Bruno Vaz

Personal Details

Address	Newbury, United Kingdom
Telephone	+44 (0) 7731953594
Email	bruno@brunovaz.com

Professional Summary

Experienced IT Infrastructure & Security Manager with over 25 years of expertise in managing Windows Server environments, network security, and IT service delivery. Proven ability to lead infrastructure transformations, optimize cybersecurity measures, and collaborate with Managed Service Providers (MSPs) for high-performance IT operations. Skilled in business continuity planning, mergers and acquisitions (M&A) integration, and vendor management. Adept at architecting scalable, secure, and resilient IT environments while aligning technology with business objectives.

Key Skills & Competencies

Windows Server Management: Extensive experience administering Microsoft Windows Server (2016, 2019, 2022) with a focus on security, performance, and high availability.
Cybersecurity & Networking: Expertise in Fortinet security solutions (firewalls, VPNs, IDS/IPS), network hardening, and compliance with Cyber Essentials frameworks.
Infrastructure & Cloud: Hybrid cloud implementation (Azure, AWS), Active Directory (on-prem & cloud), virtualization (Hyper-V, VMware).
Managed Service Providers (MSP) & Vendor Management: Strong background in outsourcing IT services, negotiating contracts, and managing third-party vendors.
Disaster Recovery & Business Continuity: Designing and implementing DR strategies using Veeam, Azure Backup, and AWS.
Project Management & IT Operations: ITIL implementation, ISO 27001 compliance, IT security audits, and process automation.
Mergers & Acquisitions (M&A) IT Integration: Successfully led IT integrations during acquisitions, ensuring seamless infrastructure alignment.

Professional Experience

Riskonnect (formerly Sword GRC) – UK Infrastructure & Security Manager *(January 2018 – Present)*
Infrastructure & Server Management:
Led on-premises and cloud migrations, including transitioning from VMware to Hyper-V and implementing hybrid AD solutions.
Designed and deployed network infrastructure across multiple offices, including LAN/WAN, VPN, Guest WLAN, and Enterprise WLAN.
Implemented high-availability disaster recovery (DR) solutions using Veeam and AWS.
Enforced security policies across Active Directory and deployed Intune for modern device management.
Cybersecurity & Networking:
Managed security policies, including MFA enforcement, network segmentation, and VPN security enhancements.
Deployed SIEM solutions using AlienVault, Wazuh and Azure Sentinel for advanced threat detection.
Migrated antivirus platforms from BitDefender to CrowdStrike for enhanced endpoint protection. Sophos deployments.
MSP & Vendor Management:
Led relationships with 3rd-party MSPs, ensuring SLAs and service quality align with business needs.
Managed procurement and IT asset lifecycle for infrastructure hardware and software.
Negotiated IT contracts to optimize costs while maintaining security and compliance.
Documentation, Reporting & Risk Management:
Implemented ITIL and ISO 27001 standards for security policies and controls.
Conducted annual security audits across all offices and infrastructure environments.
Developed centralized Certificate Store for managing and automating SSL renewals.
Business Continuity & M&A Integration:
Led IT infrastructure integration during mergers, ensuring seamless Active Directory, SaaS, and network migration.
Designed cloud-based disaster recovery solutions to enhance business continuity planning.
Migrated Office 365 tenants, Azure subscriptions, and multiple SaaS applications between organizations.

IMMEDIA PLC – Global Head of IT (August 2015 – December 2017)
Rebuilt datacentre infrastructure, improving performance and security across multiple locations.
Implemented MPLS network connectivity between UK offices and datacentres.
Spearheaded the adoption of SIEM systems and MDM solutions for security and compliance.
Led negotiations with IT service providers, reducing costs by over £100K.

WHISTL (formerly TNT POST) – UK IT Support Manager (April 2013 – August 2015)
Managed IT infrastructure for 4000 users, overseeing Windows, Unix, Linux, and cloud environments.
Migrated 2000 users from on-prem Exchange to Office 365, improving collaboration and uptime.
Led the transition of data centres from the Netherlands to the UK, ensuring zero business disruption.
Successfully deployed Azure-based solutions for user and device management.

Bruno Vaz

Education & Certifications

Instituto Superior de Tecnologias Avançadas (ISTEC), Portugal – Engineering (Multimedia Major)
Microsoft Certified Systems Engineer (MCSE)
Microsoft Certified Trainer (MCT)
CompTIA A+ (Core Hardware & OS Technologies)
HP/Compaq Accredited Systems Engineer (ASE)
ITIL v3 Certification

Languages

English (Fluent)
Portuguese (Fluent)
French (Intermediate)
Spanish (Intermediate)

Additional Information

Keen interest in emerging technologies, machine learning, and artificial intelligence.
References available upon request

Experiences and Achievements

Specialised in business continuity and disaster recovery, high-availability, Microsoft stack, Unix and Linux, security and virtualisation. Business experience across a range of industries both in private and public sectors: Logistics, Media , Software Services, Fashion, Recruitment, Entertainment and Information Technology. A natural quick learner with can-do attitude extremely motivational and inspirational with proven success in initiating, promoting and maintaining strong interpersonal relations, able to deal courteously, professionally, and tactfully with customers, suppliers and key business stakeholders in order to achieve project deliverables within agreed time, quality and cost parameters. Future Visionary.

Other details

LinkedIn profile – http://uk.linkedin.com/in/brunovaz
Personal website - https://www.brunovaz.com/cv/