

Brian Warner

(404) 388-6098 | **E:** Brw1820@gmail.com Atlanta, GA 30318

PROFESSIONAL SUMMARY

Forward-thinking Software Engineer with background working effectively in dynamic environments. Proud team player focused on achieving project objectives with speed and accuracy.

SKILLS (

- CompTIA A+ and Network+ Certification
- Completed Georgia Tech
 Full-Stack Web Development
 Coding Bootcamp

WORK HISTORY

FRONT OF HOUSE MANAGER

02/2016 to 03/2017

Fritti | Atlanta, GA

- Led and directed team members on effective methods, operations and procedures.
- Resolved challenging customer complaints to full satisfaction, promoting brand loyalty and maximizing repeat business.

MAITRE D'

05/2011 to 08/2014

Pairings Palate + Plate | Cranford, NJ

- Continuously evaluated business operations to effectively align workflows for optimal area coverage and customer satisfaction.
- Delivered in-depth training to workers in food preparation and customerfacing roles to promote strong team performance.
- Led and directed team members on effective methods, operations and procedures.

SALES ASSOCIATE

01/2014 to 07/2014

DirectTV | Atlanta, GA

- Worked alongside retail representatives to boost sales by enhancing product presentations and advertising collateral.
- Implemented up-selling strategies, encompassing recommendation of accessories and complementary purchases.

SALES ASSOCIATE

01/2011 to 09/2011

RadioShack Corp. | Boca Raton, FL

- Organized racks and shelves to maintain store visual appeal, engage customers and promote specific merchandise.
- Maintained organized, presentable merchandise to drive continuous sales.
- Worked with sales team to collaboratively reach targets, consistently meeting or exceeding personal quotas.

EDUCATION

Bachelor of Arts | Political Science Amherst College, Amherst, MA

05/2011

05/2005