Répondre à : vmwprod@vmware.com

VMware Support and Subscription Confirmation - Order# 21866352

## **vm**ware

## VMware Service Activation/Renewal Confirmation

\*\* Please do not reply to this email \*\*

Customer: Cnrs Rhone Auvergne 07
Customer Email: <u>Bruno.morandiere@mom.fr</u>,

**VMware Order #** : 21866352

**PO #**: 045825 **Account Number**: 392549410

Account Name: Cnrs Rhone Auvergne 07

Procurement Contact # : B MORANDIERE, Bruno.morandiere@mom.fr Super User : B MORANDIERE, Bruno.morandiere@mom.fr

Reseller PO # :

Dear B Morandiere, Jean Luc Piveteau,

Thank you for purchasing Support and Subscription (SnS) from VMware. This email is a confirmation of your SnS purchase for your records.

SUPPORT AND SUBSCRIPTION DETAILS					
Contract	Service	Covered Item	Qty	Start Date	End Date
42156570	Academic Basic Support/Subscription VMware vSphere 5 Essentials Plus Kit for 3 years	Academic VMware vSphere 5 Essentials Plus Kit for 3 hosts (Max 2 processors per host)	1	17- DEC- 2012	
42156570	Academic Basic Support/Subscription VMware vSphere 5 Essentials Plus Kit for 3 years	Academic VMware vCenter Server 5 Essentials for vSphere	1	17- DEC- 2012	
42156570	Academic Basic Support/Subscription VMware vSphere 5 Essentials Plus Kit for 3 years	Academic VMware vSphere 5 Essentials PLUS for 1 processor	6	17- DEC- 2012	16- DEC- 2015

**Upgrade Purchase:** If you purchased an eligible software license upgrade, you may have received credit for any unused portion of your Original License SnS in the form of additional days on your Replacement License SnS. Please view your updated support contract start and end dates online, by selecting 'Manage Support Contracts' from: <a href="https://www.vmware.com/accounts">https://www.vmware.com/accounts</a>

If you have any questions about this order confirmation, please contact <a href="http://www.vmware.com/support/contacts">http://www.vmware.com/support/contacts</a>. For questions about payment please contact <a href="mailto:invoice@vmware.com">invoice@vmware.com</a>. Please reference VMware Order # in all communications.

For additional information, use these resources:

- \* For support processes and policies: <a href="http://www.vmware.com/support/policies">http://www.vmware.com/support/policies</a>
- \* For online resources: http://www.vmware.com/support
- \* For technical support: http://www.vmware.com/support/contacts/file-sr.html

\* For support contracts, select 'Manage Support Contracts' from: https://www.vmware.com/accounts

Regards,

The VMware Team

Translated versions of this support and subscription email:

Japanese http://www.vmware.com/jp/download/SupportSubscription.html

Chinese http://www.vmware.com/cn/download/SupportSubscription.html

German http://www.vmware.com/de/download/SupportSubscription.html

French http://www.vmware.com/fr/download/SupportSubscription.html

This order is subject to the terms and conditions specified in the applicable agreement entered into between VMware and Customer, or, if none, to the appropriate then current, standard VMware agreement for the products or services quoted. The following terms and conditions are deemed accepted upon use of the products or services quoted (copies of same are available at vmware.com):

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- \* Software as a Service (SaaS) VMware's Terms of Service (including Support and Subscription) for the applicable SaaS product : http://www.vmware.com/download/eula/index.html#tos
- \* Consulting Services VMware's Standard Consulting Services Terms
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