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EMAIL: BDAWOOD2025@GMAIL.COM | PHONE: 847-757-8980

BRUNEL DAWOOD

Front End Developer | Entry-Level IT Support | Help Desk Technician | Technical Support Specialist

PROFESSIONAL SUMMARY

Detail-oriented Computer Science student at DePaul University, passionate about front-end development and IT support. Proficient in HTML, CSS, JavaScript, React.js, Git/GitHub, and modern web development tools. Demonstrated success in responsive design, Agile collaboration, and technical troubleshooting. Strong communicator with hands-on experience supporting users with software, hardware, and network-related issues. Eager to contribute in front-end development, help desk, or technical support roles.

LINKS

LinkedIn: www.linkedin.com, GitHub: github.com.

EMPLOYMENT HISTORY

MAINTENANCE WORKER Jun 2024 - Mar 2025
Sunshine Cleaning Service *Chicago, IL*

- Managed equipment and inventory; ensured safety protocols and timely resolution of onsite issues

- Collaborated with team to implement efficient workflows - directly applicable to IT task management

- Communicated with clients and staff, reinforcing strong interpersonal and troubleshooting skills

SKILLS

Front-End Development: HTML, CSS, JavaScript, React.js Responsive Design, Git/GitHub Agile Methodology, Technical Documentation *(Skillful)*,

IT Support & Help Desk: OS: Windows, macOS, Linux (basic) Tools: Office 365, Google Workspace, TeamViewer, AnyDesk, RDP Hardware: Printers, Peripherals, Workstations Networking: TCP/IP, DNS, VPN setup Software Installation, Updates, and User Support Ticketing Systems: Familiarity with JIRA, ServiceNow *(Skillful)*,

Professional Skills: Strong Communication & Customer Service Troubleshooting & Problem Solving Team Collaboration & Time Management *(Skillful)*.

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER SCIENCE Sep 2021 - Jun 2025
DePaul University, Chicago, IL *Chicago*

- Expected Graduation: June 2025

PROJECTS

FINANCE TRACKING WEB APPLICATION
DePaul University | Oct 2024 – Nov 2024

- Developed a Django-based budgeting tool with user authentication and financial data visualizations using Chart.js.
- Deployed with Docker; collaborated using GitHub.
- Tools: Django, PostgreSQL, Python, Chart.js, Docker, Git

UNIT TESTING & ALGORITHM VERIFICATION
DePaul University | Sep 2024 – Oct 2024

- Created unit tests for custom Java data structures and evaluated algorithm performance.
- Tools: Java, JUnit, Gradle, GitHub

BOX OFFICE DATA ANALYSIS & VISUALIZATION
DePaul University | Oct 2022 – Nov 2022

- Conducted data analysis and generated visual reports on film revenue trends.
- Tools: Excel, Google Sheets, JavaScript