# Bruce Ingalls | Tampa Bay, FL | bruce.ingalls @ gmail | O https://bingalls.github.io

**SUMMARY** Full Stack Engineer with over 10 years of PHP / Laravel and JavaScript.

Hired to solve web performance via caching. Followed up with security & testing such as QA through test plans & CI/CD. Improved UX with fresher, responsive mobile designs.

### Skills over 10 years & recent

Bootstrap; HTML5; SASS, TailwindCSS JavaScript; jQuery; TypeScript; Node.js

Linux system admin; Bash; CI/CD; Git Flow

MySQL; Redis; OOP Object Oriented Programming

PHP8; Laravel / Symfony; LAMP

## Skills under 10 years or less recent

Alpine; Livewire; React; Vue

Amazon AWS; Azure; Docker; Terraform; Vagrant

C; C++; C#; Dot Net; Java

DBA; MongoDB; MSSQL, Oracle, SQL Server, etcTesting: Playwright; MSW; Selenium; Pest, PhpUnit, etc

### **PROFESSIONAL EXPERIENCE**

#### Full stack engineer | Hotwire Communications | Fort Lauderdale, FL | 2022 – 2025

Laravel PHP8, Bootstrap for ISP billing website

- Reduced >20 second home page load time to < 6 sec, critical to customer satisfaction.
- Created UX tactics to replace customer support, enabling immediate self-service.
- Automated tests in Playwright improved quality and time to market.
- Resolved a long-standing API architectural fault, vexing others for years. Achieved ~10ms faster response, also passing a security audit.
- Replaced PDF-lib with modern CSS, resulting in faster, maintainable code. Improved print UX for customers.

### Full stack consultant | Ingalls Consulting Co | New York, NY | 2012 – 2021

Laravel/PHP7, AWS, C#, Java, JavaScript, MongoDB, Node.js, React, Redis, Terraform, Vue

Clients: Pearson, Consumer Reports, Helix, Play Sports Live, Katherine Gibbs School

Industries: E-commerce, Finance, Media & Product Lifecycle Management

- Led management communications, creating agile issue tracking, git-flow & CI/CD
- Cached Consumer Reports pages, speeding from hours to < 6 sec.
- Optimized testing speeds to triple performance. Sped every git commit for faster releases.
- Delivered distributed sports betting game in months to meet season kickoff.
- Refined communication skills by teaching classes. Included complex topics such as IT security.
- Documented & automated Docker to onboard new techs from one week to one day.

#### Full stack engineer | Cantor Fitzgerald | New York, NY | 2009 – 2011

PHP5, ¡Query, Web Services for national food delivery e-commerce

- Optimized PHP & SQL for 50% speed increase, or double traffic.
- Adopted new CSS grid, reducing time to market by 15%, improving mobile usage.
- Integrated ReST APIs: StrikeIron & NOAA. Ensured Authorize.net PCI/DSS compliance to enhance security.

#### **EDUCATION**

Rochester Institute Of Technology
State University Of New Paltz

Computer Science
B.S. Electrical Engineering



My Open Source Ubuntu's JDK package; GNU/Linux code; Log4PHP driver

Bilingual English, German, French. Certified CompTIA Security+