Eric Browning

419-378-1267 • eric.browning@gmail.com • fiveoclockfriday.com

SUMMARY

Senior Product Designer with 15 years of experience adept at finding innovative solutions to real problems. Proven track record in leading and taking initiative to build and launch SaaS products. Demonstrated success in turning concepts and goals into engaging product features.

WORK EXPERIENCE

Bloomfilter

Al-driven process mining for software development, B2B SaaS startup; full time remote position

Product Design Lead

2023

- Led end-to-end research, definition, and design for 3 Al-driven features for financial planning, strategic initiatives, and process performance.
- Created and implemented a design system resulting in a 60% reduction in color palette and a ~70% decrease in type styles while improving consistency and visual impact.
- Worked with product and executive leadership to build high fidelity interactive prototypes critical for roadmap, sales, and marketing efforts.

Tanium

Cybersecurity and systems management for large organizations; full time remote position, grew from \sim 400 to \sim 2300 employees during my time there.

Senior User Experience Designer

2018 - 2023

- Owned design and research for most popular modules (>25 million endpoints under management) managing significant feature expansion, customer growth, and usability improvements.
- Collaborated with a large cross functional team for partnership with Salesforce to launch a new ITSC product in 6 months, resulting in \$8 million in new sales pipeline.
- Created and enhanced over 30 components and features of the design system for scalability, consistency, and efficiency.
- Established and led a "UX champions" group for ~25 engineers, ultimately justifying and leading to the creation of dedicated front-end roles.
- Initiated a project to design, test and launch a major navigation redesign; leading a team with a graduate-level intern and a junior designer/researcher.

Coffee and Code

Boutique consulting firm building MVPs and improving established products

Lead Consultant, UX & Product Design

2014 - 2018

- Introduced data-driven design workflows and design thinking workshops with multiple organizations to increase efficiency and enable smarter decisions.
- Leveraged expert research to build a therapy application for people with Alzheimers and dementia and their caregivers.
- Helped increase company revenue by 40% over a single year, and 70% over a two-year period.

Blue Frog Gaming

Game company building for web and mobile platforms

Art Director 2010 – 2014

- Joined as the first creative team member, building interfaces and art; launched projects including early iPad games and massive multiplayer strategy games.
- Hired and directly managed a team of 5 full time artists.
- Collaborated with NBC Universal and Syfy to develop two games within a 6-month timeframe.

Digital Day Creative Group

Web agency focused on Fortune 1000 clients, primarily in consumer packaged goods segment

Interactive Designer 2007–2010

EDUCATION

Bowling Green State University, Bowling Green, OH

Bachelor of Science in Visual Communication, Minor in Marketing

SKILLS

UX/Craft: Product Design, Prototyping, Design Systems, User Research, UX Strategy **Leadership**: Mentorship, Critiques/Reviews, Project Ownership, Hiring/Growth **Tools and Software**: Figma, Sketch, Adobe Creative Suite, Balsamiq, HTML/CSS, Git

PROFESSIONAL SPEAKING

Design Feedback for Everyone Flight Conference Columbus Web Group Stir Trek

Personas/Empathy Mapping Workshop Akron Women in Tech UX Akron

No More Static Comps: Modern Design Process Codemash Rosetta Tech Talks Stir Trek