



This letter is issued to formally confirm that **BRUNO AZEVEDO SOUZA**, resident in the State of São Paulo, Brazil, has been providing professional technical support services to **New Brand Trading Company Ltda.** since **January 15, 2018**, and continues to do so to the present date.

Mr. Souza performs his duties primarily as an **On-site Industrial Support Contractor**, working directly inside our operational and production environment, supporting the company's factory infrastructure and industrial systems.

His position involves a strong focus on plant-floor support (approximately **80%**), combined with technical IT support (approximately **20%**), ensuring full operational continuity in our meat processing and industrial facilities.

The work is performed **on-site**, in shifts that may take place during the morning, afternoon, or night, with an estimated workload ranging from **40 to 60 hours per week**, depending on operational needs.

Main duties performed include:

- Providing on-site technical support within the industrial plant, ensuring continuous operation of production activities.
- Supporting factory teams with troubleshooting of operational equipment and infrastructure.
- Performing preventive and corrective maintenance of technical systems used in the plant environment.
- Assisting with the installation, organization, and support of industrial workstations and production-related devices.
- Supporting printers, scanners, and essential plant-floor hardware used in daily operations.
- Basic configuration and management of wired and wireless networks supporting industrial operations.
- Executing technical tasks related to electrical and network infrastructure required for plant continuity.
- Providing secondary IT support services, including notebook repairs and technical consulting when necessary.

Mr. Souza has consistently performed all assigned tasks with professionalism, technical competence, and high-quality service standards throughout his time with our organization. We confirm that all information contained in this letter is accurate and can be verified directly with our company upon request by **IRCC** or any competent authority.

Verification QR Code

Scan the QR code below to validate the authenticity of this reference letter.



<https://github.com/brunotecnologisales/newbrand-industrial>

Sincerely,

Clayton Fernando de Avila Chaves
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