BRUNO JORDÃO DA SILVA

www.linkedin.com/in/jordão | bruno.jordao8@gmail.com | +55 (11) 99687-2492

Experience

Overhaul   Santo André, SP
Planning and process assistant   Jun. 2023 – Present

- Implementation of performance dashboards through data analysis and case studies.
- Implementation of shared internal systems, automations, and process optimizations using Power Platform (Power Apps, Power Automate, SharePoint, and Power BI).
- Process analysis, identification of improvement points, and implementation of solutions utilizing Power Platform.
- Development of an internal inventory control system for trackable devices in Power Apps, implemented in global fulfillment operations resulting in reduced device loss and cost savings.
- Automation of billing for registration research and victimology consultation in python Streamlit + Pandas, resulting in the automated delivery of demand for validation, ensuring punctuality and operational improvement.
- Case studies on risk management in road transport, leading to the identification of issues and preventive decision-making for continuous improvement of vehicle monitoring and telemetry processes.
- Development of structured reports automatically translated into English from internal systems, resulting in enhanced effectiveness during result presentations.

Overhaul   Santo André, SP
Watch Officer   Jun. 2022 – Jun. 2023

- Responsible for monitoring road freight transport operations through tracking technologies.
- Responsible for contacting clients, carriers, and drivers via email and phone.
- Experience with vehicle telemetry systems such as Onixsat, Autotrack, Sascar, Sighra, Omnilink, and Trafegus.
- Monitoring of tracking devices including Golden Sat, SG Tracks, and Positron.
- General control of bases and monitoring operations for a wide range of products and clients.

Skills

Hard skills: Python, Excel, Power Bi, Power Automate, Power Apps, Share Point, BPM, AWS, C#, .NET.
Languages: Native portuguese and advanced english

Education

Centro Universitário Fundação Santo André   Santo André, SP
Bachelor's Degree in Data Science and Artificial Intelligence   Feb. 2028