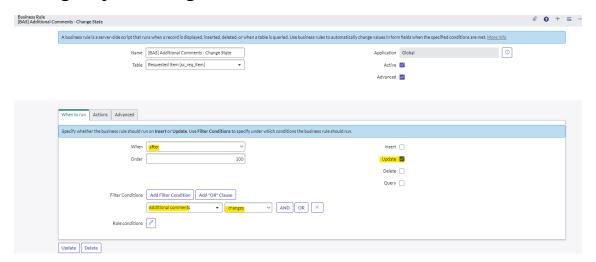
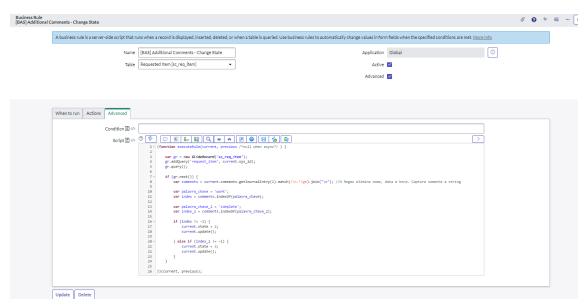
Configuração da Regra:



Ação da Regra:



Código:

```
(function executeRule(current, previous /*null when async*/) {
    var gr = new GlideRecord('sc_req_item');
    gr.addQuery('request_item', current.sys_id);
    gr.query();

if (gr.next()) {
```

```
var\ comments = current.comments.getJournalEntry (1).match (/\n.*/gm).join ("\n"); //O\ Regex\ elimina\ nome,\ data\ e\ hora.\ Captura\ somente\ a\ string
```

})(current, previous);