

Stocks:

Modelo básico sin agotamiento

$$n = \frac{D}{q} = \frac{T}{t} \quad q_o = \sqrt{\frac{2KD}{TC_1}}$$

$$t_o = \sqrt{\frac{2KT}{DC_1}} = q_o \frac{T}{D} \quad S_r = Lt * d \text{ [si } Lt < t]$$

$$CTE = \frac{KD}{q} + \frac{1}{2} C_1 q T + bD$$

$$CTE_o = \sqrt{2KDC_1 T} + bD$$

Modelo con stock de protección

$$n = \frac{D}{q} = \frac{T}{t} \quad q_o = \sqrt{\frac{2KD}{TC_1}}$$

$$t_o = \sqrt{\frac{2KT}{DC_1}} = q_o \frac{T}{D} \quad S_r = Lt * d + S_p \text{ [si } Lt < t]$$

$$CTE = \frac{KD}{q} + \frac{1}{2} C_1 q T + C_1 S_p T + bD$$

$$CTE_o = \sqrt{2KDC_1 T} + C_1 S_p T + bD$$

Modelo con agotamiento

$$n = \frac{D}{q} = \frac{T}{t} \quad S_r = Lt * d - (q_o - S_o) \text{ [si } Lt < t]$$

$$q_o = \sqrt{\frac{2KD}{TC_1}} \sqrt{\frac{C_2 + C_1}{C_2}} \quad t_o = \sqrt{\frac{2KT}{DC_1}} \sqrt{\frac{C_2 + C_1}{C_2}} = q_o \frac{T}{D}$$

$$S_o = \sqrt{\frac{2KD}{TC_1}} \sqrt{\frac{C_2}{C_2 + C_1}} = q_o \frac{C_2}{C_2 + C_1}$$

$$t_1 = \frac{S}{q} t \quad t_2 = \frac{q-S}{q} t$$

$$CTE = \frac{KD}{q} + \frac{1}{2} \frac{S^2}{q} C_1 T + \frac{1}{2} \frac{(q-S)^2}{q} C_2 T + bD$$

$$CTE_o = \sqrt{2KDC_1 T} \sqrt{\frac{C_2}{C_2 + C_1}} + bD$$

Modelo con reposición gradual

$$n = \frac{D}{q} = \frac{T}{t} \quad S = q(1 - \frac{d}{p})$$

$$q_o = \sqrt{\frac{2KD}{TC_1(1 - \frac{d}{p})}} \quad t = q \frac{T}{D} \quad t_1 = \frac{q}{p}$$

Para  $Lt \leq (t - t_1)$ :  $S_r = Lt * d \text{ [si } Lt < t]$

Para  $Lt \geq (t - t_1)$ :  $S_r = (t - Lt) * (p - d)$

$$CTE = \frac{KD}{q} + \frac{1}{2} C_1 q (1 - \frac{d}{p}) T + bD$$

$$CTE_o = \sqrt{2KDC_1 T (1 - \frac{d}{p})} + bD$$

Filas:

M/M/1/∞/∞: Cola ∞: 1 canal de atención

$$P_0 = 1 - \rho \quad P_n = \rho^n P_0 \quad P_{n \geq x} = \rho^x \quad L = \frac{\rho}{1 - \rho} \quad L_c = \frac{\rho^2}{1 - \rho} \quad W = \frac{1}{\mu - \lambda} \quad W_c = \frac{\rho}{\mu - \lambda}$$

M/M/K/∞/∞: Cola ∞: K canales de atención

$$\frac{1}{P_0} = \frac{\rho^K K}{K!(K - \rho)} + \sum_{n=0}^{K-1} \frac{\rho^n}{n!} \quad W_c = P_0 \frac{\mu \rho^K}{(K-1)!(K\mu - \lambda)^2} \quad H = \rho \quad \text{Para } n \leq K: P_n = \frac{\rho^n}{n!} P_0 \quad P_{(n \geq K)} = \frac{\rho^K}{K!} P_0 \frac{K}{K - \rho}$$

$$W_c = L_c / \lambda \quad W = W_c + t_s \quad L = H + L_c \quad \text{Para } n \geq K: P_n = \frac{\rho^n}{K^{n-K} K!} P_0$$

M/M/1/N/∞: Cola Limitada: 1 canal de atención

$$P_0 = \frac{1 - \rho}{1 - \rho^{N+1}} \quad P_n = \rho^n P_0 \quad L = \rho \frac{1 - (N+1)\rho^N + N\rho^{N+1}}{(1 - \rho)(1 - \rho^{N+1})} \quad L_c = L - 1 + P_0 \quad \lambda_{ef} = (1 - P_N)\lambda \quad W = \frac{L}{\lambda_{ef}} \quad W_c = \frac{L_c}{\lambda_{ef}}$$

M/M/1/N/N: Población N: 1 canal de atención

$$\frac{1}{P_0} = \sum_{n=0}^N \frac{N!}{(N-n)!} \rho^n \quad P_n = \frac{N!}{(N-n)!} \rho^n P_0 \quad L_c = N - \frac{\lambda + \mu}{\lambda} (1 - P_0) \quad L = L_c + 1 - P_0 \quad W_c = \frac{L_c}{(N-L)\lambda}$$