

Bryant Torres

SYSTEM ADMINISTRATOR



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[My Portfolio Site](#)



Long Beach, CA

PROFILE

System Administrator pursuing a career focused on Web Development. Strong emphasis in troubleshooting. Desiring to gain entry-level position with room for growth and advancement.

EDUCATION



2003 - 2007

High School Diploma

Hudsonville High School, MI



WORK EXPERIENCE



2019

Present

System Administrator

Applied Systems | University Park, IL

- Oversaw file system, storage and other digital asset upgrades while safeguarding data integrity and redundancy.
- Coached and mentored employees and offered constructive feedback for performance improvement.
- Monitored networks and network devices to resolve technical problems quickly in order to maintain an up time of 99.9%
- Resolved issues and escalated problems with knowledgeable support and quality service.

2018

2019

Support Technician

Applied Systems | Tinley Park, IL

- Patched software and installed new versions to eliminate security problems and protect data.
- Broke down and evaluated user problems, using personal expertise and probing questions.
- Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks.
- Troubleshoot and diagnosed problems to accurately resolve wide range of technical issues.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.
- Provided on-call support for critical issues related to TAM & DORIS.
- Compiled and accurately entered data for each customer encounter to record in system.

2013

2017

Pharmacy Technician

New York Presbyterian Cornell – Weill Center | East New York, NY

- **Customer Relations** - In-person or over telephone assistance in with placing orders, navigating systems and locating items.
 - intravenous solutions, admixtures and respiratory drug preparation including miscellaneous solutions using aseptic techniques.
 - Versatility involving pharmaceutical operations requiring commitment, accuracy, efficiency and quality service.
 - Counted, measured, and compounded medications following standard procedures.
 - Restocked automated medication dispensing equipment.
- Stocked, labeled and inventoried medication to keep accurate records.