



Bruno Miguel Groth

CONTACT

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ABOUT

Hi! My name is Bruno and I am a tech enthusiast.

I've started working with tech at 15 years old and since then this passion just get bigger and bigger.
As a self taught, I've learn English language by myself and until today I keep the "self-improvement" idea as a life pattern.

I appreciate challenges and hard tasks that allows me to became better every day.

OBJECTIVE

My objective is to work as Software Developer where I can apply my technical skills in coding and software design to fulfill the clients' requirements and augment the reputation of my company.

I seek for an enviroment that provides scope for updating my knowledge and a company that will help me contribute to its development while concurrently aiding my personal growth.

WORK EXPERIENCE

Autoconf

Mar 2022 - Present

Junior Software Developer

- +100 Websites developed using a template repository manipulating HTML/CSS, SASS and PHP with Laravel;
- Daily AWS Resources manipulation used to Host and Deploy costumer websites;
- MYSQL Database manipulation using HeidiSQL for L2/L3 Support ;
- I have experience using the following AWS Services: CodeCommit, API Gateway, Route 53, Certificate Manager, S3 Bucket, CloudFront, CloudFormation, EC2.

> Used tools: Movidesk, Trello, Slack, Admin Google, Gsuite.

> Coding: VSCode, PHPStorm, AWS, Putty, HeidiSQL, Photoshop, Postman, Sentry.

Autoconf

Jun 2021 - Mar 2022

Technical Support Analyst

- B2B Support Service for over 150 companies solving technical or operational problems.

- System configuration at production environment for new customers, integration settings with third party platforms.
- Ticket Classification, categorization and prioritization, measured by SLA metrics
- Responsible for kickoff the measurement of support metrics, generating raw material for performance analysis period-by-period
- Segregation and addressing of internal and customer's improvement requests, helping at validation of new features.
- Used tools: Movidesk, Trello, Slack, Sentry, Admin Google, Gsuite, Postmark.

Lactinios Tirol LTDA

Jan 2020 - Jun 2021

SAP Security & Tech Support Analyst

IT Security: User and Roles Management and administration in SAP / Non-SAP systems (Legacy integrated systems), Execution of KPI's and external auditory processes.

- Experience with ERP SAP and Solman;
- Experience with Service Desk Key Indicators;
- Experience with revision and regularization of Contractual User Types, Cost-efficiency routine to delete unused licenses;
- Implementation of routine best-practices in various systems;
- Transport of change requests in QAS and PRD environments.
- Analysis and creation of EF/ET documentation;
- Execution of CAB/GMUD inter-sector Meetings;

Tools used: SAP, Solman, Skype, C4C, Word, Excel, TeamViewer, AnyDesk, Windows Server.

Lactinios Tirol LTDA

Jan 2019 - Dec 2019

Computing Apprentice

- Local and Remote Helpdesk Attendance for company headquarter and more than 25 subsidiaries, resolving technical or operational problems.
- High efficiency results at Technical Support ticket attendance, mensured by SLA / ITIL.
- Apps instalation, fixing network and O.S. problems, POP/IMAP mail configuration.
- User, group and profile creation and management in Windows Server 2008.
- Computer Maintenance;
- Administration reports via Excel.

Lactinios Tirol LTDA

Jan 2018 - Dec 2018

Computing Apprentice

- Local and Remote Helpdesk Attendance for company headquarter and more than 25 subsidiaries, resolving technical or operational problems.
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EDUCATION

Software Analysis and Development - Academic Degree

Jan 2021 - Dec 2022

Positivo University (Universidade Positivo)

Hard skills:

- Programming Algorithms
- C programming language
- Java OOP
- PHP Knowledge
- HTML, CSS, JavaScript & SPA
- C# / ASP.NET Core API and MVC Pattern (.NET 5.0 & 6.0)
- Angular Frontend Application
- Git & Github
- Mobile: Java & Kotlin for Android, Consume data from APIs.
- Software Architecture: SOLID, Design Patterns, Basic CI/CD, Docker (...);
- Agile: SCRUM, Lean, Sprints, Continuous delivery, Clean Code(...).

Soft skills:

- Communication;
- Teamwork, empathy & Leadership;
- Problem solving, Pitching ideas.
- Digital Literacy.
- Time management.

Average Semestral Grades

1° SEM: 8.9/10.0 (2021/1)

2° SEM: 9.4/10.0 (2021/2)

3° SEM: 8.8/10.0 (2022/1)

4° SEM: In Progress (2022/2)

Computers and Networks Maintenance Apprenticeship

Jan 2019 - Dec 2019

SENAI/SC

- Complete Computer Maintenance
- Complete Internet and Network Maintenance and Technician Fundamentals

Computing Apprenticeship

Jan 2018 - Dec 2018

SENAI/SC

- Introduction to Programming Languages
- Introduction to Computer Networks
- Fundamentals of OS and Applications
- Computers Maintenance, OS Formatting (Windows, Linux), Word | Excel | PowerPoint
- C Programming
- MySQL
- WEB Development - HTML, CSS, Basic JavaScript
- Java Development
- Software documentation according to technical standards.

- Development of Web Pages | 8.23 / 10.0
- Programming Concepts | 9.83 / 10.0

Average Final Grade : 9.00 out of 10.00

Professional Initiation at Robotics

Jan 2017 - Dec 2017

SENAI/SC

- Programming Logic
- Programming in Arduino
- Basic Electrical Concepts
- Electrical Practices, Robotics Practices, robot assembly, welding, wiring

Final project: Line Follower Robot in Arduino programming language with range sensors.

INTERESTS

Technology, Autodidacticism, Philosophy, Economics, Music, Small Towns.

Portuguese: Native Speaker

English: Advanced

REFERENCES

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Find me on LinkedIn: <https://www.linkedin.com/in/bruno-groth/>

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Contact me any time! 😊