

Bruno Criado

Winnipeg, MB, Canada

brunocriado@gmail.com

Phone: +1 431 588 3334

Summary

Experienced Software Engineer with a 20-year track record of success in diverse roles within the software industry, including System Administration, Software Development, and Site Reliability Engineering (SRE).

Proficient in a wide range of programming languages, including Python, JavaScript/TypeScript, Go, and C, I bring a strong foundation in DevOps tools and practices, problem-solving, and troubleshooting.

Additionally, I have a proven history of teaching technical courses, demonstrating my ability to bridge the gap between industry knowledge and education.

I am eager to contribute my wealth of experience to Okta, leveraging my expertise to drive success.

Skills Base

Programming Languages: Python, Javascript/Typescript, Go, C

Configuration Management Tools: Ansible, SaltStack

Orchestration/Provisioning Tools: Terraform, SaltStack

Container Tools: Kubernetes, containerd, Docker, Docker Swarm, Registry

Cloud Providers: GCP, AWS, Digital Ocean, OpenStack

CI/CD: CircleCI, ArgoCD, Jenkins, Blue/Green Deployment Strategy, Canary Deployment Strategy

Monitoring: Datadog, ELK Stack, Grafana, Prometheus/Alertmanager Stack, Sensu

Education

Catholic University of Brasilia, Post-Secondary Degree in Information Security

Industry Experience

Senior Site Reliability Engineer

Oct 2023 - Present

Lightspeed - <https://www.lightspeedhq.com>

Main Technologies: GCP, Typescrip/Golang/Python, Terraform, Datadog

Responsibilities:

- Managed and maintained incident management software, ensuring its reliability and effectiveness in responding to critical incidents.
- Led efforts to integrate new tools and technologies into the incident management system, enhancing its capabilities and efficiency.
- Played a key role in ensuring the reliability and stability of a Kubernetes platform, overseeing its day-to-day operations and performance

Site Reliability Engineer (SRE)

Aug 2018 - Oct 2023

SkipTheDishes - <https://www.skipthedishes.com>

Main Technologies: AWS, Python, terraform, Prometheus, Graphite, Grafana

Responsibilities:

- Providing visibility of our production services through metrics and graphs.
- Collaborated with the team to automate routine and migration tasks
- Being solution oriented and sharing ownership with developers

Infrastructure Developer

Nov 2015 - Mar 2018

Flugel.it - <https://www.flugel.it>

Main Technologies: AWS, Python, terraform, ansible, ELK Stack, DevOps Tools, Docker

Responsibilities:

- Automating and implementing solutions using script languages and DevOps Tools
- Creating and developing system to aggregate value to client products
- Building and Deploying Infrastructure

Software Engineer**Sep 2012 - Aug 2015***MStech* - <http://www.mstech.com.br>**Main Technologies:** Linux, Python, C/C++, Virtualization.**Responsibilities:**

- Maintain a multi-platform solution for remote boot and hard disk protection on storage virtualization
- Maintaining a Linux distribution for hard drive imaging purpose
- Developing products for managing classrooms

Senior IT Infrastructure Analyst**May 2011 - Jul 2012***Fidelity Information Service* - <https://www.fisglobal.com>**IT Infrastructure Analyst****Jan 2010 - Apr 2011***Eprom* - <http://www.eprom.com.br>**IT Infrastructure Analyst****Mar 2009 - Dec 2009***Inforeason* - <http://www.inforeason.com.br>**IT Infrastructure Analyst****Aug 2008 - Mar 2009***Lecom* - <http://www.lecom.com.br>**IT Infrastructure Analyst****Mar 2007 - Aug 2008***Inforeason* - <http://www.inforeason.com.br>**IT Intern****Mar 2004 - Aug 2005***Neobiz***Teaching
Experience****Professor****Sep 2009 - Apr 2011***Senac - IT Technical College* <http://sp.senac.br/bauru>**Professor****Sep 2006 - Apr 2008***Senac - IT Technical College* <http://sp.senac.br/jau>**More Info**

- **Linkedin:** <http://www.linkedin.com/in/brunocriado>
- **Github:** <https://github.com/brunocriado>