

► Pour Commencer

► **Week 0: Introduction to Network and Service Management**

Overview of the Content

Lecture 1: Definition and Functional Areas

Lesson_Quiz



Interview 1: Network Management Team (Orange)

Lesson_Quiz



Interview 2: Service Management Team (Orange)

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Interview 3: Security Management Team (Airbus)

Lesson_Quiz



Practical Exercise 1: Preparation

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QUIZZ W0_ITW3 (INTERVIEW THIBAUT COULLET) (7/7 points)

Rappel : la valeur NA indiquée à la fin de chaque question correspond au nombre de réponses attendues.

Question W0.ITW3.1: the main role of a Security Operations Center (SOC) is to perform: (NA=1)

- ☐ fault management
- ☐ configuration management
- ☐ accounting management
- ☐ performance management

☒ security management ✓

Question W0.ITW3.2: which management tool is used for collecting, indexing and correlating events and informations related to security? (NA=1)

☐ IETF

☒ SIEM ✓

☐ TLS

Question W0.ITW3.3: in which of these cases do we have a false positive? (NA=1)

☐ an intrusion detection system indicates no intrusion, while there is an intrusion.

☒ an intrusion detection system indicates an intrusion, while there is no intrusion. ✓

☐ an intrusion detection system indicates no intrusion, and there is no intrusion.

☐ an intrusion detection system indicates an intrusion, and there is an intrusion.

Question W0.ITW3.4: the operational processes of the security operations center (SOC) rely on security norms, such as: (NA=2)

☒ ISO 27001

☐ IEEE 802.11i

☒ ITIL

☐ None



Question W0.ITW3.5: the escalation of a security event consists in circumventing the security issue. (NA=1)

☐ true

☒ false ✓

Question W0.ITW3.6: digital forensics methods are used to support security management: (NA=1)

☐ before an incident

☒ after an incident ✓

Question W0.ITW3.7: a company cannot have both an infrastructure management team and a security management team. (NA=1)

☐ true

☒ false ✓