Clara Sousa Gomes

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LinkedIn | Github

Professional Summary

Detail-oriented Backend Engineer with experience in Java (Spring Boot), Golang, and Google Cloud Platform (GCP). Proven track record in building scalable APIs and backend services for high traffic environments. Strong background in DevOps, automation, and cloud technologies.

Professional Experience

Customer Success & Implementation Specialist

2024 - Presente

Adfinity, São Paulo, Brazil (Remote)

- Led onboarding of enterprise clients with technical alignment and integration planning.
- Managed implementation projects involving webhooks, APIs, and CRM configurations.

DevOps Support Engineer

2022 - 2024

Omnisuite, Remote

- Provided L2 support for microservices platform running in Dockerized environments.
- Maintained and improved CI/CD workflows using GitHub Actions.

Product Support Analyst

2020 - 2022

WebFlex, Rio de Janeiro, Brazil (Hybrid)

- Resolved complex support cases involving third-party APIs.
- Wrote internal support runbooks and tutorials for new hires.

Skills

Backend & Cloud: Java (Spring Boot), Golang, GCP, Docker, Kubernetes

DevOps & Automation: CI/CD pipelines, Monitoring with Prometheus and Grafana, Scripting with Python, Bash

Education

Bachelor's in Computer Science

2021

Universidade Federal do Rio de Janeiro (UFRJ)

• Research in distributed systems and container orchestration.

Certificate in Cloud Engineering

2022

Alura Cloud Bootcamp

• AWS basics, CI/CD, Docker, Kubernetes.