Bryant Torres

SYSTEM ADMINISTRATOR

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✉ | brt9029@gmail.com

🖱 | My Portfolio Site

🏠 | 1060 Termino Ave, Apt 2. Long Beach, CA 90804

PROFILE

System Administrator pursuing a career focused on Web Development. Strong emphasis in troubleshooting. Desiring to gain entry-level position with room for growth and advancement.

EDUCATION

2003 - 2007
High School Diploma
Hudsonville High School, MI

Certifications

2021 - 2022
MSU Full Stack Web Dev Coding Camp
Michigan State University, MI

SKILLS

- Software Management
- Problem Solving
- Attention to Detail
- Team Collaboration
- Technical Troubleshooting
- **Front-end Development:**
   HTML, CSS, JavaScript, Bootstrap, React
- **Back-end Development:**
   MongoDB, Express, React, Node.js, MySQL

SOCIAL MEDIA

in | linkedin.com/in/bryant-torres

WORK EXPERIENCE

2019 - Present

System Administrator
Applied Systems | University Park, IL

- Oversaw file system, storage and other digital asset upgrades while safeguarding data integrity and redundancy.
- Coached and mentored employees and offered constructive feedback for performance improvement.
- Monitored networks and network devices to resolve technical problems quickly in order to maintain an up time of 99.9%
- Resolved issues and escalated problems with knowledgeable support and quality service.

2018 - 2019

Support Technician
Applied Systems | Tinley Park, IL

- Patched software and installed new versions to eliminate security problems and protect data.
- Broke down and evaluated user problems, using personal expertise and probing questions.
- Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks.
- Troubleshot and diagnosed problems to accurately resolve wide range of technical issues.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.
- Provided on-call support for critical issues related to TAM & DORIS.
- Compiled and accurately entered data for each customer encounter to record in svstem.

2013 - 2017

Pharmacy Technician
New York Presbyterian Cornell – Weill Center | East New York, NY

- **Customer Relations** - In-person or over telephone assistance in with placing orders, navigating systems and locating items.
- intravenous solutions, admixtures and respiratory drug preparation including miscellaneous solutions using aseptic techniques.
- Versatility involving pharmaceutical operations requiring commitment, accuracy, efficiency and quality service.
- Counted, measured, and compounded medications following standard procedures.
- Restocked automated medication dispensing equipment.
Stocked, labeled and inventoried medication to keep accurate records.