




► Pour
Commencer


▼ **Week 0:**
**Introduction to
Network and
Service
Management**

Overview of the
Content

Lecture 1:
Definition and
Functional Areas
Lesson_Quiz 

Interview 1:
**Network
Management
Team (Orange)**
Lesson_Quiz 

**Interview 2: Service
Management Team
(Orange)**
Lesson_Quiz 

Interview 3:
**Security
Management Team
(Airbus)**
Lesson_Quiz 

**Practical Exercise
1: Preparation**

► Week 1: Key
Concepts with
SNMP

► Week 2:
Monitoring with
Nagios

► Week 3:
Instrumentation

QUIZZ W0_ITW1 (INTERVIEW FRANÇOIS GALLANT)

(7/7 points)

Rappel : la valeur NA indiquée à la fin de chaque question correspond au nombre de réponses attendues.

Question W0.ITW1.1: which infrastructures are managed by the network management team presented in this interview? (NA=1)

☐ Connected objets and wireless sensors


☒ ADSL and Fiber To The Home (FTTH) access networks 

☐ IP backbone networks

☐ All of them

Question W0.ITW1.2: how many DSLAMs (Digital Subscriber Line Access Multiplexers) are under the responsibility of this team? (NA=1)

☐ 4700

☒ 47000 


☐ 470000

☐ 4700000

Question W0.ITW1.3: how many persons are working in this network management team? (NA=1)

☐ 30

☐ 100

☒ 130 

- ▶ Week 4: Next-Generation Management Protocols
- ▶ Votre avis nous intéresse

Question W0.ITW1.4: please indicate in the right order the different activities supported by this team. (NA=1)

☒ alarm/fault monitoring, diagnosis, remediation ✓

☐ alarm/fault monitoring, remediation, diagnosis

☐ alarm/fault remediation, diagnosis, monitoring

Question W0.ITW1.5: the diagnosis consists in determining the consequences of an alarm. (NA=1)

☐ true

☒ false ✓

Question W0.ITW1.6: the remediation of an alarm consists in a physical intervention on the device. (NA=1)

☐ true

☐ false

☒ sometimes ✓

Question W0.ITW1.7: to what extent will big data methods and techniques support the activity of this team? (NA=1)

☐ interoperability facilities amongst ADSL equipments

☒ data correlation amongst network and service management teams ✓