  |  |  |
| **1**  **2** | **POS**  **Source** | **M**  **M** |  | **1** |  |  |
|  | @AgentSine | A | StringLength1to16  *Example value:* <Source **AgentSine=”UAGK5MT”/>** | 1 |  | Agent Sign on Code  GDS=9 |
|  | @PseudoCityCode | A | StringLength1to16  *Example value:* <Source **PseudoCityCode=”XYZ”/>** | 1 |  | Pseudo city of agent AAA  GDS=3 |
|  | @TerminalID | M | StringLength1to32  *Example value*: <Source **TerminalID=”123456”/>** | 1 |  | Terminal ID/LINIATA  GDS=6 |
|  | |  |  |  |  |  |
| **1**  **2**  **3** | **POS**  **Source**  **RequestorID** | **M**  **M**  **M** |  | **GDS**  **1** |  |  |
|  | @Type | A | OTA\_CodeType  *Example value:*  <Source RequestorID Type=”5”/> | 1 | OTA Code List – (UIT)  Unique ID Type  *Valid Value:*  “5” = Travel Agency | Booking Source from AAA (IATA/ARC Number)  **Note:** Returned for current session only. |
|  | @ID | A | StringLength1to32  *Example value:*  <Source RequestorID ID=”12345678”/> | 1 | *Valid Value:*  7 or 8 digit IATA/ARC number |
|  | @ID\_Context | A | StringLength1to32  *Example value:*  <Source RequestorID ID=”12345678”/> | 1 | *Valid Value:*  “BSA” |
|  | |  |  |  |  |  |
| **1**  **2**  **3** | **POS**  **Source**  **BookingChannel** | **M**  **M**  **M** |  | **GDS**  **1** |  |  |
|  | @Type | M | OTA\_CodeType  *Example value*: <BookingChannel **Type=”1”/>** | 1 | OTA Code List – (BCT)  Booking Channel Type  *Valid Value:*  “1” = Global Distribution System (GDS) | Source System/Partition Code  GDS=1 |
|  | |  |  |  |  |  |
| **1**  **2**  **3**  **4** | **POS**  **Source**  **BookingChannel**  **CompanyName** | **M**  **M**  **M**  **M** |  | **GDS**  **1** |  |  |
|  | @Code | M | StringLength1to16  *Example value*:  **<CompanyName Code=”1G”/>** | 1 | *Valid Values:*  “1V” = (Apollo)  “1G” = (Galileo)  “1P” = (Worldspan) | Source System/Partition Code  GDS=2 |
|  | |  |  |  |  |  |
| **1** | **UniqueID** | **M** | **GDS Note:** An occurrence of Chain Code and Confirmation Number is mandatory. PNR Record Locator and Booking Reference ID are optional. | **GDS**  **2 - 5** |  |  |
|  | @Type | M | OTA\_CodeType  *Example value*: <UniqueID **Type=”10”/>** | 1 | OTA Code List – (UIT)  Unique ID Type  *Valid Values:*  “4” = Company (Chain Code)  “10” = Hotel (Property Code)  “14” = (Reservation) PNR Record Locator  “16” = Reference (Booking Reference ID)  “40” = Confirmation Number |  |
|  | @ID | M | StringLength1to32  *Example value Confirmation Number*  <UniqueID Type=”40” **ID=”009X78G2”** ID\_Context=”xx”/>  StringLength1to32  *Example value* *Chain Code* <UniqueID **Type=”4” ID=”123456”**  ID\_Context=”1P’/> | 1 |  | Confirmation Number  (Unique ID Type = 40)  GDS=30 |
| Chain Code  (Unique ID Type=”4” |
| StringLength1to32  *Example value* *Booking Reference ID*  <UniqueID Type=”16” **ID=”1234567890”**  ID Context=”1G”/>  StringLength1to32  *Example value PNR Record Locator*  <UniqueID Type=”14” **ID=”7MA6TJ”**  ID\_Context=”1P”/>  *Example value* *Property Code*  <UniqueID Type=”10” **ID=”12345”**  ID\_Context=”1P”/> | Booking Reference ID  (Unique ID Type=”16”)  GDS=25  **GDS Note:** Assigned by the originating GDS. This ID permanently resides with the booking. |
| PNR Record Locator  (if PNR has been ET’d)  (Unique ID Type = “14”)  GDS=6 |
| Property Code  (Unique ID Type = “10”)  GDS=5 |
|  | @ID\_Context | M | StringLength1to32  *Example value Booking Reference ID*: <UniqueID Type=”16” ID=”12345”  **ID Context=”1P”/>** | 1 | **Company (Type=”4”), Property Code (Type=”10”), PNR Record Locator (Type=”14”), and Booking Reference ID (Type=”16”)**  *Valid Values:*  “1V” = (Apollo)  “1G” = (Galileo)  “1P” = (Worldspan)  **Confirmation Number (Type=40)**  *Valid Value:*  “XX”=Chain Code |  |

# XML Direct Connect – Cancel OTA XML Response Example

**SOAP Note:**

* Travelport OTA XML Messages are wrapped in a standard SOAP Envelope as illustrated in the example below.
* The Hotel Supplier provides a single Travelport UserID and Password to populate the userid and password elements.
* The UserID and Password values passed in the Request must be echoed in the Response.

## Status = “Ignored”

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="IG@P051501267041827209-FED6EDXXIG" TimeStamp="2009-10-30T12:47:00.965+01:00" Target="Production" Version="1.006" TransactionIdentifier="031AB312668310388" PrimaryLangID="en" Status="Ignored">

<Success/>

<UniqueID Type="40" ID="1139JJT500" ID\_Context="xx"/>

<UniqueID Type="4" ID="xx" ID\_Context="1G"/>

</OTA\_CancelRS>

</S:Body>

</S:Envelope>

## Status = “Committed”

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="ET@P078271266831040178-022339XXET" TimeStamp="2009-10-29T20:14:11.557+01:00" Target="Production" Version="1.006" TransactionIdentifier="031AB312668310388" PrimaryLangID="en" Status="Committed">

<Success/>

<UniqueID ID="0905JKT500" ID\_Context="xx" Type="40"/>

<UniqueID ID="xx" ID\_Context="1P" Type="4"/>

</OTA\_CancelRS>

</S:Body>

</S:Envelope>

# XML Direct Connect – Cancel Response Specification Table

## Status = ”Ignored” and “Committed”

***GDS*** = applicable to Travelport Galileo, Apollo, and Worldspan Global Distribution Systems (GDS)

***Type column values:***

**M** Mandatory (will cause an error if not sent)

**A** If Applicable/Optional

**R** Required for Certification

***Nbr of Occurs column values:***

**Type = M** Single value, e.g. 1 One occurrence must be passed

**Type = M** Range value, e.g. 1-4 Minimum of one, maximum of four occurrences must be passed

**Type = A or R** Single Value, e.g. 1 If passed, one occurrence

**Type = A or R** Range value, e.g. 1-4 If passed, minimum of one, maximum of four occurrences

***Description column values:***

**GDS** = Travelport Galileo, Apollo, and Worldspan Global Distribution Systems (GDS) maximum length

| **Lvl** | **Element or Attribute** | | | **Type** | **Format** | **Nbr Of Occ** | **Value** | **Description** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | | | |  |  |  |  |  |
| **0** | **OTA\_CancelRS** | | | M |  | 1 |  |  |
|  | @xmlns | | | M |  | 1 | <http://www.opentravel.org/OTA/2007/05> |  |
|  | @EchoToken | | | M | String Length1to128  *Example value:*  <OTA\_CancelRS  **EchoToken=”ET@P086090471017319186-021517RTET”/>** | 1 | *Valid Values:*  “IG” = Ignored  “ET” = Committed  **Note:** @P086090471017319186-021517RTET = Tracking ID assigned by Travelport | Action Code |
|  | @TimeStamp | | | A | YYYY‑MM‑DDT hh :mm :ss.ss  [+/-] hh :mm | 1 |  |  |
|  | @Target | | | M | xs:NMTOKEN  Enumeration  *Example value*:  <OTA\_CancelRS **Target=”Production”**/> | 1 | *Valid Enumerations:*  Production  Test  **GDS Note:** Galileo/Apollo enumeration value will always be “Production” | Target |
|  | @TransactionIdentifier | | | M | StringLength1to32  *Example value:* <OTA\_CancelRS **TransactionIdentifier=”**031AB312668310388**”/>** | 1 | **GDS Note1:** Unique identifier assigned by Travelport. It is passed in all request and response booking messages related to the on-going transaction until concluded with a Commit or Ignore.  **GDS Note2:** When a failure occurs and Guaranteed Delivery processing is initiated the supplier may choose to receive the original @TransactionIdentifier value or a new one. This will be determined during pre-implementation discussions | Transaction Identifier |
|  | @PrimaryLangID=”EN”> | | | A | xs :language  *Example value:*  <OTA\_CancelRS  **PrimaryLangID=”EN**”/> | 1 | *Valid Value:*  ISO 639 Code “EN” = English  **Note:** Use of @PrimaryLangID is under review by Travelport.  While under review, current GDS functionality should remain unchanged with regard to the text language returned in the XML response. | Language Preference  <http://www.w3.org/WAI/ER/IG/ert/iso639.htm> |
|  | @Status | | | M | TransactionStatusType  *Example value:*  <OTA\_CancelRS  **Status=”Ignored**”/> | 1 | *Valid Enumerations:*  “Ignored”  “Comitted”  “Unsuccessful” | Action Code |
|  | | | |  |  |  |  |  |
|  | | | Success |  |  |  |  |  |
|  | | | |  |  |  |  |  |
|  | | **Warnings**  **Warning** | | **A**  **M** |  |  |  |  |
|  | | @Type | | M | OTA Code Type  *Example value*:  <Warnings>  <Warning **Type=”10”/>** | 1 | OTA Error Warning Type – (EWT)  *Example value*:  “10” = Required Field Missing | Warnings  (Non-fatal errors) |
|  | | @ShortText | | A | StringLength1to64  *Example value*:  <Warnings>  <Warning  **ShortText=”Hotel will charge 100.00 PCT of the stay”/>** | 1 | Warning Text |
|  | | @Code | | M | OTA Code Type  *Example value*:  <Warnings>  <Warning **Code=”568/>** | 1 | OTA Error Code - (ERR)  *Valid value*:  “568” =Cancellation Penalties apply  **Note:** This is the only value accepted for this special processing. |
|  | | | |  |  |  |  |  |
| **1** | **UniqueID** | | | **M** | **GDS Note:** An occurrence of Chain Code and Confirmation Number is mandatory. PNR Record Locator and Booking Reference ID are optional. | **GDS**  **2 - 5** |  |  |
|  | @Type | | | M | OTA\_CodeType  *Example value*: <UniqueID **Type=”10”/>** | 1 | OTA Code List – (UIT)  Unique ID Type  *Valid Values:*  “4” = Company (Chain Code)  “14” = (Reservation) PNR Record Locator  “15” = Cancellation  “16” = Reference (Booking Reference ID)  “40” = Confirmation Number |  |
|  | @ID | | | M | StringLength1to32  *Example value Confirmation Number*: <UniqueID Type=”40” **ID=”009X78G2”** ID\_Context=”xx”/>  StringLength1to32  StringLength1to32  *Example value Chain Code*: <UniqueID Type=”4” **ID=”XX”** ID\_Context=”1P”/>  XX-Chain Code  StringLength1to32  *Example value PNR Record Locator*: <UniqueID Type=”14” **ID=”7MA6TJ”** ID\_Context=”1P”/>  StringLength1to32  *Example value Booking Reference ID*: <UniqueID Type=”16” **ID=”0000006136”** ID\_Context=”1P”/> | 1 |  | Confirmation Number  @Type = “40”  GDS=30 |
| Hotel Chain Code  (@Type = “4”  GDS=2 |
| PNR Record Locator  (if sent)  @Tyep=”14”  GDS=6 |
| Booking Reference ID  @Type=”16”  GDS=25  **GDS Note:** Assigned by the originating GDS. This ID permanently resides with the booking in the GDS. |
| StringLength1to32  *Example value Cancellation Number*: <UniqueID Type=”15” **ID=”7823B”** ID\_Context=”XX”/>  XX=Chain Code | Cancellation Number  @Type=”15”  GDS=25 |
|  | @ID\_Context | | | M | StringLength1to32  *Example value Booking Reference ID*: <UniqueID Type=”16” ID=”12345”  **ID Context=”1P”/>** | 1 | **Company (Type=”4”), PNR Record Locator (Type=”14”) and Booking Reference ID (Type=”16”)**  *Valid Values:*  “1V” = (Apollo)  “1G” = (Galileo)  “1P” = (Worldspan)  **Confirmation Number (Type=40)**  *Valid Value:*  “XX”=Chain Code |  |
|  | | | |  |  | GDS 1 |  |  |
| **1**  **2** | **Errors**  **Error** | | | **A**  **A** |  |  |  |  |
|  | @Type | | | M | OTA\_CodeType  *Example value*:  <Error **Type=”3” ShortText=”Guarantee Needed” Code=”123” Status=”Error”/>** | 1 | OTA Code List – (EWT)  Error Warning Type  See Appendix A, Figure 1 for list.  *Example value:*  “3” = Biz rule | Action Code |
|  | @ShortText | | | A | StringLength1to64  *Example value*:  <Error **Type=”3” ShortText=”Guarantee Needed” Code=”123” Status=”Error”/>** | 1 |  | Error Text Per Property |
|  | @Code | | | M | OTA\_CodeType  *Example value*:  <Error **Type=”3” ShortText=”Guarantee Needed” Code=”123” Status=”Error”/>** | 1 | OTA Code List – (ERR)  Error Codes  See Appendix A, Figure 2 for list.  *Example value:* “368” = Error no active accommodation | Error Number Per Property |

# Appendix A – Data Reference Tables

The following Data Reference tables are used by XML Direct Connect - Cancel

## Figure 1: OTA Error Warning Type (EWT)

|  |  |  |
| --- | --- | --- |
| OTA Code List  Error Warning Type (EWT) | | |
| OTA | Description | GI |
| 3 | Biz Rule |  |
| 10 | Required field missing |  |

## Figure 2: OTA Error Codes (ERR)

| OTA Code List  Error Codes (ERR) | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| OTA | Code Name | | GI | | Text | 1P | Text | |
| 378 | Invalid - max number of rooms exceeded | 004 | | Number of Rooms Exceeds Limit | | M04 | MAXIMUM NUMBER OF ROOMS EXCEEDED |
| 15 | Invalid date | 005 | | Invalid Date | | D05 | DATE INVALID PLEASE CORRECT |
| 400 | Invalid Property Code | 006 | | Invalid Property Number | | P04 | PROPERTY NOT IN VENDOR DATA BASE. PLEASE CONTACT THE CUSTOMER ASSISTANCE CENTER TO REPORT THIS. THANK YOU. |
| 730 | Invalid Room Type for Requested Hotel | 010 | | Room Type Invalid for Requested Inn | | R01 | ROOM TYPE INVALID PLEASE CORRECT |
| 362 | Invalid Number of Nights | 014 | | Invalid - Check Number of Nights | | N01 | NUMBER OF NIGHTS INVALID PLEASE CORRECT |
| 731 | Room Type Discontinued at this Hotel | 030 | | Room Type Discontinued at this Inn | | R04 | ROOM TYPE NOT FOUND PLEASE CORRECT /SELECT ALTERNATE |
| 373 | Guarantee Required Immediately | 032 | | Reservation Requires a Guarantee | | G02 | GUARANTEE REQUIRED PLEASE CORRECT |
| 281 | Reservation requires credit card data |
| 390 | Invalid Hold Until time | B01 | BOOKING CONFIRMED 4PM HOLD GUARANTEE NOT ACCEPTED |
| 365 | Error credit card | 042 | | Credit Card NUMBER or Format Invalid | | C09 | CREDIT CARD NUMBER INVALID OR REQUIRED PLEASE CORRECT OR ADD |
| 241 | Expiration date is invalid |
| 387 | Invalid guarantee option | 043 | | Invalid Guarantee/Deposit Indicator | | D02 | DEPOSIT/GUARANTEE INVALID PLEASE CORRECT |
| 372 | Guarantee code not accepted at this hotel | 044 | | Invalid Form of Guarantee this Inn | | C11 | CREDIT CARD COMPANY NOT ACCEPTED |
| 351 | Credit card guarantee not accepted at hotel | C13 | CREDIT CARD COMPANY NOT ACCEPTED FOR GUARANTEE |
| 766 | Advance Deposit Required this Hotel | 045 | | Advance Deposit Required this Inn | | D03 | DEPOSIT REQUIRED PLEASE CORRECT |
| 506 | Credit Card Not Accepted at Property | 046 | | Invalid - Credit Card Not Accepted | | C11 | CREDIT CARD COMPANY NOT ACCEPTED |
| 732 | Invalid Room Type for Rate Requested | 047 | | Invalid Room Type for Rate Requested | | R01 | ROOM TYPE INVALID PLEASE CORRECT |
| 426 | No rates offered for this sell request |
| 425 | No Match Found | 054 | | Guest Record Not Found | | N10 | GUEST NAME NOT FOUND PLEASE CORRECT |
| 451 | Unable to retrieve client file |
| 97 | Booking Reference Not Found |
| 733 | Restricted | 071\* | | (Restricted) | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 734 | Invalid Corporate Number for Guarantee | 072 | | Invalid Corp Number in /G- Field | | C05 | CORPORATE ID INVALID PLEASE CORRECT |
| 237 | Invalid customer number |
| 450 | Unable to Process | 073\* | | (Unable to Process) | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 735 | Cancel Hotel Segments Just Booked End and Rebook | 075 | | XL Htl Segs Just Bkd -ER- Rebook | | X02 | CANCEL-REBOOK REQUIRED |
| 191 | System busy - please try later | 076 | | Link Busy - Retry in 3 Minutes | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 448 | System Error |
| 366 | Error during processing, please retry |
| 187 | System currently unavailable |
| 784 | Time out – Please Modify Your Request | 784 | MODIFY SESSION EXPRIED PLEASE IGNORE AND RETRY. |
| 343 | Can't sell, file maintenance is active | 089\* | | (File Maint Active) | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 418 | Name/Address missing | 095 | | Customer Address Req in W- Field | | A03 | ADDRESS REQUIRED PLEASE CORRECT |
| 363 | Invalid number of rooms | 096 | | Only one room per segment | | N02 | NUMBER OF ROOMS INVALID PLEASE CORRECT |
| 427 | No rooms available for requested dates | 115 | | No Rooms Available this Inn | | P01 | PROPERTY NOT AVAILABLE |
| 322 | No availability |
| 242 | Credit card number is invalid or missing | 136 | | Invalid-Credit Card/Corp ID Req | | C09 | CREDIT CARD NUMBER INVALID OR REQUIRED PLEASE CORRECT OR ADD |
| 432 | Payment or deposit required, no non-guaranteed holds | 142 | | Invalid Need Deposit in /G- Field | | D03 | DEPOSIT REQUIRED PLEASE CORRECT |
| 736 | Address Required for Guarantee | 150 | | Address Required for Guarantee | | A03 | ADDRESS REQUIRED PLEASE CORRECT |
| 737 | System Restricted | 167\* | | (System Restricted) | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 738 | Form of Deposit Required for Guarantee | 176 | | Form of Deposit Required In /G- | | D03 | DEPOSIT REQUIRED PLEASE CORRECT |
| 352 | Invalid credit card type | 177 | | Invalid Credit Card Vendor ID | | C09 | CREDIT CARD NUMBER INVALID OR REQUIRED PLEASE CORRECT OR ADD |
| 107 | Cannot book - too far in advance | 179 | | Invalid Res Beyond 365 Days | | 107 | CANNOT BOOK - TOO FAR IN ADVANCE¬ |
| 739 | Deposit not accepted within 72 hours | 180 | | Deposit not Accepted within 72 HRS | | 739 | DEPOSIT NOT ACCEPTED WITHIN 72 HOURS |
| 350 | Credit card deposits only | 205 | | Deposit Reqd - G-DPST with CC Number | | D03 | DEPOSIT REQUIRED PLEASE CORRECT |
| 371 | Full payment or deposit required |
| 354 | Deposit forfeiture and/or refund may apply |
| 740 | Guarantee Required after 6pm arrival | 207 | | /G- Required After 6PM Arrival | | G02 | GUARANTEE REQUIRED PLEASE CORRECT |
| 741 | Hotel Requires Guarantee | 209 | | Inn Requires Guarantee | | G02 | GUARANTEE REQUIRED PLEASE CORRECT |
| 264 | Reservation cannot be cancelled | 210 | | Unable to Cancel- Check Policy | | M06 | RESTRICTION ON CANCEL/MODIFY PLEASE CONTACT HOTEL |
| 193 | Cancellation process failed | 211 | | Invalid - Check Cancellation Policy | | M06 | RESTRICTION ON CANCEL/MODIFY PLEASE CONTACT HOTEL |
| 402 | Invalid Room Type | 215 | | Invalid Room Type - Check Format | | R01 | ROOM TYPE INVALID PLEASE CORRECT |
| 376 | Hotel full check alternate | 228 | | Unable to Confirm - Hotel Not Avail | | P01 | PROPERTY NOT AVAILABLE |
| 437 | Rate Unavailable |
| 41 | Occupancy must include an adult |
| 109 | Cannot book - arrival too close |
| 118 | Booking status invalid |
| 346 | Closed to arrivals | 229 | | Unable to Confirm - Room Type Closed | | R03 | ROOM TYPE NOT AVAILABLE SELECT ANOTHER |
| 438 | Requested Rate not Available |
| 132 | Room/unit type - no availability |
| 742 | Corporate ID Required | 309 | | Corporate ID Required in /CD- | | C06 | CORPORATE ID REQUIRED PLEASE CORRECT |
| 568 | Cancellation Penalties Apply | 399 | | Hotel Cancelled Penalties Apply | | X05 | CANCELLATION CONFIRMED. PENALTIES APPLIED |
| 95 | Booking already cancelled | 400 | | Hotel Supplier Has No Record of This Booking | | X01 | BOOKING WAS PREVIOUSLY CANCELLED |
| 377 | Invalid - max number of nights exceeded | 401 | | Number of Hotel Nights Exceeds Max Limit | | M03 | MAXIMUM NUMBER OF NIGHTS EXCEEDED |
| 94 | Identical Booking Reference | 402 | | Possible Duplicate Reservation | | 94 | IDENTICAL BOOKING REFERENCE/CONFIRMATION NUMBER |
| 399 | Invalid Product Type Code | 403 | | Invalid Meal Plan Code Requested | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 411 | Minimum length of stay restriction | 404 | | Minimun Length of Hotel Stay Requirement Not Met | | M01 | MINIMUM STAY RESTRICTION APPLIES AND IS NOT SATISFIED |
| 743 | Invalid Message Length | 500\* | | (Invalid Message Length) | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 744 | Invalid Field Length | 502\* | | (Invalid Field Length) | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 745 | Invalid Field ID | 503\* | | (Invalid Field ID) | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 746 | Name or Frequent Guest Number Required | 505 | | Name or /FG- Number Required | | F03 | FREQUENT GUEST NUMBER REQUIRED PLEASE CORRECT |
| 397 | Invalid number of adults | 506 | | Invalid - Check Number of Adults | | M02 | MAXIMUM NUMBER OF ADULTS EXCEEDED |
| 747 | Invalid Frequent Guest Number Numerics Only | 508 | | Invalid /FG- Numerics Only | | F02 | FREQUENT GUEST NUMBER INVALID PLEASE CORRECT |
| 748 | Invalid Corporate ID | 509 | | Invalid /CD- Number or Format | | C05 | CORPORATE ID INVALID PLEASE CORRECT |
| 243 | Invalid ARC/IATA number | 510 | | Invalid Arc/Iata Number | | I02 | ARC/IATA INVALID. PLEASE VERIFY AND CORRECT OR INPUT /BS-0000000 TO PROCESS YOUR ENTRY VIA LINK |
| 283 | Invalid name, corp id or profile received |
| 655 | Rate requested requires a specific IATA number |
| 396 | Invalid name | 511 | | Invalid /NM- Format | | N03 | GUEST NAME FORMAT ERROR PLEASE CORRECT |
| 285 | Invalid first name |
| 287 | Invalid last name |
| 288 | Last name contains invalid characters |
| 310 | Required data missing: last name |
| 311 | Required data missing: first name |
| 317 | Invalid Phone Number | 512\* | | (PH Field Error) | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL  SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 749 | Invalid Address Format | 513 | | Invalid /W- Format | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL¬  SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 36 | Address Formatting Error |
| 750 | Invalid Supplemental Information | 515 | | Invalid /SI- Format | | S03 | /SI- INVALID PLEASE CORRECT |
| 751 | Adult Rollaway Number Exceeds Limit | 516 | | /RA- Number Exceeds Limit | | E05 | NUMBER OF EXTRA BEDS INVALID PLEASE CORRECT |
| 504 | Extra bed or crib not available |
| 752 | Child Rollaway Number Exceeds Limit | 517 | | /RC- Number Exceeds Limit | | E05 | NUMBER OF EXTRA BEDS INVALID PLEASE CORRECT |
| 753 | Crib Number Exceeds Limit | 518 | | /CR- Number Exceeds Limit | | E04 | MAXIMUM NUMBER OF EXTRA BEDS/CRIBS EXCEEDED |
| 504 | Extra bed or crib not available |
| 754 | Extra Adult Number Exceeds Limit | 519 | | /EX- Number Exceeds Limit | | E02 | NUMBER OF EXTRA PERSONS INVALID |
| 119 | Too many people in room/unit |
| 755 | Extra Child Number Exceeds Limit | 520 | | /EC- Number Exceeds Limit | | E02 | NUMBER OF EXTRA PERSONS INVALID |
| 389 | Invalid Guarantee Type | 522 | | Invalid /G- Type or Format | | G03 | GUARANTEE INVALID PLEASE CORRECT |
| 756 | IT Number Invalid | 523 | | Invalid /IT- Number or Format | | I07 | IT NUMBER INVALID PLEASE CORRECT |
| 401 | Invalid rate requested field | 524 | | Invalid /RT- Rate or Format | | R13 | ROOM-RATE NOT FOUND SELECT ALTERNATE |
| 436 | Rate does not exist |
| 381 | Invalid check-in date | 525 | | Invalid Check In Date | | I05 | IN DATE NOT IN INVENTORY |
| 136 | Start date is invalid | I06 | IN DATE INVALID FOR RATE PLAN |
| 382 | Invalid check-out date | 526 | | Invalid Check Out Date | | O02 | OUT DATE OR NUMBER OF NIGHTS REQUIRED PLEASE CORRECT |
| 385 | Invalid confirmation or cancellation number | 527 | | Invalid /CF- Number or Format | | C17 | CONFIRMATION NUMBER NOT FOUND PLEASE CORRECT |
| 245 | Invalid confirmation number |
| 315 | Required data missing: confirmation number |
| 447 | Unable to update - simultaneous updates | 529 | | Simultaneous Changes to GNR-Ignore | | 447 | UNABLE TO UPDATE - SIMULTANEOUS UPDATES¬ |
| 757 | Unable to Retrieve Guest Name Record | 531\* | | (Unable to Retrieve GNR) | | 757 | UNABLE TO RETRIEVE GUEST NAME RECORD¬ |
| 758 | Link Process Shut Off | 532\* | | No response from HRS; default to RoomMaster MVS info. | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 367 | Invalid Request |
| 724 | Vendor Response Error |
| 759 | Confo Nbr not received on Modify, Cancel or Ignore | 533\* | | (Confo NUMBER not received on Mod, Cancel, or IGN) | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |
| 761 | Frequent Guest Number Cannot be Changed | 535 | | /FG- Change Requires Cancel/Rebook | | F04 | FREQUENT GUEST NUMBER CANNOT BE MODIFIED |
| 762 | Corporate ID Cannot be Changed | 536 | | /CD- Change Requires Cancel/Rebook | | C07 | CORPORATE ID CANNOT BE MODIFIED |
| 763 | Cannot Modify Name when Frequent Guest Number Present | 538 | | Cannot Modify /NM When /FG Present | | 763 | CANNOT MODIFY NAME WHEN FREQUENT GUEST NUMBER PRESENT¬ |
| 150 | Changes are not permitted | 539 | | Change not Allowed - Call Chain Direct | | M05 | BOOKING CANNOT BE MODIFIED |
| 122 | End Date has passed | X04 | UNABLE TO CANCEL. PAST ARRIVAL DATE |
| 194 | No matching bookings found | C17 | CONFIRMATION NUMBER NOT FOUND PLEASE COR |
| 559 | Booking period restriction applies | 559 | BOOKING PERIOD RESTRICTION APPLIES¬ |
| 560 | Stay not compliant with availability restrictions | 560 | STAY NOT COMPLIANT WITH AVAILABILITY RESTRICTIONS¬ |
| 120 | Accommodation Cannot be Changed | C02 | Chain ID Cannot be Modified |
| 764 | Guest Name May Not be Deleted | 540 | | Invalid - May not Delete Name | | N08 | GUEST NAME CANNOT BE DELETED |
| 765 | Phone May Not Be Deleted | 541 | | Invalid - May not Delete Phone | | D01 | REQUIRES MANUAL PROCESSING. NOW BEING PROCESSED BY HOTEL¬  SELECT. CONFIRMATION WILL BE SENT AFTER END TRANSACTION. |

# Appendix B: Special Processing Cancel Non-Refundable Response

## Cancel Type= “Pending” - Committed Bookings Only

The following special processing addresses cancellation of a committed booking (cancel previous) when a charge is involved. This charge may be the full amount of the stay, one night, a percentage, or a specific amount. The special processing does **not** apply to uncommitted bookings (cancel current).

When this type of booking is cancelled, the following are mandatory in the Cancel Response XML Message:

1. A Warning element
2. The Warning Element must contain @Type=”14” and @Code=”568”
3. @ShortText=”CANCEL CONFIRMED PENALTIES APPLIED”
4. This will initiate special proessing in the GDS.

**Note:** If a Warning element containing @Type=”14” **AND** @Code=”568” is returned for cancel current (pending), it will be ignored by the GDS and normal cancel processing applied.

**GDS Certification Testing Note: Galileo/Apollo**

The @ShortText text is displayed to the screen.  Cancel number **is** passed to the GDS.  If the user ends the record, the segment will go to PNR History.

**GDS Certification Testing Note: Worldspan**

The @ShortText is displayed to the screen along with an error that the cancellation is incomplete.  Cancel number **is not** passed to the GDS.  If the user ends the record, the segment goes to history.  A PNR history item is created with the @ShortText appended as an “SI” field.

## OTA XML Cancel Non-Refundable Response Example

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="PX@PX@P040731284575144471-FAA013RTPX" TimeStamp="2009-11-02T20:43:33.736+01:00" Target="Test" Version="1.006" TransactionIdentifier="031AB312668310388" PrimaryLangID="en" Status="Pending">

<Success/>

<Warnings>

<Warning Code="568" ShortText="CANCEL CONFIRMED PENALTIES APPLIED" Type="14/>

</Warnings>

<UniqueID Type="40" ID="0905JKE500" ID\_Context="xx"/>

<UniqueID Type="4" ID="xx" ID\_Context="1P"/>

<UniqueID Type="14" ID="2UUFCW" ID\_Context="1P"/>

<CancelInfoRS>

<UniqueID Type="15" ID="0085" ID\_Context="xx"/>

</CancelInfoRS>

</OTA\_CancelRS>

</S:Body>

</S:Envelope>

| **Lvl** | **Element or Attribute** | | **Type** | **Format** | **Nbr Of Occ.** | **Value** | **Description** |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | | |  |  |  |  |  |
| **0** | **OTA\_CancelRS** | | M |  | 1 |  |  |
|  | @xmlns | | M |  | 1 | <http://www.opentravel.org/OTA/2007/05> |  |
|  | @EchoToken | | M | String Length1to128  *Example value :*  <OTA\_CancelRS  **EchoToken=”PX@P086090471017319186-021517RTPX"/>** | 1 | *Valid Value:*  “PX” = Previous Sell Session (Committed)  **Note:** @P086090471017319186-021517RTET = Tracking ID assigned by Travelport | Action Code |
|  | @TimeStamp | | A | YYYY‑MM‑DDT hh:mm:ss.ss  [+/-] hh:mm | 1 |  |  |
|  | @Target | | M | xs:NMTOKEN  Enumeration  *Example value*:  <OTA\_CancelRS **Target="Production”**/> | 1 | *Valid Enumerations:*  Production  Test  **GDS Note:**  Galileo/Apollo enumeration value will always be “Production”; | Target |
|  | @TransactionIdentifier | | M | StringLength1to32  *Example value:*  <OTA\_CancelRS  **TransactionIdentifier="**031AB312668310388**"/>** | 1 | **GDS Note1:** Unique identifier assigned by Travelport. It is passed in all request and response booking messages related to the on-going transaction until concluded with a Commit or Ignore.  **GDS Note2:** When a failure occurs and Guaranteed Delivery processing is initiated the supplier may choose to receive the original @TransactionIdentifier value or a new one. This will be determined during pre-implementation discussions. | Transaction Identifier |
|  | @PrimaryLangID=”EN”> | | A | xs :language  *Example value:*  <OTA\_CancelRS  **PrimaryLangID="EN**"/> | 1 | *Valid Value:*  ISO 639 Code “EN” = English  **Note:** Use of @PrimaryLangID is under review by Travelport.  While under review, current GDS functionality should remain unchanged with regard to the text language returned in the XML response. | Language Preference  <http://www.w3.org/WAI/ER/IG/ert/iso639.htm> |
|  | @Status | | M | TransactionStatusType  *Example value:*  <OTA\_CancelRS  **Status="Pending**"/> | 1 | *Valid Enumeration:*  “Pending”  “Unsuccessful” | Action Code |
|  | | |  |  |  |  |  |
|  | | Warnings  Warning |  |  | GDS  1 |  |  |
|  | | @Type | M | OTA Code Type  *Example value*:  <Warnings>  <Warning **Type=”3/>** | 1 | OTA Error Warning Type - (EWT)  *Valid value*:  “3” = Biz Rule  **Note:** This is the only value accepted for this special processing. | Warnings  (Non-fatal errors)  No item number, after version |
|  | | @ShortText | A | StringLength1to64  *Example value*:  <Warnings>  <Warning **Type=”3” ShortText=”** CANCEL CONFIRMED PENALTIES APPLIED**”/>** | 1 | Warning Text |
|  | | @Code | M | OTA Code Type  *Example value*:  <Warnings>  <Warning **Code=”568/>** | 1 | OTA Error Code - (ERR)  *Valid value*:  “568” =Cancellation Penalties apply  **Note:** This is the only value accepted for this special processing. |
|  | | |  |  |  |  |  |
| **1** | **UniqueID** | | **M** | **GDS Note:** An occurrence of Chain Code and Confirmation Number is mandatory. PNR Record Locator and and Booking Reference ID are optional. | **GDS**  **2 - 5** |  |  |
|  | @Type | | M | OTA\_CodeType  *Example value*: <UniqueID **Type=”10”/>** | 1 | OTA Code List – (UIT)  Unique ID Type  *Valid Values:*  “4” = Company (Chain Code)  “14” = (Reservation) PNR Record Locator  “16” = Reference  “40” = Confirmation Number |  |
|  | @ID | | M | StringLength1to32  *Example value Confirmation Number*: <UniqueID Type=”40” **ID=”009X78G2”** ID\_Context=”xx”/>  StringLength1to32  *Example value PNR Record Locator*: <UniqueID Type=”14” **ID=”7MA6TJ”** ID\_Context=”1P”/> | 1 |  | Confirmation Number  @Type = “40”  GDS=30 |
| Hotel Chain Code  (@Type = “4”  GDS=2 |
| PNR Record Locator  (if sent)  @Tyep=”14”  GDS=6 |
| Booking Reference ID  @Type=”16”  GDS=25  **Note:** Assigned by the originating GDS. This ID permanently resides with the booking in the GDS. |
|  | @ID\_Context | | M | StringLength1to32  *Example value Booking Reference ID*: <UniqueID Type=”16” ID=”12345”  **ID Context=”1P”/>** | 1 | **Company (Type=”4”), PNR Record Locator (Type=”14”) and Booking Reference ID (Type=”16”)**  *Valid Values:*  “1V” = (Apollo)  “1G” = (Galileo)  “1P” = (Worldspan)  **Cancellation (Type=”15”) Confirmation Number (Type=40)**  *Valid Value:*  “XX”=Chain Code |  |
|  | | |  |  |  |  |  |
| **1**  **2** | **CancelInfoRS**  **UniqueID** | | **M**  **M** |  | **GDS**  **1** |  |  |
|  | @Type | | M | OTA\_CodeType  *Example value*: <UniqueID **Type=”15”** ID=”0089” ID\_Context=”xx”/> | 1 | OTA Code List – (UIT)  Unique ID Type  *Valid Value:*  “15” = Cancellation |  |
|  | @ID | | M | StringLength1to32  *Example value*: <UniqueID Type=”15” **ID=”0089”** ID\_Context=”xx”/> | 1 |  | Cancellation Number  GDS=30 |
|  | @ID\_Context | | M | StringLength1to32  *Example value*: <UniqueID Type=”15” ID=”0089” **ID\_Context=”xx**”/> | 1 |  |  |

# Appendix C: Data Mapping Examples

## Travelport GDS Input/Output Comparison to OTA XML Request/Response Messages

**NOTE:** The functional GDS input below is colorized and ‘markers’ appear below the input referencing the OTA input data that follows. A generic hotel chain code (XX) has been used for demostration purposes only. Spacing has been added where needed in the GDS examples to allow for insertion of markers.

### Galileo Core GDS Cancel - Example #1

**Apollo GDS Passenger Name Record (PNR) – Not Committed – Example #1**

**A**

**B**

1.1APOLLO/TEST

1 HHL XX SS1 CAI 15JAN-16JAN 1NT 95770 NOVOTEL CAIRO EL BO

1S1DRA1 -1/RG-EUR415.00/AGT14537482/NM-APOLLO TEST/CF-6600KAE504

\*

**C**

\*\*\* ADDITIONAL ITINERARY DATA EXISTS \*\*\*>\*I·

FONE-DENB/303 123-4567

GFAX-OSI1V-XX95770ARR15JAN CXL:CANCEL. FEES APPLY ON DAY OF ARRI

VAL AT 12:00

|  |  |  |
| --- | --- | --- |
| Marker | Data Field | Description |
| **A** | XX | Chain Code |
| **B** | 95770 | Property Code |
| **C** | 6600KAE504 | Confirmation Number |

**Apollo GDS Cancel Hotel Booking – Example #1**

>XI

**OTA XML Cancel Request Message @CancelType=”Initiate” – Example #1**

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="P1981260995086013" Version="1.0" Target="Production" EchoToken="CX@P1981260995086013-F55934YYX" CancelType="Initiate">

<POS>

<Source AgentSine="UAE032750" TerminalID="F55934">

<RequestorID ID="14537482" ID\_Context="BSA" Type="5"/>

<BookingChannel Type="1">

<CompanyName Code="1V"/>

</BookingChannel>

**C**

</Source>

</POS>

<UniqueID ID="6600KAE504" ID\_Context="XX" Type="40"/>

**A**

<UniqueID ID="XX" ID\_Context="1V" Type="4"/>

<UniqueID ID="95770" ID\_Context="1V" Type="10"/>

</OTA\_CancelRQ>

**B**

</soap:Body>

</soap:Envelope>

**Apollo GDS Cancel Response – Example #1**

>XI

**D**

/CX-7709 \*

CNLD FROM 1

**OTA XML Cancel Response @Status=”Pending” – Example #1**

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="CX@P029251267041824786-F55934XXCX" TimeStamp="2009-12-16T21:24:45.613+01:00" Target="Production" Version="1.006" TransactionIdentifier=" P198126099508601" PrimaryLangID="en" Status="Pending">

<Success/>

<UniqueID ID="6600KAE504" ID\_Context="XX" Type="40"/>

<UniqueID ID="XX" ID\_Context="1V" Type="4"/>

<CancelInfoRS>

<UniqueID ID="7709" ID\_Context="XX" Type="15"/>

</CancelInfoRS>

</OTA\_CancelRS>

**D**

</S:Body>

</S:Envelope>

### Worldspan Core GDS Cancel - Example #2

**Worldspan Core GDS Passenger Name Record (PNR) – Not Committed – Example #2**

1.1MORGAN/SALLY\*ADT¬

**B**

**A**

1 HHL XX SS01 CAI IN15JAN OUT16JAN ELCAI-XX NOVOTEL CAIRO EL B

ORG/NP-1/R-A1DRA1/RG-EUR 179.00 /RD-SUPERIOR ROOM WITH 1 DOUBLE

BED AND SOFARIVER SID/BS-1P/NM-MORGAN SALLY/CXP-NO CHARGE APPLIE

S PRIOR TO 1200 ON THE DAYOF ARRIVAL. BEYOND THAT TIME THE 1ST N

**C**

IGHTWILL BE CHARGED./CM-COMM - 8.00 PCT/CF-6600KAE508 |XX|¬

¬

TTL-179.00 EUR/BAS 179.00¬

|XX|¬

P- 1.A4ZTEST¬

T- 1.T/¬

TKG FAX-NOT PRICED FARE TYPE EX ¬

|  |  |  |
| --- | --- | --- |
| Marker | Data Field | Description |
| **A** | XX | Chain Code |
| **B** | ELCAI | Property Code |
| **C** | 6600KAE508 | Confirmation Number |

**Worldspan GDS Cancel Request – Example #2**

>XI

**OTA XML Cancel Request @CancelType=”Initiate” – Example #2**

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="P1981260995086013-021517YYX" Version="1.0" Target="Production" EchoToken="CX@P1981260995086013" CancelType="Initiate">

<POS>

<Source AgentSine="IB" PseudoCityCode="A4Z" TerminalID="021517">

<RequestorID ID="99158345" ID\_Context="BSA" Type="5"/>

<BookingChannel Type="1">

<CompanyName Code="1P"/>

</BookingChannel>

**C**

</Source>

</POS>

<UniqueID ID="6600KAE508" ID\_Context="XX" Type="40"/>

**A**

<UniqueID ID="XX" ID\_Context="1P" Type="4"/>

<UniqueID ID="ELCAI" ID\_Context="1P" Type="10"/>

**B**

</OTA\_CancelRQ>

</soap:Body>

</soap:Envelope>

**Worldspan Core GDS Response – Example #2**

**C**

**D**

CX-5978 COMPLETED FOR CF-6600KAE508 $XX$¬ |

CNLD FROM 1 ¬ |

> |

|

|  |  |  |
| --- | --- | --- |
| Marker | Data Field | Description |
| **C** | 6600KAE508 | Confirmation Number |
| **D** | 5978 | Cancellation Number |

**OTA XML Cancel Response @CancelType=”Pending” – Example #2**

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="CX@P029251267041824786-021517XXCX" TimeStamp="2009-12-23T21:22:23.873+01:00" Target="Production" Version="1.006" TransactionIdentifier=" CX@P1981260995086013" PrimaryLangID="en" Status="Pending">

<Success/>

**C**

<UniqueID ID="6600KAE508" ID\_Context="XX" Type="40"/>

<UniqueID ID="XX" ID\_Context="1P" Type="4"/>

<UniqueID ID="ELCAI" ID\_Context="1P" Type="10"/>

<CancelInfoRS>

<UniqueID ID="5978" ID\_Context="XX" Type="15"/>

</CancelInfoRS>

**D**

</OTA\_CancelRS>

</S:Body>

</S:Envelope>

### Galileo Core GDS Cancel - Example #3A – End with Ignore

**Apollo GDS PNR Hotel Segment (Not Committed) – Example #3A**

**A**

**B**

TXTX3K/50 XDBKR E032750 AG 14537482 18DEC

1.1APOLLO/TEST

1 YY 123Y 15JAN PAREDI BK1 325P 435P FR

2 HHL XX SS1 EDI 16JAN-17JAN 1NT 85879 MERCURE EDINBURGH P

1C1DRA1 -1/RG-GBP65.00/AGT14537482/NM-APOLLO TEST/CF-6989KAF510

\*

**C**

\*\*\* ADDITIONAL ITINERARY DATA EXISTS \*\*\*>\*I·

FONE-DENB/303 123-4567

TKTG-T/

GFAX-OSI1V-RT85879ARR16JAN CXL:CANCEL. FEES APPLY ON DAY OF ARRI

VAL AT 18:00

|  |  |  |
| --- | --- | --- |
| Marker | Data Field | Description |
| **A** | XX | Chain Code |
| **B** | 85879 | Property Code |
| **C** | 6989KAF510 | Confirmation Number |

**Apollo Core GDS Cancel Request – Example #3A**

>XI

**OTA XML Cancel Request Message @CancelType=”Initiate” – Example #3A**

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="P1981260995086013-F55934YYX" Version="1.0" Target="Production" EchoToken="CX@P1981260995086013" CancelType="Initiate">

<POS>

<Source AgentSine="UAE032750" TerminalID="F55934">

<RequestorID ID="14537482" ID\_Context="BSA" Type="5"/>

<BookingChannel Type="1">

<CompanyName Code="1V"/>

</BookingChannel>

</Source>

**C**

</POS>

<UniqueID ID="6989KAF510" ID\_Context="XX" Type="40"/>

**A**

<UniqueID ID="XX" ID\_Context="1V" Type="4"/>

<UniqueID ID="85879" ID\_Context="1V" Type="10"/>

</OTA\_CancelRQ>

</soap:Body>

**B**

</soap:Envelope>

**Apollo Core GDS Cancellation Response – Example #3A**

>XI

**D**

/CX-5367 \*

CNLD FROM 1

|  |  |  |
| --- | --- | --- |
| Marker | Data Field | Description |
| **D** | 5367 | Cancellation Number |

**OTA XML Cancel Response Message @Status=”Pending” – Example #3A**

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="CX@P029251267041824786-F55934XXCX" TimeStamp="2009-12-18T16:10:35.049+01:00" Target="Production" Version="1.006" TransactionIdentifier=" CX@P1981260995086013" PrimaryLangID="en" Status="Pending">

<Success/>

<UniqueID ID="6989KAF510" ID\_Context="XX" Type="40"/>

<UniqueID ID="XX" ID\_Context="1V" Type="4"/>

<UniqueID ID="85879" ID\_Context="1V" Type="10"/>

<CancelInfoRS>

<UniqueID ID="5367" ID\_Context="XX" Type="15"/>

</CancelInfoRS>

**D**

</OTA\_CancelRS>

</S:Body>

</S:Envelope>

**Apollo Core GDS Ignore Request – Example #3A**

>I

**OTA XML Ignore Request Message – CancelType=”Ignore” – Example #3A**

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>AccorPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="CX@P1981260995086013" Version="1.0" Target="Production" EchoToken="IG@P051501267041827209-F55934XXIG" CancelType="Ignore">

<POS>

<Source AgentSine="UAE032750" TerminalID="F55934">

<BookingChannel Type="1">

<CompanyName Code="1V"/>

</BookingChannel>

**C**

**D**

</Source>

</POS>

<UniqueID ID="6989KAF510" ID\_Context="XX" Type="40"/>

<UniqueID ID="XX" ID\_Context="1V" Type="4"/>

</OTA\_CancelRQ>

</soap:Body>

**A**

</soap:Envelope>

**Apollo Core GDS Ignore Response – Example #3A**

>I

IGND

**OTA XML Ignore Response Message @Status=”Ignored” – Example #3A**

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="IG@P051501267041827209-F55934XXIG" TimeStamp="2009-12-18T16:10:55.502+01:00" Target="Production" Version="1.006" TransactionIdentifier="CX@P1981260995086013" PrimaryLangID="en" Status="Ignored">

<Success/>

**C**

<UniqueID ID="6989KAF510" ID\_Context="XX" Type="40"/>

<UniqueID ID="XX" ID\_Context="1V" Type="4"/>

</OTA\_CancelRS>

</S:Body>

**A**

</S:Envelope>

### Galileo Core GDS Cancel - Example #3B – End with Commit

**Apollo Core GDS PNR - Hotel Segment Not Committed – Example #3B**

**A**

**B**

TXTX3K/50 XDBKR E032750 AG 14537482 18DEC

1.1APOLLO/TEST

1 YY 123Y 15JAN PAREDI BK1 325P 435P FR

2 HHL XX SS1 EDI 16JAN-17JAN 1NT 85879 MERCURE EDINBURGH P

1C1DRA1 -1/RG-GBP65.00/AGT14537482/NM-APOLLO TEST/CF-6989KAF512

\*

**C**

\*\*\* ADDITIONAL ITINERARY DATA EXISTS \*\*\*>\*I·

FONE-DENB/303 123-4567

TKTG-T/

GFAX-OSI1V-XX85879ARR16JAN CXL:CANCEL. FEES APPLY ON DAY OF ARRI

VAL AT 18:00

|  |  |  |
| --- | --- | --- |
| Marker | Data Field | Description |
| **A** | XX | Chain Code |
| **B** | 85879 | Property Code |
| **C** | 6989KAF512 | Confirmation Number |

**Apollo Core GDS Cancel Request – Example #3B**

>XI

**OTA XML Cancel Request Message @ResStatus=”initiate” – Example 3B**

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="P1981260995085906" Version="1.0" Target="Production" EchoToken="CX@P1981260995085906-F55934YYX" CancelType="Initiate">

<POS>

<Source AgentSine="UAE032750" TerminalID="F55934">

<RequestorID ID="14537482" ID\_Context="BSA" Type="5"/>

<BookingChannel Type="1">

<CompanyName Code="1V"/>

</BookingChannel>

**C**

</Source>

</POS>

<UniqueID ID="6989KAF512" ID\_Context="XX" Type="40"/>

**A**

<UniqueID ID="XX" ID\_Context="1V" Type="4"/>

<UniqueID ID="85879" ID\_Context="1V" Type="10"/>

</OTA\_CancelRQ>

**B**

</soap:Body>

</soap:Envelope>

**Apollo Core GDS Cancel Response – Example #3B**

>XI

**D**

/CX-5598 \*

CNLD FROM 1

|  |  |  |
| --- | --- | --- |
| Marker | Data Field | Description |
| **D** | 5598 | Cancellation Number |

**OTA XML Cancel Response Message @Status=”Pending” – Example #3B**

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="CX@P029254444042224786-F55934XXCX" TimeStamp="2009-12-18T16:36:11.573+01:00" Target="Production" Version="1.006" TransactionIdentifier=" P1981260995085906" PrimaryLangID="en" Status="Pending">

<Success/>

<UniqueID ID="6989KAF512" ID\_Context="XX" Type="40"/>

<UniqueID ID="XX" ID\_Context="1V" Type="4"/>

<UniqueID ID="85879" ID\_Context="1V" Type="10"/>

<CancelInfoRS>

<UniqueID ID="5598" ID\_Context="XX" Type="15"/>

</CancelInfoRS>

</OTA\_CancelRS>

**D**

</S:Body>

</S:Envelope>

**Apollo Core GDS Commit Request – Example #3B**

>ER

**OTA XML Cancel Request @CancelType=”Commit” – Example #3B**

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="P1981260995085906" Version="1.0" Target="Production" EchoToken="ET@P086261267017319186-F55934XXET" CancelType="Commit">

<POS>

<Source AgentSine="UAE032750" TerminalID="F55934">

<BookingChannel Type="1">

<CompanyName Code="1V"/>

</BookingChannel>

</Source>

**C**

</POS>

<UniqueID ID="6989KAF512" ID\_Context="XX" Type="40"/>

<UniqueID ID="XX" ID\_Context="1V" Type="4"/>

</OTA\_CancelRQ>

</soap:Body>

**A**

</soap:Envelope>

**Apollo Core GDS Cancel (Commit) Response – Example #3B**

TXTX3K/50 XDBKR E032750 AG 14537482 18DEC

1.1APOLLO/TEST

FONE-DENB/303 123-4567

GFAX-OSI1V-XX85879ARR16JAN CXL:CANCEL. FEES APPLY ON DAY OF ARRI

VAL AT 18:00

**OTA XML Cancel Response @Status=”Committed” – Example #3B**

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="ET@P086261267017319186-F55934XXET" TimeStamp="2009-12-18T16:36:39.403+01:00" Target="Production" Version="1.006" TransactionIdentifier=" P1981260995085906" PrimaryLangID="en" Status="Committed">

<Success/>

<UniqueID ID="6989KAF512" ID\_Context="XX" Type="40"/>

<UniqueID ID="XX" ID\_Context="1V" Type="4"/>

</OTA\_CancelRS>

</S:Body>

**A**

</S:Envelope>

### Worldspan Core GDS Cancel - Example #4A – End with Ignore

**Worldspan Core GDS Passenger Name Record (PNR) – Committed Booking – Example #4A**

**A**

1P- NJPVFQ ¬ |

1.1MCKINNEY/MEL\*ADT¬ |

1 HHL XX HK01 EDI IN16JAN OUT17JAN MREDI-XX MERCURE EDINBURGH |

**B**

POINT HOTEL/RG-GBP 65.00 /NM-MCKINNEY MEL/CXP-NO CHARGE APPLIES |

PRIOR TO 1800 ON THE DAYOF ARRIVAL. BEYOND THAT TIME THE 1ST NIG |

HTWILL BE CHARGED./CF-6989KAF516 |XX|¬ |

**C**

P- 1.A4ZTEST¬ |

T- 1.T/¬ |

TKG FAX-NOT PRICED FARE TYPE EX ¬ |

\*\*\*\* ITEMS SUPPRESSED \*\*\*\*/IH¬ |

|  |  |  |
| --- | --- | --- |
| Marker | Data Field | Description |
| **A** | 1P | Source System/Partition Code |
| NJPVFQ | PNR Record Locator |
| **B** | XX | Chain Code |
| **C** | 6989KAF516 | Confirmation Number |

**Worldspan Core GDS Cancel Request – Example #4A**

XI

**OTA XML Cancel Request @ResStatus=”Initiate” – Example #4A**

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="P1981260995085906" Version="1.0" Target="Production" EchoToken="CX@P1981260995085906-021517YYX" CancelType="Initiate">

<POS>

<Source AgentSine="IB" PseudoCityCode="A4Z" TerminalID="021517">

<BookingChannel Type="1">

<CompanyName Code="1P"/>

</BookingChannel>

**C**

</Source>

</POS>

<UniqueID ID="6989KAF516" ID\_Context="XX" Type="XX"/>

**B**

<UniqueID ID="XX" ID\_Context="1P" Type="4"/>

<UniqueID ID="NJPVFQ" ID\_Context="1P" Type="14"/>

</OTA\_CancelRQ>

**A**

</soap:Body>

</soap:Envelope>

**Worldspan Core GDS Response – Example #4A**

**C**

**D**

CX-5620 COMPLETED FOR CF-6989KAF516 $XX$¬ |

NEXT REPLACES 1 ¬ |

> |

|  |  |  |
| --- | --- | --- |
| Marker | Data Field | Description |
| **C** | 6989KAF516 | Confirmation Number |
| **D** | 5620 | Cancellation Number |

**OTA XML Cancel Response @ResStatus=”Pending” – Example #4A**

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="CX@P029254444042224786-021517XXCX" TimeStamp="2009-12-28T21:06:00.426+01:00" Target="Production" Version="1.006" TransactionIdentifier="P1981260995085906" PrimaryLangID="en" Status="Pending">

<Success/>

<UniqueID ID="6989KAF516" ID\_Context="XX" Type="40"/>

<UniqueID ID="XX" ID\_Context="1P" Type="4"/>

<UniqueID ID="NJPVFQ" ID\_Context="1P" Type="14"/>

<CancelInfoRS>

<UniqueID ID="5620" ID\_Context="XX" Type="15"/>

</CancelInfoRS>

</OTA\_CancelRS>

**D**

</S:Body>

</S:Envelope>

**Worldspan Core GDS Ignore Booking – Example #4A**

>I-¬

IGNORED¬

>

**OTA XML Cancel Request @ResStatus=”Ignore” – Example #4A**

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="P1981260995085906" Version="1.0" Target="Production" EchoToken="IG@P051501267041827209-021517XXIG" CancelType="Ignore">

<POS>

<Source TerminalID="021517">

<BookingChannel Type="1">

<CompanyName Code="1P"/>

</BookingChannel>

**C**

</Source>

</POS>

<UniqueID ID="6989KAF516" ID\_Context="XX" Type="40"/>

**B**

<UniqueID ID="XX" ID\_Context="1P" Type="4"/>

<UniqueID ID="NJPVFQ" ID\_Context="1P" Type="14"/>

</OTA\_CancelRQ>

**A**

</soap:Body>

</soap:Envelope>

**OTA XML Cancel Response @ResStatus=”Ignored” – Example #4A**

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="IG@P051501267041827209-021517XXIG" TimeStamp="2009-12-28T21:06:35.482+01:00" Target="Production" Version="1.006" TransactionIdentifier="P1981260995085906" PrimaryLangID="en" Status="Ignored">

**C**

<Success/>

<UniqueID ID="6989KAF516" ID\_Context="XX" Type="40"/>

**B**

<UniqueID ID="XX" ID\_Context="1P" Type="4"/>

<UniqueID ID="NJPVFQ" ID\_Context="1P" Type="14"/>

</OTA\_CancelRS>

**A**

</S:Body>

</S:Envelope>

### Worldspan Core GDS Cancel - Example #4B – End with Commit

**Worldspan Core GDS Passenger Name Record (PNR) – Committed Booking – Example #4B**

**A**

1P- NJPVFQ ¬ |

1.1MCKINNEY/MEL\*ADT¬ |

**B**

1 HHL XX HK01 EDI IN16JAN OUT17JAN MREDI-XX MERCURE EDINBURGH |

POINT HOTEL/RG-GBP 65.00 /NM-MCKINNEY MEL/CXP-NO CHARGE APPLIES |

PRIOR TO 1800 ON THE DAYOF ARRIVAL. BEYOND THAT TIME THE 1ST NIG |

HTWILL BE CHARGED./CF-6989KAF516 |XX|¬ |

**C**

P- 1.A4ZTEST¬ |

T- 1.T/¬ |

TKG FAX-NOT PRICED FARE TYPE EX ¬ |

\*\*\*\* ITEMS SUPPRESSED \*\*\*\*/IH¬ |

|  |  |  |
| --- | --- | --- |
| Marker | Data Field | Description |
| **A** | 1P | Source System/Partition Code |
| NJPVFQ | PNR Record Locator |
| **B** | XX | Chain Code |
| **C** | 6989KAF516 | Confirmation Number |

**Worldspan Core GDS Cancel Request – Example #4B**

X1

**OTA XML Cancel Request @CancelType=”Initiate” – Example #4B**

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="P1981260194910226" Version="1.0" Target="Production" EchoToken="CX@P1981260194910226-021517YYX" CancelType="Initiate">

<POS>

<Source AgentSine="IB" PseudoCityCode="A4Z" TerminalID="021517">

<BookingChannel Type="1">

<CompanyName Code="1P"/>

</BookingChannel>

**C**

</Source>

</POS>

<UniqueID ID="6989KAF516" ID\_Context="XX" Type="40"/>

**B**

<UniqueID ID="XX" ID\_Context="1P" Type="4"/>

<UniqueID ID="NJPVFQ" ID\_Context="1P" Type="14"/>

</OTA\_CancelRQ>

**A**

</soap:Body>

</soap:Envelope>

**Worldspan Core GDS Response – Example #4B**

**D**

**C**

CX-5632 COMPLETED FOR CF-6989KAF516 $XX$¬

NEXT REPLACES 1 ¬

>

|  |  |  |
| --- | --- | --- |
| Marker | Data Field | Description |
| **C** | 6989KAF516 | Confirmation Number |
| **D** | 5632 | Cancellation Number |

**OTA XML Cancel @Status=”Pending” – Example #4B**

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="CX@P029287092142224786-021517XXCX" TimeStamp="2009-12-28T21:08:13.022+01:00" Target="Production" Version="1.006" TransactionIdentifier="P1981260194910226" PrimaryLangID="en" Status="Pending">

<Success/>

**C**

<UniqueID ID="6989KAF516" ID\_Context="XX" Type="40"/>

<UniqueID ID="XX" ID\_Context="1P" Type="41"/>

<UniqueID ID="NJPVFQ" ID\_Context="1P" Type="14"/>

<CancelInfoRS>

<UniqueID ID="5632" ID\_Context="XX" Type="15"/>

</CancelInfoRS>

**D**

</OTA\_CancelRS>

</S:Body>

</S:Envelope>

**Worldspan Core GDS – Commit and Re-display Request – Example #4B**

>ER

>

**OTA XML Cancel Request @CancelType=”Commit” – Example #4B**

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">

<soap:Header>

<authentication xmlns:ns2="http://xmlota.wspan.com/webservice/" xmlns="http://www.opentravel.org/OTA/2003/05">

<userid>XXUserName</userid>

<password>XXPassword</password>

<payloadVersion>2007B</payloadVersion>

</authentication>

</soap:Header>

<soap:Body>

<OTA\_CancelRQ xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:ns2="http://xmlota.wspan.com/webservice/" TransactionIdentifier="P1981260194910226" Version="1.0" Target="Production" EchoToken="ET@P086090471017319186-021517XXET" CancelType="Commit">

<POS>

<Source TerminalID="021517">

<BookingChannel Type="1">

<CompanyName Code="1P"/>

</BookingChannel>

**C**

</Source>

</POS>

<UniqueID ID="6989KAF516" ID\_Context="XX" Type="40"/>

**B**

<UniqueID ID="XX" ID\_Context="1P" Type="4"/>

<UniqueID ID="NJPVFQ" ID\_Context="1P" Type="14"/>

</OTA\_CancelRQ>

**A**

</soap:Body>

</soap:Envelope>

**Worldspan Core GDS Re-display Response**

1P- NJPVFQ ¬ |

1.1MCKINNEY/MEL\*ADT¬ |

P- 1.A4ZTEST¬ |

T- 1.T/¬ |

TKG FAX-NOT PRICED FARE TYPE EX ¬ |

> |

|

**OTA XML Cancel Response @Status=”Committed” – Example #4B**

<S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">

<S:Header>

<wsp:authentication xmlns:wsp="http://xmlota.wspan.com/webservice/">

<wsp:userid>XXUserName</wsp:userid>

<wsp:password>XXPassword</wsp:password>

<wsp:payloadVersion>2007B</wsp:payloadVersion>

</wsp:authentication>

</S:Header>

<S:Body>

<OTA\_CancelRS xmlns="http://www.opentravel.org/OTA/2003/05" EchoToken="ET@P086261267196819186-021517XXET" TimeStamp="2009-12-28T21:08:47.753+01:00" Target="Production" Version="1.006" TransactionIdentifier="P1981260194910226" PrimaryLangID="en" Status="Committed">

**C**

<Success/>

<UniqueID ID="6989KAF516" ID\_Context="XX" Type="40"/>

<UniqueID ID="XX" ID\_Context="1P" Type="4"/>

**B**

<UniqueID ID="NJPVFQ" ID\_Context="1P" Type="14"/>

</OTA\_CancelRS>

**A**

</S:Body>

</S:Envelope>