Bryant Torres

Fullstack Developer

SUMMARY

A motivated Web Developer pursuing an entrylevel position with room for growth and advancement.

EDUCATION

2021 - 2022 MSU Web Dev Coding Camp

SKILL HIGHLIGHTS

- HTML & HTML5
- CSS
- JavaScript
- SQL/MySQL
- React.js
- Bootstrap
- DOM
- Jest

- MongoDB
- Heroku
- Git
- Express
- Node.js
- Mongoose
- API's
- REST API
- Testing/Debugging

LANGUAGES

Spanish – Native

HOBBIES

Video Games Crossword Puzzles

- +1.929.334.7114
- brt9029@gmail.com
- ☐ Portfolio (Click me!)
- ★ Long Beach, CA

Work Experience

System Administrator (2019 – Present) Applied Systems | University Park, IL

- Oversee file system, storage and other digital asset upgrades while safeguarding data integrity and redundancy.
- Mentor other employees and offer constructive feedback for performance improvement.
- Monitor Cloud networks in order to remedy or escalate technical difficulties in order to maintain an up time of 99.9%
- Creating and managing system permissions and user accounts.

Support Technician (2018 – 2019) Applied Systems | University Park, IL

- Implemented software patches, version upgrades, and installations of Management System (SaaS) being provided.
- Broke down and evaluated user problems, using personal expertise and probing questions.
- Responded to Support requests from end users and patiently walked individuals through basic troubleshooting tasks.
- Troubleshot and diagnosed software problems to accurately resolve a wide range of technical issues.
- Conveyed technical information in clear terms to non-technical individuals in order to promote better understanding.
- Compiled and accurately entered data for each customer encounter to record in our knowledge base to assist others may they come across the same issue.
- Responsible for providing on-call support for Management Systems offered to users, averaging 400-450 resolved cases a month.

Pharmacy Technician (2013 – 2017)

New York Presbyterian Weill Cornell Center | New York, NY

- In-person or over telephone assistance with placing orders, navigating systems and locating items.
- Intravenous solutions, admixtures and respiratory drug preparations including miscellaneous solutions using aseptic techniques.
- Versatility involving pharmaceutical operations requiring commitment, accuracy, efficiency and quality service.
- Counted, measured, and compounded medications following standard procedures.
- Restocked automated medication dispensing equipment.
- Labeled, stocked, and kept inventory of medication to keep accurate records.