



# Bruno Rendeiro

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## Work experience

**OutSystems Senior** | Trilogy International, A Korn Ferry Company | 01/08/2024 - Current

Western Union

Project: Development of the "Digital Bank" mobile application for Western Union.

Description: Working in the User Experience squad, focusing on the visual aspects of the mobile application, creating new metric plugins, and modifying app behaviors to enhance the user experience.

Technologies: OutSystems V11 (Mobile), SCRUM, JavaScript, HTML, CSS.

Results: Contributed to improving user experience by ensuring more intuitive interfaces and implementing features that optimize user interactions with the application.

**Senior OutSystems Developer / Tech Lead** | KinetIT - a Babel company | 01/01/2023 - 31/07/2024 | Lisboa, Portugal

OutSystems Senior Consultant – Portuguese Government

Apr 2024 – Jul 2024 · 4 months

Project: Development and management of the SRTD application, part of the "Recuperar Portugal: PRR" program.

Description: Played a key role in the design, implementation, and maintenance of the SRTD application, ensuring efficient management and monitoring of Portugal's Recovery and Resilience Plan (PRR).

Technologies: OutSystems V11, SCRUM, JavaScript, HTML, CSS.

Results: Strengthened governance and monitoring of the PRR program, contributing to its successful rollout and execution.

OutSystems Tech Lead – Volkswagen

Nov 2023 – Apr 2024 · 6 months

Project: ADMS (AeroDynamic Management System).

Description: Led the evolution of the ADMS by digitalizing EBW Aerodynamic and Wind Tunnel activities.

Responsible for stabilizing the application, solving Architecture Dashboard issues, and implementing new features to support certification workflows.

Technologies: OutSystems V11, SCRUM, JavaScript, HTML, CSS.

Results: Improved workflows, integrated wind tunnel APIs, and enhanced security and validation of vehicle certifications.

OutSystems Senior Consultant – NOS

Sep 2023 – Nov 2023 · 3 months

Project: Development of new requirements for two applications related to package sales.

Technologies: OutSystems V11, SCRUM, JavaScript, HTML, CSS.

Results: Delivered enhancements such as setting direct debit as the default payment method, improving customer retention and increasing sales efficiency.

OutSystems Senior Consultant – Luz Saúde

Apr 2023 – Sep 2023 · 6 months

Project: Ticketing System and Ticketing Monitor for Hospital da Luz.

Description: Built a real-time ticketing application to monitor the full flow from issuance to patient–doctor meetings, and developed front-end displays for live ticket calls across hospital units.

Technologies: OutSystems V11, SCRUM, JavaScript, HTML, CSS.

Results: Gave Hospital da Luz full control of its ticketing system, streamlining patient management and improving efficiency.

OutSystems Senior Consultant – GSA

Jan 2023 – Apr 2023 · 4 months

Project: Time & Absences Reporting and Project Control System.

Description: Enhanced core applications supporting attendance, absence, and project control, ensuring full integration with the company's management ecosystem.

Technologies: OutSystems V11, SCRUM, JavaScript, HTML, CSS.

Results: Improved internal management of resources, allocations, and cost control through system evolutions.

OutSystems Consultant – “Electric Charging Control System” (POC)

Jan 2023 · 1 month

Project: Proof of Concept (POC) for a backoffice to configure charger locations, user access, and system setup; integrated with charging stations via REST APIs to collect and process charging data.

Technologies: OutSystems V11, JavaScript, HTML, CSS.

Results: Delivered a validated proof of concept that demonstrated scalability for future EV charging management systems.

**OutSystems Developer** | Capgemini | 01/01/2022 - 31/01/2023 | Lisboa, Portugal

OutSystems Senior Consultant – Schneider Electric

Jan 2022 – Jan 2023 · 1 yr 1 mo

Projects: Multiple OutSystems traditional web projects.

Air-Freight Application: Developed new features and requirements for an internal air-freight app, focusing on calculating order prices for plane deliveries.

Warehouse Internal Applications: Performed maintenance, performance tuning, and implemented new requirements for applications managing warehouse and container operations.

Other Internal Applications: Supported and evolved several traditional apps across business areas.

Technologies: OutSystems V10, SCRUM, JavaScript, HTML, CSS.

Results: Increased efficiency in air-freight cost calculation and improved overall operational workflows through bug fixes, optimizations, and feature enhancements.

OutSystems Senior Consultant – Banco de Portugal

Jan 2022 · 1 month

Project: Bug resolution and stabilization of internal applications.

Technologies: OutSystems V10.

Results: Improved application stability and reliability by resolving all pending tickets, ensuring smoother operations for critical systems.

**OutSystems Developer** | Noesis | 01/12/2018 - 31/12/2023 | Lisboa, Portugal

OutSystems Consultant – Galp IT

Feb 2020 – Dec 2021 · 1 yr 11 mos

Project: Developed the “3 Minutos” application, an open app for contracting new gas and electricity services for

housing. Included a backoffice for managing contracts and API calls, and a simulator app for contract simulations.

Site: 3 Minutos Application

Technologies: OutSystems V11, SCRUM, JavaScript, HTML, CSS, Microsoft SQL Server.

Results: Streamlined the contracting process, improved user experience, and enabled operational management through API monitoring and adjustable backoffice settings.

OutSystems Consultant – Oney IT

Jan 2020 – Feb 2020 · 2 mos

Project: Created an OutSystems report on infrastructure analysis, covering security, best practices, and performance.

Technologies: OutSystems V10, CSS, HTML.

Results: Provided actionable insights and recommendations that enhanced infrastructure security, compliance with best practices, and performance.

OutSystems Consultant – Medicare

Oct 2019 · 1 mo

Project: Initiated OutSystems adoption within the company by developing new apps to display lists, create REST integrations, and build an End Users authentication app, while supporting internal employees.

Technologies: OutSystems V10, CSS, HTML, REST, Microsoft SQL Server.

Results: Successfully introduced OutSystems into the company, improved internal processes, enabled better card/user management via NIF, and implemented LDAP-based authentication for end users.

OutSystems Consultant – PSML IT (Parques de Sintra)

Feb 2019 – Sep 2019 · 8 mos

Project: Developed a B2B web app to sell tickets to other businesses, with two backoffices: one for managing museums, monuments, shows, and tickets, and another for managing partner companies.

Technologies: OutSystems V10, CSS, HTML.

Results: Facilitated B2B ticket sales and improved management of cultural assets and reselling processes, leading to enhanced business operations.

**IT Consultant | Agap2IT | 27/10/2017 - 30/11/2018 | Lisboa, Portugal**

Consultant – Asseco PST

Nov 2017 – Nov 2018 · 1 yr 1 mo

Web Report OutSystems Application

Description: Developed a web reporting application capable of receiving and processing CSV files.

Technologies: OutSystems V9, OutSystems V10, CSS, HTML.

Results: Improved data analysis and reporting capabilities by creating a user-friendly interface for handling CSV files.

Timereport .NET Application

Description: Developed new features, conducted maintenance, and implemented integrations with SAP for the Timereport application.

Technologies: C#, JavaScript, Angular, HTML, CSS, Microsoft SQL Server.

Results: Enhanced functionality and usability of the Timereport application, ensuring seamless integration with SAP for streamlined data management and reporting.

**IT Consultant | PDM&FC | 02/09/2017 - 20/11/2017**

IT Consultant – IRN (Instituto de Registos e Notariado)

IBM FileNet Application “souIRN”

Description: Responsible for the development, administration, and support of the IBM FileNet Application “souIRN”.

Technologies: IBM FileNet P8 V5.1 + eForms; CE/PE/AE/eForms Java APIs; XML, NetBeans, Java, JavaScript; IBM Cognos BI; Oracle Database 11g; Hyperic monitoring tool; JBoss; Apache; Linux Red Hat.

Results: Ensured smooth operation and functionality of the “soulRN” application, contributing to efficient document management and administrative processes within IRN.

#### Report Application Development

Description: Developed a reporting application using JSP, NetBeans, CSS, JavaScript, and Oracle Database.

Technologies: JSP, NetBeans, CSS, JavaScript, Oracle Database.

Results: Delivered a user-friendly reporting solution that facilitated data analysis and reporting tasks, improving the efficiency of internal processes.

#### **Internship at PDM&FC | PDM&FC | 03/01/2017 - 02/10/2017 | Lisboa, Portugal**

Internship – IRN (Instituto de Registos e Notariado)

Jan 2016 – Oct 2016 · 10 mos

Project: Initial development and support activities for the IBM FileNet application “soulRN” and a reporting application.

Contributed to the development, administration, and support of the IBM FileNet application “soulRN”.

Assisted in the creation of a reporting application using JSP, NetBeans, CSS, JavaScript, and Oracle Database.

Technologies: IBM FileNet P8 V5.1 + eForms, Java APIs, JSP, NetBeans, Java, JavaScript, CSS, Oracle Database.

Results: Supported the introduction and stabilization of “soulRN” and delivered the first reporting functionalities that improved data management and efficiency of internal processes.

#### **Curricular Internship at Degree in Computer Engineering School | Câmara Municipal de Aljustrel | 08/10/2015 - 02/10/2016 | Aljustrel, Portugal**

Project: Development of an internal chat platform for Aljustrel Municipality employees.

Description: Built a chat platform for employees authenticated in Windows Server 98 AD. Implemented user management through a database and developed an MVC Web Forms page with scaffolding. Integrated real-time communication with SignalR.

Technologies: ASP.NET Web Forms, C#, SignalR, jQuery, Scaffolding, CSS, Bootstrap, Microsoft SQL Server.

Results: Successfully delivered a user-friendly internal chat platform that facilitated communication among employees. Integrated with Windows Server 98 AD for authentication and leveraged SignalR for real-time messaging.

Website: Curricular Internship Website

#### **Curricular Internship as Computer Technician | Escola E.B. 2.3 Dr. Manuel Brito Camacho | 07/01/2007 - 24/05/2007 | Aljustrel, Portugal**

Project: Assembling and Maintenance of Computer Networks and Hardware.

Description: Conducted assembling and maintenance of computer networks and hardware in the school environment.

Tasks:

Assembled computer networks according to specifications.

Installed and configured hardware components such as CPUs, RAM, motherboards, and storage devices.

Set up and maintained network infrastructure including routers, switches, and cabling.

Troubleshooted hardware and network issues to ensure smooth operation.

Technologies: Networking equipment (routers, switches), computer hardware components (CPUs, RAM, motherboards, storage devices), network cables.

Results: Successfully contributed to the setup and maintenance of computer networks and hardware, ensuring reliable operation and minimal downtime for students and faculty.

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#### **Education & Training**

**Video Post-Production** | LSD (Lisbon School of Design) | 02/05/2017 - 28/07/2017 | Lisboa, Portugal

VIDEO EDITING AND POST-PRODUCTION ATELIER

Programs used:

-Premiere

-Vegas

**Degree in Computer Engineering** | Escola Superior de Tecnologia e Gestão de Beja | 28/09/2011 - 03/10/2016 | Beja, Portugal

Programming 1 and 2

Hypermedia

Databases 1 and 2

Level in EQF 6 | Address: R. de Pedro Soares7800-295

**Computer Technician** | Escola Secundária Com 3º Ciclo de Aljustrel | 18/09/2006 - 06/07/2009 | Aljustrel, Portugal

Level in EQF 4

**Job-related skills**

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**Job-related skills**

- Good teaching and organizational skills through the voluntary work at ESN Lisboa

**Certifications**

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**Certifications**

Certificado De formação profissional Programming in C#

**Certifications**

Associate Web Developer for OutSystems '10'

**Professional Web Developer certification**

**OutSystems Associate Mobile Developer**

**OutSystems Associate Tech Lead**

**OutSystems Architecture Specialist**

**Sololearn JavaScript**

**ITUp - OutSystems Reactive for Beginners**

**EF International Language Campuses EF Level 12 - Upper Intermediate - General English CEFR Level B2**

**OutSystems Security Specialist**

**Mendix Rapid Developer**

**Organisational skills**

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**Organisational skills**

- Good leadership and organizational skills due to work experience

**Communication and interpersonal skills**

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**Communication and interpersonal skills**

- Good communication skills gained through experience as a lifeguard and position operator

- Ease of establishing relationships

- Excellent ability to communicate with children acquired through experience as lifeguard

- Good experience in serving the public
- Team spirit