

- Pour Commencer
- ▼ Week 0: Introduction to Network and Service Management

Overview of the Content

Lecture 1: Definition and Functional Areas Lesson Quiz

Interview 1: Network **Management Team** (Orange)

Lesson_Quiz

Interview 2: Service Management Team (Orange)

Lesson_Quiz

Interview 3: Security **Management Team** (Airbus)

Lesson Quiz

Practical Exercise 1: Preparation

- ▶ Week 1: Key Concepts with **SNMP**
- ▶ Week 2: Monitoring with **Nagios**
- Week 3: Instrumentation with JMX
- Week 4: Next-Generation Management **Protocols**
- Votre avis nous

QUIZZ WO ITW2 (INTERVIEW CYRIL DELABALE & SHIFTEH SALEHI)

(7/7 points)

Rappel : la valeur NA indiquée à la fin de chaque question correspond au nombre de réponses attendues.

Question W0.ITW2.1: what types of services are managed by this service management team? (NA=4)

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Question W0.ITW2.2: "the service management is performed in an end-to-end manner" means the team controls the services: (NA=1)

	as perceived by the customers
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\bigcirc	as perceived by the	onerator
\cup	as perceived by the	operator

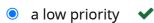
\subset	as perceived	by the	content	providers
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Question W0.ITW2.3: the services are categorized into two different classes of services. (NA=1)

O true



Question W0.ITW2.4: the services of the "light" class are characterized by (NA=1)







0	a low resource consumption
0	a high resource consumption
	tion W0.ITW2.5: which components are used by the management team to tor the quality of service? (NA=2)
✓	robots emulating the behavior of customers
	robots deployed on customer devices
	probes emulating the behavior of customers
✓	probes deployed on customer devices
	tion W0.ITW2.6: the service management team uses different test benches, in to (NA=1)
	check an incident and make sure it is not a false alert
0	determine and adjust the class of a given service
0	filter and prioritize alarms
Ques	tion W0.ITW2.7: what is the main role of the ticketing system? (NA=1)
0	to make a reservation of transportation tickets
•	to keep track of issues, their solving, and revelant information
0	to share information amongst management teams
Vou	s avez utilisé 1 essais sur 3