# Step-by-Step Guide for <u>Amendment</u> of Certificate of Registration and Hotel-keeper's Licence

The authorised CorpPass user<sup>1</sup> may submit an amendment application to amend the Certificate of Registration and Hotel-keeper's Licence. The five different types of amendment profiles are:-

Amendment Profile <sup>2</sup>	Purpose
Change of Hotel Name	Change the name of the hotel
Change of Hotel-keeper	Appoint a new Hotel-keeper for the hotel
Update of Hotel Ownership	Update the Hotel's owner details
Update of Existing Hotel and	Update the existing hotel and/or hotel-keeper's
/or Hotel-keeper's Information	information
Update of Room Information	Update the Hotel rooms' information

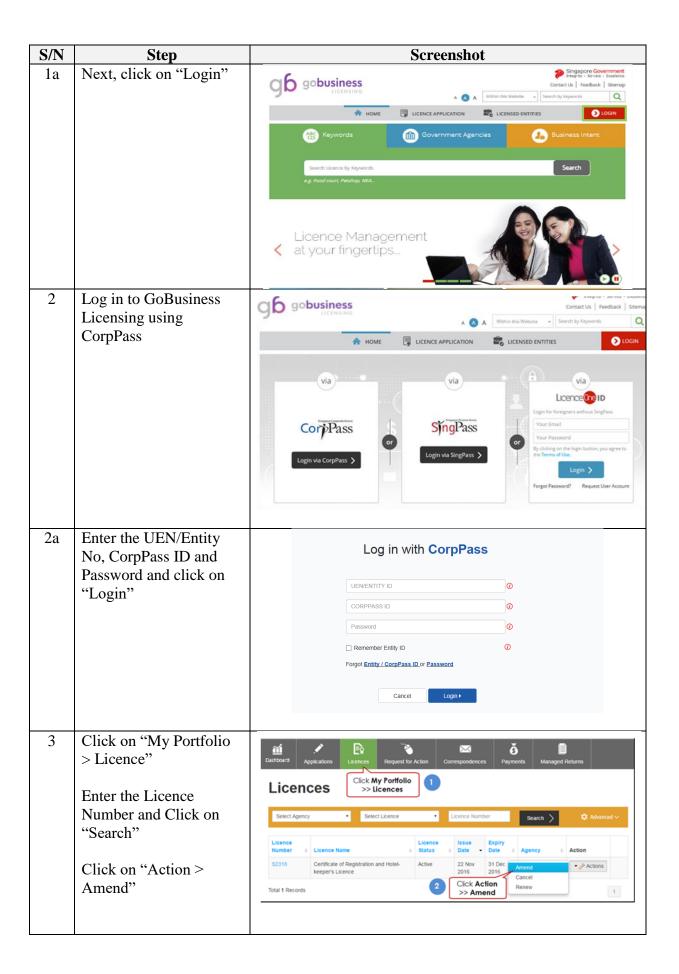
#### **Accessing GoBusiness Licensing**

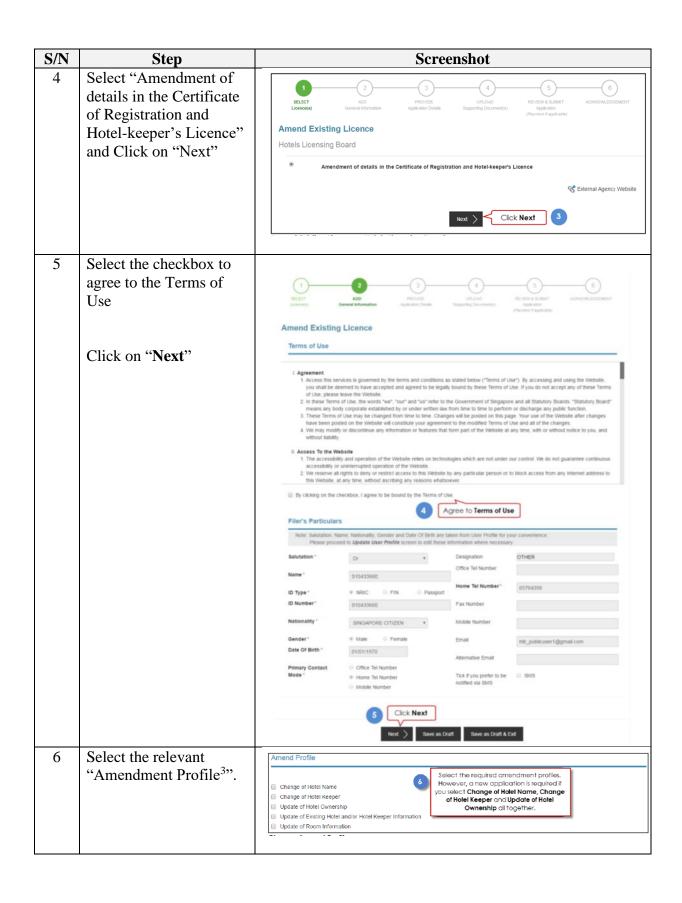
S/N	Step	Screenshot
1	Go to GoBusiness	
	Licensing website	
	https://go.business.gov.s	
	g/licences and click on	
	"Get Started"	
		Ready to get your business
		licensed?
		Choose A La Carte Journey to select the licences you need and apply for them.
		Get Storted
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For information on the registration & set up of CorpPass for your business entity, please visit www.corppass.gov.sg. For information on how to activate CorpPass in GoBusiness Licensing, please visit <a href="https://GoBusiness Licensing.gov.sg/web/frontier/help/corppass-in-GoBusiness Licensing">https://GoBusiness Licensing.gov.sg/web/frontier/help/corppass-in-GoBusiness Licensing</a>.

<sup>&</sup>lt;sup>1</sup> "Singapore Corporate Access" (or CorpPass) is a corporate digital identity for businesses and other entities to transact with Government agencies online. With the introduction of CorpPass, business entities will use a single digital account to transact with the whole-of government. With effect 1 September 2018, CorpPass will be the only login method for all online business transactions with the Government, including via GoBusiness Licensing. Only authorised CorpPass users of the company can use CorpPass to access GoBusiness Licensing and submit amendments to the Certificate of Registration and Hotel-keeper's Licence. Should the Hotel-Keeper or Company Director wish to submit the amendment application, they must also be appointed as the authorised CorpPass user of the company.

<sup>&</sup>lt;sup>2</sup>You can select multiple options to amend the details relating to the Certificate of Registration and/or Hotel-keeper. However, a new licence application is required if you select Change of Hotel Name, Hotel-keeper and Hotel Ownership in one application.



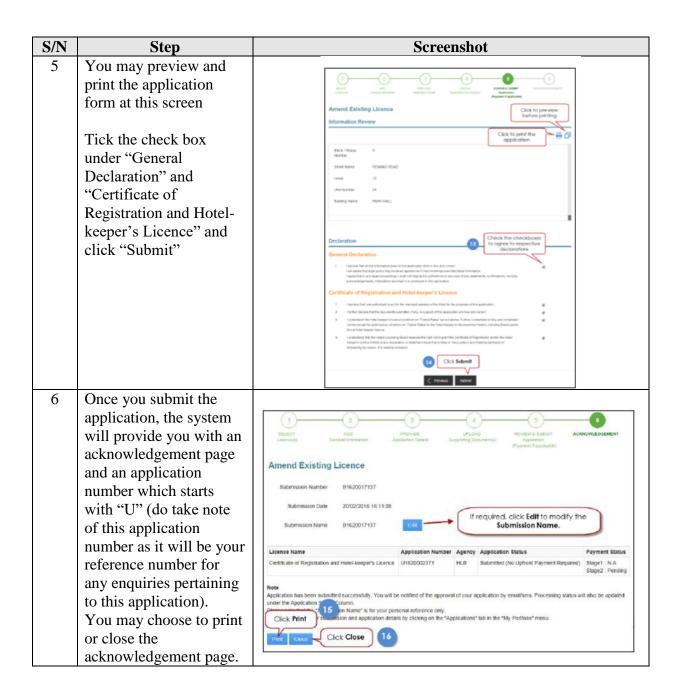


<sup>&</sup>lt;sup>3</sup> Based on the selected amendment profile, only the respective fields will be available for editing and the remaining fields will be greyed off.

# **Change of Hotel Name**

Pursuant to Hotels Licensing Regulations R(14)(2), the owner or licensee of a hotel shall not change the name of the hotel without the prior written approval of the Board.

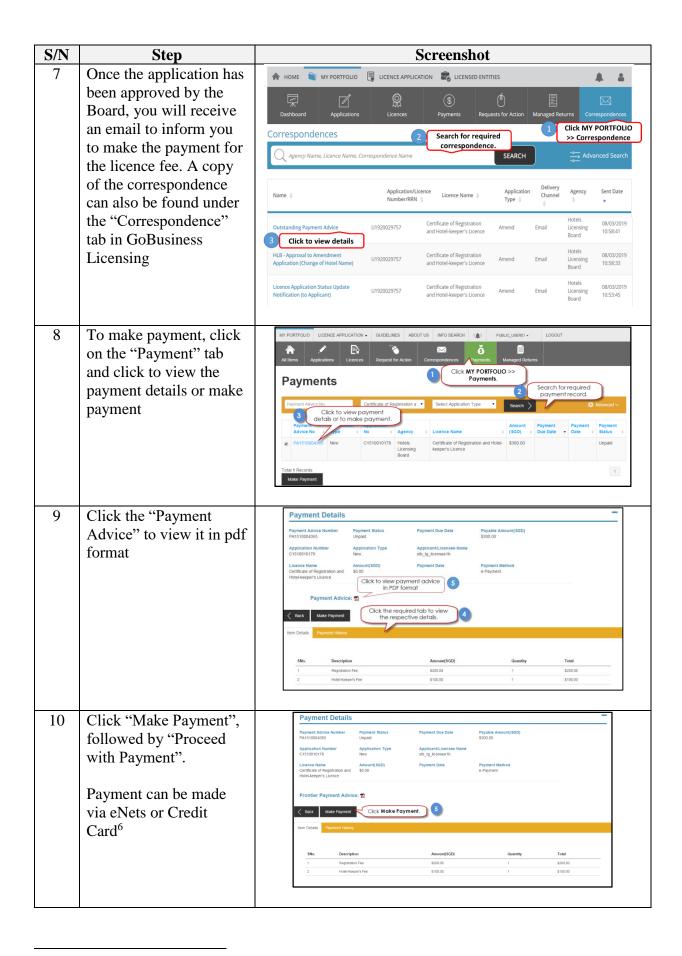
S/N	Step	Screenshot			
1	Select "Change of Hotel	Amend Profile			
	Name" under the Amend				
	Profile section	☐ Change of Hotel Name ☐ Change of Hotel Keeper			
		□ Update of Hotel Ownership			
		Update of Existing Hotel and/or Hotel Keeper Information Update of Room Information			
2	Enter the new Hotel	Hotel Related Information			
	Name by over-riding the	URA Information			
	existing name of the	If I have obtained the relevant Grant of Witten Permission' relevant land use approval from Urban Redevelopment Authority (URA). I am submitting the said URA permission / approval online with this application			
	hotel	Hotel Information			
		Name of Hotel * The Hotel Hotel Telephone 8/1234765 Warnber *			
		Postal Code 117611 Rollieus Address Hotel Fax Number			
		Block / House 31 Email Address Number *			
		Street Name * SCIENCE PARK ROAD Website URL			
		Unit Number Hotel Owner* The Hotel			
		Level Hotel Owner's UEN* 1927/00048H			
		Building Name CRIMSON, THE Hotel Developer			
		Hotel Operator			
3	Scroll to the bottom of	Organisation Address			
	the page and Click on	Type of Premises Standard (No floor/unit number)			
	"Proceed"	Postal Code 229327  Block Mores 51			
		Number			
		Street Name EMERALD HILL ROAD Level			
		Loves Unit Number			
		Building Name			
		Proceed > Save			
	TT 1 1.1				
4	Upload the supporting	1 3 6 6			
	documents (if any) and	SSLECT AD PROVIDE SPECIAL SECURITY ACRES AND PROVIDE SPECIAL SECURITY ACRES ASSETS ASSETT ASSETS ASSETS ASSETS ASSETS ASSETT ASSETS ASSETT ASSETS ASSETT ASSETS ASSETT ASSETS ASSETT ASSETS ASSETT ASSETT ASSETS ASSETT ASSE			
	Click "Next"	Amend Existing Licence			
		Certificate of Registration and Hotel-keeper's Licence  Cick to upload supporting document  Automatus  Action			
		Controllation Villae (CV) of Hotals Keapper Assorted when Amendment Profits principal is			
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		Other Supporting Documents Multiple Prise can be attached to this field is you have more than one file to motive  ONLINE UPLOAD  Upstoad			
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		12 Click Next			
		⟨ Previous Next ⟩ Seve as Draft   Seve as Draft & Ext.			



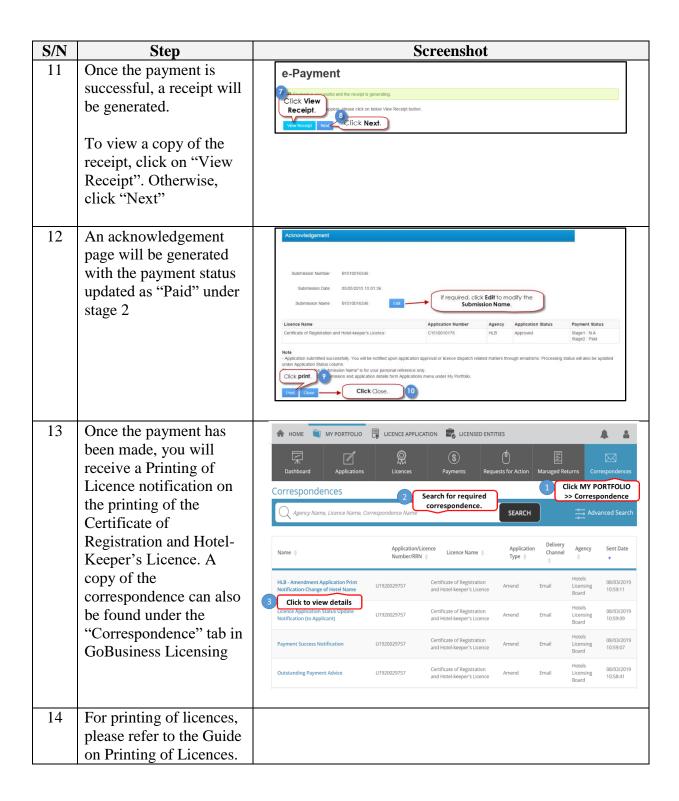
The Secretariat may request for additional information or outstanding documents (if any) via the "Request for Action" feature. Upon receiving all the required documents and placement of the advertisements, the Secretariat will process the application which will take an average of two weeks.

<sup>4</sup> Please refer to the step-by-step guide on "Request for Action"

<sup>&</sup>lt;sup>5</sup> Please note that the Board will only be able to process the application if there are no objections from the public within 14 days from the advertisement date



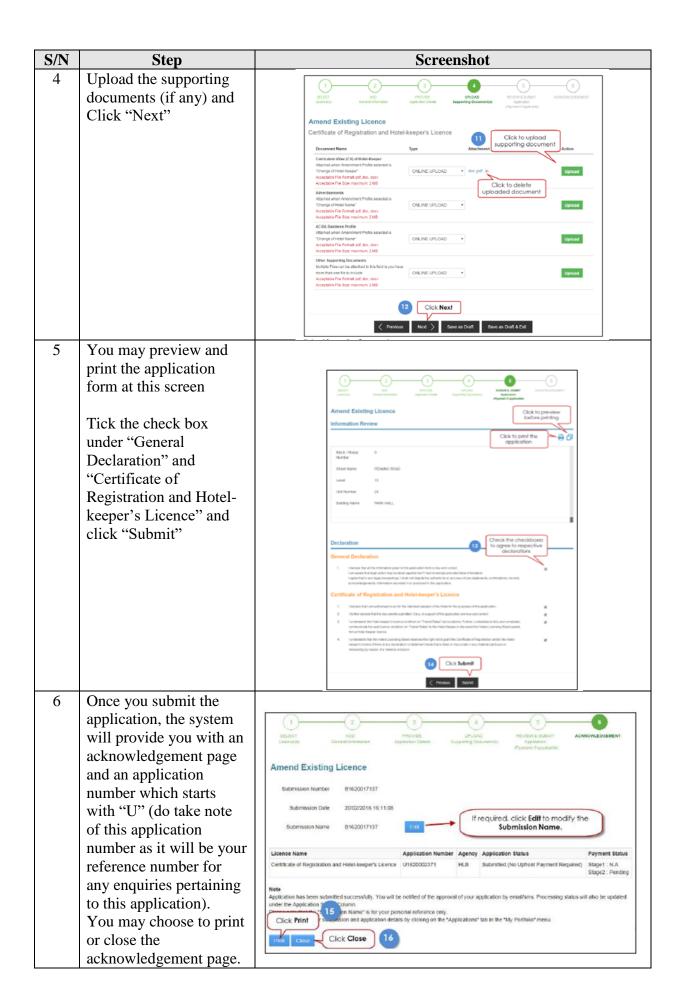
<sup>&</sup>lt;sup>6</sup> The e-Payment process is handled via the PayPal payment gateway. For more details on e-Payment requirements, please refer to <a href="https://www.paypal.com">https://www.paypal.com</a>.



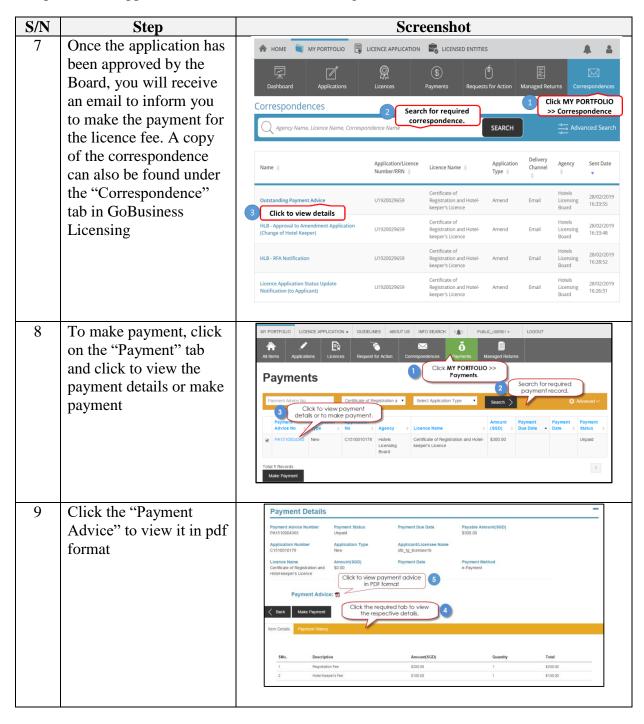
## **Change of Hotel-Keeper**

Pursuant to Hotels Licensing Regulations R(14)(1), where any change is effected in the hotel-keeper of a hotel, the hotel owner shall notify the secretary in writing all the particulars of the change within 10 days of the effective date of such change.

S/N	Step	Screenshot					
1	Select "Change of Hotel Keeper" under the	Amend Pro	file				
	Amend Profile section	Change of Hotel Change of Hotel Update of Hotel Update of Existin Update of Room	Keeper Ownership ng Hotel and/or Hotel Keepe	er Information			
2	Enter the new Hotel-	Hotel-keepe	er's Information				-
	keeper information such	Hotel-keeper	General Information	on			
	as Hotel-keeper General						
	Information, Residential	Salutation *	Dr		NRIC / FIN*	S1111111F	
	Address and Contact	Name *	Tester		Employment Pass Expiry Date (if FIN is		
	Details by over-riding	Designation in Hotel *	Chief Executive	•	entered)		
	the existing hotel-	11000			Date of Birth *	02/09/1935	
	keeper's information.				Nationality *	SINGAPORE CITIZEN	
		Hotel-keeper's	Residential Addr	ess			
		Postal Code *	117611 Ref	rieve Address	Level	12	
		Block / House Number*	31	¥	Unit Number	13	
		Street Name *	SCIENCE PARK ROA	AD	Building Name	CRIMSON, THE	
		Hotel keeper's	Centest Dataile				
		Hotel-keeper's	Contact Details				
		Mobile Number*	91234567		Email Address*	sdfsdf@sdf.com	
		Office Telephone Number					
3	Scroll to the bottom of	Orga	anisation Address				
	the page and Click on	Type of	Premises Standard (No flo	oor/unit number)			
	"Proceed"	Postal C					
		Block / I Number					
		Street N	lame EMERALD HILL	ROAD			
		Level Unit Nu	mber				
		Building	Name				
				Pro	ceed > Save		
l	i l						

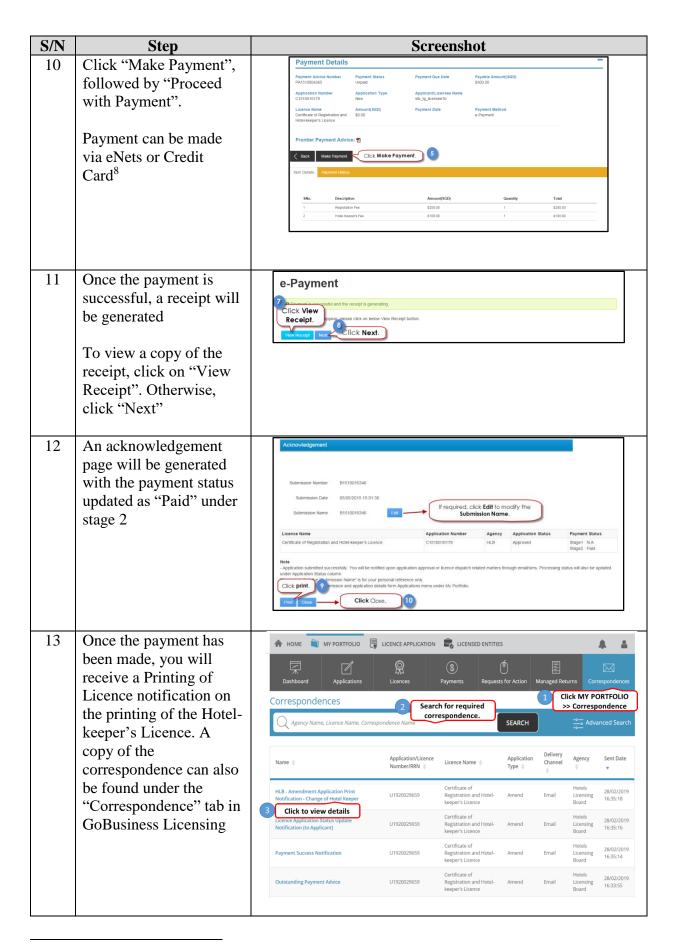


The Secretariat may request for additional information or outstanding documents (if any) via the "Request for Action" feature. Upon receiving all the required documents, the Secretariat will process the application which will take an average of two weeks.



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<sup>&</sup>lt;sup>7</sup> Please refer to the step-by-step guide on "Request for Action"



<sup>&</sup>lt;sup>8</sup> The e-Payment process is handled via the PayPal payment gateway. For more details on e-Payment requirements, please refer to <a href="https://www.paypal.com">https://www.paypal.com</a>.

14	For printing of licences,
	please refer to the Guide
	on Printing of Licences.

### **Update of Hotel Ownership**

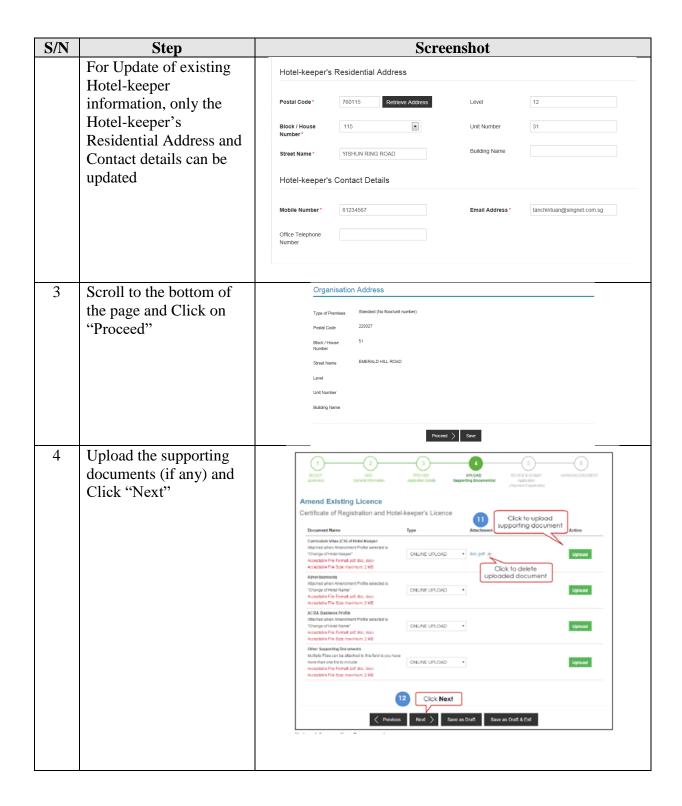
## **Update of Existing Hotel and/or Hotel Keeper Information**

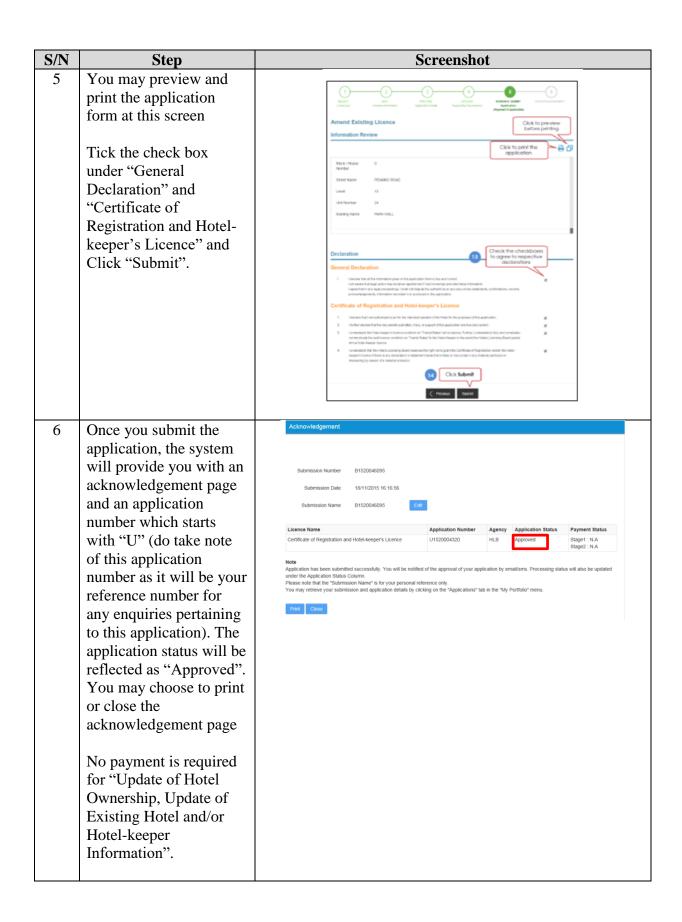
For update of Hotel Ownership<sup>9</sup> or existing hotel and/or hotel-keeper information, these applications do not require approvals from the Board and will be auto-approved upon submission of the application.

S/N	Step		Scre	eenshot	
1	Select "Update of Hotel	Amend Prof	le		
	Ownership" or "Update				
	of Existing Hotel and/or	☐ Change of Hotel N☐ Change of Hotel N☐			
	Hotel Keeper	Update of Hotel O			
	information" under the	Update of Room I			
	Amend Profile section				
2a	For Update of Hotel	Hotel Informa	ition		
	Ownership, input the				
	new Hotel Owner	Name of Hotel*	Hotel Watch	Hotel Telephone Number*	61234567
	information by over-	Postal Code*	247729 Retrieve Address	Hotel Fax Number	
	riding the existing data	Block / House Number*	1	Email Address	
		Street Name *	ORCHARD SPRING LANE	Website URL	
		Unit Number		Hotel Owner*	Hotel Watch Pte Ltd
		Level		Hotel Owner's UEN	* 192700048H
		Building Name	TOURISM COURT	Hotel Developer	
				Hotel Operator	
21		Hotel Informat	ian		
2b	For Update of existing	Hotel Informati	IOII		
	Hotel information, only	Name of Hotel *	Hotel Watch	Hotel Telephone Number*	61234567
	the Hotel Tel Number,	Postal Code *	247729 Retrieve Address	Hotel Fax Number	
	Hotel Fax Number,	Block / House	1		
	Email Address, Website	Number*	1	Email Address	
	URL can be updated.	Street Name *	ORCHARD SPRING LANE	Website URL	
		Unit Number		Hotel Owner*	Hotel Watch Pte Ltd
		Level		Hotel Owner's UEN *	192700048H
		Building Name	TOURISM COURT	Hotel Developer	
				Hotel Operator	
		I			

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<sup>&</sup>lt;sup>9</sup> Hotel Ownership means the company that owns the hotel or owns the business that operates the hotel. For e.g. Hotel XYZ is owned by Company A but Company B operates the hotel and applies for the hotel licence (i.e Company B is the hotel licensee). Should Company A sells the Hotel XYZ to Company C, but Company B continues to operate the hotel, only an update of the Hotel Ownership is required. However, should Company C wish to take over the operations of the hotel from Company B, a new application for a Certification of Registration and Hotel Keeper's Licence is required as licenses are not transferable.

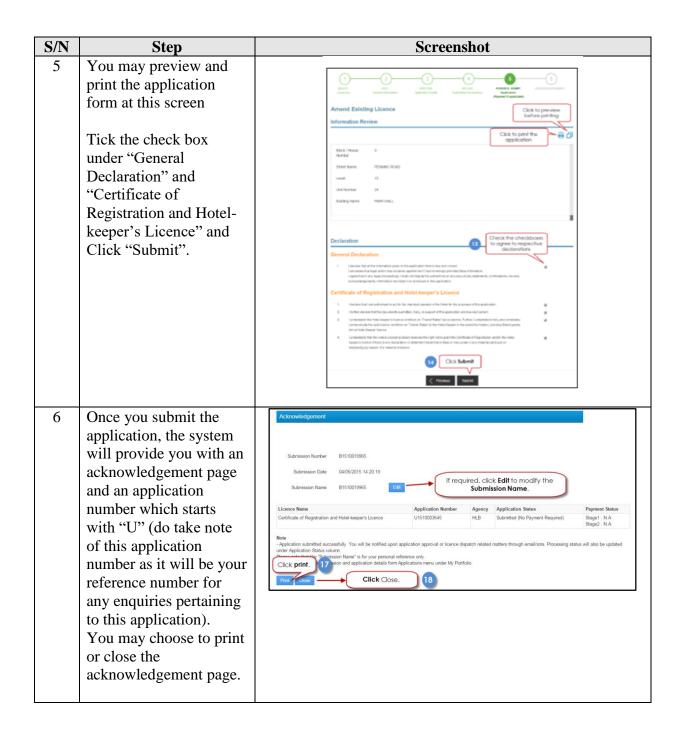




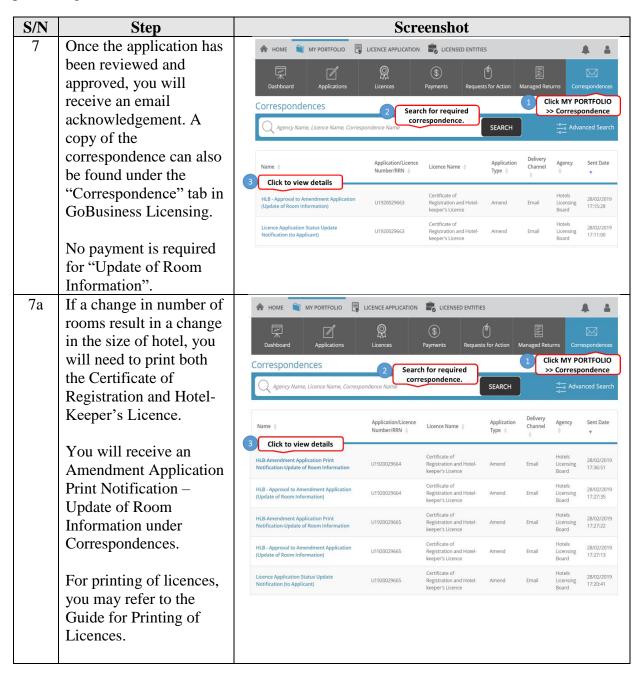
# **Update of Room Information**

Should there be any changes to the hotel room information, please update the changes via GoBusiness Licensing.

S/N	Step	Screenshot
1	Select "Update of Room	
	Information" under the	Amend Profile
	Amend Profile section	
		☐ Change of Hotel Name ☐ Change of Hotel Keeper
		☐ Update of Hotel Ownership☐ Update of Existing Hotel and/or Hotel Keeper Information
		☑ Update of Room Information
2	Update the Room	Room Information
2	Information either by	Category Room Rate (\$) No. of Rooms No. of Beds
		6 Bed-Dorm 20 5 6 🕜 🗷
	editing the existing data	8 Bed-Dorm 15 5 8 🕜 💌
	or adding new room	10 Bed-Dorm 10 10 10
	category	
		Room Category * Room Rate (\$) *
	The total number of	Number of Rooms * Number of Beds Per Room (Mandatory for Hostel Only)
	rooms & beds will be	
	updated automatically	Add Room Category  Total Number of Rooms & Beds
		Total Number of 20 Total Number of 170 Rooms * Beds *
3	Scroll to the bottom of	Organisation Address
	the page and Click on	Type of Premises Standard (No floor/unit number)
	"Proceed"	Poetal Code 229327
		Block / House 51 Number
		Street Name EMERALD HILL ROAD
		Level
		Unit Number
		Building Name
		- 3 -
4	TT 1 1.1	Proceed > Save
4	Upload the supporting	1 2 3 6 6
	documents (if any) and	TOLECT ADD PROVINCE BYLCAD ROTHS SUREST ADVOIDED CHARGE STATE ADVOIDED CONTROL SUREST ADVOIDED CONTROL OF CONT
	Click "Next"	Amend Existing Licence
		Certificate of Registration and Hotel-keeper's Licence
		Document Name Type Attachment Supporting document Action
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The Secretariat may request for additional information or outstanding documents (if any) via the "Request for Action" feature. Upon receiving all the required documents, the Secretariat may request for an inspection and the application will take an average of two weeks for processing.



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<sup>&</sup>lt;sup>10</sup> Please refer to the step-by-step guide on "Request for Action"