

BRYANT TORRES

WEBSITE, PORTFOLIO, PROFILES

- <https://brt9029.github.io/fantastic-waffle/>

PROFESSIONAL SUMMARY

Talented System Administrator focused on pursuing a career in Web Development. Offering strong troubleshooting abilities. Desiring to gain entry-level position with room for growth and advancement.

SKILLS

- Software Management
- Team Collaboration
- Problem Solving
- Technical Troubleshooting
- Attention to Detail
- HTML, CSS, Bootstrap, Bulma, NodeJS, MySQL, Stylelint, Git, Heroku

WORK HISTORY

SYSTEM ADMINISTRATOR 10/2019 to Current

Applied Systems, University Park, IL

- Oversaw file system, storage and other digital asset upgrades while safeguarding data integrity and redundancy.
- Coached and mentored employees and offered constructive feedback for performance improvement.
- Monitored networks and network devices to resolve technical problems quickly.
- Resolved issues and escalated problems with knowledgeable support and quality service.

SUPPORT TECHNICIAN 08/2018 to 08/2019

Applied Systems, Tinley Park, IL

- Patched software and installed new versions to eliminate security problems and protect data.
- Broke down and evaluated user problems, using personal expertise and probing questions.
- Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks.
- Troubleshoot and diagnosed problems to accurately resolve wide range of technical issues.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.
- Provided on-call support for critical issues related to TAM & DORIS.
- Compiled and accurately entered data for each customer encounter to record in system.

PHARMACY TECHNICIAN 03/2013 to 03/2017

New York Presbyterian Cornell - Weill Center, East New York, NY

- Solved customer problems in-person or over telephone by providing assistance with placing orders, navigating systems and locating items.
- Prepared intravenous solutions, admixtures, respiratory drugs and other solutions using aseptic techniques.
- Performed wide range of pharmacy operations with strong commitment to accuracy, efficiency and service quality.
- Counted, measured, and compounded medications following standard procedures.
- Restocked automated medication dispensing equipment.
- Stocked, labeled and inventoried medication to keep accurate records.

EDUCATION

Hudsonville High School, Hudsonville, MI
High School Diploma, 06/2007

**ADDITIONAL
INFORMATION**

Currently enrolled in a FullStack WebDev course with Michigan State University

LANGUAGES

Spanish

Native or Bilingual