

Bruna Ruby Andreotti

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SUMMARY

Computer Science student with emerging programming skills and professional customer service experience. Passionate about designing/programming software that solves problems and delights the user. Academic plan is to continue studying and to enter a 4-year program in the Fall semester of 2025.

EDUCATION

MassBay Community College | Wellesley, MA | Expected Graduation: May 2025

Associate of Science in Computer Science

Web Developer Certificate

GPA: 3.0

Activities: STEM Starter Academy Coaching

Relevant Coursework: Web Design & Website Development, Programming, Data Structures, System Programing with C, Discrete Math (computation), Computer Networks I, Project Management, Database Management Systems, Programming I & II, Calculus I & II, Intro to Linear Algebra, Engineering Physics I & II, Scripting, Cybercrime, Computer Architecture and Assembly Language

CORE COMPETENCIES

Novice: Java, JavaScript, Python, GitHub

Proficient: HTML, CSS, Microsoft Office

Languages: Fluent Portuguese, Conversational Spanish

Technical/General: Hardware/Software Troubleshooting and Customer Service, Interpreter

ACADEMIC PROJECT

Self-Portfolio – A solo project focused on front-end development, hand-typed to create a professional personal portfolio. Utilized HTML, CSS, JavaScript to display skills and highlight technical programs, including JAVA, Python, and PowerShell. Mainly hosted by GitHub's domains for easy access. **To be presented at the MassBay STEM Expo, spring 2024.**

PROFESSIONAL EXPERIENCE

Team Leader | Dunkin' | Milford, MA | October 2022-April 2024

- Provide excellent customer service through active listening and efficiently resolving customer issues.
- Collaborate as part of a service team to manage and maintain effective operation.
- Train staff in best practices and policies and serve as team lead for closing shifts.

Auto Detailer/Parts Handler | Millis Collision Center | Millis, MA | July 2021-June 2022

- Managed parts and scanned vehicles.
- Provided quality service and professionalism through attention to details and time.